Exh. GH-1T Docket TS-180677 Witness: Greg Hammond

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In re Application of

**DOCKET TS-180677** 

BACKCOUNTRY TRAVELS LLC

For a Certificate of Public Convenience and Necessity to Operate Vessels in Furnishing Passenger Ferry Service

**TESTIMONY OF** 

**Greg Hammond** 

STAFF OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

Response Testimony

**February 1, 2019** 

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1		I. INTRODUCTION
2		
3	Q.	Please state your name and business address.
4	A.	My name is Greg Hammond. My business address is the Richard Hemstad Building,
5		1300 South Evergreen Park Drive Southwest, P.O. Box 47250, Olympia,
6		Washington 98504.
7		
8	Q.	By whom are you employed and in what capacity?
9	A.	I am employed by the Washington Utilities and Transportation Commission
10		(Commission) as a regulatory analyst. Among other duties, I am responsible for
11		reviewing tariff and application filings, and making recommendations pertaining to
12		those filings to the Commission.
13		
14	Q.	How long have you been employed by the Commission?
15	A.	I have been employed by the Commission since October 2014.
16		
17	Q.	Would you please state your educational and professional background?
18	A.	I hold a Bachelor's Degree in accounting from Western Washington University and a
19		Master of Accountancy Degree from Gonzaga University. I attended the National
20		Association of Regulatory Utility Commissioners (NARUC) Utility Rate School in
21		2015. I also attended Camp NARUC held by Michigan State University's Institute of
22		Public Utilities in 2017.
23		

1	Q.	Have you previously testified before the Commission?
2	A.	No.
3		
4	Q.	What topics will you be discussing in your testimony?
5	A.	I will discuss Backcountry Travels LLC's financial fitness to receive a certificate of
6		public convenience and necessity (certificate) to provide commercial public ferry
7		service on Lake Chelan.
8		
9		II. APPLICATION – REVIEW OF FITNESS
10		
11	Q.	Have you reviewed the certificate application filed by Backcountry Travels
12		LLC (Backcountry Travels)?
13	A.	Yes.
14		
15	Q.	Have you reviewed any other documents to form an opinion about Backcountry
16		Travels' financial fitness?
17	A.	Yes. I reviewed the data and pro forma statements provided by the company in its
18		application. This included a review of the company's balance sheet and pro forma

1		income statement, which contains its estimated expenses and revenues for a 12-
2		month period of operations.
3		
4	Q.	Why did you review the financial fitness of Backcountry Travels?
5	A.	RCW 81.84.020(2) requires the Commission to determine whether the applicant has
6		the resources to provide commercial public ferry service for at least 12 months
7		before granting the applicant a certificate of convenience and public necessity.
8		
9	Q.	Did you conclude that Backcountry Travels has the necessary resources?
10	A.	From my analysis of the applicant's financial information, including total assets on
11		hand, revenue forecasts, and projected costs of service, I concluded that applicant has
12		the financial resources to operate the proposed service for at least 12 months.
13		
14	Q.	Please describe how you arrived at your conclusion.
15	A.	I first considered the assets of the applicant. The applicant's balance sheet reflects
16		assets of \$483,600, \$68,600 of which is cash, and \$350,000 in real estate. Also
17		included is \$65,000 in other assets, with \$50,000 attributable to a 50 percent
18		ownership stake in Stehekin Outfitters LLC, and \$15,000 attributable to vehicles.
19		Offsetting these assets is a reported \$163,000 in notes payable, which represents the
20		outstanding loan balance on the real estate.
21		Based on my review, it is my opinion that the applicant has both the long-
22		term fixed assets and working capital required to provide the service level proposed
23		for a minimum of 12 months.

1	Q.	RCW 81.84.020(2) requires the Commission to review an applicant's "ridership
2		and revenue forecasts" as well as its "cost of service." Did you perform such a
3		review?
4	A.	Yes. I examined the applicant's estimate of \$355,084 in annual revenue for its
5		proposed commercial ferry services, and concluded that the estimate was reasonable.
6		
7	Q.	Please describe how you reached your opinion that the estimated revenue was
8		reasonable.
9	A.	The applicant estimates its ridership will total approximately 40 percent of the boat's
10		available capacity, on average for the year, with a total of 9,056 one-way passengers
11		for the year. For comparison purposes I used the ridership percentages from the 2017
12		annual report of the current ferry service, Lake Chelan Recreation Inc. (LCRI).
13		LCRI's ridership as a percentage of total capacity was approximately 38 percent in
14		2017, with a total of 57,029 one-way passengers. I also reviewed the applicant's
15		projected \$331,320 in annual expenses and concluded the expenses listed by the
16		company are appropriate for the level of service and the type of business.
17		
18	Q.	Are you aware that LCRI provided public comments opposing the grant of a
19		certificate to Backcountry Travels?
20	A.	Yes. I have read those comments.
21		

Q.	Did LCRI raise any	questions about	<b>Backcountry</b>	Travels'	financial fitness?
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Α.

Yes. LCRI raised some questions regarding the company's ridership estimates, pointing out that the applicant failed to account for its reduced commuter passes and children's fares in its revenue estimate. While this is true, I did account for this when performing the financial review. The commuter passes would grant the customer a 10% discount when buying 10 tickets at once. LCRI stated that 3.8% of its annual passengers are Stehekin commuters. Using this figure, Backcountry Travels would experience a 0.38% reduction in total revenue, which is not a material change.

Neither company provided statistics for riders under 12 years of age, who would be charged \$20 per one-way trip.

LCRI also questioned the experience level of the captain and whether appropriate wages had been included in the applicant's estimate. To my knowledge, the company has not yet identified who it intends to have captain the boat or what level of qualifications this person holds. The company estimated a \$25-per-hour pay rate for the boat captain. After review of state and national wage data, I believe this is a reasonable estimate. Hourly rates for ferry operators working for the State of Washington range from \$22.69 to \$33.87 per hour. Nationally, the hourly mean wage for this size of vessel operating in this industry is \$25.97 per hour, according to the Bureau of Labor and Statistics. Based on these factors, I believe the applicant's hourly wage estimate is reasonable.

