Service Date: January 5, 2017

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:

DUSTIN WICK d/b/a LIFTERS MOVING

DOCKET TV-161207

DECLARATION OF RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. I began an investigation into the activities of Lifters Moving on September 2, 2016, after an internet search on www.craigslist.org. The advertisement stated, "Moving help on the way 55/90 an hour Also truck and mover special (Bellevue(all Washington locations)). Hello, We are Lifters Moving. We have strong and experienced movers to help you get the job done. Our movers are mostly Ex-military and have all the traits of somebody you would trust around your children and at the same time lift a 500lb piece of furniture safely. For your move you will get two, three or four experienced movers, a truck, dollies, straps, blankets, and a tool box with just about everything including disassembling and reassembling tools specifically furniture and bed frames. We charge \$90.00 an hour for two men and a truck and \$27.50 an hour for just labor. We will do everything to make sure your move is done quickly and in a very professional manner. We move anything from a small desk to an entire large legal firm in downtown Seattle. We have a three hour minimum for most moves. Along with excellent moving team we also have a cleaning professional to complete the moving process. The cleaning staff specializes in move in and out cleanings which gives you the hope of a deposit return and peace of mind! For either service please don't hesitate to call Thank you! Please call our booking manager at 253-820-4641 or myself Alex at 425-599-9130, if I am busy helping with a move please text me your name, address, phone number, Date and time of you move and how long you plan to utilize us. That way I can check my

- schedule before I call you back. Thank you, The team at Lifters Moving." I found another advertisement on www.yelp.com for Lifters Moving.¹
- 3. I completed a search on U.S. Department of Transportation Safety and Fitness Electronic Records (SAFER), Department of Revenue, Washington Secretary of State, Washington State Department of Licensing, Better Business Bureau, and Safety Measurement System (SMS) produced no results. I reviewed Commission records on September 2, 2016, related to Lifters Moving to determine whether the company held a household goods permit. According to Commission records neither Dustin Wick nor Lifters Moving have ever applied for, or received, a household goods permit.²
- 4. On September 20, 2016, I sent a text to (253) 820-4641 under a fictitious name to get a quote on a move. I requested a quote for a move from a two-bedroom apartment in Renton to a three-bedroom house in Renton. I stated, "I need both. Truck and movers. How much would that be? I got a reply stating, "It's \$99.99 per hour plus tax with a minimum of 3 hours. There is also a \$35 non taxed fuel fee. Because you are over 45 min from home base (Lynnwood) Id have to charge a non taxed travel fee as well.
 BUT. Let me see what I can do about giving you a deal. When are you planning on moving?" I replied, "Sept. 29."
- 5. On September 22, 2016, I found an up-to-date advertisement on www.craigslist.org, www.craigslist.org, www.indeed.com, and Google+.⁴
- 6. On October 12, 2016, a compliance letter was sent to Dustin Wick to cease and desist as a household goods carrier in the state of Washington, until a permit is obtained from the Commission.⁵
- 7. On October 28, 2016, I sent a text to (425) 599-9130 under a fictitious name to get a quote on a move. I requested help in moving from a four-bedroom house in Lynnwood to a house in Everett. I received a text back stating, "\$99.99 per hour plus

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¹ See Attachment A for a copy of <u>www.craigslist.org</u> and <u>www.yelp.com</u> advertisements, which I printed on September 2, 2016.

² See Attachment B for a copy of Commission record documenting no record of permit for Lifters Moving, Department of Revenue, WA Secretary State, SAFER, WA State Licensing, the Better Business Bureau, and SMS, which I printed on September 2, 2016.

³ See Attachment C for a copy of text messages, sent on September 20, 2016.

⁴ See Attachment D for a copy of advertisements on <u>www.craigslist.org</u>, <u>www.yelp.com</u>, <u>www.indeed.com</u>, and Google+, printed on September 22, 2016.

⁵ See Attachment E for a copy of Compliance Letter, dated October 12, 2016.

tax with a minimum of 3 hours. There is also a one time fuel fee of \$35 for the truck!
The deal includes 2 movers supplies and a 17-20 foot truck." ⁶

DATED this 19th day of December, 2016, at Olympia, Washington.

RACHEL JONES

⁶ See Attachment F for a copy of the text messages, sent on October 28, 2016.

