



December 4, 2003

VIA FIRST CLASS U.S. MAIL

Executive Secretary, Washington
Utilities and Transportation Commission
Attn: David Dittmore Re: UT-031755
P.O. Box 47250
Olympia, WA 98504-7250

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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Re: Rule Making on Emergency Information
Docket No. UT-031755

Dear Mr. Dittmore:

Transmitted herewith on behalf of Excel Telecommunications, Inc. ("Excel") is an original and one (1) copy of the Company's contact information in the event of an emergency or disaster. As you directed in our conversation on November 19, 2003, the attached reflects responses to Sections 1 and 2 of WAC-120-414 regarding Emergency Operation.

Excel sincerely appreciates your attention to this matter. Should there be any questions concerning this matter, please do not hesitate to contact the undersigned directly at (214) 424-1713 or via electronic mail at bboaitey@vartec.net.

Respectfully submitted,

Ben Boaitey
Regulatory Analyst

Enclosure

cc: Kevin Allen
Manager, Regulatory Affairs

Emergency Department Division
Military Department
Camp Murray TA-20
Tacoma, WA 98430-5122

Emergency Operating Procedures

Excel Telecommunications, Inc.

Network Surveillance Control Center

Maintenance Escalation List

Contact the Primary NSCC at: (877) 274-7966 or (877) 392-3566

Contact the Backup NSCC at: (214) 424-1798

FAX MAINTENANCE NOTIFICATIONS to: (972) 478-4281 or E-MAIL to: net_event@vartec.net

1ST LEVEL MAINTENANCE (0800-2000 CST)

MICHAEL HOLMES

SUPERVISOR OF NETWORK SURVEILLANCE CONTROL CENTER

OFFICE: 972-478-4228

PAGER: 800-714-7230

1ST LEVEL MAINTENANCE (2000-0800 CST)

TOM ROHDE

SUPERVISOR OF NETWORK SURVEILLANCE CONTROL CENTER

OFFICE: 972-478-3955

PAGER: 877-528-7033

2ND LEVEL MAINTENANCE

BILL STUENZI

SR. MANAGER OF NSCC

OFFICE: 972-478-3960

PAGER: 877-225-4392

CELL : 972-672-5007

3rd LEVEL MAINTENANCE

ROBIN MURPHY

DIRECTOR - NMCC

OFFICE 972-478-3932

CELL: 214-578-5741

4th LEVEL MAINTENANCE

RAY LITCHFIELD

VP – NETWORK OPERATIONS

OFFICE 972-478-3538

Emergency Operating Procedures

Network Surveillance Control Center

DISASTER RECOVERY

BILL STUENZI

Disaster Recovery Coordinator

OFFICE: 972-478-3960

PAGER: 877-225-4392

CELL : 972-672-5007

CARL HOCKETT

2nd Disaster Recovery Coordinator

OFFICE: 972-478-3944

PAGER: 972-614-8447

ROBIN MURPHY

3rd Disaster Recovery Coordinator

OFFICE 972-478-3932

CELL: 214-578-5741
