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Water System
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Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/3/2022 3:29:00 PM By: KDS DateSaved: 1/3/2022 3:29:00 PM By: KDS DateDelivered: 1/3/2022 3:29:00 PM By: KDS DateArchived: 1/4/2022 2:01:33 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: | LISA W/ Contracted END OF MESSAGE> System Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/4/2022 8:53:00 AM By: KT DateSaved: 1/4/2022 8:53:00 AM By: KT DateDelivered: 1/6/2022 7:28:00 AM By: KT DatePlayed: 1/6/2022 7:28:00 AM By:KT DateArchived: 1/6/2022 2:01:01 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/4/2022 8:52:39 AM\*KTCALLER: Loren HighlandADD: 9019 misery point rd neSeabeck, 98380TEL: §3605518434RE: been out of water since sundaynightHISTORY: Tue, Jan 4, 8:52A (KT) Dial360-340-8372Tue, Jan 4, 8:52A (KT) Dialed - JohnCell(\$360-340-8372), Disposition: Gave <MessageBack>: message <DIALOUT HISTORY>: 1/4/2022 8:52:00 AM KT Dialout 13603408372\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/4/2022 7:03:00 PM By: DJC DateSaved: 1/4/2022 7:03:00 PM By: DJC DateDelivered: 1/6/2022 7:28:00 AM By: KT DatePlayed: 1/6/2022 7:28:00 AM By:KT DateArchived: 1/6/2022 2:01:01 PM By: ARCHIVE 473\28 < MessageFront>: STAMP:PATCHED.1/4/2022 7:02:24 PM\*DJCCALLER: Sarah DickinsonADD: 17549 nw hintzville rdSeabeck, 98380TEL: \$3604346585RE: has not had power for the past 3days, is needing her pump-house turnedback onHISTORY: Tue, Jan 4, 7:02P (DJC) Dial360-340-8372Tue, Jan 4, 7:02P (DJC) Dialed - John <MessageBack>: Cell( $\S 360-340-8372$ ), Disposition: Gavemessage <DIALOUT HISTORY>:

1/4/2022 7:02:00 PM DJC Dialout 13603408372\2539224765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 1/12/2022 2:05:00 AM By: DJC DateSaved: 1/12/2022 2:05:00 AM By: DJC DateDelivered: 1/14/2022 6:26:00 AM By: KT

DatePlayed: 1/14/2022 6:26:00 AM By:KT

DateArchived: 1/14/2022 2:02:23 PM By: ARCHIVE

27510D <MessageFront>: STAMP:1/12/2022 2:05:14 AM\*DJCCALLER: ErinADD: 23045 se 246th stMaple Valley, 98038TEL: \$2067956631RE: has no water, wanting serviceHISTORY: Wed, Jan 12, 2:05A (DJC) Dial360-340-8372Wed, Jan 12, 2:05A (DJC) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage

<DIALOUT HISTORY>:

1/12/2022 2:05:00 AM DJC Dialout 13603408372\2539224765

----<END OF MESSAGE>----

#### 275(6) Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 1/12/2022 5:54:00 AM By: DJC DateSaved: 1/12/2022 5:54:00 AM By: DJC DateDelivered: 1/14/2022 6:26:00 AM By: KT

DatePlayed: 1/14/2022 6:26:00 AM By:KT

DateArchived: 1/14/2022 2:02:23 PM By: ARCHIVE

### <MessageFront>:

STAMP:PATCHED.1/12/2022 5:53:56 AM\*DJCCALLER: DAWN TILLADD: 20834 229TH AVE SEMaple Valley, 98038TEL: \$2063836244RE: WANTING TO KNOW WHAT TIME HERWATER WILL BE TURNED ONHISTORY: Wed, Jan 12, 5:53A (DJC) Dial360-340-8372Wed, Jan 12, 5:54A (DJC) Dialed - JohnCell(§360-340-8372), Disposition: Gave

<MessageBack>:

message

<DIALOUT HISTORY>:

1/12/2022 5:53:00 AM DJC Dialout 13603408372\2539224765

----<END OF MESSAGE>----

### 27510D

Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 1/12/2022 9:05:00 PM By: LBN DateSaved: 1/12/2022 9:05:00 PM By: LBN DateDelivered: 1/14/2022 6:26:00 AM By: KT DatePlayed: 1/14/2022 6:26:00 AM By:KT

DateArchived: 1/14/2022 2:02:23 PM By: ARCHIVE

### <MessageFront>:

STAMP:PATCHED.1/12/2022 9:04:30 PM\*LNCALLER: Stephen HayesADD: 20625 229th ave seMaple Valley, 98038TEL: \$2066077420RE: There water is shut off again.this has been happening for the 6thtime without a notice. He isfrustrated and asking to speak to someone regarding the issue. HISTORY: Wed, Jan 12, 9:04P (LN) Dial

360-340-8372Wed, Jan 12, 9:04P (LN) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 1/12/2022 9:04:00 PM LBN Dialout 13603408372\2539224765 ----<END OF MESSAGE>----275100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/13/2022 9:39:00 AM By: CMZ DateSaved: 1/13/2022 9:39:00 AM By: CMZ DateDelivered: 1/14/2022 9:26:00 AM By: ISB DatePlayed: 1/14/2022 9:26:00 AM By:KT DateArchived: 1/14/2022 2:02:23 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/13/2022 9:39:04 AM\*CMZCALLER: Provine, JamesADD: 20727 231st ave seMaple Valley, 98038TEL: \$4254321768RE: wanting to know when water linewill be fixed - it keeps gettingturned offHISTORY: Thu, Jan 13, 9:39A (CMZ) Dial360-340-8372Thu, Jan 13, 9:39A (CMZ) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: Gavemessage for John <DIALOUT HISTORY>: 1/13/2022 9:39:00 AM CMZ Dialout 13603408372\2539224765 ----<END OF MESSAGE>----275(oD Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/17/2022 11:08:00 AM By: BJV DateSaved: 1/17/2022 11:08:00 AM By: BJV DateDelivered: 1/18/2022 12:20:00 PM By: KT DatePlayed: 1/18/2022 12:20:00 PM By:KT DateArchived: 1/18/2022 2:01:06 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/17/2022 11:07:27AM\*BJVCALLER: MORGANA MANLEYADD: 20708 231 ST S.EMaple Valley, 98038TEL: \$2067786089RE: QUESTIONS ABOUT THE THERE WELLHISTORY: Mon, Jan 17, 11:07A (BJV) Dial 360-340-8372Mon, Jan 17, 11:08A (BJV) Dialed -<MessageBack>: John Cell(§360-340-8372), Disposition: Gave messageMon, Jan 17, 11:08A (BJV) Dial2067786089 <DIALOUT HISTORY>: 1/17/2022 11:07:00 AM BJV Dialout 13603408372\2539224765 1/17/2022 11:08:00 AM BJV Dialout 12067786089\2539224765

<MessageBack>:

----<END OF MESSAGE>----27510 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/21/2022 7:10:00 AM By: CDS DateSaved: 1/21/2022 7:10:00 AM By: CDS DateDelivered: 1/25/2022 6:33:00 AM By: KT DatePlayed: 1/25/2022 6:33:00 AM By:KT DateArchived: 1/25/2022 2:02:00 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/21/2022 7:10:14 AM\*CDSCALLER: Marisa Tython (pyshon) ADD: 20856 231st ave sMaple Valley, 98038TEL: \$5626505552RE: water outages at 10am and thensediment is in waterHISTORY: Fri, Jan 21, 7:10A (CDS) Dial360-340-8372Fri, Jan 21, 7:10A (CDS) Dialed - JohnCell(\$360-340-8372), Disposition: Gave <MessageBack>: message <DIALOUT HISTORY>: 1/21/2022 7:10:00 AM CDS Dialout 13603408372\2539224765 ----<END OF MESSAGE>----275(a) Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/25/2022 2:24:00 PM By: KMN DateSaved: 1/25/2022 2:24:00 PM By: KMN DateDelivered: 1/26/2022 9:22:00 AM By: KT DatePlayed: 1/26/2022 9:22:00 AM By:KT DateArchived: 1/26/2022 2:00:57 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/25/2022 2:23:37 PM\*KMNCALLER: Maureen WalshADD: 21020 231st ave seMaple Valley, 98038TEL: §4257373586RE: water is off. has had wateroutages every night for 2 wks. wantstop know what is going on.HISTORY: Tue, Jan 25, 2:23P (KMN) Dial360-340-8372Tue, Jan 25, 2:24P (KMN) Dialed - John <MessageBack>: Cell(\$360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 1/25/2022 2:23:00 PM KMN Dialout 13603408372\2539224765 ----<END OF MESSAGE>----275100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/25/2022 3:55:00 PM By: KDS DateSaved: 1/25/2022 3:55:00 PM By: KDS DateDelivered: 1/26/2022 9:22:00 AM By: KT DatePlayed: 1/26/2022 9:22:00 AM By:KT

DateArchived: 1/26/2022 2:00:57 PM By: ARCHIVE

### <MessageFront>:

STAMP:PATCHED.1/25/2022 3:55:16 PM\*KDSCALLER: Jim ProvineADD: 20727 231st ave seMaple Valley, 98038TEL:\$4254321768RE: is wanting to know when theirwater will be back onHISTORY: Tue, Jan 25, 3:55P (KDS) Dial360-340-8372Tue, Jan 25, 3:55P (KDS) Dialed - JohnCell(\$360-340-8372), Disposition: Gave

### <MessageBack>:

message

### <DIALOUT HISTORY>:

1/25/2022 3:55:00 PM KDS Dialout 13603408372\2539224765

----<END OF MESSAGE>----

### 27516D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 1/25/2022 4:11:00 PM By: KMN
DateSaved: 1/25/2022 4:11:00 PM By: KMN
DateDelivered: 1/26/2022 9:22:00 AM By: KT

DatePlayed: 1/26/2022 9:22:00 AM By:KT

DateArchived: 1/26/2022 2:00:57 PM By: ARCHIVE

### <MessageFront>:

STAMP:PATCHED.1/25/2022 4:11:09 PM\*KMNCALLER: Philip NangleADD: 20713 229th ave seMaple Valley, 98038TEL:\$4254131511RE: water is off. has been turning offevery night. alt # 206-406-6306HISTORY: Tue, Jan 25, 4:11P (KMN) Dial360-340-8372Tue, Jan 25, 4:11P (KMN) Dialed - JohnCell(\$360-340-8372), Disposition: Gave

## <MessageBack>: message

<DIALOUT HISTORY>:

1/25/2022 4:11:00 PM KMN Dialout 13603408372\2539224765

----<END OF MESSAGE>----

# 27510D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 2/2/2022 7:44:00 PM By: AMH
DateSaved: 2/2/2022 7:44:00 PM By: AMH
DateDelivered: 2/3/2022 11:29:00 AM By: KT

DatePlayed: 2/3/2022 11:29:00 AM By:KT

DateArchived: 2/3/2022 2:00:53 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.2/2/2022 7:43:25 PM\*AMHCALLER: Bob HansonADD: 21006 231ST AVE SEMaple Valley, 98038TEL:\$2069994490RE: No water in the evenings and dirtcoming throughHISTORY: Wed, Feb 2, 7:43P (AMH) Dial360-340-8372Wed, Feb 2, 7:44P (AMH) Dialed - JohnCell(\$360-340-8372), Disposition: Gave

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<MessageBack>:
        message
        <DIALOUT HISTORY>:
          2/2/2022 7:43:00 PM AMH Dialout 13603408372\2539224765
        ----<END OF MESSAGE>----
275 D Archived Message for Account: 4765
                                             Billing Number: 4765
        <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 2/4/2022 8:10:00 AM By: MRT
         DateSaved: 2/4/2022 8:10:00 AM By: MRT
         DateDelivered: 2/4/2022 11:02:00 AM By: KT
         DatePlayed: 2/4/2022 11:02:00 AM By:KT
         DateArchived: 2/4/2022 2:01:02 PM By: ARCHIVE
       <MessageFront>:
       STAMP:PATCHED.2/4/2022 8:10:17 AM*MRTCALLER: Marlene BagoADD: 20603 229th
       ave seMaple Valley, 98038TEL: $2062277977RE: Dark and cloudy water coming
       fromwellHISTORY: Fri, Feb 4, 8:10A (MRT) Dial360-340-8372Fri, Feb 4,
       8:10A (MRT) Dialed - JohnCell(\$360-340-8372), Disposition: Gave
       <MessageBack>:
       message
       <DIALOUT HISTORY>:
         2/4/2022 8:10:00 AM MRT Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
 CORP
       Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 2/4/2022 10:49:00 AM By: CSK
         DateSaved: 2/4/2022 10:49:00 AM By: CSK
         DateDelivered: 2/4/2022 10:49:00 AM By: CSK
         DateArchived: 2/4/2022 2:01:02 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       ----<END OF MESSAGE>----
473 (29 Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 2/6/2022 11:24:00 AM By: MRT
        DateSaved: 2/6/2022 11:24:00 AM By: MRT
        DateDelivered: 2/7/2022 12:08:00 PM By: KT
        DatePlayed: 2/7/2022 12:08:00 PM By:KT
        DateArchived: 2/7/2022 2:01:36 PM By: ARCHIVE
      <MessageFront>:
      STAMP:PATCHED.2/6/2022 11:22:42 AM*MRTCALLER: Robert BomanADD: 17538 NW
      Hintzville rdSeabeck, 98380TEL: $3602651150RE: Low water pressureHISTORY:
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Sun, Feb 6, 11:22A (MRT) Dial360-340-8372Sun, Feb 6, 11:23A (MRT) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage <MessageBack>: Sun, Feb 6, 11:24A (MRT) TakenSun, Feb 6, 3:41P (KAB) Dial360-340-8372Sun, Feb 6, 3:42P (KAB) Dialed - JohnCell(\$360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 2/6/2022 11:22:00 AM MRT Dialout 13603408372\2539224765 2/6/2022 3:41:00 PM KAB Dialout 13603408372\2539224765 -----END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 2/6/2022 3:40:00 PM By: KAB DateSaved: 2/6/2022 3:40:00 PM By: KAB DateDelivered: 2/6/2022 11:15:00 PM By: JET DatePlayed: 2/6/2022 11:15:00 PM By:JET DateArchived: 2/7/2022 2:01:36 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | RE: | LOW WATERPRESSURE | ----<END OF MESSAGE>----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 2/11/2022 4:20:00 PM By: AS DateSaved: 2/11/2022 4:20:00 PM By: AS DateDelivered: 2/15/2022 4:45:00 AM By: KT DatePlayed: 2/15/2022 4:45:00 AM By:KT DateArchived: 2/15/2022 2:01:23 PM By: ARCHIVE <MessageFront>: STAMP:2/11/2022 4:20:13 PM\*ASCALLER: Aren ParisiADD: 23045 se 206th stMaple Valley, 98038TEL: \$2067956631RE: Customer needs inline water filterreplaced was broken not customersfault please cal backHISTORY: Fri, Feb 11, 4:20P (AS) Dial360-340-8372 <MessageBack>: Fri, Feb 11, 4:20P (AS) Dispatch addedFri, Feb 11, 4:20P (AS) Dialed -JohnCell(\$360-340-8372), Disposition: LeftWordFri, Feb 11, 4:20P (AS) TakenFri, Feb 11, 4:43P (CMZ) DispatchselectedFri, Feb 11, 4:43P (CMZ) Dial360-340-8372Fri, Feb 11, 4:44P (CMZ) Dispatchdeleted(Deleted)Fri, Feb 11, 4:44P (CMZ) Dispatch <DIALOUT HISTORY>: 2/11/2022 4:20:00 PM AS Dialout 13603408372\2539224765 2/11/2022 4:43:00 PM CMZ Dialout 13603408372\2539224765 2/11/2022 5:13:00 PM KDS Dialout 13603408372\2539224765 2/11/2022 5:31:00 PM KDS Dialout 13603408372\2539224765

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2/11/2022 6:06:00 PM KDS Dialout 13603408372\2539224765
         2/11/2022 6:07:00 PM KDS Dialout 12067956631\2539224765
         2/11/2022 6:11:00 PM KDS Dialout 12067956631\2539224765
       ----<END OF MESSAGE>----
      Archived Message for Account: 4765 Billing Number: 4765
CORP
       <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 2/11/2022 6:11:00 PM By: KDS
        DateSaved: 2/11/2022 6:11:00 PM By: KDS
        DateDelivered: 2/11/2022 6:11:00 PM By: KDS
        DateArchived: 2/14/2022 2:01:17 PM By: ARCHIVE
      <MessageFront>:
      WHAT WOULD YOU LIKE TO DO: | OFFICECHECKING IN |
      ----<END OF MESSAGE>----
36773Archived Message for Account: 4765 Billing Number: 4765
      <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 2/14/2022 7:16:00 AM By: MRT
        DateSaved: 2/14/2022 7:16:00 AM By: MRT
        DateDelivered: 2/16/2022 10:33:00 AM By: KT
        DatePlayed: 2/16/2022 10:33:00 AM By:KT
        DateArchived: 2/16/2022 2:01:10 PM By: ARCHIVE
      <MessageFront>:
      STAMP:PATCHED.2/14/2022 7:15:44 AM*MRTCALLER: Ginger SarabiADD: 19823
      Noll RdPoulsbo, 98370TEL: $3607390657RE: Has no water in the homeHISTORY:
      Mon, Feb 14, 7:15A (MRT) Dial360-340-8372Mon, Feb 14, 7:15A (MRT) Dialed
      - JohnCell(§360-340-8372), Disposition: Gavemessage
      <DIALOUT HISTORY>:
        2/14/2022 7:15:00 AM MRT Dialout 13603408372\2539224765
      ----<END OF MESSAGE>----
367730
      Archived Message for Account: 4765 Billing Number: 4765
      <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 2/14/2022 10:41:00 AM By: SK
        DateSaved: 2/14/2022 10:41:00 AM By: SK
        DateDelivered: 2/16/2022 10:33:00 AM By: KT
        DatePlayed: 2/16/2022 10:33:00 AM By:KT
        DateArchived: 2/16/2022 2:01:10 PM By: ARCHIVE
      <MessageFront>:
     STAMP:PATCHED.2/14/2022 10:40:39 AM*SKCALLER: Ginger CeraldiADD: 19823
     noll rdPoulsbo, 98370TEL: §3607390657RE: had a fire and needs technical
     outfire department is out there nowHISTORY: Mon, Feb 14, 10:40A (SK)
     Dial360-340-8372Mon, Feb 14, 10:41A (SK) Dialed - John
     <MessageBack>:
     Cell(§360-340-8372), Disposition: GavemessageMon, Feb 14, 10:41A (SK)
     Dial3607390657
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## <DIALOUT HISTORY>: 2/14/2022 10:40:00 AM SK Dialout 13603408372\2539224765 2/14/2022 10:41:00 AM SK Dialout 13607390657\2539224765 ----<END OF MESSAGE>----36773° Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 2/14/2022 11:29:00 AM By: TNH DateSaved: 2/14/2022 11:29:00 AM By: TNH DateDelivered: 2/16/2022 10:33:00 AM By: KT DatePlayed: 2/16/2022 10:33:00 AM By:KT DateArchived: 2/16/2022 2:01:09 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.2/14/2022 11:29:25AM\*TNHCALLER: Arthur CeraldiADD: 19823 noell rd nePoulsbo, 98370TEL: \$4102796546RE: is needing to give updatedinformation regarding a transit valveHISTORY: Mon, Feb 14, 11:29A (TNH) Dial 360-340-8372 Mon, Feb 14, 11:29 A (TNH) Dialed -<MessageBack>: John Cell(§360-340-8372), Disposition: Gave message <DIALOUT HISTORY>: 2/14/2022 11:29:00 AM TNH Dialout 13603408372\2539224765 2/14/2022 11:34:00 AM KMN Dialout 14102796546\2539224765 2/14/2022 11:34:00 AM KMN Dialout 14102796546\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 2/19/2022 2:45:00 PM By: DJC DateSaved: 2/19/2022 2:45:00 PM By: DJC DateDelivered: 2/21/2022 11:24:00 AM By: KT DatePlayed: 2/21/2022 11:24:00 AM By:KT DateArchived: 2/21/2022 2:01:30 PM By: ARCHIVE <MessageFront>: STAMP:2/19/2022 2:44:29 PM\*DJCCALLER: MichaelADD: 4762 nw hosman circleSilverdale, 98383TEL: \$2535767196RE: water main may have brokenHISTORY: Sat, Feb 19, 2:44P (DJC) Dial360-340-8372Sat, Feb 19, 2:45P (DJC) DispatchaddedSat, Feb 19, 2:45P (DJC) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: NoAnswerSat, Feb 19, 2:45P (DJC) TakenSat, Feb 19, 3:04P (DJC) DispatchselectedSat, Feb 19, 3:04P (DJC) Dial360-340-8372Sat, Feb 19, 3:05P (DJC) Dispatchdeleted (Deleted) Sat, Feb

### <DIALOUT HISTORY>:

474214

2/19/2022 2:44:00 PM DJC Dialout 13603408372\2539224765 2/19/2022 3:04:00 PM DJC Dialout 13603408372\2539224765

19, 3:05P (DJC) DispatchaddedSat, Feb 19, 3:05P (DJC) Dialed - ...

