

MEMORANDUM

August 24, 2004

TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit
Application No. P-79223 Docket No. TV-031604

Custom Delivery, LLC
4786 1st Avenue South
Seattle, WA 98134

Discussion

On October 2, 2003, Custom Delivery, LLC filed Application No. P-79223 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61183 since January 9, 2004.

Application No. P-79223 appeared on the Commission's January 20, 2004, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Custom Delivery, LLC has been in the business of delivering "high-end furniture" for designers to their clients' homes for the past 28 years. Philip

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Goldstone, Managing Member of Custom Delivery, LLC has not been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Alan Dickson completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Dickson found the company in general compliance and June 15, 2004, he recommended the applicant be considered for permanent authority.

Custom Delivery, LLC is registered with the Department of Licensing, Master License Services. The company holds a valid UBI number with active tax, unemployment, and industrial insurance accounts.

The Commission received one survey questionnaire from a customer that was satisfied with the service received from Custom Delivery, LLC, would use the service again, and would recommend the service to others. The Commission received no customer complaints regarding this company's service.

Recommendation

P-79223 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79223 without hearing and reissue Permit No. HG-61183 to Custom Delivery, LLC as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.