

EXHIBIT NO. ____ (SML-2)
DOCKET NO. UE-04 ____ /UG-04 ____
2004 PSE GENERAL RATE CASE
WITNESS: SUSAN MCLAIN

BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

Docket No. UE-04 ____
Docket No. UG-04 ____

**FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO PREFILED
DIRECT TESTIMONY OF SUSAN MCLAIN (NONCONFIDENTIAL)
ON BEHALF OF PUGET SOUND ENERGY, INC.**

APRIL 5, 2004

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PUGET SOUND ENERGY, INC.

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**PROFESSIONAL QUALIFICATIONS OF
SUSAN MCLAIN**

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Q. Please state your name and business address.

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- A. My name is Susan McLain. My business address is 10885 NE 4th Street, P.O. Box 97034, Bellevue WA 98009-9734.

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Q. By whom are you employed and in what capacity?

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- A. I am employed by Puget Sound Energy, Inc. ("PSE") as Senior Vice President Operations.

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Q. What are your duties as Senior Vice President, Operations?

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- A. I am responsible for all activities associated with PSE's gas and electricity delivery systems. This includes: system and maintenance planning; safety standards; system design and engineering; gas and electric system construction and maintenance; substation construction, operations and maintenance; contractor and project management; system controls and protection; dispatch; emergency response; system mapping; quality assurance and control; operations performance measurement; purchasing and materials management; fleet management; and electric control center and electric transmission contracts.

1 Q. **Briefly describe your education and relevant employment experience.**

2 A. I graduated from the University of Washington in June 1978 with a Bachelor of
3 Arts in Economics. My educational experience includes course work in
4 econometrics and other measurement techniques.

5 Prior to my employment at Puget Sound Energy, I worked as Benefits
6 Coordinator at Sisters of Providence Corporate Headquarters (1978-1982),
7 Compensation and Benefits Manager at Tacoma Boatbuilding Company (1982-
8 1985) and Compensation and Benefits Manager at The Seattle Times (1985-
9 1988).

10 I joined Puget Sound Power & Light as the Manager – Employee Benefits (1988-
11 1990), transferred to the operations area as a Division Administrator (1991-1993)
12 and was responsible for customer service as a Business Office Manager (1994-
13 1995). I returned to our corporate headquarters as Director Strategic Planning
14 (1995-1996), which included duties associated with developing the Puget Sound
15 Power & Light and Washington Energy Company merger transition plan. Upon
16 the formation of Puget Sound Energy, Inc., I became Director System Planning
17 and Work Practices (1997). I was appointed an officer in late 1997, Vice
18 President Corporate Performance, then became Vice President, Operations in
19 1999. My current assignment is serving as Senior Vice President, Operations
20 (2003 to present).

21 [BA040860.067 / 07771-0089]