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2/19/2022 3:24:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 3:51:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 4:17:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 4:38:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 5:05:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 5:24:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 5:49:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 6:12:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 6:54:00 PM DJC
                                 Dialout 13603408372\2539224765
         2/19/2022 7:13:00 PM MB Dialout 13603408372\2539224765
         2/19/2022 7:38:00 PM DJC Dialout 13603408372\2539224765
         2/19/2022 7:40:00 PM DJC Dialout 13605517422\2539224765
       ----<END OF MESSAGE>----
028340
      Archived Message for Account: 4765
                                           Billing Number: 4765
      <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 3/10/2022 5:12:00 PM By: TNH
        DateSaved: 3/10/2022 5:12:00 PM By: TNH
        DateDelivered: 3/11/2022 8:42:00 AM By: KT .
        DatePlayed: 3/11/2022 8:42:00 AM By:KT
        DateArchived: 3/11/2022 2:01:06 PM By: ARCHIVE
      <MessageFront>:
      STAMP:3/10/2022 5:11:20 PM*TNHCALLER: Sarah LeeADD: 81 steelhead
      aveForks, 98331TEL: $3606405606RE: has no waterHISTORY: Thu, Mar 10, 5:11P
      (TNH) Dial360-340-8372Thu, Mar 10, 5:12P (TNH) DispatchaddedThu, Mar 10,
      5:12P (TNH) Dialed - John
      <MessageBack>:
      Cell($360-340-8372), Disposition: NoAnswerThu, Mar 10, 5:12P (TNH)
      TakenThu, Mar 10, 5:12P (TNH) Dial3606405606Thu, Mar 10, 5:13P (TNH)
      AnnotatedThu, Mar 10, 5:29P (MRT) DispatchselectedThu, Mar 10, 5:29P
      (MRT) Dial360-340-8372Thu, Mar 10, 5:29P (MRT) Dialed - JohnCell($360-
      340-8372), Disposition:
      <DIALOUT HISTORY>:
        3/10/2022 5:11:00 PM TNH
                                 Dialout 13603408372\2539224765
        3/10/2022 5:12:00 PM TNH Dialout 13606405606\2539224765
        3/10/2022 5:29:00 PM MRT Dialout 13603408372\2539224765
      ----<END OF MESSAGE>----
CORP Archived Message for Account: 4765
                                           Billing Number: 4765
      <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 3/14/2022 5:00:00 PM By: KDS
        DateSaved: 3/14/2022 5:00:00 PM By: KDS
        DateDelivered: 3/14/2022 5:00:00 PM By: KDS
        DateArchived: 3/15/2022 2:01:30 PM By: ARCHIVE
      <MessageFront>:
     WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
```

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----<END OF MESSAGE>----

30406 PArchived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 3/15/2022 3:09:00 PM By: SLH DateSaved: 3/15/2022 3:09:00 PM By: SLH DateDelivered: 3/17/2022 10:36:00 AM By: KT DateArchived: 3/17/2022 11:13:36 AM By: DREW <MessageFront>: STAMP:PATCHED.3/15/2022 3:08:29 PM\*SLHCALLER: Rhonda EdwardsADD: 4675 southeast skycrest lanePort Orchard, 98366TEL:§3607315988RE: need more info so she can orderthe correct health letter from kitsaphealth.. She wants to know when thehouse sells how do she goes by andturns the water over to the otherpeople. <MessageBack>: HISTORY: Tue, Mar 15, 3:08P (SLH) Dial360-340-8372Tue, Mar 15, 3:09P (SLH) Dialed - JohnCell(\$360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 3/15/2022 3:08:00 PM SLH Dialout 13603408372\2539224765 ----<END OF MESSAGE>---carr Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 3/16/2022 10:16:00 AM By: BJV DateSaved: 3/16/2022 10:16:00 AM By: BJV DateDelivered: 3/16/2022 10:16:00 AM By: BJV DateArchived: 3/16/2022 2:01:03 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | TELEPHONE: |8149549483 | RE: | WANTS TOPAY BILL AND DOES NOT KNOW WHERE TO GO ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 3/16/2022 10:29:00 AM By: KMN DateSaved: 3/16/2022 10:29:00 AM By: KMN DateDelivered: 3/16/2022 10:29:00 AM By: KMN DateArchived: 3/16/2022 2:01:03 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | <DIALOUT HISTORY>: 3/16/2022 10:29:00 AM KMN Dialout 13603088330\2539224765 ----<END OF MESSAGE>----CORP

Archived Message for Account: 4765 Billing Number: 4765

DateSaved: 4/1/2022 4:05:00 PM By: KAB DateDelivered: 4/4/2022 8:59:00 AM By: KT DatePlayed: 4/4/2022 8:59:00 AM By:KT DateArchived: 4/4/2022 2:01:43 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.4/1/2022 4:04:09 PM\*KABCALLER: Lisa ThomasonADD: 17598 NW Hintzville RdSeabeck, 98380TEL: §3608304545RE: the water in their well smellslike it's swamp water. smells likemildewHISTORY: Fri, Apr 1, 4:04P (KAB) Dial360-340-8372Fri, Apr 1, 4:04P (KAB) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 4/1/2022 4:04:00 PM KAB Dialout 13603408372\2539224765 ----<END OF MESSAGE>----473128 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 4/4/2022 10:39:00 PM By: AMH DateSaved: 4/4/2022 10:39:00 PM By: AMH DateDelivered: 4/6/2022 8:23:00 AM By: KT DatePlayed: 4/6/2022 8:23:00 AM By:KT DateArchived: 4/6/2022 2:01:12 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.4/4/2022 10:38:19 PM\*AMHCALLER: Sarah DickensonADD: 17549 NW Hintzville RDSeabeck, 98380TEL: §3604346585RE: Power out and needing pump houseswitch flippedHISTORY: Mon, Apr 4, 10:38P (AMH) Dial360-340-8372Mon, Apr 4, 10:38P (AMH) Dialed - JohnCell(\$360-340-8372), Disposition: Gave <MessageBack>: message <DIALOUT HISTORY>: 4/4/2022 10:38:00 PM AMH Dialout 13603408372\2539224765 ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 4/8/2022 12:00:00 PM By: AS DateSaved: 4/8/2022 12:00:00 PM By: AS DateDelivered: 4/11/2022 10:00:00 AM By: ISB DatePlayed: 4/11/2022 10:00:00 AM By:KT DateArchived: 4/11/2022 2:01:31 PM By: ARCHIVE <MessageFront>:

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 4/1/2022 4:05:00 PM By: KAB

STAMP:4/8/2022 11:59:25 AM\*ASCALLER: Renee W.clallam County PudADD:Silverdale, 98383TEL:§3603746201RE: Acct is scheduled for a disconnectMonday please call officeHISTORY: Fri, Apr 8, 11:59A (AS) Dial360-340-8372Fri, Apr 8, 12:00P (AS) Dispatch addedFri, Apr 8, 12:00P (AS) Dialed - John <MessageBack>: Cell(\$360-340-8372), Disposition: LeftWordFri, Apr 8, 12:00P (AS) TakenFri, Apr 8, 12:00P (AS) AnnotatedFri, Apr 8, 12:20P (AS) Dispatchselected----- 04/08/2022 12:00P AS -----left vmail <DIALOUT HISTORY>: 4/8/2022 11:59:00 AM AS Dialout 13603408372\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 4/9/2022 12:45:00 PM By: DJC DateSaved: 4/9/2022 12:45:00 PM By: DJC DateDelivered: 4/11/2022 12:02:00 AM By: JET DatePlayed: 4/11/2022 12:02:00 AM By:JET DateArchived: 4/11/2022 2:01:31 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: I RICHARDRAVES | ADDRESS: | 6535 SESKYCREST LN | ZIP: | 98366 | CITY: | PORT ORCHARD | TELEPHONE: |3605501952 RE: | HAS NOWATER, SOMEBODY SHUT OFF THE WATER <MessageBack>: WITHOUT NOTICE, SOMEBODY THAT'S NOTCERTIFIED SHIFT OFF THE PUMP HOUSE, WATER IS BACK ON ----<END OF MESSAGE>-----CAR Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 4/11/2022 1:21:00 PM By: MRT DateSaved: 4/11/2022 1:21:00 PM By: MRT DateDelivered: 4/11/2022 1:21:00 PM By: MRT DateArchived: 4/11/2022 2:01:31 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: | REN ----<END OF MESSAGE>----Collarchived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 4/12/2022 8:20:00 AM By: TNH DateSaved: 4/12/2022 8:20:00 AM By: TNH DateDelivered: 4/12/2022 8:20:00 AM By: TNH

DateArchived: 4/12/2022 2:01:01 PM By: ARCHIVE

### <MessageFront>:

WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |

----<END OF MESSAGE>-----

### Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 4/12/2022 8:26:00 AM By: TNH DateSaved: 4/12/2022 8:26:00 AM By: TNH DateDelivered: 4/13/2022 11:25:00 AM By: KT DatePlayed: 4/13/2022 11:25:00 AM By:KT

DateArchived: 4/13/2022 2:01:00 PM By: ARCHIVE

### <MessageFront>:

STAMP:PATCHED.4/12/2022 8:25:28 AM\*TNHCALLER: Renee W. Clallam County PUDADD:, 00000TEL: \$3603746201RE: is needing to get a-hold ofbilling fo r past due balance but theywont answer have been trying sincelast weekHISTORY: Tue, Apr 12, 8:25A (TNH) Dial360-340-8372

### <MessageBack>:

Tue, Apr 12, 8:26A (TNH) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage

### <DIALOUT HISTORY>:

4/12/2022 8:25:00 AM TNH Dialout 13603408372\2539224765

----<END OF MESSAGE>----

## 36406 P Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/3/2022 12:37:00 PM By: BJV DateSaved: 5/3/2022 12:37:00 PM By: BJV DateDelivered: 5/4/2022 11:16:00 AM By: KT DateArchived: 5/4/2022 2:00:53 PM By: ARCHIVE

### <MessageFront>:

STAMP:5/3/2022 12:37:14 PM\*BJVCALLER: Tammy W. First American TitleCompanyADD: 6535 s.e skycrest lnPort Orchard, 98366TEL: \$4255512029RE: resident address checkHISTORY: Tue, May 3, 12:37P (BJV) Dial360-340-8372Tue, May 3, 12:37P (BJV) Dispatchadded

### <MessageBack>:

Tue, May 3, 12:37P (BJV) Dialed - JohnCell(§360-340-8372), Disposition: NoAnswerTue, May 3, 12:37P (BJV) TakenTue, May 3, 1:36P (KDS) DispatchselectedTue, May 3, 1:36P (KDS) Dial360-340-8372Tue, May 3, 1:37P (KDS) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage----05/03/2022 01:37P KDS ---- ...

### <DIALOUT HISTORY>:

5/3/2022 12:37:00 PM BJV Dialout 13603408372\2539224765 5/3/2022 1:36:00 PM KDS Dialout 13603408372\2539224765

----<END OF MESSAGE>----

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CAP Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 5/11/2022 2:09:00 PM By: SK
         DateSaved: 5/11/2022 2:09:00 PM By: SK
         DateDelivered: 5/11/2022 2:09:00 PM By: SK
         DateArchived: 5/12/2022 2:00:51 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       ----<END OF MESSAGE>----
 367730 Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 5/25/2022 3:37:00 PM By: AS
         DateSaved: 5/25/2022 3:37:00 PM By: AS
         DateDelivered: 5/26/2022 9:57:00 AM By: KT
         DatePlayed: 5/26/2022 9:57:00 AM By:KT
         DateArchived: 5/26/2022 2:00:54 PM By: ARCHIVE
       <MessageFront>:
       STAMP:PATCHED.5/25/2022 3:37:07 PM*ASCALLER: Elizabeth WatersADD: 19811
       knoll rd nePoulsbo, 98370TEL: $7602381312RE: Client had an house fire a
       coupleof months ago trying to get servicesagain and water faucet was
       brokenplease call backHISTORY: Wed, May 25, 3:37P (AS) Dial360-340-8372
       <MessageBack>:
       Wed, May 25, 3:37P (AS) Dispatch addedWed, May 25, 3:37P (AS) Dialed -
       JohnCell(§360-340-8372), Disposition: LeftWordWed, May 25, 3:37P (AS)
       TakenWed, May 25, 3:38P (AS) AnnotatedWed, May 25, 3:56P (KDS)
       DispatchselectedWed, May 25, 3:56P (KDS) Dial360-340-8372Wed, May 25,
       3:57P (KDS) Dispatchdeleted(Deleted)
       <DIALOUT HISTORY>:
         5/25/2022 3:37:00 PM AS Dialout 13603408372\2539224765
         5/25/2022 3:56:00 PM KDS Dialout 13603408372\2539224765
         5/25/2022 3:59:00 PM AS Dialout 17602381312\2539224765
       -----END OF MESSAGE>----
CORP Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 5/26/2022 12:18:00 PM By: CSK
         DateSaved: 5/26/2022 12:18:00 PM By: CSK
         DateDelivered: 5/26/2022 12:18:00 PM By: CSK
         DateArchived: 5/26/2022 2:00:54 PM By: ARCHIVE
       <MessageFront>:
      WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       -----END OF MESSAGE>----
```

### 275100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/29/2022 7:06:00 PM By: MB DateSaved: 5/29/2022 7:06:00 PM By: MB DateDelivered: 6/1/2022 8:41:00 AM By: KT DatePlayed: 6/1/2022 8:41:00 AM By:KT DateArchived: 6/1/2022 11:32:15 AM By: DREW <MessageFront>: STAMP:PATCHED.5/29/2022 7:05:43 PM\*MBCALLER: Shelley ClineADD: 20609 229th Avenue SEMaple Valley, 98038TEL: \$8472194356RE: Water is out on the entire streetHISTORY: Sun, May 29, 7:05P (MB) Dial360-340-8372Sun, May 29, 7:06P (MB) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 5/29/2022 7:05:00 PM MB Dialout 13603408372\2539224765 ----<END OF MESSAGE>----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/29/2022 8:10:00 PM By: MB DateSaved: 5/29/2022 8:10 00 PM By: MB DateDelivered: 6/1/2022 8:41:00 AM By: KT DatePlayed: 6/1/2022 8:41:00 AM By:KT DateArchived: 6/1/2022 11:32:15 AM By: DREW <MessageFront>: STAMP:5/29/2022 8:08:43 PM\*MBCALLER: Morgan ManleyADD: 20708 231st Avenue SEMaple Valley, 98038TEL: \$2067786089RE: No water for over an hourHISTORY: Sun, May 29, 8:08P (MB) Dial360-340-8372Sun, May 29, 8:09P (MB) Dialed -JohnCell(§360-340-8372), Disposition: Gavemessage <MessageBack>: ----- 05/29/2022 08:10P MB -----Per John - they are filling thereservoir and should have water by9:00 pm <DIALOUT HISTORY>: 5/29/2022 8:08:00 PM MB Dialout 13603408372\2539224765 ----<END OF MESSAGE>----275100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/30/2022 6:13:00 PM By: AMH DateSaved: 5/30/2022 6:13:00 PM By: AMH DateDelivered: 6/1/2022 8:41:00 AM By: KT DatePlayed: 6/1/2022 8:41:00 AM By:KT DateArchived: 6/1/2022 11:32:15 AM By: DREW

STAMP:PATCHED.5/30/2022 6:12:52 PM\*AMHCALLER: Morgan ManleyADD: 20708 231ST AVE SEMaple Valley, 98038TEL:\$2067786089RE: water is out

<MessageFront>:

againHISTORY: Mon, May 30, 6:12P (AMH) Dial360-340-8372Mon, May 30, 6:13P (AMH) Dialed - JohnCell(\$360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 5/30/2022 6:12:00 PM AMH Dialout 13603408372\2539224765 ----<END OF MESSAGE>----275 DD Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/31/2022 10:30:00 AM By: MRT DateSaved: 5/31/2022 10:30:00 AM By: MRT DateDelivered: 6/1/2022 8:41:00 AM By: KT DatePlayed: 6/1/2022 8:41:00 AM By:KT DateArchived: 6/1/2022 11:32:15 AM By: DREW <MessageFront>: STAMP:PATCHED.5/31/2022 10:30:05AM\*MRTCALLER: Chris HallADD: 20238 Maxwell Rd SeMaple Valley, 98038TEL: \$2062008776RE: On Echo Glen Water Supply -wanting to know why the water is offHISTORY: Tue, May 31, 10:30A (MRT) Dial 360-340-8372Tue, May 31, 10:30A (MRT) Dialed -<MessageBack>: John Cell(\$360-340-8372), Disposition: Gave message <DIALOUT HISTORY>: 5/31/2022 10:30:00 AM MRT Dialout 13603408372\2539224765 -----END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 Client>: WASHINGTON WATER SUPPLY DateTaken: 5/31/2022 3:27:00 PM By: BJV DateSaved: 5/31/2022 3:27:00 PM By: BJV DateDelivered: 6/1/2022 8:41:00 AM By: KT DatePlayed: 6/1/2022 8:41:00 AM By:KT DateArchived: 6/1/2022 11:32:15 AM By: DREW <MessageFront>: STAMP:5/31/2022 3:24:53 PM\*BJVCALLER: LINDA SHANDRICKADD: 20606 231 AVE S.EMaple Valley, 98038TEL: \$2063483466RE: CALLING FRO MOTHER RESIDENT ALT (425) 432-3299 VERY LITTLE WATER PRESSURE ALL THROUGHOUT THE HOUSE NO PRESSURE IN SHOWER ATALLHISTORY: Tue, May 31, 3:24P (BJV) Dial <MessageBack>: 360-340-8372Tue, May 31, 3:26P (BJV) Dialed - JohnCell(§360-340-8372), Disposition: GavemessageTue, May 31, 3:26P (BJV) Dial2063483466 <DIALOUT HISTORY>: 5/31/2022 3:24:00 PM BJV Dialout 13603408372\2539224765 5/31/2022 3:26:00 PM BJV Dialout 12063483466\2539224765

275100

----<END OF MESSAGE>----

### 275 0 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/1/2022 5:19:00 PM By: AS DateSaved: 6/1/2022 5:19:00 PM By: AS DateDelivered: 6/3/2022 5:47:00 AM By: KT DatePlayed: 6/3/2022 5:47:00 AM By:KT DateArchived: 6/3/2022 2:01:07 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.6/1/2022 5:18:25 PM\*ASCALLER: Robert HansonADD: 21006 231st ave seMaple Valley, 98038TEL: \$2069994490RE: Client wants to know if has goingto have water tomorrow has acontractor comingHISTORY: Wed, Jun 1, 5:18P (AS) Dial360-340-8372Wed, Jun 1, 5:18P (AS) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: GavemessageWed, Jun 1, 5:18P (AS) Dial 2069994490 <DIALOUT HISTORY>: 6/1/2022 5:18:00 PM AS Dialout 13603408372\2539224765 6/1/2022 5:18:00 PM AS Dialout 12069994490\2539224765 -----END OF MESSAGE>-----367 730 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/3/2022 4:02:00 PM By: KDS DateSaved: 6/3/2022 4:02:00 PM By: KDS DateDelivered: 6/7/2022 7:32:00 AM By: KT DatePlayed: 6/7/2022 7:32:00 AM By:KT DateArchived: 6/7/2022 2:01:22 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.6/3/2022 4:01:46 PM\*KDSCALLER: Elizabeth WatersADD: 19811 noll rd nePoulsbo, 98370TEL: \$7602381312RE: valve needs replaced for the waterto the houseHISTORY: Fri, Jun 3, 4:01P (KDS) Dial360-340-8372Fri, Jun 3, 4:02P (KDS) Dispatch addedFri, Jun 3, 4:02P (KDS) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: LeftWordFri, Jun 3, 4:02P (KDS) Taken------ 06/03/2022 04:02P KDS -----cld John cell rlyd and ptchd <DIALOUT HISTORY>: 6/3/2022 4:01:00 PM KDS Dialout 13603408372\2539224765 盖口"啦 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/6/2022 4:29:00 PM By: MB

DateSaved: 6/6/2022 4:29:00 PM By: MB
DateDelivered: 6/6/2022 4:29:00 PM By: MB
DateArchived: 6/7/2022 2:01:22 PM By: ARCHIVE

Exh. MY-17X, Page 19 of 89

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<MessageFront>:
        WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
        ----<END OF MESSAGE>----
275 LOD Archived Message for Account: 4765 Billing Number: 4765
        <Client>: WASHINGTON WATER SUPPLY
          DateTaken: 6/20/2022 9:48:00 AM By: LEJ
          DateSayed: 6/20/2022 9:48:00 AM By: LEJ
          DateDelivered: 6/22/2022 8:40:00 PM By: KDS
          DateP Lyed: 6/22/2022 8:40:00 PM By:KDS
          DateArchived: 6/23/2022 2:02:35 PM By: ARCHIVE
        <MessageFront>:
        STAMP:PATCHED.6/20/2022 9:47:38 AM*EEJCALLER: Clay StricklinADD: 20260
        maxwell rd seMaple Valley, 98038TEL: $4252869617RE: very low water
        pressure for thelast few wks -HISTORY: Mon, Jun 20, 9:47A (EEJ) Dial360-
        340-8372Mon, Jun 20, 9:48A (EEJ) Dialed - JohnCell($360-340-8372),
        Disposition: Gave
        <MessageBack>:
       message
       <DIALOUT HISTORY>:
         6/20/2022 9:47:00 AM LEJ Dialout 13603408372\2539224765
       -----END OF MESSAGE>-----
  CORP Archived Message for Account: 4765
                                            Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 7/13/2022 8:16:00 AM By: TNH
         DateSaved: 7/13/2022 8:16:00 AM By: TNH
         DateDelivered: 7/13/2022 11:30:00 AM By: KT
         DatePlayed: 7/13/2022 11:30:00 AM By:KT
         DateArchived: 7/13/2022 2:01:15 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       <DIALOUT HISTORY>:
         7/13/2022 8:16:00 AM TNH Dialout 13603088330\2539224765
       ----- OF MESSAGE>----
51150 M Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 7/13/2022 8:21:00 AM By: TNH
         DateSaved: 7/13/2022 8:21:00 AM By: TNH
         DateDelivered: 7/14/2022 8:47:00 AM By: KT
         DatePlayed: 7/14/2022 8:47:00 AM By:KT
         DateArchived: 7/14/2022 2:00:58 PM By: ARCHIVE
       <MessageFront>:
```