Additionally, LCRI questioned the applicant's ability to store and pump fuel in Stehekin as proposed. The applicant states in its pre-filed testimony that it would use existing facilities owned by local businesses for maintenance, fueling, pumping,

1		servicing and mooring of the vessel. Staff has no additional information regarding
2		these facilities or the available fuel capacity.
3		
4	Q.	In your opinion then, does Backcountry Travels have the financial ability to
5		provide the proposed service for at least 12 months?
6	A.	Yes. With the current cash balance of \$68,600, and with the company's estimated
7		earnings before taxes and interest of \$23,764, the company has working capital and
8		liquidity to maintain service for the 12-month period.
9		
10	Q.	Experience of the applicant in providing commercial ferry service is also
11		important. Did you examine the prior history and experience of the applicant?
12	A.	Yes. The company indicated in its application that it does not have any experience
13		operating a commercial ferry. And again, I am not aware of who the company plans
14		to have captain the boat. While prior experience is not required by law, it could
15		factor into the decision-making process, but is not a part of my review for financial
16		viability.
17		
18	Q.	Does Staff recommend any conditions of approval in the event that the
19		Commission grants the application?
20	A.	Yes. The tariff included with the application does not meet all of the formatting
21		requirements outlined in WAC 480-51-080, WAC 480-51-090, and WAC 480-149
22		(Tariff Circular No. 6). Commission staff and the company would need to work on

1		ensuring the proposed tariff meets all Commission requirements before a certificate
2		is issued.
3		Also, WAC 480-51-070 and RCW 81.84.025 require the applicant to submit
4		evidence of liability and property damage insurance covering each vessel to be used
5		under the certificate before a certificate can be issued. Prior to the issuance of a
6		certificate, the applicant would need to provide this proof of insurance coverage.
7		
8		III. CONCLUSION
9		
10	Q.	Is Staff ready to make a recommendation to the Commission?
11	A.	Staff believes the company has the financial ability to provide the proposed service
12		for at least 12 months.
13		
14	Q.	Does this conclude your testimony?
15	A.	Yes.

To: Danny Kermode

From: Greg Hammond

Date: October 12, 2018

**Subject:** Financial Review - TS-180677, Backcountry Travels LLC

Recommendation

Staff finds the company is financially fit to provide ferry service for at least 12 months required in RCW 81.84.020, there is no financial reason preventing the issuance of the campany requested certificate of convenience and necessity (CC&N).

#### **Discussion**

On September 8, 2018, Backcountry Travels LLC (Backcountry or company) filed with the Utilities and Transportation Commission an application to obtain a CC&N to provide ferry service on Lake Chelan located in Chelan County. Staff is required by RCW 81.84.020(2) to determine whether the company has the financial resources to operate its proposed service for at least 12 months. Staff has reviewed the filed financial information and has concluded that the company does have the resources to operate the proposed service for the twelve month period.

#### Company Structure:

Backcountry started business in Washington on November 13, 2017, according to the Washington Secretary of State's Corporations Division website and registered with the Department of Revenue on January 1, 2018. The company's application indicates that Backcountry is wholly owned by Colter and Lindsey Courtney. The company indicated on its application that it has no prior commercial ferry experience. The company proposes to offer 353 round trips per year, originating in Stehekin, and traveling to Fields Point, with stops along the way by reservation, then returning to Stehekin.

The company does not currently own any ferry vessels, but has stated that an agreement is in place to lease a 50 foot catamaran with a capacity of 32 passengers. The catamaran is under construction and anticipated to be completed, delivered, and Coast Guard inspected by November 15<sup>th</sup>, 2018.

In its application, the company states it will pay the lease holder \$175 per round trip, which under the proposed schedule would equal \$61,775 per year. Staff was unable to obtain a copy of this lease agreement, and it is unclear whether the company will have to begin lease payments prior to beginning operations should the certificate be granted. If that is the case, this potential timing issue could begin to erode the company's cash balance prior to beginning operations.

#### **Balance Sheet Review:**

- Assets, \$483,600
- Liabilities, \$163,000
- Equity, \$320,600

The applicant reports \$68,600 of cash on hand in its application. Additionally, the applicant reports \$350,000 in real estate, attributable to Colter and Lindsey Courtney's residence in Stehekin. The applicant also reports \$65,000 in other assets, with \$50,000 attributable to a 50% ownership stake in Stehekin Outfitters LLC, and \$15,000 in vehicles. On the liabilities side, the company has reported \$163,000 in notes payable. This represents the outstanding debt attributable to the purchase of Courtney's home residence. While not stated on the financial statement shown on item 12 of the application, according to generally accepted accounting principles, total equity is equal to \$320,600.

#### Pro forma Income Statement:

- Revenue, \$355,084
- Expenses, \$331,320
- Net Income, \$23,764

The company estimates a total revenue of \$355,084. This is comprised of an estimated 9,056 full price one way tickets at \$39 each, and an additional \$1,900 in freight revenue. The company stated in its response to Staff's data request that the ridership numbers were estimates based on discussions with local Stehekin residents and business owners, and that it is "impossible to predict ridership on a seven day per week year round service to Stehekin because there has never been one before".

At this time, Staff does not have access to detailed ridership numbers from the current service provider in the area, Lake Chelan Boat Company. However, based on Lake Chelan Boat Company's 2017 annual report, the company served 57,029 one way passengers, which shows that Backcountry's estimated ridership is within reason. Based on Staff's calculations, the ridership estimate projects that the boat would use an average of 40% of its 32 passenger capacity for each trip over the 12 month period. The company estimates the percentage of total capacity used would fluctuate from a high of 63% in the busy summer months, and roughly 31% in the slower off-season months.

It should be noted that the estimated revenue figure only accounts for riders paying the full price adult ticket rate of \$39 per one-way trip. The proposed rate table also includes commuter tickets, which provides a 10% discount per one-way trip when purchasing 10 or more one-way tickets at a time. The company argues in its petition that much of its customer base will come from Stehekin residents who will be able to use the daily round-trip service from Stehekin to get supplies or run errands in Chelan without having to wait overnight, or up to a few days before returning to Stehekin. It is reasonable to assume a portion of this customer base would take advantage of the discounted commuter tickets. Also unaccounted for in the provided ridership estimate is the number of children under 12 years old, who would pay only \$20 per one-way ticket.

