



December 10, 2007
Via Overnight Delivery

2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

Ms. Rebecca Beaton
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, S.W.
Olympia, WA 98504

RE: ACN Communication Services, Inc
WA Emergency Operations Information Request
RE: UT-031755

Dear Ms. Beaton:

Enclosed please find a copy of the WA Emergency Operations Information Request, filed on behalf of ACN Communication Services, Inc. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Patricia Peacock
Compliance Reporting Specialist

cc: Lisa Lezotte - ACN Communication Services, Inc
file: ACN Communication Services, Inc - Reporting - Washington

07 DEC 11 PM 12:50
RECEIVED
COMMUNICATIONS SECTION

COPY

Rulemaking on Emergency Information
Docket No. UT-031755

ACN Communication Services, Inc.

WAC 480-120-414 Emergency operation.

(1) All companies must maintain, revise, and provide to the commission the following:

- (a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and

John Tassone, Director of Customer Care, 585-720-1700

Lynn Lundquist, Senior Workforce Manager, 906-227-7420

Jessica Fahrenbruch, Associate Call Center Manager, 906-227-7483

- (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.


Upon Request, ACN will comply with this requirement.

(2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:

- (a) Local network operations center;
411 Third Street, Gwinn, MI 49841
906-227-7400

- (b) Regional network operations center; or
411 Third Street, Gwinn, MI 49841
906-227-7400

- (c) Emergency operations center.
411 Third Street, Gwinn, MI 49841
906-227-7400



Kathy Regan, Assistant Secretary

11/21/07
Date

NOV 27 2007