	US DOT # 3576114	Legal: FOUR SEASONS MOVING & STORAGE LLC Operating (DBA): FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING			
MC/MX #:		Federal Tax ID:			
Review Type: Compliance Review (CR)					
Scope: Principal Office		Location of Review/Audit: Company facility in the U. S.			Territory:
Operation Types	Interstate	Intrastate	Business: Corporation		
Carrier: N/A	N/A	Non-HM	Gross Revenue: \$298,000.00		
Shipper: N/A	N/A	N/A	for year ending: 12/31/2021		
Cargo Tank: N/A					
Company Physical Address:					
978 INDUSTRY DR STE 220 TUKWILA, WA 98188					
Contact Name: Annie DeSantis					
Phone numbers: (1) 206-734-2398		(2) 206-334-4805		Fax	
E-Mail Address: foursmoving@gmail.com					
Company Mailing Address:					
978 INDUSTRY DRIVE STE 220 TUKWILA, WA 98188					
Carrier Classification					
Authorized for Hire					
Cargo Classification					
Household Goods					
Equipment					
	Owned	Term Leased	Trip Leased		Owned Term Leased Trip Leased
Truck	0	2	0		
Power units used in the U.S.:2					
Percentage of time used in the U.S.:100					
Does carrier transport placardable quantities of HM? No					
Is an HM Permit required? N/A					
Driver Information					
	Inter	Intra	Average trip leased drivers/month: 0		
< 100 Miles:			Total Drivers: 4		
>= 100 Miles:		4	CDL Drivers: 0		





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022

Part A

QUESTIONS regarding this report or the Federal Motor Carrier Safety or Hazardous Materials rules may be addressed to the Office of Motor Carriers at:

Tracy Cobile
P.O. Box 47250 Olympia, WA 98504-7250
[Phone: \(360\) 790-0653](tel:(360)790-0653) [Email: tracy.cobile@utc.wa.gov](mailto:tracy.cobile@utc.wa.gov)

This report will be used to assess your safety compliance.

Person(s) Interviewed

Name: Annie DeSantis

Title: Owner

Name: Emmanuel "Manny" Mendoza Martinez

Title: Owner





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022

Part B Violations

1 STATE ACUTE	Primary: WAC 480-15-550 CFR Equivalent: 387.7(a)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
Description Operating a commercial motor vehicle without having adequate cargo insurance coverage. Example Driver Name: Ruben Contreras Rojas Trip Date: April 14, 2022 Description of violation: The company operated a commercial motor vehicle on one occasion without adequate cargo insurance on April 14, 2022 (customer: Olga Terlga).					
2 STATE CRITICAL	Primary: 391.51(b)(2) CFR Equivalent: 391.51(b)(2)	Discovered 2	Checked 4	Drivers/Vehicles In Violation 2	Checked 4
Description Driver Investigation History file must contain a copy of the response by each State agency concerning a driver's driving record pursuant to §391.23(a)(1); Example Driver Name: Emmanuel Mendoza Martinez Trip Date: April 16, 2022 Description of violation: The carrier failed to maintain the driver's driving record from the time of hire in the driver qualification file. Also in violation: Driver Name: Eynorth Josue Martinez Trip Date: April 15, 2022					



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
--	---	----------------------------

Part B Violations

3 STATE CRITICAL	Primary: WAC 480-15-555 Secondary: RCW 81-80-132 CFR Equivalent: 392.2	Discovered 4	Checked 23	Drivers/Vehicles In Violation 4	Checked 23
-------------------------------	--	------------------------	----------------------	---	----------------------

Description
Failing to conduct/retain paperwork containing criminal background checks or hiring an individual with a disqualifying conviction for a household goods carrier in the state of Washington.
Driver Name: Eduardo Fuentes Lopez
Trip Date: March 15, 2022
Description of violation: The carrier failed to conduct the required criminal background check for every person the carrier intends to hire. The driver was hired on July 28, 2021 and the criminal background check was initially obtained by the carrier on September 24, 2021.

Employee Name: Ana Hernandez
Hire Date: September 4, 2021
First Day Worked: September 7, 2021
Description of violation: The carrier failed to conduct the required criminal background check for every person the carrier intends to hire. The employee was hired on September 4, 2021 and the criminal background check was initially obtained by the carrier on September 11, 2021.

Employee Name: Hugo A. Rodriguez
Hire Date: November 21, 2021
First Day Worked: November 22, 2021
Description of violation: The carrier failed to conduct the required criminal background check for every person the carrier intends to hire. The employee was hired on November 21, 2021 and the criminal background check was initially obtained by the carrier on December 16, 2021.

Employee Name: Monserrat Torres
Hire Date: July 29, 2021
First Day Worked: August 5, 2021
Description of violation: The carrier failed to conduct the required criminal background check for every person the carrier intends to hire, no criminal background check was presented at the time of review.

4 STATE CRITICAL	Primary: 395.8(a)(1) CFR Equivalent: 395.8(a)(1)	Discovered 28	Checked 120	Drivers/Vehicles In Violation 30	Checked 120
-------------------------------	---	-------------------------	-----------------------	--	-----------------------

Description
Failing to require driver to make a record of duty status.

Example
Driver Name: Emmanuel Mendoza Martinez
Trip Date: February 10, 2022
Description of violation: The carrier failed to require the driver to make a record of duty status for February 1 through February 28, 2022. The driver drove on February (2022) 5, 10, 11, 21 and 25 and also worked in an office capacity during the month of February 2022.



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
--	---	----------------------------

Part B Violations

5 STATE CRITICAL	Primary: 396.3(b) CFR Equivalent: 396.3(b)	Discovered 2	Checked 2	Drivers/Vehicles In Violation 2	Checked 2
-------------------------------	---	------------------------	---------------------	---	---------------------

Description
Failing to keep minimum records of inspection and vehicle maintenance.
Vehicle: 3HAEUMMM6LL824618
Trip Date: April 16, 2022
Description of violation: The carrier failed to provide a vehicle maintenance file for review at the time of this investigation.

Also in violation:
Vehicle: 3HAEUMMLXNL877946
Trip Date: April 16, 2022

6 STATE	Primary: WAC 480-15-590 CFR Equivalent: 376.12(l)	Discovered 3	Checked 3	Drivers/Vehicles In Violation 3	Checked 3
------------	--	------------------------	---------------------	---	---------------------

Description
The carrier must ensure that all of the conditions of WAC 480-15-590 are met when leasing vehicles.