Total expenses of \$331,320 are estimated by Backcountry. The expenses listed seem appropriate for the type of business when compared to other regulated commercial ferry operations. Some expense items have the potential to fluctuate outside of the company's control, for example fuel and maintenance costs; while others, like wages and lease costs, should remain relatively static. The company estimates a net income of \$23,764 after its first year of operations.

Based on Staff's calculations, the company needs to reach approximately 93.3% of its projected ridership to break even over its first 12 months. The company would expend its \$68,600 cash balance if it does not exceed 73.8% of its estimated ridership in the first year. These calculations do not include the effect of passengers using commuter tickets or children tickets, which could further reduce ticket revenues, albeit to a lesser degree than a drop in total ridership.

The company's owners do have other non-liquid personal assets available should cash reserves be used up during its first year of operations. The equity in the Courtney's home residence and the ownership interest in Stehekin Outfitters LLC may enable the company to access additional capital to cover its operating expenses should cash flow issues arise.

#### **Conclusion**

Staff has reviewed Backcountry Travels LLC's financial information submitted in Docket TS-180677 and concludes the company has made reasonable efforts to estimate its finances under the proposed ferry service application. Based on the company's financial records provided, the company has adequate resources and therefore staff concludes Backcountry Travels LLC has the financial resources to operate the proposed service for at least twelve months.

<sup>&</sup>lt;sup>1</sup> Chelan County assessor lists the assessed value for this home at \$290,042. County assessed values are typically below market value, but it is unclear if the true market value of the home is \$350,000 as stated in the application. Even using the assessed value in excess of the outstanding loan balance, the total available equity would equal approximately \$127,000.



Backcountry Truvols acc

# COMMERCIAL FERRY APPLICATION

1300 S. Evergreen Park Drive SW

P.O. Box 47250 Olympia, WA 98504-7250

Phone: 360-664-1222 Fax: 360-586-1181 TTY: 360-586-8203

1-800-416-5289

E-mail: transportation@wutc.wa.gov

Application is made in accordance with RCW 81.84 for a Certificate of Public Convenience and Necessity to operate vessels in furnishing Passenger Ferry Service.

## \$200.00 APPLICATION FEE MUST ACCOMPANY THIS APPLICATION

	INDICATE TYPE OF APPLICATION:  (Only one type per application)		INDICATE TYPE OF SERVICE  APPLYING FOR:
$\bigotimes$	Original Certificate		
	Extension of Authority	$\boxtimes$	Certificated commercial ferry – including launch service
	Transfer all Authority		Launch Service only
	Transfer a Portion of Authority		
	Temporary Certificate		
	Lease of Certificate		
	Mortgage of Certificate		
	Acquisition of Control		

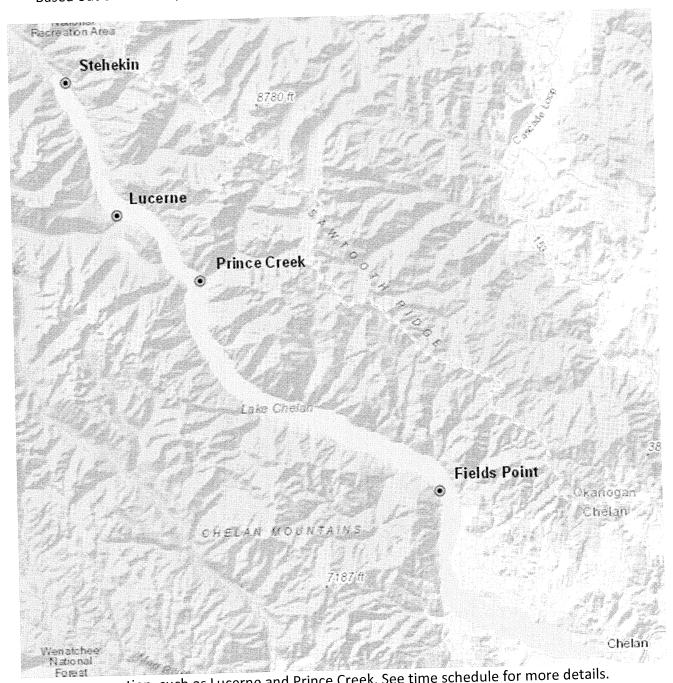
	FOR OFFICIAL USE ONLY	
RECEIPT ID:.	MAPINSURANCE	DATE REC'D
AMOUNT \$	SAFETY INSP. CERT	ID NO
(111-0268-0216-02)	TIME SCHEDULESHIPPER SUPPORT	DOCKET NO

#### **BUSINESS INFORMATION**

<ol> <li>Legal name of applicant: <u>BACKCOUNTRY TRAVI</u> (Legal name must match your</li> </ol>	ELS LLC registration with the Department of Revenue)
2. Trade Name, if applicable:	
3. Mailing Address:	Physical Address:
Street or PO Box: PO BOX 308	Street: 101 N Main St
City: Stehekin	City: Stehekin
State/Zip: WA 98852	State/Zip: WA 98852
Telephone: <u>509-931-1603</u>	Fax:
Email address: colter@backcountrytravels.com	<del>_</del>
4. UBI Number : <u>604184642</u> State of In	ncorporation : <u>WASHINGTON</u>
Type of Business Structure: Individual	Partnership Corporation SOther (LP, LLP, LLC)
names and addresses of two principal officers	g an interest in the business. If a CORPORATION or LLC, give s, noting their titles, and indicate in which state incorporated. he partnership agreement, which sets forth the responsibility
Lindsey Courtney: Wife of Colter Courtne	ey
5. List the territory in which you wish to operate:  LAKE CHELAN, WASHINGTON	(attach additional sheet if necessary)
<ul> <li>6. Attach a map which shows in detail the proposition intermediate points to be served. Also show the same or neighboring territory (if known to apply 1).</li> <li>7. Will an attorney be representing you at the horizontal proposition.</li> </ul>	osed routes, clearly showing beginning, ending, and the routes of other carriers giving similar service into the plicant).  earing? Yes No
If yes, give specific attorney's name:	
Telephone Number ( )	Address
8. Attach a copy of the tariff you propose using. assessed for service and the rules and regulat 51-080 and the rules in the Commission's Tari	The tariff must contain proposed fares and rates to be tions governing same. The tariff must comply with <u>WAC 480-149</u> .

