

TO:

Dave Pratt, Assistant Director, Transportation Safety

FROM: Transportation Specialist 3

DATE:

November 28, 2011

SUBJECT:

Docket TV-100844; Application for Permanent Authority

On May 13, 2010, Super Friends Moving, L.L.C., d/b/a Super Friends Moving, filed Docket TV-100844 requesting permanent household goods authority.

The commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under household goods carrier permit. THG-64056, since September 21, 2010.

Under WAC 480-15-330, the commission will grant or deny an application for permanent authority after conducting a complete review of the application filings, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Richard Smith completed a Safety Compliance Review, a Household Goods Technical Assistance and Records Review Checklist. Investigator Smith found the company in general compliance and on November 9, 2011, he recommended the applicant be considered for permanent authority.

The current provisional permit THG-64056 is in order as follows:

- o Records Center has the 2010 annual report on file.
- o Financial Services reports the company has paid appropriate regulatory fees.
- o The commission does not have any outstanding penalty or other fine against THG-64056.
- o Consumer Affairs does not have a pending consumer complaint.
- o Transportation Safety does not have a pending compliance action.
- o Company rep attended HHG training on 9/22/10.

I recommend the commission grant TV-100844 without hearing and reissue permit THG-64056 to HG-64056 to Super Friends Moving, L.L.C., d/b/a Super Friends Moving, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.

Annroved by