Example
Vehicle: 3HAEUMMM6LL824618
Trip date: April 16, 2022
Description of violation: The carrier failed to present a valid original lease agreement for review at the time of investigation and no copies of the lease agreements are being kept on board the leased equipment currently operating.

Also in violation:
Vehicle: 3HAEUMMLXNL877946
Trip date: April 16, 2022

Vehicle: 5PVNJ8JV5L5S78489
Trip Date: June 2021

7 STATE	Primary: 390.19(b)(2) CFR Equivalent: 390.19(b)(2)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
------------	---	------------------------	---------------------	---	---------------------

Description
Failing to file the appropriate form under 390.19(a) (MCS-150, 150B, or 150C) each 24 months according to the schedule.

Example
Driver Name: Emmanuel Mendoza Martinez
Trip Date: April 16, 2022
Description of violation: The motor carrier failed to update the MCS-150 registration form with the current mailing address, number of drivers and annual vehicle miles travelled.



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
--	---	----------------------------

Part B Violations

8 STATE	Primary: 391.21(a) CFR Equivalent: 391.21(a)	Discovered 4	Checked 4	Drivers/Vehicles In Violation 4	Checked 4
------------	---	------------------------	---------------------	--	---------------------

Description
Using a driver who has not completed and furnished an employment application.
Driver Name: Eduardo Fuentes Lopez
Trip Date: March 15, 2022
Description of violation: The employment application for this driver is incomplete and missing the applicants three years of residence preceding the application date, three-year crash and traffic history, list of all violations three years prior, statement of any revocation/suspension of driver license, three years employment with reason for leaving.

Driver Name: Jeffrey Eduardo Tzoc Gonzalez
Trip Date: April 1, 2022
Description of violation: The employment application for this driver is incomplete and missing the applicant's statement of any revocation/suspension of driver license, three years employment with reason for leaving and any previous CMV use.

Driver Name: Emmanuel Mendoza Martinez
Trip Date: April 16, 2022
Description of violation: The employment application for this driver is incomplete and missing the applicants three years of residence preceding the application date, three-year crash and traffic history, list of all violations three years prior, statement of any revocation/suspension of driver license, three years employment with reason for leaving and any previous CMV driving.

Also in violation:
Driver Name: Eynorth Josue Reyes
Trip Date: April 15, 2022

9 STATE	Primary: 391.23(a)(1) CFR Equivalent: 391.23(a)	Discovered 2	Checked 4	Drivers/Vehicles In Violation 2	Checked 4
------------	--	------------------------	---------------------	--	---------------------

Description
Failing to investigate driver's background/motor vehicle record within 30 days of hire.

Example
Driver Name: Eduardo Fuentes Lopez
Trip Date: March 15, 2022
Description of violation: The carrier failed to obtain a motor vehicle record (MVR) for this driver within 30 days of hire. The driver's hire date was July 28, 2021, the MVR was initially acquired by the company on September 24, 2021.

Driver Name: Jeffrey Eduardo Tzoc Gonzalez
Trip Date: April 1, 2022
Description of violation: The carrier failed to obtain a motor vehicle record (MVR) for this driver within 30 days of hire. The driver's hire date was June 15, 2021, the MVR was initially acquired by the company on September 24, 2021.



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
--	---	----------------------------

Part B Violations

10 STATE	Primary: 391.23(a)(2) CFR Equivalent: 391.23(a)	Discovered 2	Checked 4	Drivers/Vehicles In Violation 2	Checked 4
-------------	--	------------------------	---------------------	--	---------------------

Description
Failing to investigate driver's performance history with Department of Transportation regulated employers during the preceding three years.
Driver Name: Jeffry Eduardo Tzoc Gonzalez
Trip Date: April 1, 2022
Description of violation: The carrier failed to investigate the driver's performance history with previous Department of Transportation regulated employers.

Also in violation:
Driver Name: Emmanuel Mendoza Martinez
Trip Date: April 16, 2022

11 STATE	Primary: 391.45(a) Secondary: 391.11(a) CFR Equivalent: 391.45(a)	Discovered 1	Checked 4	Drivers/Vehicles In Violation 1	Checked 4
-------------	---	------------------------	---------------------	--	---------------------

Description
Using a driver not medically examined and certified.

Example
Driver Name: Emmanuel Mendoza Martinez
Trip Date: January 4, 2022
Description of violation: The carrier allowed this driver to drive a commercial motor vehicle on a total of six occasions without a valid medical examiners certificate (MEC) on the following dates:
November (2021) 28, 29 (2 occasions)
December (2021) 5, 21 (2 occasions)
January (2022) 4, 15 (2 occasions)

12 STATE	Primary: 391.51(b)(3) CFR Equivalent: 391.51(b)(3)	Discovered 3	Checked 4	Drivers/Vehicles In Violation 3	Checked 4
-------------	---	------------------------	---------------------	--	---------------------

Description
Failing to maintain road test certificate in driver's qualification file, or copy of license or certificate the motor carrier accepted as equivalent.

Example
Driver Name: Jeffry Eduardo Tzoc Gonzalez
Trip Date: April 1, 2022
Description of violation: Using a driver who has not taken a road test or who has been issued a certificate of driver's road test.

Also in violation:
Driver Name: Emmanuel Mendoza Martinez
Trip Date: April 16, 2022

Also in violation:
Driver Name: Eynorth Josue Reyes
Trip Date: April 15, 2022



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
	Part B Violations	

13 STATE	Primary: 391.51(b)(4) CFR Equivalent: 391.51(b)(4)	Discovered 1	Checked 4	Drivers/Vehicles In Violation 1	Checked 4
-------------	---	------------------------	---------------------	---	---------------------

Description
Failing to maintain the responses of each State agency to the annual driver record inquiry required by 391.25(a).
Driver Name: Emmanuel Mendoza Martinez
Trip Date: April 16, 2022
Description of violation: The carrier failed to maintain the annual driver abstract in the driver qualification file for calendar year 2021.

14 STATE	Primary: 391.51(b)(6) CFR Equivalent: 391.51(b)(6)	Discovered 1	Checked 4	Drivers/Vehicles In Violation 1	Checked 4
-------------	---	------------------------	---------------------	---	---------------------

Description
Failing to maintain a list or certificate relating to violations of motor vehicle laws and ordinances required by 391.27.
Example
Driver Name: Emmanuel Mendoza Martinez
Trip Date: April 16, 2022
Description of violation: The carrier failed to maintain the annual driver certificate of violations in the driver qualification file for calendar year 2021.

