



December 30, 2010

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Mr. Dave Danner  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

**Subject: WAC 480-120-439 - November 2010 Service Quality Report**

Mr. Danner:

Pursuant to WAC 480-120-439, enclosed is the Frontier Communications Northwest Inc. Service Quality Performance Report for November 2010. Switching data is not available at this time. A revised report will be filed as soon as the data becomes available.

In addition, the Company continues to work to restore the PBH and Peak overflow data on a dedicated group for the October Trunk Blocking Report. If and when the data is restored, a revised Trunk Blocking report for October will be filed.

Central office level detail is marked "Confidential per WAC 480-07-160" as it includes access line count and activity information that would have economic value to the Company's current and potential competitors, such as in determining when and where to begin or modify competitive operations. In addition to the information required by WAC 480-120-439, we are also enclosing a twelve month running trouble report document at the request and for the convenience of the Commission Staff.

If you have any questions concerning this report, please call me at 972-456-7551 or email me at [kimberly.a.douglass@ftr.com](mailto:kimberly.a.douglass@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass". The signature is written in a cursive style with a long horizontal flourish at the end.

Kim Douglass  
Senior Analyst  
Regulatory Affairs and Compliance