ATTACHMENT A



Posted 3 days ago

Moving help on the way 55/90 an hour Also truck and mover special (bellevue(all washington locations))

Hello, We are Lifters Moving. We have strong and experienced movers to help you get the job done. Our movers are mostly Ex-military and have all the traits of somebody you would trust around your children and at the same time lift a 500lb piece of furniture safely. For your move you will get two, three or four experienced movers, a truck, dollies, straps, blankets, and a tool box with just about everything including disassembling and reassembling tools specifically furniture and bed frames. We charge \$90.00 an hour for two men and a truck and \$27.50 an hour for just labor. We will do everything to make sure your move is done quickly and in a very professional manner. We move anything from a small desk to an entire large legal firm in downtown Seattle. We have a three hour minimum for most moves. Along with an excellent moving team we also have a cleaning professional to complete the moving process. The cleaning staff specializes in move in and out cleanings which gives you the hope of a deposit return and peace of mind! For either service please don't hesitate to call. Thank you!

Please call our booking manager at 253-820-4641 or myself Alex at 425-599-9130, if I am busy helping with a move please text me your name, address, phone number, Date and time of you move and how long you plan to utilize us. That way I can check my schedule before I call you back.

Thank You The team at Lifters Moving







Posted 5 days ago

20 or 26ft Truck, Two Movers and Equipment 10% off Coupon

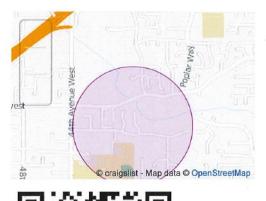
(bellevue(all washington locations))

Hello, we are a local moving company out of Lynnwood Washington. We have strong and experienced movers to help you get the job done. Our movers are mostly Ex-military and have all the traits of somebody you would trust around your children and at the same time lift a 500lb piece of furniture safely. For your move you will get two experienced movers, a 20 or 26ft truck, 3 types of dollies, straps and hump straps, blankets, rope, twine and bungee cords, and a tool box with just about everything including disassembling and reassembling furniture and bed frames. We charge \$99.99 an hour for the first three hours and \$89.99 an hour after that. We will do everything to make sure your move is done quickly and in a very professional manner. We move anything from a small desk to an entire large legal firm in downtown Seattle. We have a three hour minimum for most moves. If you need one item moved or something very small that we can fit in a pick-up truck (6.5 ft long with deep bed) call us to discuss price, also if you need just the labor call us as the price are less for just labor without the truck rental.

Along with an excellent moving team we also have a cleaning professional to complete the moving process. The cleaning staff specializes in move in and out cleanings which gives you the hope of a deposit return and peace of mind! For either service please don't hesitate to call. Thank you!

Please call Chelsea at 253-820-4641 or Alex at 206-200-9781 and let us know how we can be of service.

10% Coupon Code 155690WWTTY





Posted 6 days ago

Ready Packed Lets move (Lifters Moving \$55 an hour) (Bothell (All

western washington area))

Hello, we are Lifters Moving Company. We are a local moving company out of north Seattle. We charge \$55 an hour for two movers, dollies, four way dollies, rope and tools to take apart any kind of furniture. Many of our movers are Ex-military and all of our movers are very strong, safe, fast and friendly. We have all of our movers screened with a background check.

We are Licensed & Insured, Experienced, Reliable and Affordable. We have a three hour minimum. Once we book you we will send you a booking confirmation. We will always show up and will give you a call the night before, as well as when we are driving to your residence. Please give us a call I guarantee you will not be disappointed.

During working hours please call or text are booking manager Chelsea at 253-820-4641 and let us know your name, date, and time of your move. I am also available at 206-200-9781, I may be moving when you call, If I am please text our booking manager.