## **Map of Boat Service Locations**

Based out of Stehekin, the boat runs to Fields Point, servicing main locations in between by



reservation, such as Lucerne and Prince Creek. See time schedule for more details.

- 9. Attach a copy of the time schedule you propose using. The schedule must show routes,trips, times, points served, distances and available facilities. The time schedule must comply with <u>WAC 480-51-090</u> of the Commission's Laws and Rules Relating to Commercial Ferry Service.
- 10. List vessels which are owned (unless otherwise stated) and will be used in the proposed service. (Attach additional sheet if needed)

Name Vessel under construction	Passenger Freight or Ferry Type passenger	Power gas outboards	Passenger Capacity 32	Freight Capacity	Owned, Leased, other? Leased

1. List the docks proposed to owned, indicate if docate applicant.  Stehekin docate if docate if docate in	ck own	er and applicant	have an agree	te value of each do ment allowing use Fields Point, Princ are pending until a	of the do e Creek a	nd Lucerne (all
12. Complete the following	financi	ial statement: FINANC	IAL STATEMEN	<u>T</u>		
Cash on hand and in bank Notes receivable Accounts receivable Stocks in other companies Vessels (listed above)	\$ _ - - -	68,600.00	Α.	otes payable ccounts payable ther liabilities:	\$ 	163,000.00
Bonds Docks (listed above) Machinery, tools, etc. Real estate (listed below) Other assets (listed below)		350,000.00 65,000.00				
Total	\$	<u>483,600.00</u>		Total	\$	<u>163,000.00</u>

### PROJECTED REVENUE

Ticket	Total
\$39.00	\$353,184.00
Aprile of Co.	\$1,900.00
	Total
	\$355,084.00
	\$39.00

### **OPERATING EXPENSES**

	OPERATING	L/(I LITOLO	
xpenses	Amount	Days	Total
Fuel	48 gallons (\$3.00 per gallon) per trip	353	\$50,832.00
Crew Wages	\$225.00per trip avg.	353	\$79,425.00
Bookkeeping/ Compliance			\$12,000.00
Accounting/ Legal			\$5,000.00
Manager			\$36,000.00
Payroll	\$20.25	353	\$7,148.00
L&I	\$30.00	353	\$10,590.00
Reservations	\$50.00 per trip	353	\$17,650.00
Maintenance	\$40.00 per trip	353	\$14,120.00
Safety gear			\$780.00

Total
\$233,545.00

### **ANNUAL EXPENSES**

Expense	Annual Cost
Vessel Lease	\$61,775.00
Insurance	\$18,000.00
Moorage	\$6,000.00
Advertising	\$12,000.00
7,640-1-08	Total
	\$97,775.00

## Total annual and operating expenses: \$331,320.00

### **INCOME**

Projected income	\$23,764.00

16b First year of operation begins the Friday before Memorial weekend 2019 May 24 and on May 22 the following year.

	May	June	July	August	September	October
Riders	160	900	1,240	1,240	1,040	520
Revenue	\$6,240	\$35,100	\$48,360	\$48,360	\$40,560	\$20,280
Total						\$198,900.00

	November	December	January	February	March	April	May
Riders		620	596	580	620	600	340
Revenue		\$24,180	\$23,244	\$22,620	\$24,180	\$23,400	\$13,260
Total							\$154,284.00

Estimate from pets: \$1000.00 Estimate from bicycles: \$500.00

Estimate from kayaks: \$400.00

Total: \$355,084.00

16c Estimated cost of service for the first year of operation.

	Quantity	Daily Cost	Total
Vessel Lease	353 Trips	\$175	\$61,775.00
Fuel	16,944 Gallons	\$3.00	\$50,832.00
Crew Wages	353	\$225.00	79,425.00
Bookkeeping/			\$12,000.00
Compliance Accounting/			\$5,000.00
Legal			\$36,000.00
Manager			\$7,148.00
Payroll L&I			\$10,590.00
lnsurance	Yearly	\$18,000	\$18,000.00
Moorage	Monthly	\$500	\$6,000.00
Maintenance	353 Trips	\$40	\$14,120.00
Booking	353 Trips	\$50	\$17,650.00
Marketing Marketing	Yearly	\$12,000	\$12,000.00
Safety Gear	Monthly	\$65.00	\$780.00

Grand total: \$331,320.00

16d STARTUP PURCHASES

SIANI	Of Fortune
A.E.D and First Aid	\$1,700.00
	\$400.00
InReach	y rocket

Backcountry Travels LLC does not plan to own any major assets in connection with the applied for certificate. All maintenance, fueling, pumping, servicing and mooring of the vessel will be done at existing facilities. This will further promote local business that already specializes in these services.

Total: \$2,100.00

	a.	List all Real Estate as to location and value (List here only su	ach property as
		under item 10) Residence, Company Creek Road, Stehekin, WA	\$ 350,000.00
		Residence, Company Creek Road, Steneum,	\$
			_ \$
			\$
	b.	List total "Other Assets" mentioned above:	\$ 50,000.00
		50% Ownership of Stehekin Outfitters, LLC	\$ 15,000.00
		Vehicles	\$
			\$
			at a of Dublic Convenience and
13.	List condi	tions that exist which would justify the granting of a Certific	ate of Public Convenience and
	The curr	ent permit carrier severely cuts back their ferry schedule as	to the Stabokin community Our
	several p	roblems for local residents and dismisses many opportunitie	es to the Stellekiii Commanity.
	ferry serv	vice is offering a solution, Please read attached business plan	n to further evaluate this problem
		osed solution.	
	and prop	osed solution.	
14.	any of th Lake Ch	es and addresses of all persons, firms, or corporations now the points or along any portion of the route proposed to be somelan Boat Company	furnishing similar service between erved:
	1418 W	/ Woodin, AVE Chelan WA 98816	
15.	State ap		
		plicant's prior experience, if any, in providing commercial formercial former	erry service:
		plicant's prior experience, if any, in providing commercial fenmercial fenmer	erry service:
		plicant's prior experience, if any, in providing commercial formercial formercial ferry experience	erry service:
		plicant's prior experience, if any, in providing commercial formercial formercial ferry experience	erry service:
		plicant's prior experience, if any, in providing commercial formmercial formme	erry service:
		plicant's prior experience, if any, in providing commercial formercial ferry experience	erry service:
		plicant's prior experience, if any, in providing commercial formercial ferry experience	erry service:

4-2017

- 16. All applicants must attach separate sheets containing the following information:
  - a. Pro forma financial statement of operations (projections of incomes and expenses for first year operations).
  - b. Ridership and revenue forecasts.
  - c. The cost of service for the proposed operation.
  - d. An estimate of the cost of the assets to be used in providing service.
  - e. Certificate from United States Coast Guard on inspection.
  - f. Evidence of proper insurance as required by WAC 480-51-070.
- 17. If certificate is granted, carrier will begin operations within \_\_\_\_\_\_ days of that grant.