```
STAMP:PATCHED.7/13/2022 8:21:06 AM*TNHCALLER: Jenny RobertsADD: 132 trout
        aveForks, 98331TEL: §3605457153RE: is selling her house and has a
        fewquestionsHISTORY: Wed, Jul 13, 8:21A (TNH) Dial360-340-8372Wed, Jul
        13, 8:21A (TNH) Dialed - JohnCell(§360-340-8372), Disposition: Gave
        <MessageBack>:
       message
       <DIALOUT HISTORY>:
          7/13/2022 8:21:00 AM TNH Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
47317 Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 7/19/2022 7:04:00 PM By: DJC
         DateSaved: 7/19/2022 7:04:00 PM By: DJC
         DateDelivered: 7/20/2022 8:16:00 AM By: KT
         DatePlayed: 7/20/2022 8:16:00 AM By:KT
         DateArchived: 7/20/2022 2:01:09 PM By: ARCHIVE
       <MessageFront>:
       STAMP:PATCHED.7/19/2022 7:04:08 PM*DJCCALLER: Bob DickinsonADD: 17549 ne
       hintsville rdSeabeck, 98380TEL: §3602712500RE: has no water pressure,
       would likeimmediate serviceHISTORY: Tue, Jul 19, 7:04P (DJC) Dial360-340-
       8372Tue, Jul 19, 7:04P (DJC) Dialed - JohnCell(§360-340-8372),
       Disposition: Gave
       <MessageBack>:
       message
       <DIALOUT HISTORY>:
         7/19/2022 7:04:00 PM DJC Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
 Coll Archived Message for Account: 4765
                                           Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 7/27/2022 9:24:00 AM By: SK
         DateSaved: 7/27/2022 9:24:00 AM By: SK
         DateDelivered: 7/27/2022 11:25:00 PM By: JET
         DatePlayed: 7/27/2022 11:25:00 PM By:JET
         DateArchived: 7/28/2022 2:01:03 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
                                                                    CALLER: |
       JULIA W.FIDELITY NATIONAL TITLE |
                                                           ADDRESS: | 4131
       NWHOSMAN CIRCLE
                                                ZIP: | 98383 | CITY: | SILVERDALE |
       TELEPHONE: | 3603374017 |
                                                      RE: | NEEDSFINAL BILLING
       FOR CLOSING |
       ----<END OF MESSAGE>----
```

27510D Archived Message for Account: 4765 Billing Number: 4765

Exh. MY-17X, Page 21 of 89

DateTaken: 7/27/2022 6:00:00 PM By: CSK DateSaved: 7/27/2022 6:00:00 PM By: CSK DateDelivered: 7/28/2022 11:34:00 AM By: KT DatePlayed: 7/28/2022 11:34:00 AM By:KT DateArchived: 7/28/2022 2:01:03 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.7/27/2022 5:58:28 PM\*CSKCALLER: Shelly ClineADD: 20609 229th aveMaple Valley, 98038TEL: \$8472194356RE: low water at homeHISTORY: Wed, Jul 27, 5:58P (CSK) Dial360-340-8372Wed, Jul 27, 6:00P (CSK) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 7/27/2022 5:58:00 PM CSK Dialout 13603408372\2539224765 ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 7/27/2022 6:01:00 PM By: CSK DateSaved: 7/27/2022 6:01:00 PM By: CSK DateDelivered: 7/27/2022 6:01:00 PM By: CSK DateArchived: 7/28/2022 2:01:03 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----275 lop Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 7/27/2022 6:02:00 PM By: CSK DateDelivered: 7/28/2022 10:57:00 PM By: JET DateArchived: 7/29/2022 2:00:40 PM By: ARCHIVE <MessageFront>: 7/27\*6p-7.28 8a John cld in & saidPuget Snd Energy has lost power & ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 7/27/2022 6:02:00 PM By: CSK DateDelivered: 7/29/2022 4:41:00 PM By: DateArchived: 8/1/2022 2:00:55 PM By: ARCHIVE <MessageFront>: Maple valley will have no water untiltomorrow ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 7/28/2022 4:25:00 PM By: AS DateSaved: 7/28/2022 4:25:00 PM By: AS DateDelivered: 8/2/2022 8:35:00 AM By: KT

DatePlayed: 8/2/2022 8:35:00 AM By:KT

DateArchived: 8/2/2022 2:02:58 PM By: ARCHIVE

### <MessageFront>:

STAMP:PATCHED.7/28/2022 4:24:43 PM\*ASCALLER: Brian LeeADD: 81 steel head aveForks, 98331TEL: \$3606409081RE: Customer has no waterHISTORY: Thu, Jul 28, 4:24P (AS) Dial360-340-8372Thu, Jul 28, 4:24P (AS) Dialed -JohnCell(§360-340-8372), Disposition: Gavemessage

### <DIALOUT HISTORY>:

7/28/2022 4:24:00 PM AS Dialout 13603408372\2539224765

----<END OF MESSAGE>----

# 028346 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 7/29/2022 6:46:00 PM By: KAB DateSaved: 7/29/2022 6:46:00 PM By: KAB DateDelivered: 8/2/2022 8:35:00 AM By: KT DatePlayed: 8/2/2022 8:35:00 AM By:KT

DateArchived: 8/2/2022 2:02:58 PM By: ARCHIVE

### <MessageFront>:

STAMP:PATCHED.7/29/2022 6:46:06 PM\*KABCALLER: Maureen 'Mo' McGarrettADD: 131 Steelhead AveForks, 98331TEL:§3606402386RE: they were working on pump houseyesterday and now the water is outagainHISTORY: Fri, Jul 29, 6:46P (KAB) Dial360-340-8372Fri, Jul 29, 6:46P (KAB) Dialed - John

### <MessageBack>:

Cell(§360-340-8372), Disposition: Gavemessage

### <DIALOUT HISTORY>:

7/29/2022 6:46:00 PM KAB Dialout 13603408372\2539224765

----<END OF MESSAGE>----

### 275 10D

#### Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 8/1/2022 9:30:00 AM By: MRT DateSaved: 8/1/2022 9:30:00 AM By: MRT DateDelivered: 8/2/2022 8:35:00 AM By: ISB

DatePlayed: 8/2/2022 8:35:00 AM By:KT

DateArchived: 8/2/2022 2:02:58 PM By: ARCHIVE

### <MessageFront>:

CALLER: James ProvineADD: 20727 231st ave seMaple Valley, 98038TEL: \$4254321768RE: No water at the home at all - wentout last nightHISTORY: No history available---- 08/01/2022 09:31A MRT called and call dropped. Tried againwith 1r and got through. connectedJohn to Caller.

<DIALOUT HISTORY>: 8/1/2022 9:30:00 AM MRT Dialout 13603408372\2539224765 8/1/2022 9:30:00 AM MRT Dialout 1R13603408372\2539224765 ----<END OF MESSAGE>----Call Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/2/2022 10:01:00 AM By: MRT DateSaved: 8/2/2022 10:01:00 AM By: MRT DateDelivered: 8/2/2022 10:01:00 AM By: MRT DateArchived: 8/2/2022 2:02:58 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: | RICK W/FIDELITY NATIONAL TITLE | ----<END OF MESSAGE>----304068 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/5/2022 11:53:00 AM By: TNH DateSaved: 8/5/2022 11:53:00 AM By: TNH DateDelivered: 8/8/2022 11:52:00 AM By: KT DatePlayed: 8/8/2022 11:52:00 AM By:KT DateArchived: 8/8/2022 2:01:26 PM By: ARCHIVE <MessageFront>: STAMP:8/5/2022 11:52:16 AM\*TNHCALLER: Georgianna HarbisonADD: 6475 skyquest lnPort Orchard, 98366TEL: §5033696286RE: is needing to speak with Johnregarding they would like to receivebills for the address aboveHISTORY: Fri, Aug 5, 11:52A (TNH) Dial360-340-8372Fri, Aug 5, 11:53A (TNH) Dispatch <MessageBack>: addedFri, Aug 5, 11:53A (TNH) Dialed - JohnCell(\$360-340-8372), Disposition: NoAnswerFri, Aug 5, 11:53A (TNH) TakenFri, Aug 5, 11:53A (TNH) AnnotatedFri, Aug 5, 11:54A (TNH) EditedFri, Aug 5, 11:54A (TNH) Dispatchdeleted (MessageSaved) Fri, Aug 5, 11:54A (TNH) DispatchaddedFri, Aug 5, 12:13P (DW) Dial <DIALOUT HISTORY>: 8/5/2022 11:52:00 AM TNH Dialout 13603408372\2539224765 8/5/2022 12:13:00 PM DW Dialout 13603408372\2539224765 8/5/2022 12:15:00 PM DW Dialout 13603408372\2539224765 ----<END OF MESSAGE>----27510 D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY

DateTaken: 8/6/2022 7:17:00 AM By: MRT DateSaved: 8/6/2022 7:17:00 AM By: MRT DateDelivered: 8/8/2022 11:52:00 AM By: KT DatePlayed: 8/8/2022 11:52:00 AM By:KT

DateArchived: 8/8/2022 2:01:26 PM By: ARCHIVE <MessageFront>: STAMP:8/6/2022 7:17:02 AM\*MRTCALLER: James CovineADD: 20727 231st ave seMaple Valley, 98038TEL: \$4254321768RE: No waterHISTORY: Sat, Aug 6, 7:17A (MRT) Dial360-340-8372Sat, Aug 6, 7:17A (MRT) Dispatch addedSat, Aug 6, 7:17A (MRT) Dialed - JohnCell(§360-340-8372), Disposition: Left <MessageBack>: WordSat, Aug 6, 7:17A (MRT) Taken <DIALOUT HISTORY>: 8/6/2022 7:17:00 AM MRT Dialout 13603408372\2539224765 ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/6/2022 8:59:00 AM By: LEJ DateSaved: 8/6/2022 8:59:00 AM By: LEJ DateDelivered: 8/6/2022 8:59:00 AM By: LEJ DateArchived: 8/8/2022 2:01:26 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | RE: | ECH GLENWATER IS OFF | ----<END OF MESSAGE>----27516D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/6/2022 9:00:00 AM By: MRT DateDelivered: 8/6/2022 10:32:00 PM By: DateArchived: 8/8/2022 2:01:25 PM By: ARCHIVE <MessageFront>: 8/6 7A-10A WORKING ON NO WATER ISSUEPER JOHN ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/18/2022 11:42:00 AM By: KT DateSaved: 8/18/2022 11:42:00 AM By: KT DateDelivered: 8/18/2022 11:42:00 AM By: KT DateArchived: 8/18/2022 2:00:57 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY

DateSaved: 8/18/2022 11:48:00 AM By: AS DateDelivered: 8/18/2022 11:48:00 AM By: AS DateArchived: 8/18/2022 2:00:57 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/22/2022 3:50:00 PM By: KDS DateSaved: 8/22/2022 3:50:00 PM By: KDS DateDelivered: 8/22/2022 3:50:00 PM By: KDS DateArchived: 8/23/2022 2:00:41 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: | RAINIERTITLE | ----<END OF MESSAGE>-----Carl Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/23/2022 3:10:00 PM By: MB DateSaved: 8/23/2022 3:10:00 PM By: MB DateDelivered: 8/23/2022 3:10:00 PM By: MB DateArchived: 8/24/2022 2:00:42 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----51156 M Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/9/2022 3:27:00 PM By: AS DateSaved: 9/9/2022 3:27:00 PM By: AS DateDelivered: 9/12/2022 9:41:00 AM By: KT DatePlayed: 9/12/2022 9:41:00 AM By:KT DateArchived: 9/12/2022 2:02:19 PM By: ARCHIVE <MessageFront>: STAMP:9/9/2022 3:26:35 PM\*ASCALLER: John LynchADD: 40 trout aveForks, 98331TEL:§3603746205RE: no waterHISTORY: Fri, Sep 9, 3:26P (AS) Dial360-340-8372Fri, Sep 9, 3:27P (AS) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage <MessageBack>: Fri, Sep 9, 3:27P (AS) Dial360-340-8372Fri, Sep 9, 3:27P (AS) Dispatch addedFri, Sep 9, 3:27P (AS) Dialed - JohnCell(\$360-340-8372), Disposition: NoAnswerFri, Sep 9, 3:27P (AS) TakenFri, Sep 9, 3:54P (KAB) Dispatchselected

DateTaken: 8/18/2022 11:48:00 AM By: AS

```
<DIALOUT HISTORY>:
         9/9/2022 3:26:00 PM AS Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
CORP
       Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 9/9/2022 4:26:00 PM By: DAC
         DateSaved: 9/9/2022 4:26:00 PM By: DAC
         DateDelivered: 9/9/2022 4:26:00 PM By: DAC
         DateArchived: 9/12/2022 2:02:19 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       ----<END OF MESSAGE>----
Coel
       Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 9/13/2022 9:17:00 AM By: CSK
         DateSaved: 9/13/2022 9:17:00 AM By: CSK
         DateDelivered: 9/13/2022 9:17:00 AM By: CSK
         DateArchived: 9/13/2022 2:01:27 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       <DIALOUT HISTORY>:
         9/13/2022 9:17:00 AM CSK Dialout 13603088330\2539224765
       -----END OF MESSAGE>----
473 128 Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 9/13/2022 9:21:00 AM By: CSK
        DateSaved: 9/13/2022 9:21:00 AM By: CSK
        DateDelivered: 9/14/2022 11:00:00 AM By: KT
        DatePlayed: 9/14/2022 11:00:00 AM By:KT
        DateArchived: 9/14/2022 2:01:04 PM By: ARCHIVE
       <MessageFront>:
      STAMP:9/13/2022 9:21:25 AM*CSKCALLER: Bob DickinsonADD: 17549 nw
      hintzville rdSeabeck, 98380TEL: §3602712500RE: needing to locate the box
      anddepth of the line?HISTORY: Tue, Sep 13, 9:21A (CSK) Dial360-340-
      8372Tue, Sep 13, 9:21A (CSK) Dispatchadded
      <MessageBack>:
      Tue, Sep 13, 9:21A (CSK) Dialed - JohnCell(§360-340-8372), Disposition:
      LeftWordTue, Sep 13, 9:21A (CSK) TakenTue, Sep 13, 9:22A (CSK) Annotated-
      ---- 09/13/2022 09:21A CSK -----called na lvm
      <DIALOUT HISTORY>:
        9/13/2022 9:21:00 AM CSK Dialout 13603408372\2539224765
```

-----END OF MESSAGE>----

```
Core
        Archived Message for Account: 4765 Billing Number: 4765
        <Client>: WASHINGTON WATER SUPPLY
          DateTaken: 9/14/2022 11:23:00 AM By: CSK
          DateSaved: 9/14/2022 11:23:00 AM By: CSK
          DateDelivered: 9/14/2022 11:23:00 AM By: CSK
          DateArchived: 9/14/2022 2:01:04 PM By: ARCHIVE
        <MessageFront>:
        WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
        <DIALOUT HISTORY>:
          9/14/2022 11:23:00 AM CSK Dialout 13603088330\2539224765
          9/14/2022 11:23:00 AM CSK Dialout 13603088330\2539224765
        ----<END OF MESSAGE>----
275 OD Archived Message for Account: 4765 Billing Number: 4765
        <Client>: WASHINGTON WATER SUPPLY
          DateTaken: 9/14/2022 11:34:00 AM By: CMZ
          DateSaved: 9/14/2022 11:34:00 AM By: CMZ
          DateDelivered: 9/15/2022 8:48:00 AM By: KT
          DatePlayed: 9/15/2022 8:48:00 AM By:KT
          DateArchived: 9/15/2022 2:01:04 PM By: ARCHIVE
        <MessageFront>:
        STAMP:9/14/2022 11:33:30 AM*CMZCALLER: ErinADD: 23045 se 206th stMaple
        Valley, 98038TEL: $6087674344RE: unable to get ahold of billingHISTORY:
        Wed, Sep 14, 11:27A (CMZ) Dial 3603088330Wed, Sep 14, 11:33A (CMZ)
        Dial360-340-8372Wed, Sep 14, 11:34A (CMZ) Dispatch
        <MessageBack>:
        addedWed, Sep 14, 11:34A (CMZ) Dialed -John Cell($360-340-8372),
        Disposition: No AnswerWed, Sep 14, 11:34A (CMZ) TakenWed, Sep 14, 12:00P
        (KT) DispatchselectedWed, Sep 14, 12:00P (KT) Dial360-340-8372Wed, Sep
       14, 12:01P (KT) Dialed - JohnCell(§360-340-8372), Disposition:
       Gavemessage
       <DIALOUT HISTORY>:
          9/14/2022 11:27:00 AM CMZ Dialout 13603088330\2539224765
          9/14/2022 11:33:00 AM CMZ Dialout 13603408372\2539224765
          9/14/2022 12:00:00 PM KT Dialout 13603408372\2539224765
        ----<END OF MESSAGE>----
275100 Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 9/28/2022 9:39:00 AM By: TNH
         DateSaved: 9/28/2022 9:39:00 AM By: TNH
         DateDelivered: 9/29/2022 9:03:00 AM By: KT
         DatePlayed: 9/29/2022 9:03:00 AM By:KT
         DateArchived: 9/29/2022 2:01:02 PM By: ARCHIVE
```

<MessageFront>: STAMP:PATCHED.9/28/2022 9:37:56 AM\*TNHCALLER: Aren TraisiADD: 23045 SE 206th stMaple Valley, 98038TEL: \$2067956631RE: calling in regards to his waterbill says he cant get a hold of thebilling ofcHISTORY: Wed, Sep 28, 9:37A (TNH) Dial360-340-8372Wed, Sep 28, 9:39A (TNH) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 9/28/2022 9:37:00 AM TNH Dialout 13603408372\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 10/4/2022 12:02:00 PM By: TNH DateSaved: 10/4/2022 12:02:00 PM By: TNH DateDelivered: 10/5/2022 10:34:00 AM By: KT DatePlayed: 10/5/2022 10:34:00 AM By:KT DateArchived: 10/5/2022 2:01:14 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.10/4/2022 12:02:06PM\*TNHCALLER: Danielle W. EscrowADD: 132 trout aveForks, 98331TEL: §3604573000RE: is needing pay off amount of thebillHISTORY: Tue, Oct 4, 12:02P (TNH) Dial360-340-8372Tue, Oct 4, 12:02P (TNH) Dispatch <MessageBack>: addedTue, Oct 4, 12:02P (TNH) Dialed - JohnCell(\$360-340-8372), Disposition: NoAnswerTue, Oct 4, 12:02P (TNH) TakenTue, Oct 4, 12:06P (TNH) AnnotatedTue, Oct 4, 12:24P (TNH) DispatchselectedTue, Oct 4, 12:25P (TNH) Dial360-340-8372Tue, Oct 4, 12:26P (TNH) Dispatchdeleted (Deleted) <DIALOUT HISTORY>: 10/4/2022 12:02:00 PM TNH Dialout 13603408372\2539224765 10/4/2022 12:25:00 PM TNH Dialout 13603408372\2539224765 10/4/2022 12:51:00 PM KDS Dialout 13604573000\2539224765 10/4/2022 12:52:00 PM KDS Dialout 13603408372\2539224765 10/4/2022 1:15:00 PM KDS Dialout 13603408372\2539224765 10/4/2022 1:16:00 PM KDS Dialout 13604573000\2539224765 ----<END OF MESSAGE>-----51150 M Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 10/7/2022 6:42:00 PM By: MB DateSaved: 10/7/2022 6:42:00 PM By: MB DateDelivered: 10/10/2022 10:40:00 AM By: KT

DatePlayed: 10/10/2022 10:40:00 AM By:KT

DateArchived: 10/10/2022 2:01:30 PM By: ARCHIVE

CORP

#### <MessageFront>:

STAMP:10/7/2022 6:42:40 PM\*MBCALLER: RAYMOND SASTICUMADD: 302 TROUT AVENUEForks, 98331TEL: \$3606409219RE: NEEDS TO HAVE HIS WATER TURNEDBACK ONHISTORY: Fri, Oct 7, 6:42P (MB) Dial360-340-8372Fri, Oct 7, 6:42P (MB) Dispatch addedFri, Oct 7, 6:42P (MB) Dialed - John

#### <MessageBack>:

Cell(§360-340-8372), Disposition: NoAnswerFri, Oct 7, 6:42P (MB) TakenFri, Oct 7, 6:43P (MB) AnnotatedFri, Oct 7, 7:04P (KDS) DispatchselectedFri, Oct 7, 7:04P (KDS) Dial360-340-8372Fri, Oct 7, 7:04P (KDS) Dispatchdeleted (Deleted) Fri, Oct 7, 7:04P (KDS) Dispatch added Fri, Oct 7, 7:04P (KDS) Dialed - J ...

### <DIALOUT HISTORY>:

```
10/7/2022 6:42:00 PM MB Dialout 13603408372\2539224765
10/7/2022 7:04:00 PM KDS Dialout 13603408372\2539224765
10/7/2022 8:01:00 PM AMH Dialout 13603408372\2539224765
10/7/2022 8:22:00 PM AMH Dialout 13603408372\2539224765
10/7/2022 8:38:00 PM AMH Dialout 13603408372\2539224765
10/7/2022 9:02:00 PM JET Dialout 2R13603408372\2539224765
10/7/2022 9:02:00 PM JET Dialout 3R13603408372\2539224765
10/7/2022 9:25:00 PM JET Dialout 13603408372\2539224765
10/7/2022 10:00:00 PM AMH Dialout 13603408372\2539224765
10/7/2022 10:19:00 PM AMH Dialout 13603408372\2539224765
10/7/2022 10:37:00 PM AMH Dialout 13603408372\2539224765
10/7/2022 10:58:00 PM JET Dialout 13603408372\2539224765
10/7/2022 11:15:00 PM AMH Dialout 13603408372\2539224765
10/7/2022 11:34:00 PM JET Dialout 13603408372\2539224765
10/7/2022 11:52:00 PM JET Dialout 13603408372\2539224765
```

----<END OF MESSAGE>----

### 51150M

020

Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 10/7/2022 6:53:00 PM By: AMH DateSaved: 10/7/2022 6:53:00 PM By: AMH DateDelivered: 10/10/2022 10:40:00 AM By: KT DatePlayed: 10/10/2022 10:40:00 AM By:KT

DateArchived: 10/10/2022 2:01:30 PM By: ARCHIVE

#### <MessageFront>:

STAMP:10/7/2022 6:53:11 PM\*AMHCALLER: Teresa ArchibaldADD: 202 Steelhead AVEForks, 98331TEL: \$3606201177RE: Has no waterHISTORY: Fri, Oct 7, 6:53P (AMH) Dial360-340-8372Fri, Oct 7, 6:53P (AMH) Dispatch addedFri, Oct 7, 6:53P (AMH) Dialed - JohnCell(§360-340-8372), Disposition: Left

### <MessageBack>:

WordFri, Oct 7, 6:53P (AMH) TakenFri, Oct 7, 6:54P (AMH) AnnotatedFri, Oct 7, 7:04P (KDS) Dispatchdeleted(Deleted) Fri, Oct 7, 7:04P (KDS) Dispatch addedFri, Oct 7, 7:04P (KDS) AnnotatedFri, Oct 7, 7:25P (KDS) DispatchselectedFri, Oct 7, 7:25P (KDS) Dial360-340-8372Fri, Oct 7, 7:25P (KDS) Dispatch

### <DIALOUT HISTORY>:

```
10/7/2022 6:53:00 PM AMH Dialout 13603408372\2539224765
          10/7/2022 7:25:00 PM KDS Dialout 13603408372\2539224765
          10/7/2022 8:01:00 PM AMH Dialout 13603408372\2539224765
          10/7/2022 8:21:00 PM AMH Dialout 13603408372\2539224765
          10/7/2022 8:37:00 PM AMH Dialout 13603408372\2539224765
          10/7/2022 9:01:00 PM JET Dialout 13603408372\2539224765
          10/7/2022 9:02:00 PM JET Dialout 1R13603408372\2539224765
          10/7/2022 9:10:00 PM JET Dialout 13603408372\2539224765
          10/7/2022 9:10:00 PM JET Dialout 13603408372\2539224765
          10/7/2022 9:10:00 PM JET Dialout 13603408372\2539224765
          10/7/2022 9:24:00 PM JET Dialout 13603408372\2539224765
          10/7/2022 9:57:00 PM AMH Dialout 13603408372\2539224765
          10/7/2022 10:13:00 PM AMH Dialout 13603408372\2539224765
          10/7/2022 10:31:00 PM AMH Dialout 13603408372\2539224765
          10/7/2022 10:57:00 PM JET Dialout 13603408372\2539224765
          10/7/2022 11:15:00 PM AMH Dialout 13603408372\2539224765
          10/7/2022 11:33:00 PM JET Dialout 13603408372\2539224765
          10/7/2022 11:51:00 PM JET
                                    Dialout 13603408372\2539224765
          10/8/2022 12:11:00 AM JET Dialout 13603408372\2539224765
        ----<END OF MESSAGE>----
 36773 varchived Message for Account: 4765 Billing Number: 4765
        <Client>: WASHINGTON WATER SUPPLY
          DateTaken: 10/8/2022 12:51:00 PM By: KAB
          DateSaved: 10/8/2022 12:51:00 PM By: KAB
          DateDelivered: 10/10/2022 10:40:00 AM By: KT
          DatePlayed: 10/10/2022 10:40:00 AM By:KT
          DateArchived: 10/10/2022 2:01:30 PM By: ARCHIVE
       <MessageFront>:
       STAMP:10/8/2022 12:49:50 PM*KABCALLER: Bill ReesADD: 19815 Noll Rd
       NEPoulsbo, 98370TEL:§3609302010RE: well is shared between 4
       houses, pressure is down to 20 PSIHISTORY: Sat, Oct 8, 12:49P (KAB)
       Dial360-340-8372Sat, Oct 8, 12:50P (KAB) Dialed - JohnCell(§360-340-
       8372), Disposition: Gave
       <MessageBack>:
       message----- 10/08/2022 02:36P KAB -----John called back in, patched
       him toBill Rees
       <DIALOUT HISTORY>:
         10/8/2022 12:49:00 PM KAB Dialout 13603408372\2539224765
         10/8/2022 2:35:00 PM KAB Dialout 13609302010\2539224765
         10/8/2022 2:35:00 PM KAB Dialout 13609302010\2539224765
       ----<END OF MESSAGE>----
275 OD Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 10/16/2022 7:55:00 AM By: KAB
         DateSaved: 10/16/2022 7:55:00 AM By: KAB
         DateDelivered: 10/19/2022 7:37:00 AM By: KT
```

DatePlayed: 10/19/2022 7:37:00 AM By:KT

DateArchived: 10/19/2022 2:02:45 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.10/16/2022 7:54:56AM\*KABCALLER: Shelly ClineADD: 20609 229th ave seMaple Valley, 98038TEL: \$8472194356RE: their entire neighborhood of EchoGlen in Maple Valley has no waterHISTORY: Sun, Oct 16, 7:55A (KAB) Dial360-340-8372Sun, Oct 16, 7:55A (KAB) Dialed - John <MessageBack>: Cell(\$360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 10/16/2022 7:55:00 AM KAB Dialout 13603408372\2539224765 ----<END OF MESSAGE>----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 10/16/2022 10:16:00 AM By: TNH DateSaved: 10/16/2022 10:16:00 AM By: TNH DateDelivered: 10/19/2022 7:37:00 AM By: KT DatePlayed: 10/19/2022 7:37:00 AM By:KT DateArchived: 10/19/2022 2:02:45 PM By: ARCHIVE <MessageFront>: STAMP:10/16/2022 10:14:43 AM\*TNHCALLER: David SutfinADD: 20810 231st ave seMaple Valley, 98038TEL: \$9207408399RE: wanting to get an update onrepairsHISTORY: Sun, Oct 16, 10:14A (TNH) Dial 360-340-8372Sun, Oct 16, 10:15A (TNH) Dialed -John Cell(\$360-340-8372), Disposition: <MessageBack>: Gave message <DIALOUT HISTORY>: 10/16/2022 10:14:00 AM TNH Dialout 13603408372\2539224765 ----<END OF MESSAGE>-----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 10/16/2022 11:34:00 AM By: AS DateSaved: 10/16/2022 11:34:00 AM By: AS DateDelivered: 10/19/2022 7:37:00 AM By: KT DatePlayed: 10/19/2022 7:37:00 AM By:KT DateArchived: 10/19/2022 2:02:45 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.10/16/2022 11:33:50AM\*ASCALLER: Barrack, MelindaADD: 20724 229th ave seMaple Valley, 98038TEL: §4258949412RE: no water since this morning hasreceived no notificationsHISTORY: Sun, Oct 16, 11:33A (AS) Dial360-340-8372Sun, Oct 16, 11:34A (AS) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: Gavemessage

27510P

```
<DIALOUT HISTORY>:
          10/16/2022 11:33:00 AM AS Dialout 13603408372\2539224765
        ----<END OF MESSAGE>----
275 OD Archived Message for Account: 4765 Billing Number: 4765
        <Client>: WASHINGTON WATER SUPPLY
          DateTaken: 10/24/2022 1:26:00 PM By: CSK
          DateSaved: 10/24/2022 1:26:00 PM By: CSK
          DateDelivered: 10/28/2022 10:40:00 AM By: KT
          DatePlayed: 10/28/2022 10:40:00 AM By:KT
         DateArchived: 10/28/2022 2:01:43 PM By: ARCHIVE
        <MessageFront>:
        STAMP:PATCHED.10/24/2022 1:25:19PM*CSKCALLER: Chris HallADD: 20238
       maxwell rd seMaple Valley, 98038TEL: $2062008776RE: needing well
       reportHISTORY: Mon, Oct 24, 1:25P (CSK) Dial360-340-8372Mon, Oct 24,
       1:26P (CSK) Dialed - JohnCell(§360-340-8372), Disposition: Gave
       <MessageBack>:
       message
       <DIALOUT HISTORY>:
         10/24/2022 1:25:00 PM CSK Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
275100
       Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 10/24/2022 2:10:00 PM By: KAB
         DateSaved: 10/24/2022 2:10:00 PM By: KAB
         DateDelivered: 10/28/2022 10:40:00 AM By: KT
         DateArchived: 10/28/2022 2:01:43 PM By: ARCHIVE
       <MessageFront>:
       STAMP:10/24/2022 2:10:38 PM*KABCALLER: Chris HallADD: 20238 maxwell rd
       seMaple Valley, 98038TEL: $2062008776RE: he is missing a digit in the
       wellid # he receivedHISTORY: Mon, Oct 24, 2:10P (KAB) Dial360-340-
       8372Mon, Oct 24, 2:10P (KAB) Dispatchadded
       <MessageBack>:
       Mon, Oct 24, 2:10P (KAB) Dialed - JohnCell(§360-340-8372), Disposition:
       NoAnswerMon, Oct 24, 2:10P (KAB) TakenMon, Oct 24, 2:11P (KAB)
       AnnotatedMon, Oct 24, 2:43P (KAB) DispatchselectedMon, Oct 24, 2:43P
       (KAB) Dial360-340-8372Mon, Oct 24, 2:43P (KAB)
       Dispatchdeleted (Deleted) Mon, Oct 24, 2:43P (KAB) Dispatch ...
       <DIALOUT HISTORY>:
         10/24/2022 2:10:00 PM KAB Dialout 13603408372\2539224765
         10/24/2022 2:43:00 PM KAB Dialout 13603408372\2539224765
         10/24/2022 3:16:00 PM KDS Dialout 13603408372\2539224765
```

10/24/2022 3:50:00 PM KDS Dialout 13603408372\2539224765 10/24/2022 4:39:00 PM CMZ Dialout 13603408372\2539224765

```
10/24/2022 5:19:00 PM CSK Dialout 13603408372\2539224765
         10/24/2022 5:39:00 PM KDS Dialout 13603408372\2539224765
         10/24/2022 6:00:00 PM AMH Dialout 13603408372\2539224765
         10/24/2022 6:18:00 PM AMH Dialout 13603408372\2539224765
         10/24/2022 6:33:00 PM DJC Dialout 13603408372\2539224765
         10/24/2022 6:52:00 PM AMH Dialout 13603408372\2539224765
         10/24/2022 7:11:00 PM AMH Dialout 13603408372\2539224765
         10/24/2022 7:56:00 PM KDS Dialout 13603408372\2539224765
         10/24/2022 7:57:00 PM KDS Dialout 13603088330\2539224765
         10/24/2022 7:57:00 PM KDS Dialout 12062008776\2539224765
         10/24/2022 7:57:00 PM KDS Message Given
       -----END OF MESSAGE>----
       Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 10/27/2022 6:48:00 PM By: KAB
         DateSaved: 10/27/2022 6:48:00 PM By: KAB
         DateDelivered: 10/28/2022 10:40:00 AM By: KT
         DatePlayed: 10/28/2022 10:40:00 AM By:KT
         DateArchived: 10/28/2022 2:01:43 PM By: ARCHIVE
       <MessageFront>:
       STAMP:10/27/2022 6:47:38 PM*KABCALLER: Steve HicksonADD: 81 trout
       aveForks, 98331TEL: $3606401063RE: they have no water in their
       systemHISTORY: Thu, Oct 27, 6:47P (KAB) Dial360-340-8372Thu, Oct 27,
       6:48P (KAB) DispatchaddedThu, Oct 27, 6:48P (KAB) Dialed - John
       <MessageBack>:
       Cell(§360-340-8372), Disposition: LeftWordThu, Oct 27, 6:48P (KAB)
       TakenThu, Oct 27, 6:48P (KAB) AnnotatedThu, Oct 27, 7:07P (KDS)
       DispatchselectedThu, Oct 27, 7:07P (KDS) Dial360-340-8372Thu, Oct 27,
       7:07P (KDS) Dispatchdeleted (Deleted) Thu, Oct 27, 7:07P (KDS)
       Dispatchadded
       <DIALOUT HISTORY>:
         10/27/2022 6:47:00 PM KAB Dialout 13603408372\2539224765
         10/27/2022 7:07:00 PM KDS Dialout 13603408372\2539224765
         10/27/2022 7:07:00 PM KDS Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
gusom Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 10/27/2022 6:59:00 PM By: AMH
         DateSaved: 10/27/2022 6:59:00 PM By: AMH
         DateDelivered: 10/28/2022 10:40:00 AM By: KT
         DatePlayed: 10/28/2022 10:40:00 AM By:KT
         DateArchived: 10/28/2022 2:01:43 PM By: ARCHIVE
       <MessageFront>:
```

STAMP:10/27/2022 6:59:10 PM\*AMHCALLER: Raymond SasticumADD: 302 Trout

AVEForks, 98331TEL: §3606409219RE: Needing his water turned back

51150M

Exh. MY-17X, Page 34 of 89

onHISTORY: Thu, Oct 27, 6:59P (AMH) Dial360-340-8372Thu, Oct 27, 6:59P (AMH) DispatchaddedThu, Oct 27, 6:59P (AMH) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: NoAnswerThu, Oct 27, 6:59P (AMH) TakenThu, Oct 27, 7:00P (AMH) Annotated---- 10/27/2022 07:00P AMH -------n/a vm full----- 10/27/2022 07:08P KDS -----cld John cell rlyd info he said hewould have someone go take a look <DIALOUT HISTORY>: 10/27/2022 6:59:00 PM AMH Dialout 13603408372\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 11/7/2022 2:29:00 PM By: LEJ DateSaved: 11/7/2022 2:29:00 PM By: LEJ DateDelivered: 11/7/2022 2:29:00 PM By: LEJ DateArchived: 11/8/2022 2:01:38 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: | BARABARA-. FIDELITY NATIONAL TITLE | ADDRESS: | 1906197TH AVE SW | ZIP: | 98349 | CITY: | LAKEBAY | TELEPHONE: | 3603861792 | RE: | SEEING IFTHIS IS A LOCATION WE BILL FOR | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 11/8/2022 11:37:00 AM By: MB DateSaved: 11/8/2022 11:37:00 AM By: MB DateDelivered: 11/9/2022 12:04:00 PM By: KT DatePlayed: 11/9/2022 12:04:00 PM By:KT DateArchived: 11/9/2022 2:01:04 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.11/8/2022 11:37:09 AM\*MBCALLER: CHRIS HALLADD:Silverdale, 98383TEL: \$2062008776RE: WANTS THE WELL REPORT FOR ECHOGLENHISTORY: Tue, Nov 8, 11:37A (MB) Dial360-340-8372Tue, Nov 8, 11:37A (MB) Dialed -JohnCell(§360-340-8372), Disposition: Gave <MessageBack>: message <DIALOUT HISTORY>: 11/8/2022 11:37:00 AM MB Dialout 13603408372\2539224765 ----<END OF MESSAGE>----775 OD Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

CORP

DateTaken: 11/9/2022 11:36:00 AM By: SK DateSaved: 11/9/2022 11:36:00 AM By: SK DateDelivered: 11/10/2022 11:30:00 AM By: KT DatePlayed: 11/10/2022 11:30:00 AM By: KT

DateArchived: 11/10/2022 2:00:58 PM By: ARCHIVE

### <MessageFront>:

STAMP:11/9/2022 11:36:12 AM\*SKCALLER: Chris HallADD: that's a mysteryMaple Valley, 98038TEL:\$2062008776RE: 11/9 @ 250PM DATE THE WELL WASDRILLED \* NEEDING A WELL TO PERMITNEEDEDprop data isnt populating for kingcounty and the county clerk doesn'thave any info either. trying to locatethis residential well REPORT DUE

### <MessageBack>:

HISTORY: Wed, Nov 9, 11:36A (SK) Dial360-340-8372Wed, Nov 9, 11:36A (SK) Dispatch addedWed, Nov 9, 11:36A (SK) Dialed - JohnCell(\$360-340-8372), Disposition: NoAnswerWed, Nov 9, 11:36A (SK) TakenWed, Nov 9, 11:37A (SK) AnnotatedWed, Nov 9, 11:38A (SK) EditedWed, Nov 9, 11:38A (SK) Dispatchdeleted(MessageSaved)

### <DIALOUT HISTORY>:

```
11/9/2022 6:43:00 PM KDS Dialout 13603408372\2539224765
11/9/2022 7:33:00 PM KDS Dialout 13603408372\2539224765
11/9/2022 7:50:00 PM KDS Dialout 13603408372\2539224765
11/9/2022 8:08:00 PM KDS Dialout 13603408372\2539224765
11/9/2022 9:13:00 PM JET Dialout 13603408372\2539224765
11/9/2022 9:31:00 PM KDS Dialout 13603408372\2539224765
11/9/2022 10:13:00 PM JET Dialout 13603408372\2539224765
11/9/2022 10:30:00 PM JET Dialout 13603408372\2539224765
11/9/2022 10:46:00 PM JET Dialout 2R13603408372\2539224765
11/9/2022 10:46:00 PM JET Dialout 3R13603408372\2539224765
11/9/2022 10:47:00 PM JET Dialout 1R13603408372\2539224765
11/9/2022 10:47:00 PM JET Dialout 13603408372\2539224765
11/9/2022 11:05:00 PM JET Dialout 13603408372\2539224765
11/9/2022 11:22:00 PM JET Dialout 13603408372\2539224765
11/9/2022 11:39:00 PM JET Dialout 13603408372\2539224765
11/9/2022 11:55:00 PM JET Dialout 13603408372\2539224765
11/10/2022 12:16:00 AM JET Dialout 13603408372\2539224765
11/10/2022 12:34:00 AM JET
                           Dialout 13603408372\2539224765
11/10/2022 12:52:00 AM JET Dialout 13603408372\2539224765
11/10/2022 1:16:00 AM JET Dialout 13603408372\2539224765
11/10/2022 1:33:00 AM JET Dialout 13603408372\2539224765
11/10/2022 1:55:00 AM JET Dialout 13603408372\2539224765
11/10/2022 2:12:00 AM JET Dialout 13603408372\2539224765
11/10/2022 2:33:00 AM JET Dialout 13603408372\2539224765
11/10/2022 2:54:00 AM JET Dialout 13603408372\2539224765
11/10/2022 2:54:00 AM JET Dialout 3603408372
11/10/2022 2:54:00 AM JET Dialout 13603408372\2539224765
11/10/2022 2:54:00 AM JET Dialout 13603408372\2539224765
11/10/2022 2:54:00 AM JET Dialout 13603408372\2539224765
11/10/2022 3:10:00 AM JET Dialout 13603408372\2539224765
11/10/2022 3:26:00 AM JET Dialout 13603408372\2539224765
11/10/2022 9:07:00 AM KT Dialout 13603408372\2539224765
```

#### ----<END OF MESSAGE>----

#### 2751DD Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 11/18/2022 10:34:00 AM By: AS DateSaved: 11/18/2022 10:34:00 AM By: AS DateDelivered: 11/21/2022 10:25:00 AM By: KT

DatePlayed: 11/21/2022 10:25:00 AM By:KT

DateArchived: 11/21/2022 2:01:30 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.11/18/2022 10:33:41AM\*ASCALLER: Chris HallADD: 20238 maxwell rd seMaple Valley, 98038TEL:\$2062008776RE: needing to go over well reportHISTORY: Fri, Nov 18, 10:33A (AS) Dial360-340-8372Fri, Nov 18, 10:34A (AS) Dispatchadded

#### <MessageBack>:

Fri, Nov 18, 10:34A (AS) Dialed - JohnCell(§360-340-8372), Disposition: LeftWordFri, Nov 18, 10:34A (AS) TakenFri, Nov 18, 10:34A (AS) AnnotatedFri, Nov 18, 10:51A (TNH) DispatchselectedFri, Nov 18, 10:52A (TNH) Dial360-340-8372Fri, Nov 18, 10:53A (TNH) Dialed -John Cell(§360-340-8372), Disposition:Gave message

#### <DIALOUT HISTORY>:

11/18/2022 10:33:00 AM AS Dialout 13603408372\2539224765 11/18/2022 10:52:00 AM TNH Dialout 13603408372\2539224765 11/18/2022 10:53:00 AM TNH Dialout 12062008776\2539224765

-----END OF MESSAGE>-----

# 275 10D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 11/18/2022 4:25:00 PM By: LEJ DateSaved: 11/18/2022 4:25:00 PM By: LEJ DateDelivered: 11/21/2022 10:25:00 AM By: KT

DatePlayed: 11/21/2022 10:25:00 AM By:KT

DateArchived: 11/21/2022 2:01:30 PM By: ARCHIVE

#### <MessageFront>:

STAMP:11/18/2022 4:25:26 PM\*LEJCALLER: LOIS NANGLEADD: 20713 229TH AVE SEMaple Valley, 98038TEL:\$2064066306RE: CHANGING CREDIT CARD ON FILE ANDTHE NAME ON THE ACCOUNTDUE TO SPOUSE PASSING AWAY SWITCHINGOVER TO SPOUSE425-413-1511 HOME NUMBER

#### <MessageBack>:

HISTORY: Fri, Nov 18, 4:25P (LEJ) Dial360-340-8372Fri, Nov 18, 4:25P (LEJ) DispatchaddedFri, Nov 18, 4:25P (LEJ) Dialed - JohnCell(§360-340-8372), Disposition: NoAnswerFri, Nov 18, 4:25P (LEJ) TakenFri, Nov 18, 4:42P (MB) DispatchselectedFri, Nov 18, 4:43P (AS) Dispatchselected

#### <DIALOUT HISTORY>:

11/18/2022 4:25:00 PM LEJ Dialout 3603408372 11/18/2022 4:50:00 PM KDS Dialout 13603408372\2539224765 11/18/2022 4:51:00 PM KDS Dialout 12064066306\2539224765

----<END OF MESSAGE>----

# 473128 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 11/30/2022 4:59:00 AM By: DJC DateSaved: 11/30/2022 4:59:00 AM By: DJC DateDelivered: 12/1/2022 11:23:00 AM By: KT

DatePlayed: 12/1/2022 11:23:00 AM By:KT

DateArchived: 12/1/2022 2:00:58 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.11/30/2022 4:59:09AM\*DJCCALLER: Sarah DickinsonADD: 17549 hintzbille rdSeabeck, 98380TEL:§3604346585RE: Needing to have their pump turnedback on after a power outageHISTORY: Wed, Nov 30, 4:59A (DJC) Dial360-340-8372Wed, Nov 30, 4:59A (DJC) Dialed - John

#### <MessageBack>:

Cell(\$360-340-8372), Disposition: Gavemessage

#### <DIALOUT HISTORY>:

11/30/2022 4:59:00 AM DJC Dialout 13603408372\2539224765

-----END OF MESSAGE>----

# 275 10D

## Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 11/30/2022 12:44:00 PM By: LEJ DateSaved: 11/30/2022 12:44:00 PM By: LEJ DateDelivered: 12/1/2022 11:23:00 AM By: KT

DatePlayed: 12/1/2022 11:23:00 AM By:KT

DateArchived: 12/1/2022 2:00:58 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.11/30/2022 12:44:39PM\*LEJCALLER: LEANNA \*. (. LOIS MANGLE) ADD: 20713 229TH AVE SEMaple Valley, 98038TEL:\$2064066306RE: 6TH MESSAGE GIVEN THE 3603088330NUMBER AS WELL MOTHER N LAW HUSBANDPASSED AWAY AND WANTS TO CHANGEACCOUNT INFO HAS CALLED AND LEFTSEVERAL MSGS AND NO CALL BKPHIL MANGLE PASSED AWAY

#### <MessageBack>:

HISTORY: Wed, Nov 30, 12:44P (LEJ) Dial 360-340-8372Wed, Nov 30, 12:44P (LEJ) DispatchaddedWed, Nov 30, 12:44P (LEJ) Dialed -John Cell(§360-340-8372), Disposition:No AnswerWed, Nov 30, 12:44P (LEJ) TakenWed, Nov 30, 1:14P (KDS) DispatchselectedWed, Nov 30, 1:15P (KDS) Dial ...

#### <DIALOUT HISTORY>:

11/30/2022 12:44:00 PM LEJ Dialout 13603408372\2539224765 11/30/2022 1:15:00 PM KDS Dialout 13603408372\2539224765 11/30/2022 1:15:00 PM KDS Dialout 12064066306\2539224765

----<END OF MESSAGE>----

# Archived Message for Account: 4765 Billing Number: 4765 Client>: WASHINGTON WATER SUPPLY

DateTaken: 12/1/2022 12:35:00 PM By: KDS DateSaved: 12/1/2022 12:35:00 PM By: KDS DateDelivered: 12/5/2022 7:44:00 AM By: KT DateArchived: 12/5/2022 2:01:42 PM By: ARCHIVE

#### <MessageFront>:

STAMP:12/1/2022 12:35:51 PM\*KDSCALLER: Pro Call CenterADD: n/aSilverdale, 98383TEL:\$2539224765RE: need to speak with you re yourbill it is past due. Someone can callyou tomorrow please make sure youanswer your phoneHISTORY: Thu, Dec 1, 12:35P (KDS) Taken

#### <MessageBack>:

Thu, Dec 1, 12:36P (KDS) DispatchaddedThu, Dec 1, 12:48P (KDS) DispatchselectedThu, Dec 1, 12:49P (KDS) Dial360-340-8372Thu, Dec 1, 12:50P (KDS) Dialed - JohnCell(§360-340-8372), Disposition: Gavenessage

#### <DIALOUT HISTORY>:

12/1/2022 12:49:00 PM KDS Dialout 13603408372\2539224765

----<END OF MESSAGE>----

# 473128 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 12/3/2022 1:06:00 AM By: JET DateSaved: 12/3/2022 1:06:00 AM By: JET DateDelivered: 12/6/2022 3:45:00 PM By: KDS

DatePlayed: 12/6/2022 3:45:00 PM By:KDS

DateArchived: 12/7/2022 2:01:33 PM By: ARCHIVE

#### <MessageFront>:

STAMP:12/3/2022 1:06:03 AM\*JETCALLER: Sarah DickinsonADD: 17549 nw hintzville rdSeabeck, 98380TEL:\$3604346585RE: caller is needing to get theirwater turned onHISTORY: Sat, Dec 3, 1:06A (JET) Dial360-340-8372Sat, Dec 3, 1:06A (JET) Dialed - JohnCell(\$360-340-8372), Disposition: Gave

#### <MessageBack>:

messageSat, Dec 3, 1:06A (JET) TakenSat, Dec 3, 5:18A (CMZ) Dial360-340-8372Sat, Dec 3, 5:19A (CMZ) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage

#### <DIALOUT HISTORY>:

12/3/2022 1:06:00 AM JET Dialout 13603408372\2539224765 12/3/2022 5:18:00 AM CMZ Dialout 13603408372\2539224765

----<END OF MESSAGE>----

# 473128

#### Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 12/3/2022 7:41:00 AM By: MRT
DateSaved: 12/3/2022 7:41:00 AM By: MRT
DateDelivered: 12/6/2022 3:45:00 PM By: KDS

DatePlayed: 12/6/2022 3:45:00 PM By:KDS

DateArchived: 12/7/2022 2:01:33 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.12/3/2022 7:40:48 AM\*MRTCALLER: Sarah DickinsonADD: 17549 NE Hansville rdHansville, 98340TEL: \$3604346585RE: wanting eta of when water will berestoredHISTORY: Sat, Dec 3, 7:40A (MRT) Dial360-340-8372Sat, Dec 3, 7:41A (MRT) Dialed - JohnCell(\$360-340-8372), Disposition: Gave <MessageBack>: message <DIALOUT HISTORY>: 12/3/2022 7:40:00 AM MRT Dialout 13603408372\2539224765 ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 12/5/2022 11:46:00 AM By: MRT DateSaved: 12/5/2022 11:46:00 AM By: MRT DateDelivered: 12/5/2022 11:46:00 AM By: MRT DateArchived: 12/5/2022 2:01:42 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | <DIALOUT HISTORY>: 12/5/2022 11:42:00 AM MRT Dialout 13603088330\2539224765 12/5/2022 11:42:00 AM MRT Dialout 3603088330 ----<END OF MESSAGE>---cal Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 12/5/2022 1:06:00 PM By: DAC DateSaved: 12/5/2022 1:06:00 PM By: DAC DateDelivered: 12/5/2022 1:06:00 PM By: DAC DateArchived: 12/5/2022 2:01:41 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>---call Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 12/6/2022 10:56:00 AM By: AS DateSaved: 12/6/2022 10:56:00 AM By: AS DateDelivered: 12/6/2022 3:45:00 PM By: KDS DatePlayed: 12/6/2022 3:45:00 PM By:KDS DateArchived: 12/7/2022 2:01:33 PM By: ARCHIVE <MessageFront>:

WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 12/6/2022 10:58:00 AM By: SK DateSaved: 12/6/2022 10:58:00 AM By: SK DateDelivered: 12/6/2022 10:58:00 AM By: SK DateArchived: 12/6/2022 2:00:52 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----628340 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 12/6/2022 11:01:00 AM By: LEJ DateSaved: 12/6/2022 11:01:00 AM By: LEJ DateDelivered: 12/7/2022 11:47:00 AM By: KT DatePlayed: 12/7/2022 11:47:00 AM By:KT DateArchived: 12/7/2022 2:01:33 PM By: ARCHIVE <MessageFront>: STAMP:12/6/2022 11:01:02 AM\*LEJCALLER: Aspen RondeauADD: 62 trail aveForks, 98331TEL: \$3606405094RE: was given the billing number tostart of service mail box is full cannot leave messageHISTORY: Tue, Dec 6, 11:01A (LEJ) Dial360-340-8372Tue, Dec 6, 11:01A (LEJ) Dispatch <MessageBack>: addedTue, Dec 6, 11:01A (LEJ) Dialed - JohnCell (\$360-340-8372), Disposition: NoAnswerTue, Dec 6, 11:01A (LEJ) TakenTue, Dec 6, 11:17A (DAC) DispatchselectedTue, Dec 6, 11:21A (DAC) Dial3606405094-----12/06/2022 11:23A DAC -----advised caller of number for startingservice <DIALOUT HISTORY>: 12/6/2022 11:01:00 AM LEJ Dialout 13603408372\2539224765 12/6/2022 11:21:00 AM DAC Dialout 13606405094\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 12/7/2022 9:37:00 AM By: AS DateSaved: 12/7/2022 9:37:00 AM By: AS DateDelivered: 12/8/2022 10:53:00 AM By: KT DatePlayed: 12/8/2022 10:53:00 AM By:KT DateArchived: 12/8/2022 2:00:46 PM By: ARCHIVE <MessageFront>:

STAMP:12/7/2022 9:32:48 AM\*ASCALLER: Aspen RonodoADD: 62 trail aveForks, 98331TEL: \$3606405094RE: needing to set up servicesHISTORY: Wed, Dec 7,

028340

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9:35A (AS) Dial360-340-8372Wed, Dec 7, 9:37A (AS) Dialed - JohnCell(§360-
          340-8372), Disposition: Gavemessage
          <DIALOUT HISTORY>:
            12/7/2022 9:35:00 AM AS Dialout 13603408372\2539224765
          ----<END OF MESSAGE>----
  CORP
         Archived Message for Account: 4765 Billing Number: 4765
          <Client>: WASHINGTON WATER SUPPLY
            DateTaken: 12/7/2022 4:13:00 PM By: AS
           DateSaved: 12/7/2022 4:13:00 PM By: AS
           DateDelivered: 12/8/2022 7:14:00 AM By: KT
           DatePlayed: 12/8/2022 7:14:00 AM By:KT
           DateArchived: 12/8/2022 8:35:32 AM By: DREW
         <MessageFront>:
         WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
         ----<END OF MESSAGE>----
 CURR
         Archived Message for Account: 4765 Billing Number: 4765
         <Client>: WASHINGTON WATER SUPPLY
           DateTaken: 1/5/2023 12:12:00 PM By: MJG
           DateSaved: 1/5/2023 12:12:00 PM By: MJG
           DateDelivered: 1/7/2023 12:27:00 AM By: JET
           DatePlayed: 1/7/2023 12:27:00 AM By:JET
           DateArchived: 1/9/2023 2:00:56 PM By: ARCHIVE
         <MessageFront>:
         WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
         ----<END OF MESSAGE>----
CUPP
         Archived Message for Account: 4765
                                              Billing Number: 4765
         <Client>: WASHINGTON WATER SUPPLY
           DateTaken: 1/6/2023 9:00:00 AM By: MRT
           DateSaved: 1/6/2023 9:00:00 AM By: MRT
           DateDelivered: 1/7/2023 12:27:00 AM By: JET
           DatePlayed: 1/7/2023 12:27:00 AM By:JET
           DateArchived: 1/9/2023 2:00:56 PM By: ARCHIVE
         <MessageFront>:
         WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
                                                                      CALLER: |
         CATEGLOVER |
         <DIALOUT HISTORY>:
           1/6/2023 9:00:00 AM MRT Dialout 18774084060\2539224765
         ----<END OF MESSAGE>----
  CORP
         Archived Message for Account: 4765
                                             Billing Number: 4765
         <Client>: WASHINGTON WATER SUPPLY
           DateTaken: 1/9/2023 9:00:00 AM By: KDS
```

DateSaved: 1/9/2023 9:00:00 AM By: KDS DateDelivered: 1/9/2023 9:00:00 AM By: KDS DateArchived: 1/9/2023 2:00:56 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/12/2023 2:29:00 PM By: SK DateSaved: 1/12/2023 2:29:00 PM By: SK DateDelivered: 1/12/2023 2:29:00 PM By: SK DateArchived: 1/13/2023 2:00:58 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Como Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/12/2023 2:34:00 PM By: DK DateSaved: 1/12/2023 2:34:00 PM By: DK DateDelivered: 1/12/2023 2:34:00 PM By: DK DateArchived: 1/13/2023 2:00:58 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | OFFICECHECKING IN | ----<END OF MESSAGE>----473 128 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/15/2023 6:18:00 PM By: MB DateSaved: 1/15/2023 6:18:00 PM By: MB DateDelivered: 1/16/2023 11:58:00 AM By: KT DatePlayed: 1/16/2023 11:58:00 AM By:KT DateArchived: 1/16/2023 2:01:36 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/15/2023 6:17:24 PM\*MBCALLER: ROBERT DICKINSONADD: 17549 NW HINTZVILLE ROADSeabeck, 98380TEL: \$3602712500RE: THE ELECTRICITY HAS COME BACK ONAND NEEDS HIS WATER TURNED ONHISTORY: Sun, Jan 15, 6:17P (MB) Dial360-340-8372Sun, Jan 15, 6:17P (MB) Dialed - JohnCell(\$360-340-8372), Disposition: Gave <MessageBack>: message <DIALOUT HISTORY>: 1/15/2023 6:17:00 PM MB Dialout 13603408372\2539224765

# 27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/23/2023 11:52:00 AM By: MRT DateSaved: 1/23/2023 11:52:00 AM By: MRT DateDelivered: 1/24/2023 10:34:00 AM By: ISB DatePlayed: 1/24/2023 10:34:00 AM By:KT DateArchived: 1/24/2023 2:01:44 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/23/2023 11:51:31AM\*MRTCALLER: Dave SutfinADD: 20810 231st ave seMaple Valley, 98038TEL: \$9207408399RE: Very low water pressureHISTORY: Mon, Jan 23, 11:51A (MRT) Dial 360-340-8372Mon, Jan 23, 11:51A (MRT) Dialed -John Cell(§360-340-8372), Disposition: <MessageBack>: Gave message <DIALOUT HISTORY>: 1/23/2023 11:51:00 AM MRT Dialout 13603408372\2539224765 ----<END OF MESSAGE>----275 100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/23/2023 1:25:00 PM By: KDS DateSaved: 1/23/2023 1:25:00 PM By: KDS DateDelivered: 1/24/2023 10:34:00 AM By: KT DatePlayed: 1/24/2023 10:34:00 AM By:KT DateArchived: 1/24/2023 2:01:44 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/23/2023 1:25:16 PM\*KDSCALLER: Joe GstettenbauerADD: 20726 231st ave seMaple Valley, 98038TEL: \$9712212764RE: has no waterHISTORY: Mon, Jan 23, 1:25P (KDS) Dial360-340-8372Mon, Jan 23, 1:25P (KDS) Dialed - JohnCell(§360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 1/23/2023 1:25:00 PM KDS Dialout 13603408372\2539224765 ----<END OF MESSAGE>-----275/00 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/23/2023 2:52:00 PM By: MB DateSaved: 1/23/2023 2:52:00 PM By: MB DateDelivered: 1/24/2023 10:34:00 AM By: KT DatePlayed: 1/24/2023 10:34:00 AM By:KT DateArchived: 1/24/2023 2:01:44 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.1/23/2023 2:51:59 PM\*MBCALLER: TAMMY WOODADD: 20610 229TH

AVENUE SEMaple Valley, 98038TEL: \$4255779588RE: WANTS TO KNOW IF THERE IS

ANUPDATE ON THEIR WELL. THE WATER HASSTOPPEDHISTORY: Mon, Jan 23, 2:52P (MB) Dial360-340-8372Mon, Jan 23, 2:52P (MB) Dispatch added <MessageBack>: Mon, Jan 23, 2:52P (MB) Dialed - JohnCell(§360-340-8372), Disposition: LeftWordMon, Jan 23, 2:52P (MB) TakenMon, Jan 23, 3:08P (KDS) DispatchselectedMon, Jan 23, 3:08P (KDS) Dial360-340-8372Mon, Jan 23, 3:08P (KDS) Dialed - JohnCell(§360-340-8372), Disposition: GavemessageMon, Jan 23, 3:08P (KDS) Dial <DIALOUT HISTORY>: 1/23/2023 2:52:00 PM MB Dialout 13603408372\2539224765 1/23/2023 3:08:00 PM KDS Dialout 13603408372\2539224765 1/23/2023 3:08:00 PM KDS Dialout 14255779588\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/23/2023 3:09:00 PM By: KDS DateSaved: 1/23/2023 3:09:00 PM By: KDS DateDelivered: 1/23/2023 3:09:00 PM By: KDS DateArchived: 1/24/2023 2:01:44 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/23/2023 3:10:00 PM By: KDS DateDelivered: 1/25/2023 11:41:00 AM By: KT DateArchived: 1/25/2023 2:00:57 PM By: ARCHIVE <MessageFront>: scheduled for service tomorrow ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/23/2023 3:10:00 PM By: KDS DateDelivered: 1/25/2023 8:39:00 AM By: KT DateArchived: 1/25/2023 2:00:57 PM By: ARCHIVE <MessageFront>: 1.23 309p-1.24 in the AM the well forMaple Valley has burned up and is ----<END OF MESSAGE>----275000 Archived Message for Account: 4765 Billing Number: 4765

core

CORP

275100

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 1/23/2023 3:52:00 PM By: SK

DatePlayed: 1/24/2023 10:34:00 AM By:KT DateArchived: 1/24/2023 2:01:44 PM By: ARCHIVE <MessageFront>: STAMP:1/23/2023 3:52:27 PM\*SKCALLER: Dave SutfinADD: needs to taklk to youMaple Valley, 98038TEL: \$9207408399RE: ecco supply system outageHISTORY: Mon, Jan 23, 3:52P (SK) Dial360-340-8372Mon, Jan 23, 3:52P (SK) Dispatch addedMon, Jan 23, 3:52P (SK) Dialed - JohnCell(§360-340-8372), Disposition: No <MessageBack>: AnswerMon, Jan 23, 3:52P (SK) Taken---- 01/23/2023 03:54P SK ----my mistake, this is a customer not aprovider- cleared and stamped call, ifjohn calls back in .. <DIALOUT HISTORY>: 1/23/2023 3:52:00 PM SK Dialout 13603408372\2539224765 ----<END OF MESSAGE>----275100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/24/2023 8:29:00 AM By: TNH DateSaved: 1/24/2023 8:29:00 AM By: TNH DateDelivered: 1/24/2023 8:29:00 AM By: TNH DateArchived: 1/24/2023 2:01:44 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: | JOE TELEPHONE: | 9712212764 | RE: WANTS TOKNOW WHEN THE WATER WILL BE BACK ON ----<END OF MESSAGE>----275 lop Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/24/2023 9:24:00 AM By: SK DateSaved: 1/24/2023 9:24:00 AM By: SK DateDelivered: 1/25/2023 8:39:00 AM By: KT DatePlayed: 1/25/2023 8:39:00 AM By:KT DateArchived: 1/25/2023 2:00:57 PM By: ARCHIVE <MessageFront>: STAMP:1/24/2023 9:23:33 AM\*SKCALLER: Cory StricklandADD: 20260 maxwell rd seMaple Valley, 98038TEL: \$4252869617RE: has extremely lower water pressuresince last night - neighbors are alsoexperiencing low water pressureHISTORY: Tue, Jan 24, 9:23A (SK) Dial360-340-8372Tue, Jan 24, 9:24A (SK) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: Gavemessage

DateSaved: 1/23/2023 3:52:00 PM By: SK DateDelivered: 1/24/2023 10:34:00 AM By: KT

<DIALOUT HISTORY>: 1/24/2023 9:23:00 AM SK Dialout 13603408372\2539224765 ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/24/2023 10:16:00 AM By: TNH DateSaved: 1/24/2023 10:16:00 AM By: TNH DateDelivered: 1/24/2023 10:34:00 AM By: KT DatePlayed: 1/24/2023 10:34:00 AM By:KT DateArchived: 1/24/2023 2:01:44 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----36773 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/29/2023 8:46:00 AM By: AS DateSaved: 1/29/2023 8:46:00 AM By: AS DateDelivered: 1/30/2023 10:46:00 AM By: KT DatePlayed: 1/30/2023 10:46:00 AM By:KT DateArchived: 1/30/2023 2:01:28 PM By: ARCHIVE <MessageFront>: STAMP:1/29/2023 8:45:00 AM\*ASCALLER: Kendra DeraldiADD: 19823 noll rd nePoulsbo, 98370TEL: §3607390657RE: green cap covering water line hasbeen broken and water is gushingeverywhereHISTORY: Sun, Jan 29, 8:45A (AS) Dial360-340-8372Sun, Jan 29, 8:45A (AS) Dialed - John <MessageBack>: Cell(§360-340-8372), Disposition: Gavemessage---- 01/29/2023 08:46A AS ----msg relayed to john <DIALOUT HISTORY>: 1/29/2023 8:45:00 AM AS Dialout 13603408372\2539224765 -----END OF MESSAGE>----Cour Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 1/29/2023 9:42:00 AM By: MRT DateSaved: 1/29/2023 9:42:00 AM By: MRT DateDelivered: 1/29/2023 9:42:00 AM By: MRT DateArchived: 1/30/2023 2:01:28 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: GINGER | ----<END OF MESSAGE>----