Have a great week

Chelsea Booking Manager 253-820-4641

Alex Moving supervisor 206-200-9781

Moving Supervisor and booking manager





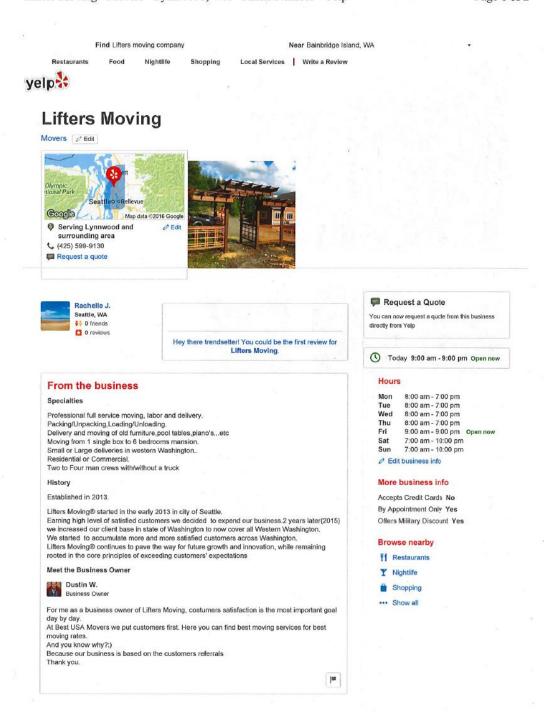


Photo for Lifters Moving



Best of Yelp Lynnwood - Movers







See More Movers In Lynnwood

Other Movers Nearby

About

About Yelp Order Food on Eat24 Careers Press Investor Relations Content Guidelines Terms of Service Privacy Policy Ad Choices

Discover

The Local Yelp Yelp Blog Support Yelp Mobile Developers RSS

Yelp for Business Owners

Claim your Business Page Advertise on Yelp Online Ordering from Eat24 Yelp Reservations Business Success Stories Business Support Yelp Blog for Business Owners

Languages

English *

Countries United States •

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ATTACHMENT B

Pages - Companies Search Page 1 of 1 SharePoint Newsfeed OneDrive Sites Jones, Rachel (UTC) -Companies * D Search Company Name Companies Search Recently Modified Companies 0 Lifters Moving Company Name All company fields Industry We don't have any refiners to show you Preference for results in English = Nothing here matches your search Suggestions Make sure all words are spelled correctly Try different search terms Try more general search terms Try fewer search terms
 Try these tips for searching

Preferences

Advanced Search



♠ The DOR Business Licensing Service site may be unavailable to you on September 1, 2016 from 5:15PM - 9:15PM for scheduled maintenance.

Search Results

There were no matches for "Lifters Moving Company".

If the results of your Nonprofit Corporation search was unsuccessful, try searching the name using the <u>Charities database search</u> (http://sos.wa.gov/charities/).

« Start New Search (corps_search.aspx)

Disclaimer

Neither the State of Washington nor any agency, officer, or employee of the State of Washington warrants the accuracy, reliability, or timeliness of any information in the Public Access System and shall not be liable for any losses caused by such reliance on the accuracy, reliability, or timeliness of such information. While every effort is made to ensure the accuracy of this information, portions may be incorrect or not current. Any person or entity who relies on information obtained from the System does so at his or her own risk.

All documents filed with the Corporations Division are considered public record.

Search Apps on Mobile Devices



(http://itunes.apple.com/us/app/washington-state-corporations/id380001551?mt=8&uo=4)



(https://play.google.com/store/apps/details?id=gov.wa.sos.businesSearch2)

http://www.sos.wa.gov/corps/search results.aspx?search type=adv&name type=starts with... 9/2/2016



Possible Keyword Matches

CARRIER/DBA NAME

LOCATION

Sorry, no records matching *LIFTERS MOVING COMPANY* were found. Try a different value and resubmit the query.

SAFER Home | Feedback | Privacy Policy | USA gov | Freedom of Information Act (FOIA) | Accessibility | OIG Hotline | Web Policies and Important Links | Plug-ins
Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • Field Office Contacts

Search BUSINESS & PROFESSIONAL LICENSES

Search Results

Take a quick Survey

New Search

Your Search Criteria:

License Type: All Professional Licenses Business Name: Lifters Moving Company First Name: Alex County: All Counties

No matches were found for your search.

Information Current as of 09/02/2016 3:07AM Pacific Time

New Search

Use of lists of individuals provided on this site for commercial purposes is prohibited under Chapter 42.56 of the Revised Code of Washington.

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BBB Northwest

Change Location

No results found. Ask BBB to develop a report on this business by clicking here (/search/business-review-form/).

BBB Search Tips

Use BBB's search bar above to check out businesses and charities from our comprehensive database of BBB Reviews. Enter any of the following into the search box:

- · Business or Charity Name
- Website URL
- · Phone Number
- Email Address

Or, select from the categories in the drop-list to search by Type of Business or Type of Charity.