#### 18. If this is a transfer application, you must:

- > Complete attachment A.
- If this application is for transfer of a portion of certificated authority, attach document clearly showing authority to be transferred and a document clearly showing the authority to be retained.
- Current company must submit closing annual report.

If this is an acquisition of control of the stock, you must:

Attach copy of the corporate minutes authorizing such transfer.

## If this is an application for a temporary certificate you must:

- > Attach proof of insurance.
- Attach statements from potential customers showing immediate and urgent need for service.
- Attach proof that all vessels to be operated under the temporary are inspected and found to be safe and seaworthy.

The applicant certifies he/she is familiar with the provisions of Chapter 81. 84 RCW and Chapter 480-51 WAC, Laws and Rules of the Washington Utilities and Transportation Commission, governing the operation of vessels and ferries upon the waters of the state of Washington. Applicant further certifies that vessels operated under Certificates of Public Convenience and Necessity are in no way released from the necessity of observing all Federal and State laws providing for the registration of vessels, the observance of navigation and maritime rules and regulations, and other matters subject to Federal or State enactments.

Applicant affirms that its operations shall be at all times within the provisions of such acts, and requests the Washington Utilities and Transportation Commission to make its order granting a Certificate of Public Convenience and Necessity as provided in Chapter 81.84 RCW and Chapter 480-51 WAC.

The applicant swears or affirms that he/she has read the foregoing application and knows the contents, that the same is true of his/her own knowledge, except as to matters which are therein stated on information or belief, and as to those matters he/she believes them to be true.

Company Name:	Backcountry Tra	uels LLC	
	Colter Courtney	Date: <u>8-3-2018</u>	
	to Courtney	Title: Managing member	
4-2017		Page 10 of	

### STATEMENT OF SUPPORT

	y the individual requesting operating authority)  Application Docket No.
oplicant Name: ackcountry Travels LLC	
ackcountry Travels LLC HE APPLICANT – What authority are you a	applying for? Include any amendments.
	SUPPORT STATEMENT  time the request for operating authority)
	e the transportation service that you need and that the
he Transportation Need: Briefly descirbed to you or your h	ousiness/organization if this request for operating authority is
granted:	, d.S. 11-0
granteu	
_	
_	
Are your transportation needs being met	now? Yes No If not, explain problems you have
Are your transportation needs being met experienced:	now? Yes No If not, explain problems you have
Are your transportation needs being met experienced:	now? Yes No If not, explain problems you have
Are your transportation needs being met experienced:	now? Yes No If not, explain problems you have
Are your transportation needs being met experienced:	now? Yes No If not, explain problems you have
Are your transportation needs being met experienced:	now? Yes No If not, explain problems you have
experienced:	
experienced:	
experienced:  —  —  If the request is denied, would it have an	ny affect on you or your business/organization: Yes No
experienced:  —  —  If the request is denied, would it have an	
experienced:  —  —  If the request is denied, would it have an	ny affect on you or your business/organization: Yes No
experienced:  —  —  If the request is denied, would it have an	ny affect on you or your business/organization: Yes No
experienced:  —  —  If the request is denied, would it have an	ny affect on you or your business/organization: Yes No
experienced:  —  —  If the request is denied, would it have an	ny affect on you or your business/organization: Yes No
experienced:  —  —  If the request is denied, would it have an	ny affect on you or your business/organization: Yes No
experienced:  —  —  If the request is denied, would it have an	ny affect on you or your business/organization: Yes No

4-2017

10		
Business/Organization:		
<del></del>		
Street/Mailing		
Address:		
City, State, Zip		
Code		
Telephone:	Fax:	
Email:		
- Commission and agency of t	iven as the basis for a grant of operating authori he state of Washington. I certify or declare unden n contained in this statement is true and correct.	periarey of porjury
PRINT NAME	SIGNATURE	DATE

#### Colter Courtney Backcountry Travels LLC

Every industry has its hurdles to overcome. For the tourism industry in Stehekin, transportation is one of the primary obstacles to success. For many years, there were two modes of transportation on Lake Chelan: a seaplane business and the Lake Chelan Boat Company. These businesses provided thousands of visitors and residents access to a unique community, one of the last of its kind, and the North Cascades National Park. Unfortunately, 2016 saw the seaplane business close its doors on Lake Chelan after fifty plus years of service, leaving the Lake Chelan Boat Company as the single source of transportation to this remote destination. In an effort to fill the void left by the seaplane service leaving the area, Backcountry Travels LLC has developed a plan to offer an alternative boat service on Lake Chelan, increasing the economy in Stehekin and enabling more people to have access to the beauty of the Lake Chelan Recreation Area and the North Cascades National Park.

A lease agreement is in place for a 50-foot catamaran with a capacity for 32 passengers that is currently under construction. A catamaran is an efficient vessel for Lake Chelan. Powered by two Suzuki 140 four-stroke outboard motors, this boat will travel at a displacement speed of 20 knots. Displacement speed offers a much smoother ride than a planing hull and has the added benefits of requiring far less power, burning significantly less fuel, a smaller wake, and quieter travel over the water. The vessel is fully wheelchair accessible, with aisles, ramps, and a restroom built to accommodate persons with disabilities. Additionally, there is one wheelchair tie down on board. These particular features address an issue that has long since been a problem for Stehekin visitors, as other transportation services do not adequately provide for special needs. The restroom will also be equipped with a changing table. To best provide for passenger safety, the captain and crew will be CPR and 1st Aid certified. There will be an AED and a stocked first aid kit on board, along with an InReach device, marine radio, and life preservers for both adults and children above the passenger capacity of the vessel.