15 STATE	Primary: 391.51(b)(9) CFR Equivalent: 391.51(b)(9)	Discovered 1	Checked 4	Drivers/Vehicles In Violation 1	Checked 4
-------------	---	------------------------	---------------------	---	---------------------

Description
Failing to place a note related to the verification of the medical examiner's listing on the National Registry of Certified Medical Examiners required by 391.23(m) in driver disqualification file(s).
Example
Driver Name: Jeffry Eduardo Tzoc Gonzalez
Trip Date: April 1, 2022
Description of violation: The carrier failed to properly verify the driver's medical examiners certificate with the National Registry of Certified Medical Examiners as required.

16 STATE	Primary: 395.8(e) CFR Equivalent: 395.8(e)	Discovered 2	Checked 120	Drivers/Vehicles In Violation 1	Checked 4
-------------	---	------------------------	-----------------------	---	---------------------

Description
False reports of records of duty status (inaccurate)
Example
Driver: Emmanuel Mendoza Martinez
Trip Date: February 10 and 11, 2022
Description of violation: The carrier presented with two log book pages dated February 10, 2022, with differing duty status changes and times therefore invalidating the time record causing a false record of duty status (inaccurate). On February 10, 2022 and February 11, 2022 log-book pages were used by driver Emmanuel Mendoza Martinez for a trip outside of a 150 air-mile radius (Tukwila, WA to Walla Walla, WA - customer Karrie Dutton). The driver, Emmanuel Mendoza Martinez, failed to accurately complete the log-book pages by failing to indicate the location of each change of duty status, total hours, truck number, bill of lading number/customer name and total miles.



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
--	---	----------------------------

Part B Violations

17 STATE	Primary: 396.21(b) CFR Equivalent: 396.21(b)	Discovered 1	Checked 2	Drivers/Vehicles In Violation 1	Checked 2
-------------	---	------------------------	---------------------	--	---------------------

Description
Failing to retain periodic inspection report for 14 months from date of inspection.

Example
Vehicle: 3HAEUMMM6LL824618 (Unit #270057 - Budget Truck Rental)
Trip Date: January 14, 2022
Description of violation: The carrier failed to retain annual vehicle inspections for 14 months, the current annual vehicle inspection was conducted on February 22, 2022, and no previous annual inspection was presented for review at the time of this investigation.

Safety Fitness Rating Information: Total Miles Operated 19,300 Recordable Accidents 0 Recordable Accidents/Million Miles 0.00	OOS Vehicle (CR): 0 Number of Vehicle Inspected (CR): 2 OOS Vehicle (MCMIS): 0 Number of Vehicles Inspected (MCMIS): 0
---	---

Your proposed safety rating is : <p align="center">UNSATISFACTORY</p>	Rating Factors			Acute	Critical
	Factor 1: Factor 2: Factor 3: Factor 4: Factor 5: Factor 6:	C C U C N S	1 0 0 0 0 -	0 1 3 1 0 -	





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022

Part B Requirements and/or Recommendations

1. DESCRIPTION OF PROCESS BREAKDOWN: Ownes Anne DeSantis and Emmanuel Mendoza Martinez failed to maintain cargo insurance coverage on all HHG commerical motor vehicles and knowingly operated in intrastate commerce without the required minimum financial responsibility.

(1) Carriers must have cargo insurance coverage at the levels prescribed in subsection (2) of this section to protect all household goods transported under the permit. The commission will not issue a permit for authority to operate without acceptable proof of required cargo insurance coverage.

(2) The minimum limits of required cargo insurance are:

(a) Ten thousand dollars for household goods transported in motor vehicles with a gross vehicle weight rating of less than ten thousand pounds.

(b) Twenty thousand dollars for household goods transported in motor vehicles with a gross vehicle weight rating of ten thousand pounds or more.

(3) Carriers must provide proof of required cargo insurance (Certificate of Liability Insurance or Form H Uniform Motor Carrier Cargo Certification of Insurance) when they apply for a permit. In addition, carriers must have proof of cargo insurance at their main office available for inspection by commission representatives.

(4) The commission may suspend or cancel the permit of any carrier operating without required cargo insurance coverage.

2. Criminal background checks for prospective employees.

(1) Each carrier must complete a criminal background check for every person the carrier intends to hire.

(2) The carrier must keep evidence that it has completed a criminal background check for every person the carrier intends to hire for as long as that person is employed and for three years thereafter.

(3) No carrier may hire a person who has been convicted of any crime involving theft, burglary, assault, sexual misconduct, identity theft, fraud, false statements, or the manufacture, sale, or distribution of a controlled substance within the past five years.

3. HOS COMPLIANCE BASIC PROCESS BREAKDOWN: Monitoring and Tracking

DESCRIPTION OF PROCESS BREAKDOWN: Owners, Anne DeSantis and Emmanuel Mendoza Martinez failed to have a system in place for tracking HOS which resulted in failing to monitor driver hours of service causing the potential for unsafe driving due to fatigue.

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

- Implement an effective process for monitoring, tracking, and evaluating all drivers' compliance with Hours-of-Service (HOS) regulations and company policies.
- Promptly review all Records of Duty Status (RODS) for Hours-of-Service (HOS) violations and falsification. Look for discrepancies by comparing driver logs with their "check-in" calls and other supporting documents.
- Document all findings of fatigue-related noncompliance with regulations and/or company policies.
- Systematically check to see if drivers and dispatchers are regularly communicating about Hours-of-Service (HOS) availability and driver-fatigue level.
- Maintain roadside inspection, Records of Duty Status (RODS), supporting documents, dispatch schedules, and communication records to help evaluate the performance of all staff (drivers, dispatchers, and managers) involved in Hours of Service (HOS) and the effectiveness of compliance with HOS policies, procedures, and regulations.
- Regularly evaluate the company's fatigue-related inspection results via the Federal Motor Carrier Safety Administration's (FMCSA) website at <http://ai.fmcsa.dot.gov/SMS>. Assess violations for process breakdowns and how to remedy them.
- Implement a system for keeping accurate records of employees' Hours-of-Service (HOS) training needs and completed training, via software, a checklist in the driver's file, and/or another appropriate method.





