

MEMORANDUM

December 1, 2004

TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit
Application No. P-79255 Docket No. TV-040268

Chip's Moving & Delivery Service, LLC
6005 NE 193rd
Kenmore, WA 98028

Discussion

On February 18, 2004, Chip's Moving & Delivery Service, LLC filed Application No. P-79255 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61289 since April 7, 2004.

Application No. P-79255 appeared on the Commission's April 12, 2004, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Charles P. Norton, 100% owner of Chip's Moving & Delivery Service, LLC states that he has been moving furniture since 1971 specializing in antiques and

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working with designers and difficult entry areas. He has not been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Alan Dickson completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Dickson found the company in general compliance and September 27, 2004, he recommended the applicant be considered for permanent authority.

Chip's Moving & Delivery Service, LLC is registered with the Secretary of State and holds a valid UBI number but does not appear to have any active accounts under that UBI number. Mr. Norton, as an individual, has a UBI number with tax registration, industrial insurance, and unemployment insurance accounts.

The Commission received four survey questionnaires from customers that were satisfied with the service received from Chip's Moving & Delivery Service, LLC, would use the service again, and would recommend the service to others. The Commission received no customer complaints regarding this company's service.

Recommendation

P-79255 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79255 without hearing and reissue Permit No. HG-61289 to Chip's Moving & Delivery Service, LLC as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.

Notes to Licensing Staff

Investigator Dickson's report shows Mr. Norton's UBI number instead of Chip's Moving & Delivery Service, LLC. The report further indicates that the company holds accounts with Secretary of State, Department of Revenue, Employment Security, and Labor and Industries. Before issuing permanent authority, Licensing Services staff should verify that Chip's Moving & Delivery Service, LLC does in fact have the proper accounts under its own UBI number.