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367 736 Archived Message for Account: 4765 Billing Number: 4765
         <Client>: WASHINGTON WATER SUPPLY
           DateTaken: 1/29/2023 9:44:00 AM By: MRT
           DateSaved: 1/29/2023 9:44:00 AM By: MRT
           DateDelivered: 1/30/2023 10:46:00 AM By: KT
           DatePlayed: 1/30/2023 10:46:00 AM By:KT
           DateArchived: 1/30/2023 2:01:28 PM By: ARCHIVE
         <MessageFront>:
         STAMP:1/29/2023 9:44:12 AM*MRTCALLER: Ginger CeraldiADD: 19823 noll rd
        nePoulsbo, 98370TEL:§3607390657RE: calling back in - wanting anupdate.
        green cap covering waterline has been broken and wateris gushing
        everywhereHISTORY: Sun, Jan 29, 9:44A (MRT) Dial360-340-8372
        <MessageBack>:
        Sun, Jan 29, 9:44A (MRT) Dialed - JohnCell(§360-340-8372), Disposition:
        Gavemessage----- 01/29/2023 09:44A MRT -----patched john to caller
        <DIALOUT HISTORY>:
          1/29/2023 9:44:00 AM MRT Dialout 13603408372\2539224765
        ----<END OF MESSAGE>----
367730
        Archived Message for Account: 4765 Billing Number: 4765
        <Client>: WASHINGTON WATER SUPPLY
          DateTaken: 1/31/2023 12:18:00 PM By: MJG
          DateSaved: 1/31/2023 12:18:00 PM By: MJG
          DateDelivered: 2/1/2023 11:35:00 AM By: KT
          DatePlayed: 2/1/2023 11:35:00 AM By:KT
          DateArchived: 2/1/2023 2:00:57 PM By: ARCHIVE
        <MessageFront>:
        STAMP:PATCHED.1/31/2023 12:18:23PM*MJGCALLER: Elizabeth WattersADD: 19811
        noll rd nePoulsbo, 98370TEL: $7602381312RE: was told john was going to
        comeback to work on broken water mainthere is no water to the
        houseHISTORY: Tue, Jan 31, 12:18P (MJG) Dial 360-340-8372
        <MessageBack>:
        Tue, Jan 31, 12:18P (MJG) Dialed -John Cell(§360-340-8372),
        Disposition: Gave message
        <DIALOUT HISTORY>:
          1/31/2023 12:18:00 PM MJG Dialout ·13603408372\2539224765
        ----<END OF MESSAGE>----
CORP
        Archived Message for Account: 4765
                                            Billing Number: 4765
        <Client>: WASHINGTON WATER SUPPLY
          DateTaken: 1/31/2023 1:37:00 PM By: SK
          DateSaved: 1/31/2023 1:37:00 PM By: SK
          DateDelivered: 1/31/2023 1:37:00 PM By: SK
          DateArchived: 1/31/2023 2:01:12 PM By: ARCHIVE
        <MessageFront>:
```

WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 2/6/2023 3:37:00 PM By: CSK DateSaved: 2/6/2023 3:37:00 PM By: CSK DateDelivered: 2/6/2023 3:37:00 PM By: CSK DateArchived: 2/7/2023 2:01:22 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | <DIALOUT HISTORY>: 2/6/2023 3:37:00 PM CSK Dialout 13603088330\2539224765 -----END OF MESSAGE>-----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 2/7/2023 1:03:00 PM By: LEJ DateSaved: 2/7/2023 1:03:00 PM By: LEJ DateDelivered: 2/8/2023 12:04:00 PM By: KT DatePlayed: 2/8/2023 12:04:00 PM By:KT DateArchived: 2/8/2023 2:00:43 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.2/7/2023 1:02:53 PM\*LEJCALLER: MATHEW SHANDRICKADD: 20606 231ST AVE SEMaple Valley, 98038TEL: \$4254323299RE: ACCOUNT EG6033-01 \* IS WANTING TODISCUSS THEIR PAST DUE BALANCEHISTORY: Tue, Feb 7, 1:02P (LEJ) Dial360-340-8372Tue, Feb 7, 1:03P (LEJ) Dialed - JohnCell(\$360-340-8372), Disposition: Gave <MessageBack>: message <DIALOUT HISTORY>: 2/7/2023 1:02:00 PM LEJ Dialout 13603408372\2539224765 ----<END OF MESSAGE>-----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 2/10/2023 2:06:00 PM By: CMS DateSaved: 2/10/2023 2:06:00 PM By: CMS DateDelivered: 2/13/2023 9:03:00 AM By: ISB DatePlayed: 2/13/2023 9:03:00 AM By:KT DateArchived: 2/13/2023 2:02:00 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.2/10/2023 2:04:13 PM\*CMSCALLER: TAWNIA-DAUGHTERADD: 241 STEELE HEAD AVEFORKS, 98331TEL: \$3606403321RE: WANTING TO PAY INVOICE

27510D

628340

MH5003-01HISTORY: Fri, Feb 10, 2:04P (CMS) Dial360-340-8372Fri, Feb 10, 2:05P (CMS) Dialed - JohnCell(\$360-340-8372), Disposition: Gavenessage

#### <MessageBack>:

Fri, Feb 10, 2:06P (CMS) Dial3606403321

#### <DIALOUT HISTORY>:

2/10/2023 2:04:00 PM CMS Dialout 13603408372\2539224765 2/10/2023 2:06:00 PM CMS Dialout 13606403321\2539224765

----<END OF MESSAGE>----

# 473128

Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 2/23/2023 5:00:00 PM By: KDS
DateSaved: 2/23/2023 5:00:00 PM By: KDS
DateDelivered: 2/24/2023 8:44:00 AM By: KT

DatePlayed: 2/24/2023 8:44:00 AM By:KT

DateArchived: 2/24/2023 2:00:58 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.2/23/2023 4:59:57 PM\*KDSCALLER: Bob DickinsonADD: 17549 NW Hintzville RdSeabeck, 98380TEL:§3602712500RE: power just came back on and islooking to get water back onHISTORY: Thu, Feb 23, 4:59P (KDS) Dial360-340-8372Thu, Feb 23, 5:00P (KDS) Dialed - JohnCell(§360-340-8372), Disposition: Gave

## <MessageBack>:

message

#### <DIALOUT HISTORY>:

2/23/2023 5:00:00 PM KDS Dialout 13603408372\2539224765

----<END OF MESSAGE>----

## 473128 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 3/6/2023 3:16:00 PM By: KDS
DateSaved: 3/6/2023 3:16:00 PM By: KDS
DateDelivered: 3/8/2023 11:57:00 AM By: KT

DatePlayed: 3/8/2023 11:57:00 AM By:KT

DateArchived: 3/8/2023 2:01:29 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.3/6/2023 3:15:53 PM\*KDSCALLER: Ashley CaseriaADD: 17541 NW Hintzville rdSeabeck, 98380TEL:§3608650158RE: got her bill and has questions plscallHISTORY: Mon, Mar 6, 3:15P (KDS) Dial360-340-8372Mon, Mar 6, 3:16P (KDS) Dialed - JohnCell(§360-340-8372), Disposition: Gave

#### <MessageBack>:

message

#### <DIALOUT HISTORY>:

3/6/2023 3:15:00 PM KDS Dialout 13603408372\2539224765

## 473128 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 4/27/2023 1:14:00 PM By: AS DateSaved: 4/27/2023 1:14:00 PM By: AS DateDelivered: 4/28/2023 11:08:00 AM By: KT DatePlayed: 4/28/2023 11:08:00 AM By:KT DateArchived: 4/28/2023 2:00:58 PM By: ARCHIVE <MessageFront>: STAMP:4/27/2023 1:12:50 PM\*ASCALLER: Bob DickinsonADD: 17549 nw hintzville rdSeabeck, 98380TEL: §3602712500RE: Customer needs assistance withturning water off f to the house torepair a pipeHISTORY: Thu, Apr 27, 1:12P (AS) Dial360-340-8372Thu, Apr 27, 1:14P (AS) Dispatch added <MessageBack>: Thu, Apr 27, 1:14P (AS) Dialed - JohnCell(§360-340-8372), Disposition: NoAnswerThu, Apr 27, 1:14P (AS) TakenThu, Apr 27, 1:15P (AS) AnnotatedThu, Apr 27, 1:37P (MJG) DispatchselectedThu, Apr 27, 1:38P (MJG) Dial360-340-8372Thu, Apr 27, 1:38P (MJG) Dispatchdeleted (Deleted) Thu, Apr 27, 1:38P (MJG) Dispatch <DIALOUT HISTORY>: 4/27/2023 1:12:00 PM AS Dialout 13603408372\2539224765 4/27/2023 1:38:00 PM MJG Dialout 13603408372\2539224765 4/27/2023 2:00:00 PM AS Dialout 13603408372\2539224765 4/27/2023 2:17:00 PM MJG Dialout 13603408372\2539224765 4/27/2023 2:33:00 PM MJG Dialout 13603408372\2539224765 4/27/2023 2:50:00 PM AS Dialout 13603408372\2539224765 4/27/2023 3:08:00 PM AS Dialout 13603408372\2539224765 4/27/2023 3:27:00 PM AS Dialout 13603408372\2539224765 4/27/2023 3:31:00 PM AS Dialout 13603408372\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 CURP Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY

DateTaken: 4/27/2023 3:29:00 PM By: DK
DateSaved: 4/27/2023 3:29:00 PM By: DK
DateDelivered: 4/28/2023 11:08:00 AM By: KT

DatePlayed: 4/28/2023 11:08:00 AM By:KT

DateArchived: 4/28/2023 2:00:58 PM By: ARCHIVE

#### <MessageFront>:

STAMP:4/27/2023 3:29:01 PM\*DKCALLER: John With Washington WaterSupplyADD:Silverdale, 98383TEL:§3603408372RE: Caller said he got three callsfrom our number and he is returningthe callHISTORY: Thu, Apr 27, 3:29P (DK) Dial360-340-8372

<MessageBack>:

```
Thu, Apr 27, 3:29P (DK) Dispatch addedThu, Apr 27, 3:29P (DK) Dialed -
       JohnCell($360-340-8372), Disposition: NoAnswerThu, Apr 27, 3:29P (DK)
       Taken
       <DIALOUT HISTORY>:
         4/27/2023 3:29:00 PM DK Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
CORP Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 4/27/2023 3:34:00 PM By: AS
         DateSaved: 4/27/2023 3:34:00 PM By: AS
         DateDelivered: 4/28/2023 2:04:00 AM By: JET
         DatePlayed: 4/28/2023 2:04:00 AM By:JET
         DateArchived: 4/28/2023 2:00:58 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       ----<END OF MESSAGE>----
473 123 Archived Message for Account: 4765
                                           Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 4/27/2023 3:36:00 PM By: AS
        DateSaved: 4/27/2023 3:36:00 PM By: AS
        DateDelivered: 4/28/2023 11:08:00 AM By: KT
        DateArchived: 4/28/2023 2:00:57 PM By: ARCHIVE
      <MessageFront>:
      STAMP:PATCHED.4/27/2023 3:35:39 PM*ASCALLER: Robert DickinsonADD: 17549
      hintzville rdSilverdale, 98383TEL: §3602712500RE: HISTORY: Thu, Apr 27,
      3:35P (AS) Dial360-340-8372Thu, Apr 27, 3:35P (AS) Dialed -
      JohnCell(§360-340-8372), Disposition: Gavemessage
      <DIALOUT HISTORY>:
        4/27/2023 3:35:00 PM AS Dialout 13603408372\2539224765
      ----<END OF MESSAGE>----
car
      Archived Message for Account: 4765 Billing Number: 4765
      <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 4/28/2023 11:16:00 AM By: DAC
        DateSaved: 4/28/2023 11:16:00 AM By: DAC
        DateDelivered: 4/28/2023 11:16:00 AM By: DAC
        DateArchived: 4/28/2023 2:00:57 PM By: ARCHIVE
      <MessageFront>:
      WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
                                                                   CALLER: |
      BOBDICKENSON |
                                     TELEPHONE: |3602712500 |
      RE: | WANTINGTO LET JOHN KNOW THE PLUMBER IS THEREAND THEY CAN COME AND
      SHUT OFF THEWATER |
      -----END OF MESSAGE>----
```

# 43 473 (123 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 4/28/2023 11:59:00 AM By: TNH DateSaved: 4/28/2023 11:59:00 AM By: TNH DateDelivered: 5/1/2023 12:22:00 PM By: KT

DatePlayed: 5/1/2023 12:22:00 PM By:KT

DateArchived: 5/1/2023 2:01:45 PM By: ARCHIVE

#### <MessageFront>:

STAMP:4/28/2023 11:58:54 AM\*TNHCALLER: Robert DickinsonADD: 17549 nw hintzville rdSeabeck, 98380TEL:\$3602712500RE: needing water shut offHISTORY: Fri, Apr 28, 11:58A (TNH) Dial 360-340-8372Fri, Apr 28, 11:59A (TNH) DispatchaddedFri, Apr 28, 11:59A (TNH) Dialed -

#### <MessageBack>:

John Cell(\$360-340-8372), Disposition:No AnswerFri, Apr 28, 11:59A (TNH) TakenFri, Apr 28, 11:59A (TNH) AnnotatedFri, Apr 28, 12:19P (MRT) DispatchselectedFri, Apr 28, 12:20P (MRT) Dial360-340-8372Fri, Apr 28, 12:20P (MRT) Dialed -John Cell(\$360-340-8372), Disposition:Gave message----- 04/28/2023 11:59A TNH ---- ...

#### <DIALOUT HISTORY>:

4/28/2023 11:58:00 AM TNH Dialout 13603408372\2539224765 4/28/2023 12:20:00 PM MRT Dialout 13603408372\2539224765

----<END OF MESSAGE>-----

# 27510D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 4/30/2023 6:58:00 PM By: DJC DateSaved: 4/30/2023 6:58:00 PM By: DJC DateDelivered: 5/1/2023 12:22:00 PM By: ISB

DatePlayed: 5/1/2023 12:22:00 PM By:KT

DateArchived: 5/1/2023 2:01:45 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.4/30/2023 6:57:09 PM\*DJCCALLER: Dave SutfinADD: 20810 231st aveMaple Valley, 98038TEL:\$9207408399RE: water is officially outHISTORY: Sun, Apr 30, 6:57P (DJC) Dial360-340-8372Sun, Apr 30, 6:57P (DJC) Dialed - JohnCell(\$360-340-8372), Disposition: Gavemessage

#### <DIALOUT HISTORY>:

4/30/2023 6:57:00 PM DJC Dialout 13603408372\2539224765

----<END OF MESSAGE>----

#### Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/1/2023 9:40:00 AM By: SK DateSaved: 5/1/2023 9:40:00 AM By: SK

DateDelivered: 5/2/2023 8:58:00 AM By: ISB

DatePlayed: 5/2/2023 8:58:00 AM By:KT

DateArchived: 5/2/2023 2:01:12 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.5/1/2023 9:39:21 AM\*SKCALLER: Joe GstettenbauerADD: 20726 231st ave seMaple Valley, 98038TEL:\$9712212764RE: spoke with John and expected waterto be back on-HISTORY: Mon, May 1, 9:39A (SK) Dial360-340-8372Mon, May 1, 9:39A (SK) Dialed - JohnCell(\$360-340-8372), Disposition: Gave

#### <MessageBack>:

message

#### <DIALOUT HISTORY>:

5/1/2023 9:39:00 AM SK Dialout 13603408372\2539224765

----<END OF MESSAGE>----

# 27510D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/1/2023 10:13:00 AM By: SK DateSaved: 5/1/2023 10:13:00 AM By: SK DateDelivered: 5/2/2023 8:58:00 AM By: KT

DatePlayed: 5/2/2023 8:58:00 AM By:KT

DateArchived: 5/2/2023 2:01:12 PM By: ARCHIVE

#### <MessageFront>:

STAMP:5/1/2023 10:13:17 AM\*SKCALLER: Sharon FaulknerADD: 21220 230th ave seMaple Valley, 98038TEL:\$2065505986RE: what has happened to the waterpressure here ?HISTORY: Mon, May 1, 10:13A (SK) Dial360-340-8372Mon, May 1, 10:13A (SK) Dispatch addedMon, May 1, 10:13A (SK) Dialed - John

#### <MessageBack>:

Cell(\$360-340-8372), Disposition: NoAnswerMon, May 1, 10:13A (SK) TakenMon, May 1, 10:14A (SK) AnnotatedMon, May 1, 10:29A (KT) DispatchselectedMon, May 1, 10:29A (KT) Dial360-340-8372Mon, May 1, 10:30A (KT) Dialed - JohnCell(\$360-340-8372), Disposition: Gavemessage--- 05/01/2023 10:14A SK ----

#### <DIALOUT HISTORY>:

5/1/2023 10:13:00 AM SK Dialout 13603408372\2539224765 5/1/2023 10:29:00 AM KT Dialout 13603408372\2539224765

----<END OF MESSAGE>----

# 275(60) Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/1/2023 10:14:00 AM By: CSK DateSaved: 5/1/2023 10:14:00 AM By: CSK DateDelivered: 5/2/2023 8:58:00 AM By: ISB

DatePlayed: 5/2/2023 8:58:00 AM By:KT

DateArchived: 5/2/2023 2:01:12 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.5/1/2023 10:13:13 AM\*CSKCALLER: Jim ProvineADD: 20727 231st ave seMaple Valley, 98038TEL:§4254321768RE: wanting to know when water

will beback on ?HISTORY: Mon, May 1, 10:13A (CSK) Dial360-340-8372Mon, May 1, 10:13A (CSK) Dialed - JohnCell(§360-340-8372), Disposition: Gave <MessageBack>: messageMon, May 1, 10:13A (CSK) Dial4254321768 <DIALOUT HISTORY>: 5/1/2023 10:13:00 AM CSK Dialout 13603408372\2539224765 5/1/2023 10:13:00 AM CSK Dialout 14254321768\2539224765 ----<END OF MESSAGE>----275100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/2/2023 1:55:00 PM By: MJG DateSaved: 5/2/2023 1:55:00 PM By: MJG DateDelivered: 5/3/2023 9:56:00 AM By: KT DatePlayed: 5/3/2023 9:56:00 AM By:KT DateArchived: 5/3/2023 2:01:02 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.5/2/2023 1:54:34 PM\*MJGCALLER: Jeff SeppiADD:Silverdale, 98383TEL: \$2068187686RE: customer is happy with john wouldjust like to speak with himHISTORY: Tue, May 2, 1:54P (MJG) Dial360-340-8372Tue, May 2, 1:54P (MJG) Dialed - JohnCell(§360-340-8372), Disposition: Gave <MessageBack>: messageTue, May 2, 1:55P (MJG) Dial2068187686 <DIALOUT HISTORY>: 5/2/2023 1:54:00 PM MJG Dialout 13603408372\2539224765 5/2/2023 1:55:00 PM MJG Dialout 12068187686\2539224765 ----<END OF MESSAGE>----COCO Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/3/2023 12:45:00 PM By: SK DateSaved: 5/3/2023 12:45:00 PM By: SK DateDelivered: 5/3/2023 12:45:00 PM By: SK DateArchived: 5/3/2023 2:01:01 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/3/2023 6:15:00 PM By: CSK DateSaved: 5/3/2023 6:15:00 PM By: CSK DateDelivered: 5/3/2023 6:15:00 PM By: CSK DateArchived: 5/4/2023 2:00:56 PM By: ARCHIVE

