

PATTISON WATER COMPANY, INC.

PO Box 3374 • Lacey, WA 98509-3374 • (360) 412-1252 • Fax (360) 412-0677

April 27, 2005

Important Notice

Pattison Water Company has requested permission from the Washington Utilities and Transportation Commission (WUTC) for the transfer of ownership and operation of the M&R Water Company from Mr. Herman Sues to Pattison Water Company. This transfer is contingent upon approval by the Washington Utilities and Transportation Commission. This transfer of ownership is being completed to allow Pattison Water Company to upgrade the water system that serves the homes on Dawn Hill Drive, (see attached letter). The proposed effective date of this transfer, if approved, would be June 1, 2005. Pattison Water Company is currently providing water service to other homes in the area.

Your current water rates will not change because of this water system sale and transfer.

We are proposing to keep the same rates that Trident Utilities was charging. Any *future* changes to Pattison's rates will likely change your rates as well. Any changes to the company's rates must be approved by the Washington Utilities and Transportation Commission. You will be notified of any proposed rate changes.

If you have any questions about how this sale may affect you, please call Pattison Water Company: (360) 412-1252.

If you have any questions about the transfer process of your water system you may contact the WUTC at the following address:

Secretary
Washington Utilities and Transportation Commission
PO Box 47250
Olympia, WA 98504-7250
1-800-562-6150 or comments@wutc.wa.gov

If you would like to comment on this proposal, it is important for you to do so now. Comments must be submitted in writing or presented at the commission's open meeting to be considered as part of the formal record. The commission encourages your written comments, in either favor or opposition, regarding this proposal. All open meetings are held in Olympia, WA. If you would like to be added to the commission's mailing list to be notified of the open meeting date please call the toll-free number listed above and leave your name and complete mailing address.

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GENERAL COUNCIL
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PATTISON WATER COMPANY, INC.

PO Box 3374 • Lacey, WA 98509-3374 • (360) 412-1252 • Fax (360) 412-0677

April 28, 2005

Greetings Dawn Hill Drive Water Customer,

The M&R water system that serves your home on Dawn Hill Drive is currently owned by Mr. Herman Suess. Pattison Water Company has entered into an agreement to purchase the system from Mr. Suess. We have put in a request with the Washington Utilities and Transportation to have ownership transferred effective June 1, 2005. In the interim period Pattison Water Company will be taking over the routine management of the system. We will conduct all phases of management including reading meters and repairing leaks, as well as sending out bills and responding to your concerns. Your first bill will be for the period April 1, 2005 through April 28, 2005. It will arrive early next week. Any questions or concerns should be directed to me (Jim Casebolt) at (360) 412-1252.

Who is Pattison Water Company?

We are a family owned business that has been serving water to the area around Pattison Lake and Lake St. Clair for 41 years. We serve water to 1,300 residences from multiple wells, but one single system. Our water quality is excellent. Our water has very low levels of iron, manganese, and sulfur dioxide, constituents that are in abundance with your current water source. We strive to provide a high quality of water *and* service. Whenever possible we try to provide fire hydrants to the customers that we serve. It is our intention to integrate the water system that you are now on into the larger Pattison system. Having multiple wells, reservoirs, and an emergency generator that enables us to produce water during power outages means that we can provide reliable service to you around the clock.

What Are Our Plans For Dawn Hill?

Beginning May 16th we will be extending an eight inch water main down Spurgeon Creek Road from 78th Ave to 80th Ave, then down 80th to Dawn Hill Lane. From there, the water main will run along the west shoulder of Dawn Hill Lane to the end of the cul-de-sac on the south end of Dawn Hill Lane. Six fire hydrants will be installed along Dawn Hill Lane at 700 foot spacings. This water main is being installed (in part) to serve a new large-lot subdivision planned for the south end of Dawn Hill Lane. Once this new line has been installed, flushed, and tested, we will begin steps to integrate the M&R system into the Pattison system. We will also be installing two booster pumps to pressurize the new water that we will be bringing into the area. The existing pumphouse will be enlarged and re-wired.

During this phase, as well as during construction, there may be times that your water will be out of service for a few hours. We will make every effort to minimize damage to existing pipes and wires in the ground, however, accidents sometimes happen. During the integration phase, the plumbing in the pump-house will need to be re-configured, and that will entail some scheduled outages. When we schedule outages we will let you know a

day in advance. Once the upgrades to the pumphouse have been done, you will begin receiving water from the Pattison system. This final changeover won't realistically occur before August or September.

If your house number ends in an odd number, then our new water main will be crossing your driveways and road frontage. We will attempt to meet with all affected residents on this side (the west side) of the street to discuss our plans and to minimize any disruptions that our construction will cause you. The exact location of our pipes will depend upon the location of existing buried utilities. We will have the existing buried utilities marked after May 1st. In some cases we may need to clear some of the brush in the road right-of-way that will conflict with our construction.

I look forward to meeting many of you in the coming weeks. We hope that you will find the temporary inconvenience of construction on your street worth the benefits of better water and fire protection. Please feel free to call me with your concerns to discuss our plans.

Very truly yours,

James S. Casebolt
Vice President

**Trident Utilities
PO Box 153
Rochester, WA 98579
360-500-1341**

March 25, 2005

Dear Dawnhill Drive Water Customer,

This is your final billing from Trident Utilities. You will note that we billed you for "0" consumption. Please disregard the dates on your current bill, as they are incorrect. Last month we billed you for consumption through 2/20/05, but your base rate was actually for the period from 1/1/05 to 2/1/05. We did our final reading for you on 2/20/05 knowing that the new provider would take over as of 3/1/05. He will bill you for water from that point on. We would appreciate your prompt payment of this bill so we close our books on this water system. Thank you all for being great water customers, we wish you well in the future.

We have no information about what the new water rates will be. If you have any questions about them you should contact JM Cunningham at 360-736-9931.

If you have any questions about your final bill from Trident Utilities call 360-500-1341.

Sincerely,

Trident Utilities
Diane Barton