All reservations will be completed online. Customers will be able to visit the website, check seat availability, and book their passage without ever having to visit an office or stop on the dock to purchase tickets. Commuter ticket vouchers can also be purchased in bulk at a 10% discount. Pets will be allowed to travel on this vessel though pet owners must provide their own

kennel that can be carried on by the owner. Properly identified service animals will always be welcome and accommodated.

The proposed schedule is one round-trip per day all year long, with the exception of Thanksgiving Day and Christmas Day and a few days in the spring and fall for scheduled maintenance. The vessel will be based in Stehekin, and will pick up and drop off passengers at the Stehekin landing, Fields Point and stops in between. There will be no conflict in dock times with the current boat service. Additionally, this service will also provide one day per week in the winter months where the boat will depart early in the morning and return late in the evening, allowing Stehekin residents time to run errands and schedule appointments without having to spend two nights in Chelan, as the current transportation option requires.

A second passenger service on Lake Chelan will be a boon to local economy. Most Stehekin residents are dependent on tourism for their livelihood, and this service will provide visitors more flexibility in their travel plans year-round. Under the present conditions, tourism is relegated to the summer months, as the current three day per week schedule provided by the Lake Chelan Boat Company in the winter months does not allow the weekend travel that most visitors require. A daily passenger service will provide customers for multiple privately owned rental cabins, as well as for other valley businesses and the National Park concession, The Lodge at Stehekin. This restaurant and hotel business will be able to stay open all year long, as it did when the concession was held by the owner of the Lake Chelan Boat Company. That business owner clearly saw a need for more winter passenger service to Stehekin when he was operating a tourism business in the valley, and transportation was available five days per week in the winter at that time. When the concession was resigned, the passenger services were reduced to the current schedule, despite requests from many Stehekin residents and the Stehekin Heritage Foundation to maintain the service.

There are numerous benefits of a secondary passenger service on Lake Chelan. Privately owned cabins with docks along the shores of the lake will be accessible year-round. Local residents will have the opportunity to secure employment working for Backcountry Travels LLC, adding jobs to the Stehekin economy. For some residents, this means being able to stay home for the winter instead of having to go out of the valley and find work elsewhere. Additionally, some Stehekin residents hold jobs in Chelan or Wenatchee. A daily boat based in Stehekin will allow these individuals more flexibility in their schedules, more efficiency in their travel time, and

hopefully more time with their families. Finally, growth in Lake Chelan's marine transportation industry will provide opportunity for new business ideas to be put into action with the best chance of success.

In pursuing a permit for ferry service, Backcountry Travels LLC simply seeks to offer a service that no other business is willing to provide. The goal is not to compete with the existing service but to enhance service as a whole. It is our belief that activity creates activity and with our daily winter schedule more folks will travel to Stehekin during the winter and that in the long run will benefit both transportation options. The Lake Chelan Recreation Area and the North Cascades National Park were created to share the profound majesty of the Stehekin valley and the surrounding mountains, and there is abundant beauty and recreation all year long that deserve to be seen and experienced. Visitors to the area deserve a choice in their transportation. Property owners along the length of Lake Chelan deserve access to their cabins. Residents of the Stehekin valley deserve reliable daily transportation on the lake, and the opportunity to pursue business and provide for their families. Backcountry Travels LLC looks forward to meeting these needs and filling a gap in the current transportation options on Lake Chelan.



Forest Service Okanogan -Wenatchee National Forest Chelan Ranger District 428 West Woodin Avenue Chelan, WA 98816 (509) 682-4900

File Code: 2700

Date: July 24, 2018

Colter Courtney
Backcountry Travels LLC
P.O. Box 308
Stehekin, WA 98852

#### Dear Colter:

I received your application materials for a special use permit requesting authorization to utilize Forest Service boat dock facilities on Lake Chelan as part of a proposed public ferry service. I understand that you are also applying for a permit from the Washington Utilities and Transportation Commission (WUTC) for a commercial ferry service. Please forward any application materials you submit to the WUTC to my office to supplement your Forest Service application.

Once you have received a permit from the WUTC granting authorization for a commercial ferry service we will fully process your application.

Please call Paul Willard at 509-682-4960 if you or the WUTC have any questions regarding the special use permit process.

Sincerely,

KARI GROVER WIER

Law Grova Win

District Ranger



### Tariff No. 1

Name of Company: Backcountry Travels LLC

Certificate of Convenience and Necessity Number: Unknown

Operating under the trade name of: Backcountry Travels LLC

# NAMING FARES AND RATES FOR COMMERCIAL FERRY SERVICE

IN THE FOLLOWING DESCRIBED TERRITORY: Lake Chelan, WA

Issued by: Colter Courtney

Title of Issuing agent: Managing member

Mailing address: Backcountry Travels LLC,

PO BOX 308 Stehekin, WA 98852

Telephone number: 509-931-1603

E-mail Address: colter@backcountrytravels.com

Issue Date:	Effective Date:

	For Commission Use Only:	
Page effective Date:	Docket No.:	Commission Order No.:

### **RATES and RULES**

RATES and Rolls	
EXPRESS RATES:	One way ticket
Adults	\$39.00
Commuter	\$35.10
Children (<12 years)	\$20.00
Infants (<3) who can ride on an adult's lap	FREE

### RULES:

- Commuter ticket vouchers can be purchased 10 at a time for a 10% discount.
- Tickets will be purchased online, inside the boat at the dock or through an authorized agent.
- Tickets can be printed off or kept on an electronic device to be shown upon boarding the vessel.
- Tickets are only good for the specific run you purchase the ticket for.