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022

Part B Requirements and/or Recommendations

- Evaluate personnel (log clerks, payroll, dispatchers, and third-party safety consultants) who are monitoring drivers' Records of Duty Status (RODS) for accuracy; for whether they are applying performance standards fairly, consistently, and equitably; and for whether they are documenting evaluations.
- Consider using Electronic On-board Recorders (EOBRs) to monitor and track Hours-of-Service (HOS) violations.
- When monitoring and tracking any fatigue-related issues, always assess whether an issue is individual or represents a systemic breakdown in the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).

4. VEHICLE MAINTENANCE BASIC - INSPECTION-REPAIR-MAINTENANCE PROCESS BREAKDOWN: Policies and Procedures

DESCRIPTION OF PROCESS BREAKDOWN: Owners, Anne DeSantis and Emmanuel Mendoza Martinez failed to have systems in place to manage their vehicle maintenance file requirements.

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Policies and Procedures.

- Develop a system of preventive maintenance for compliant, safe, and efficient fleet operations, including a schedule for periodic maintenance, inspection, and recordkeeping. This system should be attuned to manufacturer recommendations, the carrier's own experience, and regulatory requirements.
- Develop a procedure ensuring that vehicle defects that impact safety and/or safety compliance are reported, repaired, and certified before the vehicle is operated.
- Develop procedures to ensure that management is notified of vehicle defects through the use of Driver Vehicle Inspection Records (DVIRs) and other communication channels, such as driver call-in and e-mail from mechanics.
- Develop a policy ensuring that drivers are qualified to complete thorough and timely Driver Vehicle Inspection Records (DVIRs) by the end of the day of the trip and prior to a subsequent assignment.
- Establish a policy requiring drivers to submit copies of all roadside inspections to carrier management within 24 hours.
- Develop policies and procedures requiring drivers to immediately notify appropriate management of any roadside vehicle Out-of-Service (OOS) order.
- Develop a written and progressive disciplinary policy focused on taking corrective action to ensure drivers comply with regulations and policies. A progressive disciplinary policy could include, among other things, written warnings, suspensions, or work restrictions, monetary penalties, and termination. This policy should also specify consequences for any carrier official who knowingly and willfully allows vehicle maintenance violations.

5. DRIVER FITNESS BASIC PROCESS BREAKDOWN: Monitoring and Tracking

DESCRIPTION OF PROCESS BREAKDOWN: Owners, Anne DeSantis and Emmanuel Mendoza Martinez failed to have a system in place for monitoring and tracking time of hire MVRs in the driver qualification files.

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

- Implement an effective process for monitoring and documenting all drivers' job functions, training, qualifications, renewal dates, disclosed medical conditions, and operational restrictions, including those of drivers on a waiver program or with impairments that may be satisfied by a Skill Performance Evaluation certificate, to ensure that assignments are covered by qualified drivers.
- Review and retain each driver's Motor Vehicle Record (MVR) at least annually to ensure compliance with company policies, Federal regulations, and State and local laws and ordinances related to driver fitness. If a driver seems to have numerous violations, the MVR should be reviewed more often. Random MVR checks in addition to





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022

Part B Requirements and/or Recommendations

annual checks are also effective. File the MVR in each driver's driver qualification file after review.

- Maintain each driver's investigation history file in a secure location with limited and controlled access for as long as the driver is employed and for three years thereafter.
 - Maintain roadside inspection reports, moving violation records, training records, the Commercial Driver's License (CDL), the dispatch schedule, bills of lading, and the medical report to help evaluate the performance of all staff involved in qualifying drivers (dispatchers and managers) and the effectiveness of the policies and procedures.
 - Implement a system for keeping accurate records of employee driver fitness training needs, such as entry-level and HAZMAT training, and completed training, via software, a checklist in the driver's file, and/or another appropriate method.
 - Evaluate personnel who are monitoring driver fitness performance by making sure they are reviewing driver-assignment and qualification files; applying the performance standards fairly, consistently, and equitably; and documenting the evaluations.
 - Regularly evaluate the company's driver fitness-related inspection results via the Federal Motor Carrier Safety Administration's (FMCSA) website at <http://ai.fmcsa.dot.gov/SMS>. Assess violations for process breakdowns and how to remedy them. Use data to help implement an effective process beyond self-reporting to monitor, document, and evaluate compliance with driver-fitness regulations and company policies.
 - When monitoring and tracking any driver-fitness-related issue, always assess whether it is individual or represents a systemic breakdown in one of the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).
6. Periodically review the maintenance and inspection records for all lease vehicles as required by Part 396 of the FMCSR. Keep a record to document these reviews and notify the vehicle owner of any violations detected.
7. Ensure that all drivers are fully and properly qualified before operating in interstate commerce. Maintain a complete file as required for each driver, documenting the qualification process.
8. Establish a systematic maintenance records program for all vehicles. Maintain a complete file for each subject vehicle, recording all repair, maintenance and inspection operations performed.
9. Understand Why Compliance Saves Time and Money: Compliance with FMCSRs will not only save lives, but also saves your business time and money. Tracking how much your business spends on non-compliance activities can help you understand the many benefits of compliance to your business and why safety is good business.

Document and Follow Through on Action Plans: Document and follow through on action plans to ensure the actions you are taking are creating improvement in safety management and compliance.

This free online guide provides simple explanations and templates to help companies that operate CMVs understand and comply with Federal safety regulations: <https://csa.fmcsa.dot.gov/SafetyPlanner/Default.asp>

NOTICE: A pattern and/or repeated violations of the same or related acute or critical regulations (violations of the same Part in Title 49, Code of Federal Regulations) will cause the maximum penalties allowed by law to be assessed under Section 222 of the Motor Carrier Safety Improvement Act of 1999 (MCSIA). A pattern of violations means two or more violations of acute and/or critical regulations in three or more Parts of Title 49, Code of Federal Regulations discovered during any eligible investigation. Repeated violations mean violation(s) of an acute regulation of the same Part of Title 49, Code of Federal Regulations discovered in an investigation after one or more closed enforcement actions within a six-year period and/or violation(s) of a critical regulation in the same Part of Title 49, Code of Federal Regulations discovered in an investigation after two or more closed enforcement actions within a six-year period.

