

Washington State Lifeline Quarterly Customer Report

Company: **Boomerang Wireless, LLC d/b/a enTouch Wireless- 1Q19**  
 Docket: UT-121610

1. Total customers at end of period:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Total Washington customers:

2. Total new customers enrolled:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

3. Total customers de-enrolled due to 60 day inactivity:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

4. Total customers de-enrolled due to failed annual verification:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

5. Total customers who de-enrolled voluntarily:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Prior Ending Qtr	Jan-19	Feb-19	Mar-19	Total	Notes
					<b>Category Line 1, Month 3 Column =Total (End of Qtr) column</b>
-	-	-	-	-	(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
962	910	878	858	3,608	
-	-	-	-	-	
416	406	392	374	1,588	
-	-	-	-	-	
1,378	1,316	1,270	1,232	5,196	
					<b>Category Line 2, Sum of Months 1+2+3 = Total</b>
-	-	-	-	-	(B) Activity in Category Lines 2, 3, 4 and 5 <b>MAY NOT EQUAL</b> end of customer count in Category 1 since it <b>MAY NOT</b> include customers retained month to month, trueups include customers retained month to month, trueups and adjustments
-	-	-	3	-	
-	-	-	-	-	
-	-	-	3	3	
					<b>Category Line 3, Sum of Months 1+2+3 = Total</b>
-	-	-	-	-	
43	26	16	85	85	
-	-	-	-	-	
12	11	8	31	31	
55	37	24	116	116	
					<b>Category Line 4, Sum of Months 1+2+3 = Total</b>
-	-	-	-	-	
-	-	-	-	-	
9	4	9	22	22	
9	4	9	22	22	
					<b>Category Line 5, Sum of Months 1+2+3 = Total</b>
-	-	-	-	-	
31	15	13	59	59	
-	-	-	-	-	
4	4	1	9	9	
35	19	14	68	68	