Issue Date:	Effective Date:
Issued By: Colter Courtr	ney, Managing member

1550000 - 7	For Commission Use Only:	
age effective Date:	Docket No.:	Commission Order No.:

Tariff No. 1 Backcountry Travels LLC

Page effective Date:

## **PASSENGER RULES and REGULATIONS**

fares will be \$39.00 per ticke	
Commuter fares: Adult com discount.	muter ticket vouchers can be purchased ten or more at a time for a 10%
oirthday.	d are adult fares, applying to all passengers who have reached their 12 <sup>th</sup>
Children's fares: Children u occupying seats will be carr charged \$20.00 per ticket.	nder 3 years of age, when accompanied by an adult passenger and not ied free of charge. Children under 12 years of age, occupying seats, will be
Ticket limitation: One-way	tickets are good for the day and specific run they are purchased for.
Schedule maintenance: Madoing a daily run so that da for delays caused by accide every effort will be made that arrive at, or depart from, a	aintenance will be done during times that the Lake Chelan Boat Company is aily service to Stehekin will not be interrupted. The carrier will not be liable ents, breakdowns, storms, or other conditions beyond its control. Though o meet the published time schedule, the carrier makes no guarantee to any point at a specific time.
under the influence of dru behavior or condition has	: The company reserves the right to refuse service to transport persons gs or alcohol, or who are incapable of taking care of themselves, or whose the potential to be objectionable to other passengers.
Baggage rules and charge	s: Hand baggage not exceeding 75 pounds for each adult and child fare will
be carried free. <b>Excess weight</b> : For bagga	ge weight in excess of the free allowance above, the charge will be 0.25
cents per 1 pound.	
Issue Date:	Effective Date:
Issued By: Colter Co	urtney, Managing member
	For Commission Use Only:
	Posket No : Commission Order No.:

**Docket No.:** 

Tariff No. 1 Backcountry Travels LLC

## PASSENGER RULES and REGULATIONS cont...

Valuation: Baggage is the responsibility of the passenger bringing it on board.

Animals: Dogs, cats, and other animals or birds will be carried under the following conditions: Pets will only be transported when in approved pet carriers at the following rates: \$10.00 per pet. Pet owner must supply kennel and be able to carry it aboard. All pets will ride on the back deck.

**Exception:** Service dogs will be carried free of charge. The dogs will not be permitted to occupy a seat, but must stand at or lie at the feet of the passenger bringing it on board the vessel.

Wheelchair access: Passengers requiring a wheelchair can board or depart the vessel at Fields Point, Lucerne and Stehekin. Wheelchairs can be dropped off at private docks by prearrangement. Backcountry Travels LLC accepts no liability for any passenger before or after boarding the vessel. All passengers are urged to know their own limitations.

#### Rates for extra equipment:

Bicycles: \$20.00 Kayak: \$40.00 Rifles: FREE

Skis: One set per person FREE

**Refund Policy:** A refund will be issued if the reservation is cancelled at least two weeks prior to the travel date. A \$5.00 booking fee will be charged for all cancelled reservations. If the vessel is unable to provide service because of mechanical or environmental difficulties and Backcountry LLC chooses to cancel the trip for any of these reasons, all tickets will be refunded in their entirety.

Issue Date:	Effective Date:
Issued By: Colter Cour	tney, Managing member

	For Commission Use Only:	
age effective Date:	Docket No.:	Commission Order No.:

Tariff No. 1 Backcountry Travels LLC

### PASSENGER FARE SCHEDULE

This fare schedule applies to: Adults, Children and local residents as passengers of the vessel.

Route	Passenger	Direction	Fare	Schedule
Stehekin to Fields	Adult	ONE WAY	\$39.00	Daily at 10:45 am
Point	Commuter	ONE WAY	\$35.10	
Stehekin to Fields Point	Child	ONE WAY	\$20.00	Daily at 10:45 am
Fields Point to	Adult	ONE WAY	\$39.00	Daily at 1:00 pm
Stehekin	Commuter	ONE WAY	\$35.10	
Fields Point to Stehekin	Child	ONE WAY	\$20.00	Daily at 1:00 pm

#### **NOTES:**

- \*ROUND TRIP FARES ARE EQUIVALENT TO TWO ONE WAY FARES.
- \*WINTER RATES ARE EQUIVALENT TO SUMMER RATES.
- \*THE EARLY RUN ON THURSDAYS IN THE WINTER HAS THE SAME RATE AS EVERY OTHER DAILY RUN.

Issue Date:	Effective Date:
Issued By: Colter Courtney,	Managing member

	For Commission Use Only:				
Page effective Date:	Docket No.:	Commission Order No.:			

Tariff No. 1 Backcountry Travels LLC

### Time Schedule No. 1

Name of Company: Backcountry Travels LLC

Certificate of Convenience and Necessity Number: Unknown

Operating under the trade name of: Backcountry Travels LLC

Providing Commercial Ferry Service In the Following

Described Territory: Lake Chelan, WA

With Terminals At: Stehekin landing, Stehekin WA and Fields

Point, Lake Chelan WA

Issued by: Colter Courtney

Title of Issuing agent: Managing member

Mailing address: Backcountry Travels LLC

PO BOX 308 Stehekin, WA 98852

Telephone number: 509-931-1603

E-mail Address: colter@backcountrytravels.com

Issue Date:	Effective Date:
13346 Date:	

	For Commission Use Only:	
Page effective Date:	Docket No.:	Commission Order No.:

## SUMMER TIME SCHEDULE

May 1 – October 31

Name of Dock/ Departure Time	Name of Dock / Arrival Time
Stehekin Dock 10:40 am DAILY	Lucerne 11:05 am If reserved
Lucerne 11:10 am	Prince Creek 11:30 am If reserved
Prince Creek 11:40 am	Fields Point Landing 12:30 pm DAILY
Fields Point Landing 1:00 pm DAILY	Prince Creek 1:45 pm If reserved
Prince Creek 1:50 pm	Lucerne 2:15 pm If reserved
Lucerne 2:20 pm	Stehekin Dock 2:45 pm DAILY

# WINTER TIME SCHEDULE, Friday-Wednesday November 1 – April 30 (except Thanksgiving and Christmas)

Name of Dock/ Departure Time	Name of Dock / Arrival Time
Stehekin Dock 10:40 am Friday-Wednesday	Lucerne 11:05 am If reserved
Lucerne 11:10 am	Fields Point Landing 12:30 pm
Fields Point Landing 1:00 pm	Lucerne 2:15 pm
Lucerne 2:20 pm	Stehekin Dock 2:45 pm

## WINTER TIME SCHEDULE, Thursday

Name of Dock/ Departure Time	Name of Dock / Arrival Time		
Stehekin Dock	Lucerne		
8:00 am Thursday	8:25 am		
Lucerne	Fields Point		
8:30 am	9:45 am		
Fields Point	Lucerne		
2:30 pm	3:45 pm		
Lucerne	Stehekin Dock		
3:50 pm	4:15 pm		

### **SCHEDULED MAINTENANCE:**

Spring maintenance is done May 1<sup>st</sup>-5<sup>th</sup>. We do not offer transportation during this time.