The Pre-Employment Screening Program (PSP) is a screening tool that assists motor carriers in investigating crash history and roadside safety performance of prospective drivers. The PSP allows motor carriers to purchase 5 years of crash data and 3 years of roadside inspection data from the Federal Motor Carrier Safety Administration's (FMCSA) Motor Carrier Management Information System (MCMIS). Records are available 24 hours a day via Web request. Motor carriers should visit the following website or more information:





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022

Part B Requirements and/or Recommendations

<http://www.psp.fmcsa.dot.gov/Pages/default.aspx>

All motor carriers and truck drivers are needed to fight against terrorism and hijacking. You could be a target. Protect yourself, your trucks, your cargo, and your facilities. Discuss with your employees/drivers the "Security Measures for Truck Drivers and Companies" which were provided and reviewed with motor carrier official. Motor carriers should visit the following website for more information:
<http://www.fmcsa.dot.gov/documents/Hijacking-Brochure.pdf>

PLEASE NOTE: The violations discovered during this compliance review may affect the civil penalty proposed in any subsequent Notice of Claim. In addition, your history of prior violations of the Federal Motor Carrier Safety Regulations, Federal Hazardous Material Regulations or the Federal Motor Carrier Commercial Regulations may also affect the civil penalty proposed in any subsequent Notice of Claim. Your signature for receipt of this report acknowledges your understanding that the violations discovered by the UTC during this review may be used to calculate any civil penalty proposed because of this review.

10. You have been assessed a proposed safety rating of UNSATISFACTORY, if you fail to obtain an improved rating within 60 days from the receipt of your proposed rating, the unsatisfactory rating will become final and you must cease operations.

The Washington Utilities and Transportation Commission (UTC) allows motor carriers to request an upgrade of its safety rating based on corrective action as defined in 49 CFR, section 385.17. The request for an upgrade must include a written description of correction actions taken, documentation of these corrective actions, and an explanation of how its operations meet the safety standards and factors specified in 49 CFR sections 385.5 and 385.7.

Within 60 days from the receipt of your proposed rating, you may request, in writing, a change to your safety rating based on corrective actions. You should do so as soon as possible so the UTC has the opportunity to review and evaluate your safety management plan before the effective date of the final safety rating. If you fail to obtain an improved rating within 60 days from the receipt of your proposed rating, the unsatisfactory rating will become final and you must cease operations.

You must develop a safety management plan (SMP):

1. The plan must address each acute, critical, or serious violation on the most recent Compliance Review. Corrective actions to address other violations noted on your review must also be included.
2. Identify why the violations were permitted to occur.
3. Discuss the actions taken to correct the deficiency or deficiencies that allowed the violations to occur. Include actual documentation of this corrective action. (For example: documentation may include items such as new policies and procedures, training programs and sign-in lists, or copies of new forms.
4. Outline actions taken to ensure that similar violations do not reoccur in the future. **YOU MUST DEMONSTRATE THAT YOUR OPERATIONS CURRENTLY MEET THE SAFETY STANDARD AND FACTORS SPECIFIED IN 49 CFR 385.5 and 385.7.** To do so, you must demonstrate that you now have adequate safety management controls in place which function effectively to ensure acceptable compliance with applicable safety requirements.
5. If your request includes actions that will be conducted in the near future, such as training, reorganization of departments, purchasing of computer programs, etc, include a detailed description of the activity or training and a schedule of when that activity will commence and when it will be completed.
6. Include any additional documentation relating to motor carrier safety and the prevention of crashes that you believe supports your request.
7. Include a written statement certifying the carrier will operate within federal and state regulations and the





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022


Part B Requirements and/or Recommendations

carrier's operation currently meets the safety standard and factors specific in 49 CFR 385.5 and 385.7. A corporate officer; partner, or the owner of the company must sign the statement.

You must submit your request to:

Washington Utilities and Transportation Commission
Attention: Jason Sharp, Motor Carrier Safety Supervisor
jason.sharp@utc.wa.gov



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
Part C		

Reason for Review: Compliance Review
Planned Action: Compliance Monitoring

Parts Reviewed Certification:

325	382	383	387	390	391	392	393	395	396	397	398	399	171	172	173	177	178	180
	✓	✓	✓	✓	✓	✓	✓	✓	✓									

Prior Reviews Prior Prosecutions

Unsat/Unfit Information

Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?

Does carrier transport placardable quantities of hazardous materials?

Unsat/Unfit rule: Not Applicable

Corporate Contact: Emmanuel "Manny" Mendoza Martinez
Corporate Contact Title: Owner

Special Study Information:

Remarks:

INVESTIGATIVE REPORT RECEIVED BY:

Name: Anne DeSantis and Emmanuel Mendoza Martinez

Title: Owners

Carrier Name: Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving

USDOT: 3576114

UTC Assignment: 122052

Date: May 11, 2022

REASON FOR THE INVESTIGATION:

As part of the 2022 Motor Carrier Safety routine safety investigation work plan, this investigation was assigned to Tracy Coble, Special Investigator of the Washington Utilities and Transportation Commission (commission). The carrier operates in intrastate commerce. This is the carrier's initial review with the commission.

SCOPE OF THE INVESTIGATION:


This investigation is a comprehensive intrastate investigation and was assigned to Special Investigator Tracy Coble on April 18, 2022. The carrier was contacted on April 18, via email and telephone, and a full investigation was set to begin April 26, as an on-site investigation. Investigator Coble corresponded with Anne DeSantis and Emmanuel Mendoza Martinez (Owners) via email (foursmoving@gmail.com <mailto:foursmoving@gmail.com> and info@4seasonsmovingstorage.com <mailto:info@4seasonsmovingstorage.com>) and telephone (206-734-2398 and 206-334-4805) during this investigation. Present at the start of the review was Special Investigator Coble along with DeSantis and Martinez.

SMS was checked on April 18, and it was noted that no BASIC was in alert status.

CARRIER OPERATION DESCRIPTION:

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving (carrier) is a household goods carrier operating out of Tukwila, Washington. The carrier is a provisional household goods company that



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
Part C		

began operations in December 2020 and received temporary operating authority on April 19, 2021. The carrier currently term leases two straight trucks classified as commercial motor vehicles (CMV) operating under the UTC permit. The carrier currently employs four drivers operating within the state of Washington within the past 365 days. Four Seasons Moving & Storage Four Seasons Moving recorded a gross revenue of \$298,000 for the calendar year ending December 31, 2021. The carrier is not and has not been involved in any emergency relief efforts in the last 365-days. DeSantis and Martinez are responsible for the carrier's safety program.