Want to know more about our rating system? Find out more here (/overview-of-bbb-grade/).

Need more info? Try the search FAQs (/search/search-faqs/).



o define your search	, please select from the criteria b	elow.		
○U.S. DOT#		Омс/мх#		
Carrier Name	lifters moving company			
ilter carrier name by	location.			
ilter carrier name by	Select a Service Center	\vee		
			<u>\</u>	3

Your search returned no results.

ATTACHMENT C

●●●●○ Verizon LTE 11:57 AM



Messages (253) 820-4641

Details

Text Message Tue, Sep 20, 10:31 AM

Good morning Chelsea I saw your ad on Craigslist. I'm looking for help with a local move. I'm moving from a 2 brm apt in Renton to a 3brdm house in Renton. Can you please give me a quote?

Sure! Are you needing a truck or just labor?

Tue, Sep 20, 3:44 PM

I need both. Truck and would that be

•••• Verizon LTE 11:57 AM



Messages (253) 820-4641

It's \$99.99 per hour plus tax with a minimum of 3 hours. There is also a \$35 non taxed fuel fee. Because you are over 45 min from home base (Lynnwood) Id have to charge a non taxed travel fee as well. :(BUT...let me see what I can do about giving you a deal. When are you planning on moving?

May I have the addresses you're moving from and to?

\$95 per hour (save \$5 an hour there) you'll still be paying the fuel charge of \$35 and I'll have to charge \$40 for travel since the rental truck charges by the mile....only charging you one way though. Then I'll also take tax off. So for 3 hours (the minimum) the total cost would be \$360. Any additional hour would remain the same...\$95 an hour no tax. We start the time when we arrive at your house and end when we leave. We do not charge you to pick up and drop off the truck which is a

0

Text Message

Send

off the truck which is a nice perk:) Let me know if this interests you!

Would you prefer morning or afternoon?

Wed, Sep 21, 4:35 PM

Are you still interested?

Are you still interested?



Text Message

Send

ATTACHMENT D

Afternoon and weekend special at Lifters Moving

Page 1 of 1



Posted 18 days ago

Afternoon and weekend special at Lifters Moving (everett(all washington locations))

Hello, We are a local moving company out of north Seattle. We charge \$59.99 an hour for two movers, dollies, four way dollies, rope and tools to take apart any kind of furniture. I the owner and most of my movers are mostly Ex-military the rest are all very strong and respectful people. We have all of our movers screened with a background cheek. We are Licensed & Insured, Experienced, Reliable and Affordable. We have a three hour minimum. Once we book you we will send you a booking confirmation. We will always show up and will give you a call the night before, as well as when we are driving to your residence. We also do a labor and truck combination with everything you need for a full move. We charge \$99.99 an hour. You get two professional movers a sixteen or twenty foot truck, all equipment and shrink-wrap for your furniture. We move anything from a small desk to an entire large legal firm in downtown Scattle. . If you need one item moved or something very small that we can fit in a pick-up truck call us to discuss price.

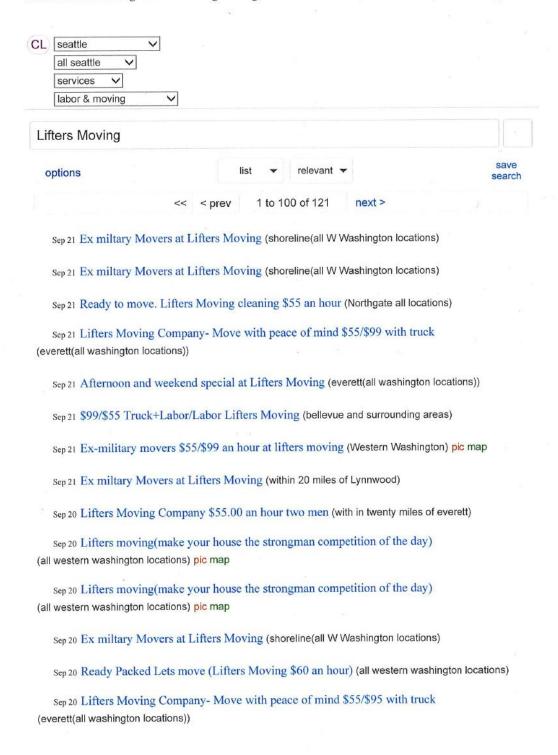
Along with an excellent moving team we also have a cleaning team which specializes in move in/ move out cleans but also monthly, bi-weekly, weekly or we can organize your house. Please call Chelsea at 425-599-9130 to discuss what you would like help with. Please call Chelsea at 425-599-9130 or Alex at 425-412-0731 and let us know how we can be of service. You can also email us at lifters moving.dw@gmail.com if you prefer to reserve or communicate in that manner.





