From: Elizabeth de Bagara Steen
To: Paul, Susie (UTC)

Cc: Jones, Rachel (UTC); UTC DL Records Center; 13605861150@myfax.com

Subject: Request for Hearing in re Docket TV-161206

Date: Wednesday, January 11, 2017 10:26:56 PM

Attachments: Jackson and Bell MTC RFH NOA UPDATED 1 11 2017.pdf

Hello Ms. Paul,

Thank you for talking with me today. My understanding of our conversation is as follows:

- Ms. Ball, my client, has a special proceeding scheduled for January 25, 2017 in re Docket No. TV-161206. This special proceeding may be replaced/canceled with a request for hearing, which you asked me to email directly to you.
- Please find a request for hearing attached. I've also included a written notice of appearance of counsel and a request for a continuance, or that the special proceeding be converted into a telephonic prehearing conference to allow the parties to set a date for a hearing.
- Ms. Ball disputes the commission's charge. Ms. Ball's company provides services incidental to moving. All of her customers require a truck and a mover. But Ms. Ball's company does not transport goods. Instead, the company promises to help people save money by packing, loading, and unloading a truck that the customer provides. The scope of the company's services is clearly outlined on its webpage and its Yelp page. The company promises to help people move and to save them money on this move. The company does not intend these statements to indicate that the company will transport household goods. The company provides many explicit disclaimers explaining that its moving assistance will not include the transport of household goods.

The information requested by the Commission is here:

- Docket No. TV-161206 In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties Against Cheryl Ball d/b/a Acme Moving Labor.
- Special Proceeding is set for January 25, 2017. There is no date for a hearing. Ms. Ball would like to set a date for hearing via telephonic proceedings, as is typical in administrative hearings in Washington state.
- Ms. Ball's primary language is English. She requires no interpreter. She is not hearing impaired and needs no sign language interpreter or other type of assistance. Ms. Ball's name and address are: Cheryl Ball, Acme Moving Labor, 8391 1st Avenue North, Kent, WA 98032.
- I am Ms. Ball's representative and my address is below.

Sincerely yours,

Elizabeth de Bagara Steen Washington Business Advocates 1001 4th Ave, Suite 3200 Seattle, Washington 98154

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