```
<MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       <DIALOUT HISTORY>:
         5/3/2023 6:15:00 PM CSK Dialout 13603088330\2539224765
       ----<END OF MESSAGE>----
CORP
       Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 5/9/2023 3:27:00 PM By: CSK
         DateSaved: 5/9/2023 3:27:00 PM By: CSK
         DateDelivered: 5/9/2023 3:27:00 PM By: CSK
         DateArchived: 5/10/2023 2:00:57 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       <DIALOUT HISTORY>:
         5/9/2023 3:27:00 PM CSK Dialout 13603088330\2539224765
       ----<END OF MESSAGE>----
275109
       Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 5/10/2023 9:57:00 AM By: AS
         DateSaved: 5/10/2023 9:57:00 AM By: AS
         DateDelivered: 5/11/2023 9:18:00 AM By: KT
         DatePlayed: 5/11/2023 9:18:00 AM By:KT
         DateArchived: 5/11/2023 2:01:03 PM By: ARCHIVE
       <MessageFront>:
       STAMP:PATCHED.5/10/2023 9:56:28 AM*ASCALLER: Ed AdamsADD: 21020 231st ave
       seMaple Valley, 98038TEL: $4257373589RE: caller has found leak that
       youwere looking for HISTORY: Wed, May 10, 9:56A (AS) Dial360-340-8372Wed,
       May 10, 9:56A (AS) Dialed - JohnCell(§360-340-8372), Disposition: Gave
       <MessageBack>:
      message
       <DIALOUT HISTORY>:
         5/10/2023 9:56:00 AM AS Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
Cold Archived Message for Account: 4765 Billing Number: 4765
      <Client>: WASHINGTON WATER SUPPLY
        DateTaken: 5/10/2023 1:55:00 PM By: CAB
        DateSaved: 5/10/2023 1:55:00 PM By: CAB
        DateDelivered: 5/10/2023 1:55:00 PM By: CAB
        DateArchived: 5/10/2023 2:00:57 PM By: ARCHIVE
      <MessageFront>:
      WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
```

#### -----END OF MESSAGE>----

Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/17/2023 1:57:00 PM By: CSK
DateSaved: 5/17/2023 1:57:00 PM By: CSK
DateDelivered: 5/22/2023 12:06:00 PM By: KT

DatePlayed: 5/22/2023 12:06:00 PM By:KT

DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE

#### <MessageFront>:

STAMP:PATCHED.5/17/2023 1:56:59 PM\*CSKCALLER: Joe GstettenbauerADD: 20726 231st ave seMaple Valley, 98038TEL:\$9712212764RE: doesn't have any waterHISTORY: Wed, May 17, 1:57P (CSK) Dial360-340-8372Wed, May 17, 1:57P (CSK) Dialed - JohnCell(\$360-340-8372), Disposition: Gavemessage

#### <DIALOUT HISTORY>:

5/17/2023 1:57:00 PM CSK Dialout 13603408372\2539224765

----<END OF MESSAGE>----

## 27510D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/17/2023 3:54:00 PM By: AMH
DateSaved: 5/17/2023 3:54:00 PM By: AMH
DateDelivered: 5/22/2023 12:06:00 PM By: ISB

DatePlayed: 5/22/2023 12:06:00 PM By:KT

DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE

#### <MessageFront>:

STAMP:5/17/2023 3:53:21 PM\*AMHCALLER: Marie W/ Echo GlenADD: 21020 231TH AVE SEMaple Valley, 98038TEL:\$4257373586RE: Needing an update when water willbe back onHISTORY: Wed, May 17, 3:53P (AMH) Dial360-340-8372Wed, May 17, 3:53P (AMH) Dialed - JohnCell(\$360-340-8372), Disposition: Gave

#### <MessageBack>:

message

#### <DIALOUT HISTORY>:

5/17/2023 3:53:00 PM AMH Dialout 13603408372\2539224765

----<END OF MESSAGE>----

# 275/6D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/19/2023 6:21:00 PM By: AMH
DateSaved: 5/19/2023 6:21:00 PM By: AMH
DateDelivered: 5/22/2023 12:06:00 PM By: KT

DatePlayed: 5/22/2023 12:06:00 PM By:KT

DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE

#### <MessageFront>:

STAMP:5/19/2023 6:20:51 PM\*AMHCALLER: DaveADD: 20810 231ST AVE SEMaple Valley, 98038TEL: \$9207408399RE: Water is out againHISTORY: Fri, May 19, 6:21P (AMH) Dial360-340-8372Fri, May 19, 6:21P (AMH) Dialed -JohnCell(§360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 5/19/2023 6:21:00 PM AMH Dialout 13603408372\2539224765 ----<END OF MESSAGE>----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/20/2023 4:06:00 PM By: AS DateSaved: 5/20/2023 4:06:00 PM By: AS DateDelivered: 5/22/2023 12:06:00 PM By: KT DatePlayed: 5/22/2023 12:06:00 PM By:KT DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE <MessageFront>: STAMP:PATCHED.5/20/2023 4:05:14 PM\*ASCALLER: Joe GstettenbauerADD: 20726 231st ave seMaple Valley, 98038TEL: \$9712212764RE: no waterHISTORY: Sat, May 20, 4:05P (AS) Dial360-340-8372Sat, May 20, 4:05P (AS) Dialed -JohnCell(§360-340-8372), Disposition: Gavemessage <DIALOUT HISTORY>: 5/20/2023 4:05:00 PM AS Dialout 13603408372\2539224765 ----<END OF MESSAGE>----27510 D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/20/2023 4:19:00 PM By: AS DateDelivered: 5/20/2023 5:59:00 PM By: DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE <MessageFront>: 5/20 420pm water will be restored @7pmper john ----<END OF MESSAGE>----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/20/2023 6:01:00 PM By: CSK DateDelivered: 5/20/2023 7:26:00 PM By: DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE <MessageFront>: 5/20 Per John the water will be backon by 7p for Maple Valley ----<END OF MESSAGE>----275 OD Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/20/2023 6:41:00 PM By: DJC

DateSaved: 5/20/2023 6:41:00 PM By: DJC DateDelivered: 5/22/2023 12:06:00 PM By: KT DatePlayed: 5/22/2023 12:06:00 PM By:KT DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE <MessageFront>: STAMP:5/20/2023 6:40:40 PM\*DJCCALLER: David SutsinADD: 20810 231rst ave seMaple Valley, 98038TEL: \$9207408399RE: water system is off and is wantingto know how to proceedHISTORY: Sat, May 20, 6:40P (DJC) Dial360-340-8372Sat, May 20, 6:41P (DJC) Dialed - JohnCell(\$360-340-8372), Disposition: Gave <MessageBack>: message <DIALOUT HISTORY>: 5/20/2023 6:40:00 PM DJC Dialout 13603408372\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/20/2023 7:27:00 PM By: DJC DateSaved: 5/20/2023 7:27:00 PM By: DJC DateDelivered: 5/22/2023 1:47:00 AM By: JET DatePlayed: 5/22/2023 1:47:00 AM By:JET DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | CALLER: | AARON I ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/21/2023 10:26:00 AM By: MRT DateSaved: 5/21/2023 10:26:00 AM By: MRT DateDelivered: 5/22/2023 12:06:00 PM By: KT DatePlayed: 5/22/2023 12:06:00 PM By:KT DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE <MessageFront>: STAMP:5/21/2023 10:24:14 AM\*MRTCALLER: Dave SutfinADD: 20810 231st ave seMaple Valley, 98038TEL: \$9207408399RE: Echo Glen - water pressure is veryvery low. wanting to know if they should expect to lose water againHISTORY: Sun, May 21, 10:24A (MRT) Dial 360-340-8372Sun, May 21, 10:24A (MRT) Dialed -<MessageBack>: John Cell (§360-340-8372), Disposition: Gave message

5/21/2023 10:25:00 AM MRT Dialout 13603408372\2539224765

CORP

275 lOD

<DIALOUT HISTORY>:

#### ----<END OF MESSAGE>----

Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/21/2023 3:49:00 PM By: CSK
DateDelivered: 5/22/2023 1:47:00 AM By: JET
DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE

#### <MessageFront>:

5/21-Water will be back on by 8pm perJohn for Maple Valley

----<END OF MESSAGE>----

## 27510D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/21/2023 3:49:00 PM By: CSK DateSaved: 5/21/2023 3:49:00 PM By: CSK DateDelivered: 5/22/2023 12:06:00 PM By: KT DatePlayed: 5/22/2023 12:06:00 PM By: KT

DateArchived: 5/22/2023 2:02:46 PM By: ARCHIVE

#### <MessageFront>:

STAMP:5/21/2023 3:47:09 PM\*CSKCALLER: Dave W/ Echo GlenADD: 20810 231st ave seMaple Valley, 98038TEL:\$9207408399RE: water is out againHISTORY: Sun, May 21, 3:47P (CSK) Dial360-340-8372Sun, May 21, 3:47P (CSK) Dialed - JohnCell(\$360-340-8372), Disposition: Gavemessage

#### <DIALOUT HISTORY>:

5/21/2023 3:47:00 PM CSK Dialout 13603408372\2539224765

----<END OF MESSAGE>----

# 275 0 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/24/2023 7:09:00 PM By: AMH
DateSaved: 5/24/2023 7:09:00 PM By: AMH
DateDelivered: 5/26/2023 9:33:00 AM By: KT
DatePlayed: 5/26/2023 9:33:00 AM By: KT

DateArchived: 5/26/2023 2:00:58 PM By: ARCHIVE

#### <MessageFront>:

STAMP:5/24/2023 7:09:11 PM\*AMHCALLER: David SutfinADD: 20810 231ST AVE SEMaple Valley, 98038TEL:\$9207408399RE: Water outage at Echo GlennHISTORY: Wed, May 24, 7:09P (AMH) Dial360-340-8372Wed, May 24, 7:09P (AMH) DispatchaddedWed, May 24, 7:09P (AMH) Dialed - John

#### <MessageBack>:

Cell(§360-340-8372), Disposition: NoAnswerWed, May 24, 7:09P (AMH) TakenWed, May 24, 7:09P (AMH) AnnotatedWed, May 24, 7:28P (KDS) DispatchselectedWed, May 24, 7:28P (KDS) Dial360-340-8372Wed, May 24, 7:28P (KDS) Dispatchdeleted(Deleted)Wed, May 24, 7:28P (KDS) Dispatchdeded ...

#### <DIALOUT HISTORY>: 5/25/2023 12:51:00 AM JET Dialout 13603408372\2539224765 5/25/2023 1:07:00 AM JET Dialout 13603408372\2539224765 5/25/2023 1:28:00 AM JET Dialout 13603408372\2539224765 5/25/2023 1:44:00 AM JET Dialout 13603408372\2539224765 5/25/2023 2:03:00 AM JET Dialout 13603408372\2539224765 5/25/2023 2:19:00 AM JET Dialout 13603408372\2539224765 5/25/2023 2:38:00 AM JET Dialout 13603408372\2539224765 5/25/2023 2:56:00 AM JET Dialout 13603408372\2539224765 5/25/2023 3:14:00 AM JET Dialout 13603408372\2539224765 5/25/2023 3:37:00 AM JET Dialout 13603408372\2539224765 5/25/2023 3:54:00 AM JET Dialout 13603408372\2539224765 5/25/2023 4:15:00 AM JET Dialout 13603408372\2539224765 5/25/2023 4:34:00 AM JET Dialout 13603408372\2539224765 5/25/2023 4:55:00 AM JET Dialout 13603408372\2539224765 5/25/2023 5:13:00 AM TNH Dialout 13603408372\2539224765 5/25/2023 5:31:00 AM DAC Dialout 13603408372\2539224765 5/25/2023 5:48:00 AM TNH Dialout 13603408372\2539224765 5/25/2023 6:06:00 AM TNH Dialout 13603408372\2539224765 5/25/2023 6:24:00 AM TNH Dialout 13603408372\2539224765 5/25/2023 6:45:00 AM DAC Dialout 13603408372\2539224765 5/25/2023 7:13:00 AM TNH Dialout 13603408372\2539224765 5/25/2023 7:31:00 AM DAC Dialout 13603408372\2539224765 5/25/2023 7:47:00 AM KT Dialout 13603408372\2539224765 5/25/2023 8:04:00 AM MJG Dialout 13603408372\2539224765 5/25/2023 8:23:00 AM MJG Dialout 13603408372\2539224765 5/25/2023 8:39:00 AM TNH Dialout 13603408372\2539224765 5/25/2023 8:59:00 AM AS Dialout 13603408372\2539224765 5/25/2023 9:14:00 AM MJG Dialout 13603408372\2539224765 5/25/2023 9:33:00 AM MJG Dialout 13603408372\2539224765 5/25/2023 9:53:00 AM MJG Dialout 19207408399\2539224765 5/25/2023 10:33:00 AM KT Dialout 19207408399\2539224765 5/25/2023 9:21:00 PM JET Dialout 2R13603408372\2539224765

----<END OF MESSAGE>----

## 275 16 D Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/25/2023 11:28:00 AM By: TNH DateSaved: 5/25/2023 11:28:00 AM By: TNH DateDelivered: 5/26/2023 9:33:00 AM By: KT

DatePlayed: 5/26/2023 9:33:00 AM By:KT

DateArchived: 5/26/2023 2:00:58 PM By: ARCHIVE

#### <MessageFront>:

STAMP:5/25/2023 11:27:07 AM\*TNHCALLER: David Sutfin W. Echo GlennWater SystemsADD: 20818 231st ave seMaple Valley, 98038TEL:\$9207408399RE: had someone out last night had theissues fixed then it just went backout needing some out to assistHISTORY: Thu, May 25, 11:27A (TNH)Dial 360-340-8372

#### <MessageBack>:

Thu, May 25, 11:28A (TNH) DispatchaddedThu, May 25, 11:28A (TNH) Dialed - John Cell(§360-340-8372), Disposition:No AnswerThu, May 25, 11:28A (TNH)

TakenThu, May 25, 11:28A (TNH) AnnotatedThu, May 25, 11:43A (TNH) DispatchselectedThu, May 25, 11:44A (TNH) Dial360-340-8372Thu, May 25, 11:44A (TNH) Dispatch ...

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<DIALOUT HISTORY>:
 5/25/2023 7:56:00 PM AMH Dialout 13603408372\2539224765
 5/25/2023 9:18:00 PM AMH Dialout 13603408372\2539224765
 5/25/2023 9:20:00 PM JET Dialout 13603408372\2539224765
 5/25/2023 10:22:00 PM JET Dialout 13603408372\2539224765
 5/25/2023 10:38:00 PM JET Dialout 13603408372\2539224765
 5/25/2023 11:03:00 PM JET Dialout 13603408372\2539224765
 5/25/2023 11:18:00 PM JET Dialout 13603408372\2539224765
 5/25/2023 11:34:00 PM JET Dialout 13603408372\2539224765
 5/25/2023 11:50:00 PM JET Dialout 13603408372\2539224765
 5/26/2023 12:05:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 12:22:00 AM JET
                           Dialout 13603408372\2539224765
 5/26/2023 12:58:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 1:14:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 1:32:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 2:08:00 AM JET
                          Dialout 13603408372\2539224765
 5/26/2023 2:26:00 AM JET
                         Dialout 13603408372\2539224765
 5/26/2023 2:42:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 3:00:00 AM JET
                         Dialout 13603408372\2539224765
 5/26/2023 3:18:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 3:34:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 4:00:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 4:17:00 AM JET Dialout 13603408372\2539224765
 5/26/2023 4:33:00 AM JET
                         Dialout 13603408372\2539224765
 5/26/2023 4:51:00 AM JET
                         Dialout 13603408372\2539224765
 5/26/2023 5:11:00 AM TNH Dialout 13603408372\2539224765
 5/26/2023 5:26:00 AM TNH Dialout 13603408372\2539224765
 5/26/2023 5:46:00 AM TNH Dialout 13603408372\2539224765
 5/26/2023 6:04:00 AM MRT
                         Dialout 13603408372\2539224765
 5/26/2023 6:20:00 AM TNH Dialout 13603408372\2539224765
 5/26/2023 6:38:00 AM TNH
                          Dialout 13603408372\2539224765
 5/26/2023 6:56:00 AM TNH
                         Dialout 13603408372\2539224765
 5/26/2023 7:20:00 AM MRT
                         Dialout 13603408372\2539224765
```

----<END OF MESSAGE>----

275 10D

Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 5/25/2023 1:01:00 PM By: MJG DateSaved: 5/25/2023 1:01:00 PM By: MJG DateDelivered: 5/26/2023 9:33:00 AM By: KT DatePlayed: 5/26/2023 9:33:00 AM By: KT

DateArchived: 5/26/2023 2:00:58 PM By: ARCHIVE

<MessageFront>:

STAMP:5/25/2023 1:00:38 PM\*MJGCALLER: James ProvineADD: 20727 231st ave seMaple Valley, 98038TEL:\$4254321768RE: has no waterHISTORY: Thu, May 25, 1:00P (MJG) Dial360-340-8372Thu, May 25, 1:01P (MJG) DispatchaddedThu, May 25, 1:01P (MJG) Dialed - John