do NOT contact me with unsolicited services or offers

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Sep 20 Lifters Moving $27.50 per mover (The strongest movers (Bellevue(all washington locations))
  Sep 20 $55 an hour ex military movers at Lifters moving and cleaning (all washington locations)
  Sep 20 Ex miltary Movers at Lifters Moving $55 an hour (everett(all washington locations))
  Sep 20 Lifters Moving Company/Cleaners- Move with peace of mind
(shoreline(all W Washington locations)
  Sep 20 Ex miltary Movers at Lifters Moving (within 20 miles of Lynnwood)
   Sep 20 $99/$55 Truck+Labor/Labor Lifters Moving (bellevue and surrounding areas)
   Sep 20 $99/$55 Truck+Labor/Labor Lifters Moving (bellevue and surrounding areas)
   Sep 20 Ready Packed Lets move (Lifters Moving $55 an hour) (Bothell (All western washington area))
   Sep 20 Lifters Moving... LET US HELP YOU MOVE! (bothell all locations)
   Sep 19 Lifters Moving Company Moving with peace of mind (marysville All locations)
   Sep 19 Ex miltary Movers at Lifters Moving $55 an hour (lynnwood and bothell area)
   Sep 19 Ready Packed Lets move (Lifters Moving $60/ an hour) (Bothell (All western washington area))
   Sep 19 $60 an hour Lifters moving and cleaning (bellevue(all washington locations)) pic map
   Sep 19 Ready Packed Lets move (Lifters Moving $60 an hour) (Bothell (All western washington area))
   Sep 19 Ex miltary Movers at Lifters Moving $55 an hour (Bothell (All western washington area)
   Sep 19 Lifters Moving $27.50 per mover (The strongest movers (Bellevue(all washington locations))
   Sep 19 Ex miltary Movers at Lifters Moving $55 an hour (lynnwood and bothell area)
   Sep 19 Lifters Moving Company/Cleaners- Move with peace of mind $55 an hour
(Redmond and surrounding areas)
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Sep 19 Ready Packed Lets move (Lifters Moving $55 an hour) (seattle all locations)
  Sep 19 Ex miltary Movers at Lifters Moving $55 an hour (shoreline(all W Washington locations)
  Sep 19 Lifters Moving Company/Cleaners- Move with peace of mind $55 an hour
(Redmond and surrounding areas)
  Sep 19 Lifters Moving Your Large move specialist (everett(all washington locations))
  Sep 19 Ready to rock the weather Lifters Moving (within 50 miles of lynnwood)
  Sep 19 Lifters Moving Company $55 an hour Moving with peace of mind
(bellevue(all washington locations))
   Sep 22 Caution - Lifters moving - Bad move!
   Sep 21 Lifters Moving Company $55 an hour Moving with peace of mind
(bellevue(all washington locations))
   Sep 21 Ex miltary Movers at Lifters Moving (within 25 miles of seattle)
   Sep 21 Ex miltary Movers at Lifters Moving (shoreline(all W Washington locations)
   Sep 21 Lifters Moving $27.50 per mover (The strongest movers (edmonds all locations)
   Sep 21 Afternoon opening and this weekend Lifters Moving (everett(all washington locations))
   Sep 21 Lifters Moving $55 an hour (everett(all washington locations))
   Sep 21 Ex miltary Movers at Lifters Moving (within 20 miles of Lynnwood)
   Sep 21 Lifters Moving $27.50 per mover(two mover minimum) (within 50 miles of lynnwood)
   Sep 21 Ex miltary Movers at Lifters Moving (within 20 miles of Lynnwood)
   Sep 17 Lifters Moving Company Two Men and truck $55/$99 (Bellevue(all washington locations))
   Sep 17 Ready Packed Lets move (Lifters Moving $55 an hour) (everett(all washington locations))
   Sep 20 Lifters Moving Company/Cleaners- Move with peace of mind $55 an hour
(Bothell (All western washington area))
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Sep 20 Lifters moving(make your house the strongman competition of the day)
(within 50 miles of bellevue) pic map
