

MEMORANDUM

August 8, 2005

TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Lori Kanz, Regulatory Analyst *W*

SUBJECT: Household Goods Carrier Permit
Application No. P-79323 Docket No. TV-041948

*2/18/05
I agree,
Wend*

Richard Watson & Brad Wakefield
d/b/a Integrity Movers
4900 Northeast 104th Street
Vancouver, Washington 98686

Discussion

On November 5, 2004, Richard Watson & Brad Wakefield d/b/a Integrity Movers (Integrity Movers), filed Application No. P-79323 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61570 since November 18, 2004.

Application No. P-79323 appeared on the Commission's November 22, 2004, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

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Integrity Movers

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Mr. Richard Watson, co-owner of Integrity Movers has one and one-half years of experience as a household goods mover. Mr. Richard Watson and Mr. Brad Wakefield have not been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Bruce Grimm completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Grimm found the company in general compliance and May 4, 2005, he recommended the applicant be considered for permanent authority.

Integrity Movers is registered with the Secretary of State and holds a valid UBI number with tax registration. The company has no industrial insurance or unemployment insurance accounts.

During the period of Investigator Grimm's review the applicant performed 19 household goods moves. The Commission received no customer complaints regarding this company's service. Eleven customer survey questionnaires were returned to the Commission regarding Integrity Movers. All eleven surveys indicated that the customer was satisfied with the company's service and would use them in the future.

Recommendation

P-79323 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79323 without hearing and reissue Permit No. HG-61570 to Richard Watson & Brad Wakefield d/b/a Integrity Movers, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.