**Common Carrier and Household Goods Carrier Rulemaking**

**Docket TV-130079**

**Stakeholder Comments and Commission Response to Draft Rules**

**(August 21, 2013)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Company** | **WAC Section** | **Comment** | **Commission Response** |
| Friendly Moving Service | 480-15-450(c)&(d) | The company objects to the change to the insurance process and believes that its permit can be canceled without notice under the new rules. | The insurance process provides a minimum of 30 days notice to the carrier after staff receives notification from the carrier’s insurance company that its insurance will expire on a certain date. The carrier receives notice from its insurance company and the Commission. |
| The Movers Conference | 480-15-890 | The organization did not agree with Staff’s proposal to change the response time for Commission-referred complaints from five to two business days. | Staff suggested this change to be consistent with the other regulated industries, however, agreed to retain the existing language of a five-day response time.  |