   Sep 20 Lifters Moving Company $55.00 an hour two men (with in twenty miles of everett)
   Sep 20 Lifters Moving $55 hour The strongest movers (Bothell (All western washington area))
   Sep 20 Ready Packed Lets move/Clean(Lifters Moving and Cleaning $55 an hour)
(bothell all locations)
   Sep 20 Long Weekend Lifters Moving $55 an hour (everett(all washington locations))
   Sep 20 Lifters Moving $55.00 per moving crew (lynnnwood and surrounding areas)
   Sep 16 Lifters Moving $27.50 per mover (The strongest movers (edmonds all locations)
   Sep 16 Ex miltary Movers at Lifters Moving (everett(all washington locations))
   Sep 19 Ready Packed Lets move (Lifters Moving $55/$99 an hour)
(Bothell (All western washington area))
   Sep 19 Ex miltary Movers at Lifters Moving $55 an hour (Lynnwood(all locations))
   Sep 19 $99/$55 Truck+Labor/Labor Lifters Moving (bellevue and surrounding areas)
   Sep 19 Moving this weekend. Please call Lifters (with in twenty miles of everett)
   Sep 19 Ready Packed Lets move (Lifters Moving $55 an hour) (Bothell (All western washington area))
   Sep 19 Ready Packed Lets move (Lifters Moving $55 an hour) (shoreline(all W Washington locations)
   Sep 19 Ex miltary Movers at Lifters Moving (everett(all washington locations))
   Sep 19 Ex miltary Movers at Lifters Moving (shoreline(all W Washington locations)
   Sep 15 Ready to move. Lifters Moving cleaning $55 an hour (all washington locations)
   Sep 15 Ex miltary Movers at Lifters Moving (Redmond(within 50 miles of))
   Sep 22 Lifters $55 an hour two strong ex military movers (Bellevue(all washington locations))
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Sep 21 Full Moving Service call for availabilty (mercer island and surrounding areas)
  Sep 19 Lifters $27.50 an hour per man (marysville All locations)
   Sep 19 Moving and cleaning services to give peace of mind! (kirkland and surrounding area)
   Sep 17 Full Moving Service call for availabilty (within 25 miles of seattle)
   Sep 17 Lifters $55 an hour LET US HELP YOU! (within 50 miles of lynnwood)
   Sep 20 Lifters $55 an hour two strong ex military movers (Bellevue(all washington locations))
   Sep 16 Lifters $55 an hour two strong and fast ex military movers (everett(all washington locations))
   Sep 21 Call the strong men, when you want to get the job done $55/$90 (seattle all location)
   Sep 21 Call the strong men, when you want to get the job done $55/$90 (seattle all location)
   Sep 21 20 ft Truck, Two Movers and Equipment (bellevue(all washington locations))
   Sep 21 $55/$99 two movers/ two movers plus truck (bothell all locations)
   Sep 21 Movers ready today!!! $55 an hour two movers (Bellevue(all washington locations)) pic map
   Sep 21 Ready Packed Lets move ($55 an hour) (bellevue and surrounding areas)
   Sep 21 20 foot truck two movers $99.99 an hour 10% off eight hour Reservation
(within 50 miles of north seattle)
   Sep 21 $55/$99 two movers/ two movers plus truck (Redmond and surrounding areas)
   Sep 20 Filling up. Three opening $55/$99 with truck (within 50 miles of seattle)
   Sep 20 SPOTS OPEN TODAY! Let us help you move! (seattle all location)
   Sep 20 Movers snohomish/ king county 55 an hour (all washington locations) pic map
   Sep 20 A 20 ft truck, two movers and equipment (lynnwood all locations)
   Sep 20 20 foot trailer or truck and two ex military movers (with in twenty miles of everett)
   Sep 20 $55/$99 two movers/ two movers plus truck (Seattle and All locations)
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Sep 20 Ready Packed Lets move Truck and two men 99.00 an hour (bellevue and surrounding areas)

Sep 20 20 foot truck and two movers and supplies (bellevue and surrounding areas)

