



BY CHOICE HOTELS

October 25th 2017

To whom it may concern;

My name is Alysia Cantu and I am the hotel manager here at the Comfort Inn and Suites in SeaTac located at **19333 International BLVD, SeaTac, WA 98188**. I would like to conform that for this property uses Sound Express LLC and Puget Express LLC. These two companies are run and operated by Isaiah Fikre and this is how we make reservations.

Phone calls are made by either front desk clerk or by Isaiah to see if we have reservations made. If/when we do, we provide the time, name and number of people who want the service. His services include mini city tour (narrated with stops here and there) with drop off at the final destination. These destinations may be the piers, pike's marker, downtown etc.

Vehicles of choices are towncars, vans, SUV's and private shuttle for larger groups. We have a signup sheet ensuring who gets picked up what time. Pickup time is usually determined by the guest but with check out being around 11am, most people who want to go to the cruise terminals or downtown, they usually want to get picked up. While front desk might suggest guest estimate pickup times, there is no specific pickup times that Puget or Sound Express LLC provide us. We pretty much identify what would be pickup time and notify them. The guest is told the rate is \$25/per person each way with in the perimeters of downtown. We get positive and enormous feedbacks from our tourist about how happy and informative their experience is with Puget and Sound Express LLC and the min-tour that they provide to our guest which is what sets their services apart from the rest of other companies. I hope this explains our relationship and best of wishes.

Sincerely,

Alysia Cantu
206-878-1100

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