PRE-INVESTIGATION:

On April 18, a carrier information packet was emailed to the carrier requesting investigation information, the records that would need to be reviewed, and the information the carrier would need to make available for review. The carrier was requested to fill-out and return the carrier information packet with a list of all commercial motor vehicle drivers utilized in the past 12 months, a list of all commercial motor vehicles utilized in the last 12 months and an all-employee list prior to the start of this investigation. The carrier packet was returned complete via email on April 21. The documents requested at the time of review were a list of all accidents for the past 365 days from the date of review, driver qualification files for all drivers used within the past 12 months, insurance documentation, all records of duty status (logbooks/timecards) for the previous six months with supporting documents, all maintenance files and records for each commission regulated vehicles. A copy of the carrier's profile and MCS-150 were originally obtained through MCMIS on April 18.

Commission records show that DeSantis attended the initial Household Goods Training provided by commission staff on April 14, 2021. This is an in-depth training that covers compliance responsibilities and requirements of household goods carriers for consumer protection and safety.

CDLIS (DRIVER LICENSE) CHECK:

In accordance with the eFOTM, all driver license status/histories were required to be checked based on the current number of drivers. The driver license statuses were checked through CDLIS on April 21, 2022, and May 2, 2022. Secure Access Washington (SAW) was checked for Washington licensed drivers. See Part 383 below for details.

AUTHORITY:

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving is an authorized for-hire carrier of household goods operating in intrastate commerce and is required to have operating authority. The carrier operates under the USDOT number 3576114. The carrier has intrastate operating authority through the commission under permit number THG069635. See Part 392 for details.

INSURANCE:

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving is required to maintain a minimum level of public liability insurance coverage of \$750,000. A check with the carrier's insurance shows a \$1,000,000 Auto Liability policy with United Financial Casualty Company (Progressive Commercial Insurance) effective July 2, 2021, and \$25,000 Cargo Insurance with General Insurance Co. of America effective April 21, 2022. See Part 387 for details.

RED FLAG DRIVERS:

A&I (SMS) was checked through Portal on April 18, and no red flag violations were discovered in the last 365 days.

DRUG AND ALCOHOL SUPPLEMENTAL REVIEW:


This is a full comprehensive investigation therefore a Drug and Alcohol Supplemental Review was not required.

HAZARDOUS MATERIALS SUPPLEMENTAL REVIEW:

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving does not transport any hazardous materials that requires placarding. A Hazardous Materials Supplemental Review is not required.

INVESTIGATION:



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
Part C		

This is a full comprehensive investigation that checked Parts 376, 380, 382, 383, 387, 390, 391, 392, 393, 395 and 396.

Part 376 Lease and Interchange of Vehicles:

The carrier term leased three commercial motor vehicles in the previous 365 days.

Three violations of WAC 480-15-590 occurred when the carrier failed to maintain the original lease agreement for the term leased vehicles the company operated in the previous 365 days.

Part 380 Special Training:

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving does not operate long combination vehicles (LCVs). The carrier has not employed drivers that meet the definition of entry level driver.

Part 40 and Part 382

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving does not operate vehicles with a GVWR of 26,001 lbs. or more and is not required to have a controlled substance and alcohol testing program.

Part 383 Commercial Drivers' License:

The carrier employed six drivers that operated in the state of Washington in the previous 365 days. Per eFOTM guidelines, all drivers were required to be checked. The carrier does not use commercial vehicles with a GVWR of 26,001 lbs. or more and the drivers are not required to have a CDL. The drivers checked through CDLIS and Secured Access Washington (SAW) were Emmanuel Mendoza Martinez, Eduardo Fuentes Lopez, Jeffry "Nic" Tzoc Gonzalez, Eynorth Josue Reyes, Ruben Contreras Rojas, and Moroni Jaimez. The driver license statuses were current and valid at the time of this investigation.

Part 387 Financial Responsibility:

The carrier's vehicles are currently insured with United Financial Casualty Company (Progressive Commercial Insurance 800-444-4487), policy number 03854493-0 and has Auto Liability coverage of \$1,000,000. Cargo coverage of \$25,000 through General Insurance Co. of America, policy number IMG64559365, effective April 21, 2022. The carrier's insurance agent for cargo coverage is Sandie Brase, contact telephone number of 425-576-0464 or email sandieb@lee-insurance.com <mailto:sandieb@lee-insurance.com>. Investigator Coble verified the carrier did not maintain cargo insurance coverage with a lapse in coverage from April 10, 2022 through April 14, 2022.

Based on the records provided during the six months preceding the start of this investigation, the carrier operated a commercial motor vehicle in commerce conducting a HHG move without cargo insurance on one occasion, April 14, 2022.

One acute violation of WAC 480-15-550 occurred when the carrier operated a commercial motor vehicle in commerce without cargo insurance on April 14, 2022.

Part 390 General FMCSR:


The carrier has not been involved in any Department of Transportation recordable accidents in the last 365 days.

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving last updated the MCS-150 on April 1, 2021 and the miles travelled (VMT) for calendar year 2020 was left blank. DeSantis states the VMT for 2021 was 19,300 miles.

One violation of 390.19(b)(2) occurred when the carrier failed to update the MCS-150 registration form with an updated mailing address, vehicle miles travelled, and the correct number of drivers.

Part 391 Qualification of Drivers:



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
Part C		

The carrier currently employs a total of four drivers that operated in intrastate commerce during the previous 365 days. Per eFOTM guidelines, a sample size of four Driver Qualification Files were to be inspected. Driver files requested to be reviewed were for drivers Emmanuel Mendoza Martinez, Eduardo Fuentes Lopez, Eynorth Josue Reyes and Jeffry "Nic" Tzoc Gonzalez.

Two violations of 391.23(a)(1) occurred when the carrier failed to conduct, obtain, and review drivers motor vehicle reports within 30 days of hire.

Two critical violations of 391.51(b)(2) occurred when the carrier failed to maintain the driver's driving records in the driver qualification files.

Four violations of 391.21(a) occurred when the carrier failed to ensure each driver had a completed employment application on file.

Three violations of 391.51(b)(3) occurred when the carrier failed to road test and certify drivers prior to operating a commercial motor vehicle for the company.