Sep 20 Movers Eastside and snohomish county 55 an hour (within 50 miles of bellevue) pic map

 $_{\text{Sep }20}$ 20 foot truck two movers \$99.99 an hour 10% off eight hour Reservation (within 50 miles of north seattle)

Sep 20 Movers ready today!!! \$55 an hour two movers (within 50 miles of lynnwood)

Sep 19 Busy week, let our ex military movers help you out (within 50 miles of lynnwood)

Sep 19 Movers snohomish/ king county \$55 an hour (all washington locations)

Sep 19 \$55/\$95 an hour two strong ex military movers (Lynnwood(all locations))

Sep 19 SPOTS OPEN TODAY! Let us help you move! (seattle all location)

^ back to top

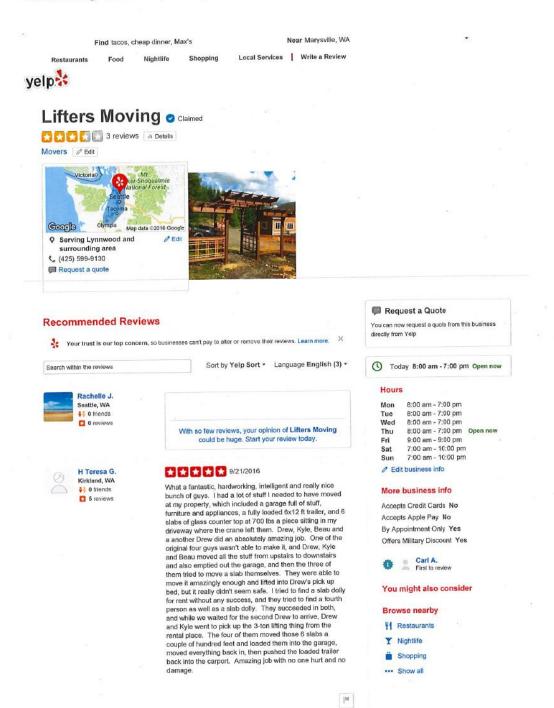
<< < prev

1 to 100 of 121

next >

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RSS (?)







Issues with this service

- 1) Will not release license/bond information when

- 1) Will not release license/bond information when requested 2) Will not give receipt for 6 hours work when requested 3) They sent driver who did not have auto insurance 4) Driver damaged my car to the fune of \$1,600 5) Business owner Alex says damage is 'personal' matter and will not release drivers name or help with repairs

Their employees who are supposedly 'background checked' per their multiple Craigslist postings apparently don't need auto insurance and any damage done by them to your personal property will not be covered by the

I guess I just happened to request service from this team on the wrong day - a \$575 job cost me over \$2,000 due to their neglect.







Had Drew and Kyle came out and unloaded us with no effort on our part. Great customer service and NONE of my stuff was demaged which has not been my experience with other companies. Would definitely hire these movers again!



Page 1 of 1

3 other reviews that are not currently recommended *

From the business

Specialties

Professional full service moving, labor and dellivery. Packing/Unpacking,Loading/Unloading. Delivery and moving of old furniture,pool tables,piano's...etc Moving from 1 single box to 6 bedrooms mansion. Small or Large deliveries in western Washington.. Residential or Commercial. Two to Four man crews with/without a truck

Established in 2013.

Lifters Moving® started in the early 2013 in city of Seattle.

Earning high level of satisfied customers we decided to expend our business.2 years later(2015) we increased our client base in state of Washington to now cover all Western Washington. We started to accumulate more and more satisfied customers across Washington.

Lifters Moving® continues to pave the way for future growth and innovation, while remaining rooted in the core principles of exceeding customers' expectations

Meet the Business Owner



Dustin W.
Business Owner

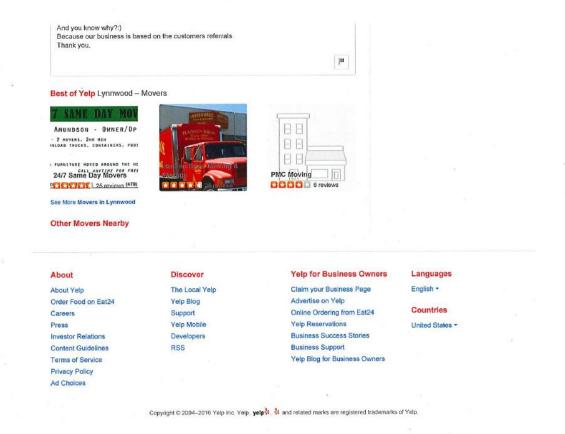
For me as a business owner of Lifters Moving, costumers satisfaction is the most important goal