Fall maintenance is done October 11<sup>th</sup>-15<sup>th</sup>. We do not offer transportation during this time.

#### **Future Number Projections**

#### LCBC Stehekin ridership numbers provided by National Park Service

1996-2006 Average 24,956 per year

**2007-2017** Average 19,418 per year

**Difference** 5,538

**Peak year** 1999, 29,611

During the time between 1996-2006 Jack Raines the president of Lake Chelan Recreation operated the North Cascades Lodge in Stehekin. The Lady Express ran a minimum of 5 times per week during the winter. The Lady Cat started service I believe in the year 1999 and shut down in 2006. The Lady Cat only provided service during the summer. The main difference between the two above date ranges is that there was more transportation options. The difference between the two date ranges of 5,538 riders is already more than Backcountry Travels LLC projected first year numbers for the entire year. The Chelan Airways floatplane service was also running year around during that time. One can only assume that with the applied for schedule of 7 days per week year around that these numbers would grow back at least to previous averages. Listed below are most if not all of the new accommodation units that have been added since the peak year of 1999. Numbers provided to me by North Cascades Lodge at Stehekin show that they are 37% booked year round even though their winter numbers are very low. Assuming that the below listed units are occupied at a similar rate then these new units should have brought the total ridership numbers up by 3,600 people. With the new units that are supposed to open over the next couple of years the number should go up another 3,700. Without the needed transportation being supplied these numbers have been severely suppressed.

#### Rental units added in Stehekin since 1999

Stehekin Valley Ranch, 3 Units

People max occupancy

10

North Cascades Lodge at Stehekin, 1 Unit

12

Stehekin Log Cabin		4
Mcgregor Cabin		4
Rustic Retreat Cabin		8
Stehekin Cedar Cabin		4
Bowles Cabin		2
Stehekin Creekside Cabin		4
Johnston Cabin	Total	4 52
Rental units that are scheduled to open in the next coup	le of yea	rs
Rainbow Lodge, 3 units (see support statement)		14
Rustic Retreat (see support statement)		30
Backcountry Travels Cabin		7
Davis Cabin	Total	6 57

1st Revised Page 1 of 3

Time Schedule No 36 cancels Time Schedule No 35

TIME SCHEDULE Of LAKE CHELAN BOAT COMPANY

Certificate No. 34

Operating Under Trade Names of:

LAKE CHELAN BOAT COMPANY

and LADY OF THE LAKE

Furnishing

PASSENGER, FREIGHT AND FERRY SERVICE

Between

CHELAN, Washington and STEHEKIN, Washington

And

INTERMEDIATE POINTS

Issued August 25, 2015

Effective September 24, 2015

Issued by: Jack Raines, President
Lake Chelan Boat Company
1418 West Woodin Avenue
Chelan, Washington 98816

FOR OFFICIAL USE ONLY

Docket: TS-151742

Granting Tariff Revisions per Order 01 in Docket TS-151742

Agenda Date: August 27, 2015

Effective Date: August 28, 2015 (LSN)

1st Revised Page 2 of 3

Time Schedule No 36 cancels Time Schedule No 35

## TIME SCHEDULE Of LAKE CHELAN BOAT COMPANY

Certificate No. 34

	ake II" e - Daily Se	rvice			
		Read	·	Read	
Miles		Down	Landing	Up	
0.0	8:30 a.m	. Lv. (	Company Dock - Chelan	Ar.	6:00 p.m.
14.5	9:45 a.m	. Lv. F	Field's Point	Lv.	4:45 p.m.
35.0	* 11:00 a.m	. Lv. * F	Prince Creek	Lv.	•
40.0	11:45 a.m	. Lv. L	ucerne-Port of Holden	Lv.	2:30 p.m.
41.5	* 12:15 p.m	. Lv. * N	Moore Point	Lv. *	2:15 p.m.
50.2	12:30 p.m		Stehekin	Lv.	2:00 p.m.

#### Table No. 2 - "Lady Express"

Fall / Winter / Spring Schedule - October 16 to April 30 Inclusive
October 16 to October 31 Inclusive - Monday, Wednesday, Friday, Saturday, Sunday
November 1 to December 31 Inclusive - Monday, Wednesday, Friday, Sunday
January 1 to March 31 Inclusive - Monday, Wednesday, Friday
April 1 through April 30 Inclusive - Monday, Wednesday, Friday, Saturday, Sunday

(No service on Christmas Day)

		Read	· :	Read	
Miles		Down	Landing	Up	
0.0	10:00 a.m.	Lv.	Company Dock - Chelan	Ar.	4:00 p.m.
14.5	10:50 a.m.	Lv.	Field's Point	Lv.	3:10 p.m.
40.0	12:00 p.m.	Lv.	Lucerne-Port of Holden	Lv. *	1:50 p.m.
50.2	12:30 p.m.	Ar.	Stehekin	Lv.	1:30 p.m.

<sup>\*</sup> Flag stop - made only when water, weather and dock conditions allow for safe landings.

Issued September 9, 2015

Effective September 12, 2015

FOR OFFICIAL USE ONLY

Docket: TS-151813

Agenda Date: September 10, 2015 Effective Date: September 12, 2015 5th Revised Page 3 of 3

Time Schedule No 36

#### TIME SCHEDULE Of LAKE CHELAN BOAT COMPANY

#### Certificate No. 34

		•	Table No. 3 - "Lady Expres	ss"	
Summer	Mer	morial Da	y Weekend and June 15 through ay Weekend - Saturday, Sunday, I ough (C)September 22 Inclusive	Monday Sei	vice
	<del></del> -	Read		Read	
Miles		Down	Landing	Up	
0.0	8:30 a.m.	Lv.	Company Dock - Chelan	Ar.	2:45 p.m.
14.5	9:20 a.m.	Lv.	Field's Point	Lv.	1:45 p.m.
40.0			Lucerne-Port of Holden	Lv.	12:20 p.m.
50.2	11:00 a.m.	Ar.	Stehekin	Lv.	12:00 p.m.

Issued April 20, 2018

Effective April 21, 2018

FOR OFFICIAL USE ONLY
Docket: TS-180340

Agenda Date: April 26, 2018 Effective Date: April 21, 2018