Two violations of 391.23(a)(2) occurred when the carrier failed to investigate the driver's previous performance history.

One critical-type violation of 391.45(a) occurred when the carrier knowingly allowed a driver to operate a commercial motor vehicle who had not been medically certified by a medical examiner listed on the National Registry of Medical Examiners.

On May 5, 2022, at 2:00 p.m., Investigator Cobile contacted Concentra (previously Healthworks) at 206-575-3136 and spoke with Thuy who states the only medical examiners certificate (MEC) on file for Emmanuel Mendoza Martinez is dated January 20, 2022 with an expiration date of January 20, 2024. I followed up my phone call with an email to Thuy (thuy@concentra.com <mailto:thuy@concentra.com>) asking for written confirmation of no previous medical card on file with Concentra/Healthworks for this driver, an email response was received May 5, 2022, at 2:45 p.m. stating no other MEC was found for this driver with Concentra and they were unable to confirm if an MEC had been issued through Healthworks. The carrier was unable to provide a copy of the previous MEC for review for Emmanuel Mendoza Martinez.

Based on the records provided during the six months preceding the start of this investigation, the carrier used a driver that was not medically examined and certified on six occasions from October 18, 2022 through January 20, 2022 as follows:

Emmanuel Mendoza Martinez operated a total of six times without a valid medical examiners certificate (MEC) on the following days:

November (2021) 28, 29 (2 occasions)
December (2021) 5, 21 (2 occasions)
January (2022) 4, 15 (2 occasions)

One violation of 391.51(b)(4) occurred when the carrier failed to maintain the annual driver abstract in the driver qualification files.


One violation of 391.51(b)(9) occurred when the carrier failed to verify the driver's medical examiners certificate with the National Registry of Certified Medical Examiners as required.

One violation of 391.51(b)(6) occurred when the carrier failed to require an annual list of violations from the driver.

In accordance with FMCSA Memorandum MC-ECS-2012-0004 medical certificates for 25 percent of the driver qualification file sample size (one) were to be selected for verification. Only one driver had a valid medical card from the driver's selected based on the sample size, therefore only one driver was checked.

Driver Name: Jeffry Eduardo Tzoc Gonzalez
Date of Birth: December 31, 1999
ME's License/Certificate Number: PA60987916
Date of Issuance of the MEC: 8/9/2021
MEC Expiration: 8/9/2023
National Registry Identification Number (NRN): 7346212530
Phone Number: 206-575-3136



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
Part C		

Date and Time Contacted: May 2, 2022 @ 2:28 p.m.

Person Contacted: Remington

Results: MEC Check confirmed with Concentra/wrong NRN listed on MEC/Concentra making the NRN correction to the MEC and mailing a corrected copy to the driver listed on the card.

On April 2, Investigator Cobile called to confirm the validity of the medical examiners certificate (MEC) for driver Jeffrey Eduardo Tzoc Gonzalez and spoke with Remington at the Concentra medical office. Cobile discovered that the national registry number (NRN) typed on the MEC was incorrect (1629590120), the correct NRN (7346212530) was found on the National Registry website search under the Physician's Assistant (PA) name. Remington states an email will be sent to the listed PA and have the card corrected, contact the driver, and mail the updated MEC.

Part 392 - Driving of Commercial Motor Vehicles:

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving is an intrastate carrier and at the time of this investigation the carrier's 2021 annual reporting was submitted one day late by the carrier on May 2, 2022.

The carrier's principal place of business (PPOB) is located at 978 Industry Drive Ste. 220, Tukwila, Washington 98188, and all household goods moves start and stop from the carrier's PPOB.

Anne DeSantis and Emmanuel Mendoza Martinez were informed that using radar detectors and handheld devices while driving is prohibited.

Four critical violation of WAC 480-15-555 occurred when the carrier failed to conduct a background check or hired an individual with a disqualifying conviction for a household goods carrier in the state of Washington.

Part 395 - Hours of Service:

Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving employed six drivers during the previous 365 days, four drivers have driven during the last six months. In accordance with eFOTM procedures, a sample size of four Record of Duty Status (RODS) were required to be checked for a 30-day period. Four Seasons Moving & Storage LLC d/b/a Four Seasons Moving & Storage Four Seasons Moving operated the majority of their HHG services under the short-haul exemption in Part 395.1(e) within the last 365 days and does not require an ELD.

For this investigation, a 30-day period was requested to be reviewed for February 1, 2022 through March 2, 2022, for drivers Emmanuel Mendoza Martinez, Eduardo Fuentes Lopez, Jeffrey "Nic" Tzoc Gonzalez and Eynorth Josue Reyes. This required that 120 RODS be checked. As part of the investigation, supporting documents were also requested.

Log-book pages were required for a HHG move on February 10, 2022 and February 11, 2022. Driver Emmanuel Mendoza Martinez delivered HHG outside of the 150 air-mile radius (Tukwila, WA to Walla Walla, WA - customer Karrie Dutton). Driver, Emmanuel Mendoza Martinez, failed to accurately complete the log-book pages by failing to indicate the location of each change of duty status, total hours, truck number, and the bill of lading number/customer name. On February 10, the driver presented two log-book pages for the same day with different duty status information.

Investigator Cobile discussed with DeSantis and Martinez in detail about the Hours-of-Service rules in Part 395 and how to properly complete a log-book page. The carrier was also reminded of the importance of ensuring that all drivers' RODS or timecards are accurate and complete.


Twenty-eight critical violations of 395.8(a)(1) occurred when the carrier failed to require a driver to make a record of duty status.

Two critical-type violations of 395.8(e) occurred when the carrier allowed a driver to complete a false/inaccurate record of duty status.

Part 393 & 396 - Maintenance and Inspection:

The carrier term leased two straight trucks that are classified as commercial motor vehicles in intrastate commerce during in the previous 365-days, with two straight trucks currently operating. The carrier states the major vehicle maintenance and



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
Part C		

annual inspections are conducted primarily with Budget Truck Rental, 22005 84th Avenue S, Kent, WA 98032, and Enterprise Truck Rental, 3413 4th Avenue S, Seattle, WA 98134.

Vehicle Maintenance Records:

In accordance with the eFOTM, a sample size of two vehicle maintenance files were to be reviewed.