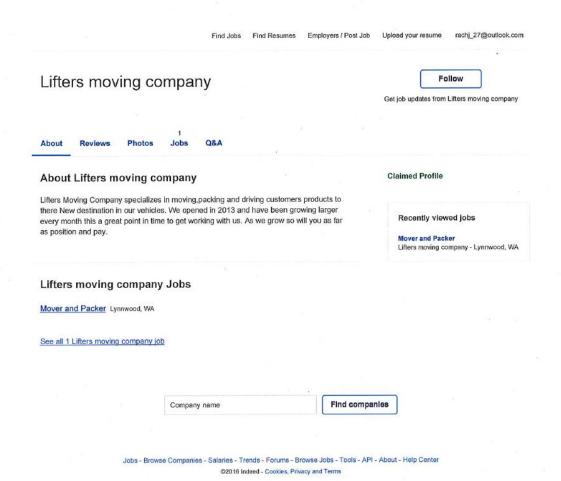
day by day.

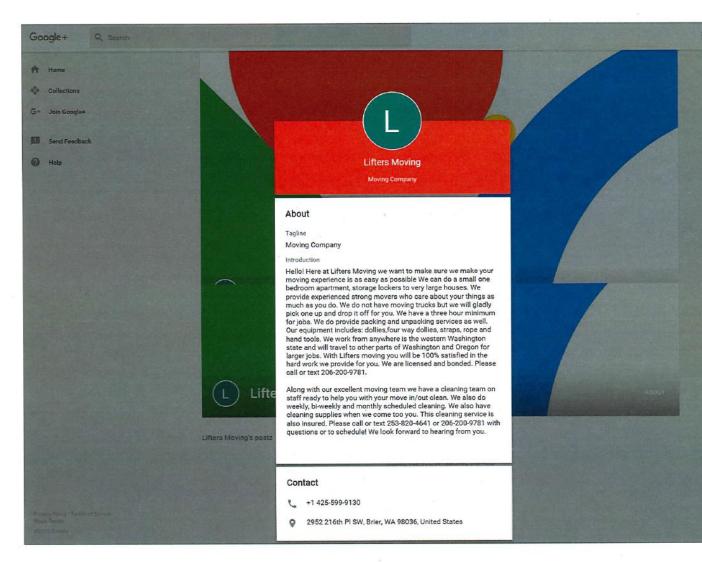
At Best USA Movers we put customers first. Here you can find best moving services for best moving rates.

https://www.yelp.com/biz/lifters-moving-lynnwood-2









Sep 22, 2016 1:44:35 PM

ATTACHMENT E



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY (360) 586-8203

Oct. 12, 2016

Dustin Wick Lifters Moving 2952 216th Pl SW Brier, WA 98036-8044

RE: Household Goods Moving in Washington State

Dear Mr. Wick:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on www.craigslist.com and www.yelp.com. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by Oct. 26, 2016.

Until you obtain a permit, you must immediately <u>cease operating</u> as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Lifters Moving.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Lifters Moving Oct. 12, 2016 Page 2

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by Oct. 26, 2016.

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129.

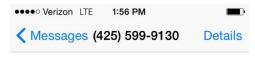
Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

Susie Paul, Compliance Investigations Manager

Consumer Protection

ATTACHMENT F



Text Message Fri, Oct 28, 9:35 AM

Found ur ad on Craigslist. Looking for help to move. Moving out of a 4 bedroom house into a 3 bedroom apt. I live in Lynwood moving to Everett. Ur price is good and trying to make sure it's \$99 4 2 guys and a truck. Please let me know if this is for real. My moving date nov 4

Fri, Oct 28, 1:07 PM

Hello! Yes. The price is \$99.99 per hour plus tax with a minimum of 3 hours. There is also a one time fuel fee of \$35 for the truck! The deal includes 2 movers supplies and a 17-20 foot truck.

Fri, Oct 28, 2:54 PM

The 4th of November is available.

