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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

IN THE MATTER OF THE PETITION OF
QWEST CORPORATION

Docket No. UT-020631

WAIVER FROM RULE RELATING TO PRICE
LIST AVAILABILITY TO CUSTOMERS AND
INTERNET ADDRESS ON CUSTOMER
NOTICE

QWEST'S PETITION FOR EXTENSION
OF TEMPORARY WAIVER

Pursuant to WAC 480-80-010(2), Qwest Corporation ("Qwest") hereby petitions the Washington Utilities and Transportation Commission ("WUTC" or "Commission") for an extension of the temporary waiver period granted in Docket No. UT-020631 regarding certain provisions of WAC 480-80-206(3), a rule pertaining to price list availability to customers. In Docket No. UT-020631, the Commission granted Qwest and other telecommunications companies that utilize Qwest billing and collection services a waiver through November 30, 2002 of the requirement in WAC 480-80-206(3)(a) and (b) to include the Internet address of price lists and a statement of price list availability on each bill.¹

In this Petition, Qwest is seeking to extend the temporary waiver period associated with WAC 480-80-206(3)(a) and (b) until December 31, 2002 for those telecommunications companies that utilize

¹ See Docket No. UT-020631, *Order Granting Temporary Waiver of WAC 480-80-206(3)(a) and (b) and WAC 480-120-193(1)(d)* ("Order Granting Waiver"), at ¶ 12.

1 Qwest billing and collection services.² This one-month extension will enable Qwest to avoid additional
2 costs associated with overtime expense, ultimately reducing the overall cost to other telecommunications
3 providers for this billing and collection service enhancement.

4 **WAC 480-80-206(3)(a) and (b)**

5 On May 14, 2002, the Commission filed with the Code Reviser the Rulemaking for Tariffs, Price
6 Lists and Customer Notices. WAC 480-80-206(3) contains the following language:

- 7 (3) Each telecommunications company offering service under a price
list must include in each customer bill or notice:
8 (a) The Internet address (uniform resource locator) of the
website containing its price list; and
9 (b) The toll-free telephone number to use in requesting price
list copies and a statement that there is no charge for the price list copy.

10 On June 14, 2002, the Commission granted Qwest a temporary waiver of the requirements in
11 WAC 480-80-206(3)(a) and (b) to include the internet address of price lists and a statement of price list
12 availability on each notice. The order not only applied to Qwest but also applied to "other
13 telecommunications companies" who "use Qwest's billing and collection services".³ In addition, on June
14 26, 2002, on its own motion the Commission granted temporary extension until November 30, 2002 to
15 all telecommunications companies who offer telecommunications service under a price list in order to
16 provide such companies "a reasonable opportunity to work with the firms, both regulated and
17 unregulated, that aggregate and bill their services to incorporate the additional information in their bills."⁴

18 Qwest recently become aware that it originally underestimated the amount of programming time
19 necessary to modify bills and notices for those telecommunications carriers that subscribe to Qwest billing
20 and collection services. Qwest can complete the necessary programming by November 30, 2002, but
21 only if it incurs overtime expense. In the alternative, Qwest can complete programming, absent overtime
22 expense, no later than December 31, 2002. Therefore, Qwest respectfully requests a one-month
23 extension of the waiver to complete programming and to avoid additional expense to Qwest and its billing
24 and collection customers.

25 _____
26 ² See Confidential Attachment A for a list of those carriers that utilize Qwest billing and collection services.

³ Order Granting Waiver.

⁴ See Docket No. UT-020792, *Order Granting Temporary Exemption from WAC 480-80-206(3)*.

1 **Conclusion**

2 For the reasons cited above, Qwest respectfully requests that the Commission grant an extension
3 of the temporary waiver associated with WAC 480-80-206(3)(a) and (b) granted in Docket No. UT-
4 020631 to December 31, 2002.

5 Respectfully submitted this 2nd day of August, 2002.

6 Qwest

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8 By _____
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11 Attorneys for Qwest

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