Investigator Cobile requested to review the maintenance files for the following vehicles:
Budget Truck Rental #270057 - VIN 3HAEUMMM6LL824618
Enterprise Leasing Co. #7V17N3 - VIN 3HAEUMMLXNL877946

Two critical violations of 396.3(b) occurred when the carrier failed to keep vehicle maintenance files for term leased vehicles controlled by the company for more than 30 consecutive days.

One violation of 396.21(b) occurred when the carrier failed to maintain the annual vehicle inspections for 14 months from the date of the inspection.

Driver Vehicle Inspection Reports (DVIRs):

Investigator Cobile inquired about the carrier's DVIR process as part of this investigation. DeSantis and Martinez were unable to demonstrate compliance with the DVIR process and stated when defects occur, the drivers will verbally report any defects found. The DVIR documentation and reporting requirements outlined in CFR 396.11 were discussed in detail with DeSantis and Martinez. The carrier was not in compliance with the DVIR reporting and documentation requirements, however no violations were recorded due to lack of documentation as proof that a DVIR was required.

Vehicle Inspections:

In accordance with eFOTM, a sample size of two vehicles were to be inspected. The vehicles were inspected at the carrier's PPOB.

The commercial vehicles inspected are as follows:

VIN: 3HAEUMMM6LL824618 (Budget Truck Rental #270057)
VIN: 3HAEUMMLXNL877946 (Enterprise Leasing Co. #7V17N3)

See attached Aspen reports.

CLOSING INTERVIEW:

The closing interview was conducted on May 11, 2022, via telephone. Present at the closing interview was Investigator Cobile and company owners DeSantis and Martinez. This investigation resulted in a proposed unsatisfactory safety rating.

During the on-site interview DeSantis and Martinez responded promptly to the requests for information and provided documentation following the onsite review to correct some of the identified violations. Technical assistance was also provided to the carrier during the process of this review.


DOCUMENTS PROVIDED TO THE CARRIER:

The carrier was provided with one copy of the review, Parts A and B with requirements and recommendations to include the Safety Management Plan (SMP) guidance and Safety Fitness Rating. The carrier was also provided with an electronic copy of the guide "Achieving a Satisfactory Motor Carrier Safety Record."

FOLLOW-ON ACTION:

Continued compliance monitoring. Recommend imposing administrative penalties for the acute violation that occurred on one occasion for WAC 480-15-550, critical violations WAC 480-15-555, 391.51(b)(2), 395.8(a)(1), 396.3(b) and critical-type violations 395.8(e) and 391.45(a) consistent with the enforcement policy. Recommend the carrier complete and have approved a safety management plan (SMP) and perform compliance inspections within six months to one year



	FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING U.S. DOT #: 3576114	Review Date: 05/11/2022
Part C		

after SMP is approved. Recommend no issuance of permanent permit until penalties are satisfied and the carrier achieves a satisfactory safety rating. Work with AAG to issue Notice of Intent to Cancel (NOIC).

Upload Authorized:	Yes	No	
Authorized by:			Date:
Uploaded:	Yes	No	Failure Code:
Verified by:			Date:





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022

Safety Fitness Rating Explanation

This report lists the facts which were used to determine the Safety Fitness Rating for the above motor carrier. Federal and State violations are combined for rating purposes. However, only the federal or federal equivalent section number is shown below. A check mark identifies the range within which the data fell when determining the Safety Fitness Rating. All information within a FACTOR block relates only to that FACTOR.

FACTOR 1	General (CFR Parts 387, 390)	0 Point = Satisfactory û 1 Point = Conditional >1 Point = Unsatisfactory
VIOLATIONS AFFECTING RATING	POINTS	
S 387.7(a)	1 (A)	
TOTAL POINTS: 1 = CONDITIONAL		

FACTOR 2	Driver Qualification (CFR Parts 382, 383, 391)	0 Point = Satisfactory û 1 Point = Conditional >1 Point = Unsatisfactory
VIOLATIONS AFFECTING RATING	POINTS	
S 391.51(b)(2)	1 (C)	
TOTAL POINTS: 1 = CONDITIONAL		

FACTOR 3	Operational/Driving (CFR Parts 392, 395)	0 Point = Satisfactory 1 Point = Conditional û >1 Point = Unsatisfactory
VIOLATIONS AFFECTING RATING	POINTS	
S 392.2	1 (C)	
S 395.8(a)(1)	2 (C)	
TOTAL POINTS: 3 = UNSATISFACTORY		

FACTOR 4	Vehicle/Maintenance (CFR Parts 393, 396, Performance Data (OOS%))	
VIOLATIONS AFFECTING RATING	POINTS	Fewer than 3 inspections
S 396.3(b)	1 (C)	
TOTAL POINTS: 1 = CONDITIONAL		

Fewer than 3 Inspections	3 or more Inspections	
Rate same as other Regulatory Factors 1, 2, and 3 0 Point = Satisfactory û 1 Point = Conditional >1 Point = Unsatisfactory	OOS Less than 34%	OOS 34% or Higher
	Satisfactory	Conditional
	Conditional	Unsatisfactory
	If a pattern of Non-Compliance with a Critical or an Acute Violation	If a pattern of Non-Compliance with a Critical or an Acute Violation

FACTOR 5	Hazardous Material (CFR Parts 397, 171, 172, 173, 177, 180)
Not Applicable - Not a carrier of Hazardous Material	
NONE	

FACTOR 6	Accident (Recordable Accident Rate)
((Recordable Accidents) X (1 million)) ÷ (Total Miles) = Rate (0 X 1,000,000) ÷ 19,300 = 0 = SATISFACTORY	
ACCIDENT RATE	FACTOR RATING
û 0.000 - 1.500	= Satisfactory
>1.500	= Unsatisfactory





FOUR SEASONS MOVING & STORAGE FOUR SEASONS MOVING
U.S. DOT #: 3576114

Review Date:
05/11/2022

Safety Fitness Rating Explanation

OVERALL SAFETY FITNESS RATING

Number of Factors (1-6) shown above as less than satisfactory

Unsatisfactory

Conditional

1

3

= UNSATISFACTORY

FORMULA TO CALCULATE THE OVERALL SAFETY FITNESS RATING

Number of Factors

	Unsatisfactory	Conditional	OVERALL RATING
	0	2 or fewer	Satisfactory
	0	3 or more	Conditional
	1	2 or fewer	Conditional
û	1	3 or more	Unsatisfactory
	2	0 or more	Unsatisfactory