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<MessageBack>:
Cell($360-340-8372), Disposition: NoAnswerThu, May 25, 1:01P (MJG)
TakenThu, May 25, 1:23P (CDS) DispatchselectedThu, May 25, 1:24P (AS)
DispatchselectedThu, May 25, 1:24P (AS) Dial360-340-8372Thu, May 25,
1:24P (AS) Dispatchdeleted(Deleted) Thu, May 25, 1:24P (AS) Dispatch a ...
<DIALOUT HISTORY>:
  5/25/2023 10:05:00 PM JET
                             Dialout 13603408372\2539224765
  5/25/2023 10:21:00 PM JET
                             Dialout 13603408372\2539224765
  5/25/2023 10:37:00 PM JET
                             Dialout 13603408372\2539224765
  5/25/2023 11:02:00 PM JET
                             Dialout 13603408372\2539224765
  5/25/2023 11:18:00 PM JET
                             Dialout 13603408372\2539224765
  5/25/2023 11:34:00 PM JET
                             Dialout 13603408372\2539224765
  5/25/2023 11:50:00 PM JET
                             Dialout 13603408372\2539224765
  5/26/2023 12:05:00 AM JET
                             Dialout 13603408372\2539224765
  5/26/2023 12:22:00 AM JET
                             Dialout 13603408372\2539224765
  5/26/2023 12:42:00 AM JET
                             Dialout 13603408372\2539224765
  5/26/2023 12:57:00 AM JET Dialout 13603408372\2539224765
  5/26/2023 1:14:00 AM JET Dialout 13603408372\2539224765
  5/26/2023 1:32:00 AM JET Dialout 13603408372\2539224765
  5/26/2023 1:52:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 2:09:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 2:27:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 2:45:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 3:02:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 3:21:00 AM JET Dialout 13603408372\2539224765
  5/26/2023 3:41:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 4:00:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 4:17:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 4:35:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 4:52:00 AM JET
                           Dialout 13603408372\2539224765
  5/26/2023 5:12:00 AM TNH
                           Dialout 13603408372\2539224765
  5/26/2023 5:30:00 AM TNH
                           Dialout 13603408372\2539224765
  5/26/2023 5:47:00 AM TNH
                           Dialout 13603408372\2539224765
  5/26/2023 6:04:00 AM MRT
                           Dialout 13603408372\2539224765
  5/26/2023 6:21:00 AM TNH
                           Dialout 13603408372\2539224765
  5/26/2023 6:38:00 AM TNH
                           Dialout 13603408372\2539224765
  5/26/2023 6:59:00 AM MRT
                           Dialout 13603408372\2539224765
  5/26/2023 7:21:00 AM MRT
                           Dialout 13603408372\2539224765
----<END OF MESSAGE>----
Archived Message for Account: 4765
                                     Billing Number: 4765
<Client>: WASHINGTON WATER SUPPLY
  DateTaken: 5/25/2023 5:30:00 PM
                                  By: DK
  DateSaved: 5/25/2023 5:30:00 PM
                                  By: DK
  DateDelivered: 5/26/2023 9:33:00 AM By: KT
  DatePlayed: 5/26/2023 9:33:00 AM By:KT
  DateArchived: 5/26/2023 2:00:58 PM By: ARCHIVE
```

STAMP:5/25/2023 5:29:41 PM\*DKCALLER: Dave SutfinADD: 20810 231st Ave SEMaple Valley, 98038TEL:\$9207408399RE: Caller states there is no

waterHISTORY: Thu, May 25, 5:30P (DK) Dial360-340-8372Thu, May 25, 5:30P

275100

<MessageFront>:

Exh. MY-17X, Page 63 of 89

(DK) Dispatch addedThu, May 25, 5:30P (DK) Dialed - JohnCell(§360-340-8372), Disposition: No <MessageBack>: AnswerThu, May 25, 5:30P (DK) TakenThu, May 25, 5:30P (DK) AnnotatedThu, May 25, 5:30P (KDS) Dial3603088330Thu, May 25, 5:55P (KDS) DispatchselectedThu, May 25, 5:55P (KDS) Dispatchdeleted(Deleted)Thu, May 25, 5:55P (KDS) DispatchaddedThu, May 25, 6:16P (CDS) Dial <DIALOUT HISTORY>: 5/25/2023 5:30:00 PM DK Dialout 13603408372\2539224765 5/25/2023 5:30:00 PM KDS Dialout 13603088330\2539224765 5/25/2023 6:16:00 PM CDS Dialout 13603408372\2539224765 5/25/2023 7:52:00 PM AMH Dialout 13603408372\2539224765 5/25/2023 8:13:00 PM KDS Dialout 13603408372\2539224765 5/25/2023 9:21:00 PM AMH Dialout 13603408372\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/26/2023 7:32:00 AM By: CAB DateSaved: 5/26/2023 7:32:00 AM By: CAB DateDelivered: 5/26/2023 9:33:00 AM By: KT DatePlayed: 5/26/2023 9:33:00 AM By:KT DateArchived: 5/26/2023 2:00:58 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/26/2023 1:24:00 PM By: KDS DateSaved: 5/26/2023 1:24:00 PM By: KDS DateDelivered: 5/30/2023 11:53:00 AM By: KT DatePlayed: 5/30/2023 11:53:00 AM By:KT DateArchived: 5/30/2023 2:01:42 PM By: ARCHIVE <MessageFront>: CALLER: Sharon FaulknerADD: 21220 230th ave seMaple Valley, 98038TEL: \$2065505986RE: for the passed 4 days she has hadno water pressureHISTORY: Fri, May 26, 1:24P (KDS) email initiated topoppe.john@gmail.com ----<END OF MESSAGE>----275/0D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/26/2023 8:54:00 PM By: AMH DateSaved: 5/26/2023 8:54:00 PM By: AMH DateDelivered: 5/30/2023 11:53:00 AM By: KT DatePlayed: 5/30/2023 11:53:00 AM By:KT

COLB

975100

DateArchived: 5/30/2023 2:01:42 PM By: ARCHIVE <MessageFront>: CALLER: DaveADD: 20810 231ST AVE SEMaple Valley, 98038TEL: \$9207408399RE: Water is outHISTORY: Fri, May 26, 8:54P (AMH) email initiated topoppe.john@gmail.com ----<END OF MESSAGE>----275 6 D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/27/2023 2:05:00 PM By: CSK DateSaved: 5/27/2023 2:05:00 PM By: CSK DateDelivered: 5/30/2023 11:53:00 AM By: KT DatePlayed: 5/30/2023 11:53:00 AM By:KT DateArchived: 5/30/2023 2:01:41 PM By: ARCHIVE <MessageFront>: CALLER: Dave SutfinADD: 20810 231st ave seMaple Valley, 98038TEL: \$9207408399RE: water is outHISTORY: Sat, May 27, 2:05P (CSK) email initiated topoppe.john@gmail.com ----<END OF MESSAGE>----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/27/2023 5:15:00 PM By: CAB DateSaved: 5/27/2023 5:15:00 PM By: CAB DateDelivered: 5/30/2023 11:53:00 AM By: KT DateArchived: 5/30/2023 2:01:41 PM By: ARCHIVE <MessageFront>: CALLER: Sharon FulknerADD: 21220 230th ave seMaple Valley, 98038TEL: \$2065505986RE: has no water now and has beenhaving low water pressure for about 4days wants to know what is going onwould like call back cause they haveno way of flushing toilets, washdishes etcHISTORY: Sat, May 27, 5:15P (CAB) <MessageBack>: email initiated topoppe.john@gmail.com ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/27/2023 5:16:00 PM By: CAB DateSaved: 5/27/2023 5:16:00 PM By: CAB DateDelivered: 5/27/2023 5:16:00 PM By: CAB DateArchived: 5/29/2023 2:00:52 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----

# 275/00 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/28/2023 8:42:00 PM By: DJC DateSaved: 5/28/2023 8:42:00 PM By: DJC DateDelivered: 5/30/2023 11:53:00 AM By: KT DatePlayed: 5/30/2023 11:53:00 AM By:KT DateArchived: 5/30/2023 2:01:41 PM By: ARCHIVE <MessageFront>: CALLER: AARONADD: AREN PARISIMaple Valley, 98038TEL: \$2067956631RE: SIGNIFICANT DROP IN WATERPRESSURE, NO WATERHISTORY: Sun, May 28, 8:42P (DJC) email initiated topoppe.john@gmail.com ----<END OF MESSAGE>-----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 5/30/2023 4:43:00 PM By: MB DateSaved: 5/30/2023 4:43:00 PM By: MB DateDelivered: 5/31/2023 11:09:00 AM By: KT DatePlayed: 5/31/2023 11:09:00 AM By:KT DateArchived: 5/31/2023 2:01:28 PM By: ARCHIVE <MessageFront>: CALLER: TIM FAULKNERADD: 21220 230TH AVENUE SE, 98038TEL: \$2065505986RE: VERY UPSET WHY HE IS NOT GETTINGANY WATER AND WANTS TO KNOW NOWHISTORY: Tue, May 30, 4:43P (MB) emailinitiated to poppe.john@gmail.com ----<END OF MESSAGE>----275 100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/1/2023 6:25:00 AM By: CAB DateSaved: 6/1/2023 6:25:00 AM By: CAB DateDelivered: 6/2/2023 10:42:00 AM By: KT DatePlayed: 6/2/2023 10:42:00 AM By:KT DateArchived: 6/2/2023 2:00:55 PM By: ARCHIVE <MessageFront>: CALLER: Dave SutfinADD: 20810 231st ave seMaple Valley, 98038TEL: §9207408399RE: doesn't have any water been outsince about 9 pm last night usually bynow he has water back but still hasn'tgotten anyHISTORY: Thu, Jun 1, 6:25A (CAB) Dial360-340-8372Thu, Jun 1, 6:25A (CAB) Dispatch added <MessageBack>: Thu, Jun 1, 6:25A (CAB) Dialed - JohnCell(§360-340-8372), Disposition: NoAnswerThu, Jun 1, 6:25A (CAB) TakenThu, Jun 1, 6:26A (CAB) emailinitiated to poppe.john@gmail.com

6/1/2023 6:25:00 AM CAB Dialout 13603408372\2539224765

<DIALOUT HISTORY>:

# ----<END OF MESSAGE>----Corp Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/1/2023 6:47:00 AM By: CAB DateSaved: 6/1/2023 6:47:00 AM By: CAB DateDelivered: 6/1/2023 6:47:00 AM By: CAB DateArchived: 6/1/2023 1:20:47 PM By: DREW <MessageFront>: WHAT WOULD YOU LIKE TO DO: | MAPLE | ----<END OF MESSAGE>----275(DD Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/1/2023 9:17:00 AM By: SK DateSaved: 6/1/2023 9:17:00 AM By: SK DateDelivered: 6/2/2023 10:42:00 AM By: KT DatePlayed: 6/2/2023 10:42:00 AM By:KT DateArchived: 6/2/2023 2:00:55 PM By: ARCHIVE <MessageFront>: CALLER: Sharon FaulknerADD: 21220 230th ave seMaple Valley, 98038TEL: \$2065505986RE: calling to get info on whats goingon with waterHISTORY: Thu, Jun 1, 9:17A (SK) TakenThu, Jun 1, 9:21A (SK) email initiated to poppe.john@gmail.com ----<END OF MESSAGE>----275 loD Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/1/2023 9:33:00 AM By: SK DateSaved: 6/1/2023 9:33:00 AM By: SK DateDelivered: 6/2/2023 10:42:00 AM By: KT DatePlayed: 6/2/2023 10:42:00 AM By:KT DateArchived: 6/2/2023 2:00:55 PM By: ARCHIVE <MessageFront>: CALLER: Jeff SepiADD: 21122 231st ave seMaple Valley, 98038TEL: \$2068187686RE: please give a call back today justa quick question -HISTORY: Thu, Jun 1, 9:33A (SK) emailinitiated to poppe.john@gmail.com ----<END OF MESSAGE>----27516 D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY

# 7510 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/1/2023 2:04:00 PM By: SK DateSaved: 6/1/2023 2:04:00 PM By: SK DateDelivered: 6/2/2023 10:42:00 AM By: KT DatePlayed: 6/2/2023 10:42:00 AM By: KT DateArchived: 6/2/2023 2:00:55 PM By: ARCHIVE

98038TEL: \$2067956631RE: no water -HISTORY: Thu, Jun 1, 2:04P (SK) emailinitiated to poppe.john@gmail.com ----<END OF MESSAGE>----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/1/2023 7:25:00 PM By: KDS DateSaved: 6/1/2023 7:25:00 PM By: KDS DateDelivered: 6/2/2023 10:42:00 AM By: KT DatePlayed: 6/2/2023 10:42:00 AM By:KT DateArchived: 6/2/2023 2:00:54 PM By: ARCHIVE <MessageFront>: CALLER: David SutfinADD: 20810 231st ave seMaple Valley, 98038TEL: \$9207408399RE: water is out againHISTORY: Thu, Jun 1, 7:25P (KDS) emailinitiated to poppe.john@gmail.com ----<END OF MESSAGE>----275 (OD Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/2/2023 2:43:00 PM By: AS DateSaved: 6/2/2023 2:43:00 PM By: AS DateDelivered: 6/8/2023 8:23:00 AM By: MRT DatePlayed: 6/8/2023 8:23:00 AM By:MRT DateArchived: 6/9/2023 2:03:25 PM By: ARCHIVE <MessageFront>: CALLER: Dave W/ Eco Glen Water SystemADD: 20810 231st ave seMaple Valley, 98038TEL: \$9207408399RE: water is out againHISTORY: Fri, Jun 2, 2:43P (AS) emailinitiated to poppe.john@gmail.com ----<END OF MESSAGE>----27510D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/2/2023 4:13:00 PM By: KDS DateSaved: 6/2/2023 4:13:00 PM By: KDS DateDelivered: 6/8/2023 8:23:00 AM By: MRT DatePlayed: 6/8/2023 8:23:00 AM By:MRT DateArchived: 6/9/2023 2:03:25 PM By: ARCHIVE <MessageFront>: CALLER: Sharon FaulknerADD: 21220 230th ave seMaple Valley, 98038TEL: \$2065505986RE: would like to speak with John iswanting to know what is happening withher water supplyHISTORY: Fri, Jun 2, 4:13P (KDS) emailinitiated to poppe.john@gmail.com ----<END OF MESSAGE>----474214 Archived Message for Account: 4765 Billing Number: 4765

CALLER: Erin TharisiADD: 23045 se 206th stMaple Valley,

<MessageFront>:

<Client>: WASHINGTON WATER SUPPLY DateTaken: 6/13/2023 12:58:00 PM By: TNH DateSaved: 6/13/2023 12:58:00 PM By: TNH DateDelivered: 6/15/2023 7:56:00 AM By: KT DatePlayed: 6/15/2023 7:56:00 AM By:KT DateArchived: 6/15/2023 2:01:46 PM By: ARCHIVE <MessageFront>: STAMP:6/13/2023 12:58:28 PM\*TNHCALLER: Loretta HuntADD: 4638 nw Hofman circleSilverdale, 98383TEL: §3605090481RE: regarding a billing mistakeHISTORY: Tue, Jun 13, 12:58P (TNH) Dial 360-340-8372Tue, Jun 13, 12:58P (TNH) DispatchaddedTue, Jun 13, 12:58P (TNH) Dialed -<MessageBack>: John Cell(§360-340-8372), Disposition: No AnswerTue, Jun 13, 12:58P (TNH) TakenTue, Jun 13, 1:00P (TNH) AnnotatedTue, Jun 13, 1:14P (MB) DispatchselectedTue, Jun 13, 1:14P (MB) Dial360-340-8372Tue, Jun 13, 1:14P (MB) Dispatchdeleted(Deleted) Tue, Jun 13, 1:14P (MB) Dispatch addedTue, Jun 13, 1:14P (MB) Dialed - J ... <DIALOUT HISTORY>: 6/13/2023 12:58:00 PM TNH Dialout 13603408372\2539224765 6/13/2023 1:14:00 PM MB Dialout 13603408372\2539224765 6/13/2023 1:17:00 PM MB Dialout 13605090481\2539224765 ----<END OF MESSAGE>----COLO Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/15/2023 8:51:00 AM By: DAC DateSaved: 6/15/2023 8:51:00 AM By: DAC DateDelivered: 6/15/2023 8:51:00 AM By: DAC DateArchived: 6/15/2023 2:01:46 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | MAPLE | -----<END OF MESSAGE>-----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 6/27/2023 2:07:00 PM By: MJG DateSaved: 6/27/2023 2:07:00 PM By: MJG DateDelivered: 6/28/2023 11:26:00 AM By: KT DatePlayed: 6/28/2023 11:26:00 AM By:KT DateArchived: 6/28/2023 2:00:57 PM By: ARCHIVE <MessageFront>: CALLER: Rick SnyderADD: 21021 231st ave seMaple Valley, 98038TEL: \$2063967660RE: got an email about water beingshut off wants a call backHISTORY: Tue, Jun 27, 2:07P (MJG) email initiated topoppe.john@gmail.com

27510D

----<END OF MESSAGE>----

# 275/00 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 7/6/2023 11:34:00 AM By: CDS DateSaved: 7/6/2023 11:34:00 AM By: CDS DateDelivered: 7/7/2023 11:50:00 AM By: ISB

DatePlayed: 7/7/2023 11:50:00 AM By:KT

DateArchived: 7/7/2023 2:01:13 PM By: ARCHIVE

#### <MessageFront>:

CALLER: Dave SutfinADD: 20810 231st ave seMaple Valley, 98038TEL:\$9207408399RE: Does not have any water and wouldlike to know why.HISTORY: Thu, Jul 6, 11:34A (CDS) Dial360-340-8372Thu, Jul 6, 11:34A (CDS) DispatchaddedThu, Jul 6, 11:34A (CDS) Dialed - John

#### <MessageBack>:

Cell(§360-340-8372), Disposition: NoAnswerThu, Jul 6, 11:34A (CDS) TakenThu, Jul 6, 11:36A (CDS) AnnotatedThu, Jul 6, 11:50A (AS) DispatchselectedThu, Jul 6, 11:51A (AS) Dial360-340-8372Thu, Jul 6, 11:51A (AS) Dispatchdeleted(Deleted)Thu, Jul 6, 11:51A (AS) Dispatch addedThu, Jul 6, 11:51A (AS) Dialed - J ...

#### <DIALOUT HISTORY>:

7/6/2023 11:34:00 AM CDS Dialout 13603408372\2539224765 7/6/2023 11:51:00 AM AS Dialout 13603408372\2539224765 7/6/2023 12:45:00 PM CDS Dialout 13603408372\2539224765 7/6/2023 1:56:00 PM MJG Dialout 13603408372\2539224765

----<END OF MESSAGE>-----

# 51156M Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 7/17/2023 8:08:00 AM By: SK DateSaved: 7/17/2023 8:08:00 AM By: SK DateDelivered: 7/18/2023 10:56:00 AM By: KT

DatePlayed: 7/18/2023 10:56:00 AM By:KT

DateArchived: 7/18/2023 2:01:24 PM By: ARCHIVE

#### <MessageFront>:

STAMP:7/17/2023 8:07:57 AM\*SKCALLER: Tracey HixsonADD: 81 trout aveForks, 98331TEL:§3606402004RE: has no water at allHISTORY: Mon, Jul 17, 8:07A (SK) Dial360-340-8372Mon, Jul 17, 8:08A (SK) Dispatch addedMon, Jul 17, 8:08A (SK) Dialed - JohnCell(§360-340-8372), Disposition: No

#### <MessageBack>:

AnswerMon, Jul 17, 8:08A (SK) TakenMon, Jul 17, 8:08A (SK) AnnotatedMon, Jul 17, 8:25A (KDS) DispatchselectedMon, Jul 17, 8:25A (KDS) Dial360-340-8372Mon, Jul 17, 8:25A (KDS) Dispatchdeleted(Deleted)Mon, Jul 17, 8:25A (KDS) DispatchaddedMon, Jul 17, 8:25A (KDS) Dialed - ...

#### <DIALOUT HISTORY>:

7/17/2023 8:07:00 AM SK Dialout 13603408372\2539224765 7/17/2023 8:25:00 AM KDS Dialout 13603408372\2539224765 7/17/2023 8:46:00 AM KDS Dialout 13603408372\2539224765

```
7/17/2023 9:03:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 9:42:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 10:06:00 AM CSK Dialout 13603408372\2539224765
7/17/2023 10:22:00 AM CSK Dialout 13603408372\2539224765
7/17/2023 10:44:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 11:02:00 AM SK Dialout 13603408372\2539224765
7/17/2023 11:21:00 AM CSK Dialout 13603408372\2539224765
7/17/2023 11:58:00 AM CSK Dialout 13603408372\2539224765
7/17/2023 11:58:00 AM CSK Dialout 13603408372\2539224765
7/17/2023 12:16:00 PM LEJ Dialout 13603408372\2539224765
7/17/2023 12:32:00 PM SK Dialout 13603408372\2539224765
7/17/2023 12:49:00 PM LEJ Dialout 13603408372\2539224765
```

----<END OF MESSAGE>----

## 51156M Archived

Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 7/17/2023 8:59:00 AM By: SK DateSaved: 7/17/2023 8:59:00 AM By: SK DateDelivered: 7/18/2023 10:56:00 AM By: KT DatePlayed: 7/18/2023 10:56:00 AM By: KT

DateArchived: 7/18/2023 2:01:24 PM By: ARCHIVE

#### <MessageFront>:

STAMP:7/17/2023 8:58:35 AM\*SKCALLER: Billy TibbitsADD: 170 trout aveForks, 98331TEL:§3603161694RE: called for locate and dug and 2"white pvc pipe is sticking up withwater in it -Caller is a contractorHISTORY: Mon, Jul 17, 8:58A (SK) Dial360-340-8372

#### <MessageBack>:

Mon, Jul 17, 8:59A (SK) Dispatch addedMon, Jul 17, 8:59A (SK) Dialed - JohnCell(\$360-340-8372), Disposition: NoAnswerMon, Jul 17, 8:59A (SK) TakenMon, Jul 17, 9:17A (KT) DispatchselectedMon, Jul 17, 9:17A (KT) Dial360-340-8372Mon, Jul 17, 9:17A (KT) Dispatchdeleted(Deleted)Mon, Jul 17, 9:17A (KT) Dispatch a ...

#### <DIALOUT HISTORY>:

7/17/2023 8:58:00 AM SK Dialout 13603408372\2539224765
7/17/2023 9:35:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 9:58:00 AM SK Dialout 13603408372\2539224765
7/17/2023 10:27:00 AM CSK Dialout 13603408372\2539224765
7/17/2023 10:46:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 11:09:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 11:24:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 11:28:00 AM SK Dialout 13603408372\2539224765
7/17/2023 11:30:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 11:30:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 11:47:00 AM SK Dialout 13603408372\2539224765
7/17/2023 12:03:00 PM MRT Dialout 13603408372\2539224765
7/17/2023 12:27:00 PM LEJ Dialout 13603408372\2539224765

----<END OF MESSAGE>----

51150M Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 7/17/2023 9:09:00 AM By: SK DateSaved: 7/17/2023 9:09:00 AM By: SK

DateDelivered: 7/18/2023 10:56:00 AM By: KT

DatePlayed: 7/18/2023 10:56:00 AM By:KT

DateArchived: 7/18/2023 2:01:24 PM By: ARCHIVE

#### <MessageFront>:

STAMP:7/17/2023 9:09:45 AM\*SKCALLER: Carolyn WernerADD: 40 trout aveForks, 98331TEL:§3603746205RE: DOESN'T HAVE ANY WATER - has aprocedure this am and needs the waterrestored -HISTORY: Mon, Jul 17, 9:09A (SK) Dial360-340-8372Mon, Jul 17, 9:09A (SK) Dispatch added

#### <MessageBack>:

Mon, Jul 17, 9:09A (SK) Dialed - JohnCell(§360-340-8372), Disposition: NoAnswerMon, Jul 17, 9:09A (SK) TakenMon, Jul 17, 9:32A (SK) DispatchselectedMon, Jul 17, 9:32A (SK) Dial360-340-8372Mon, Jul 17, 9:32A (SK) Dispatchdeleted(Deleted)Mon, Jul 17, 9:32A (SK) Dispatch addedMon, Jul 17, 9:32A (SK) Dialed - J ...

#### <DIALOUT HISTORY>:

7/17/2023 9:09:00 AM SK Dialout 13603408372\2539224765
7/17/2023 9:55:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 10:13:00 AM SK Dialout 13603408372\2539224765
7/17/2023 10:29:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 10:45:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 11:06:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 11:23:00 AM SK Dialout 13603408372\2539224765
7/17/2023 11:23:00 AM SK Dialout 13603408372\2539224765
7/17/2023 11:43:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 12:03:00 PM MRT Dialout 13603408372\2539224765
7/17/2023 12:28:00 PM LEJ Dialout 13603408372\2539224765
7/17/2023 12:44:00 PM LEJ Dialout 13603408372\2539224765
7/17/2023 1:01:00 PM SK Dialout 13603408372\2539224765

----<END OF MESSAGE>----

#### 628 3 40 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 7/17/2023 9:25:00 AM By: LEJ DateSaved: 7/17/2023 9:25:00 AM By: LEJ DateDelivered: 7/18/2023 10:56:00 AM By: KT

DatePlayed: 7/18/2023 10:56:00 AM By:KT

DateArchived: 7/18/2023 2:01:24 PM By: ARCHIVE

#### <MessageFront>:

STAMP:7/17/2023 9:25:19 AM\*LEJCALLER: Lynn ArphibaldADD: 202 steel head aveForks, 98331TEL:\$3603012288RE: Water went out the morning \* pumphouse is located on their propertyHISTORY: Mon, Jul 17, 9:25A (LEJ) Dial360-340-8372Mon, Jul 17, 9:25A (LEJ) Dispatchadded

#### <MessageBack>:

Mon, Jul 17, 9:25A (LEJ) Dialed - JohnCell(§360-340-8372), Disposition: NoAnswerMon, Jul 17, 9:25A (LEJ) TakenMon, Jul 17, 9:53A (MRT)

DispatchselectedMon, Jul 17, 9:53A (MRT) Dial360-340-8372Mon, Jul 17, 9:54A (MRT) Dispatchdeleted(Deleted)Mon, Jul 17, 9:54A (MRT) Dispatchadded ...

## <DIALOUT HISTORY>:

7/17/2023 9:25:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 9:53:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 10:12:00 AM SK Dialout 13603408372\2539224765
7/17/2023 10:28:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 10:45:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 11:05:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 11:22:00 AM SK Dialout 13603408372\2539224765
7/17/2023 11:41:00 AM LEJ Dialout 13603408372\2539224765
7/17/2023 12:02:00 PM MRT Dialout 13603408372\2539224765
7/17/2023 12:29:00 PM LEJ Dialout 13603408372\2539224765
7/17/2023 12:45:00 PM LEJ Dialout 13603408372\2539224765
7/17/2023 1:02:00 PM SK Dialout 13603408372\2539224765
7/17/2023 1:02:00 PM SK Dialout 13603408372\2539224765
7/17/2023 1:02:00 PM CDS Dialout 13603408372\2539224765

-----END OF MESSAGE>----

## 51156 M Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 7/17/2023 9:43:00 AM By: SK DateSaved: 7/17/2023 9:43:00 AM By: SK DateDelivered: 7/18/2023 10:56:00 AM By: KT

DatePlayed: 7/18/2023 10:56:00 AM By:KT

DateArchived: 7/18/2023 2:01:24 PM By: ARCHIVE

### <MessageFront>:

STAMP:7/17/2023 9:43:20 AM\*SKCALLER: Raymond SastichumADD: 302 trout aveForks, 98331TEL:\$3606409219RE: water is out at residenceHISTORY: Mon, Jul 17, 9:43A (SK) Dial360-340-8372Mon, Jul 17, 9:43A (SK) Dispatch addedMon, Jul 17, 9:43A (SK) Dialed - JohnCell(\$360-340-8372), Disposition: No

### <MessageBack>:

AnswerMon, Jul 17, 9:43A (SK) TakenMon, Jul 17, 9:43A (SK) AnnotatedMon, Jul 17, 9:57A (MRT) Dial360-340-8372Mon, Jul 17, 9:58A (MRT) Dispatchdeleted(Deleted)Mon, Jul 17, 9:58A (MRT) DispatchaddedMon, Jul 17, 9:58A (MRT) Dialed - JohnCell(§360-340-8372), Disposition: NoAnswer...

### <DIALOUT HISTORY>:

7/17/2023 9:43:00 AM SK Dialout 13603408372\2539224765
7/17/2023 10:41:00 AM CSK Dialout 13603408372\2539224765
7/17/2023 10:58:00 AM SK Dialout 13603408372\2539224765
7/17/2023 11:14:00 AM SK Dialout 13603408372\2539224765
7/17/2023 11:33:00 AM MRT Dialout 13603408372\2539224765
7/17/2023 11:49:00 AM SK Dialout 13603408372\2539224765
7/17/2023 11:49:00 AM SK Dialout 13603408372\2539224765
7/17/2023 12:11:00 PM CSK Dialout 13603408372\2539224765
7/17/2023 12:29:00 PM LEJ Dialout 13603408372\2539224765
7/17/2023 12:45:00 PM LEJ Dialout 13603408372\2539224765

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7/17/2023 1:01:00 PM CDS Dialout 13606409219\2539224765
       ----<END OF MESSAGE>-----
028340 Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 7/17/2023 10:33:00 AM By: LEJ
         DateSaved: 7/17/2023 10:33:00 AM By: LEJ
         DateDelivered: 7/18/2023 10:56:00 AM By: KT
         DatePlayed: 7/18/2023 10:56:00 AM By:KT
         DateArchived: 7/18/2023 2:01:24 PM By: ARCHIVE
       <MessageFront>:
       STAMP:7/17/2023 10:33:09 AM*LEJCALLER: Tonya ScrogginsADD: 241 STEEL HEAD
       AVEForks, 98331TEL: $3606403321RE: Water is outHISTORY: Mon, Jul 17,
       10:33A (LEJ) Dial 360-340-8372Mon, Jul 17, 10:33A (LEJ) DispatchaddedMon,
       Jul 17, 10:33A (LEJ) Dialed -
       <MessageBack>:
       John Cell(§360-340-8372), Disposition: No AnswerMon, Jul 17, 10:33A (LEJ)
       TakenMon, Jul 17, 10:51A (CSK) DispatchselectedMon, Jul 17, 10:52A (CSK)
       Dial360-340-8372Mon, Jul 17, 10:52A (CSK) Dispatchdeleted (Deleted) Mon,
       Jul 17, 10:52A (CSK) DispatchaddedMon, Jul 17, 10:52A (CSK) Dialed - ...
       <DIALOUT HISTORY>:
         7/17/2023 10:33:00 AM LEJ Dialout 13603408372\2539224765
         7/17/2023 10:52:00 AM CSK Dialout 13603408372\2539224765
         7/17/2023 11:06:00 AM MRT Dialout 13603408372\2539224765
         7/17/2023 11:22:00 AM CSK Dialout 13603408372\2539224765
         7/17/2023 11:42:00 AM LEJ Dialout 13603408372\2539224765
       ----<END OF MESSAGE>----
CORP
      Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 7/17/2023 12:39:00 PM By: TNH
         DateSaved: 7/17/2023 12:39:00 PM By: TNH
         DateDelivered: 7/18/2023 7:39:00 AM By: KT
         DatePlayed: 7/18/2023 7:39:00 AM By:KT
         DateArchived: 7/18/2023 2:01:24 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       ----<END OF MESSAGE>----
COOP Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 7/18/2023 6:17:00 AM By: MRT
```

DateSaved: 7/18/2023 6:17:00 AM By: MRT
DateDelivered: 7/18/2023 6:17:00 AM By: MRT
DateArchived: 7/18/2023 2:01:24 PM By: ARCHIVE

<MessageFront>:

Exh. MY-17X, Page 74 of 89

```
WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       ----<END OF MESSAGE>----
 Colo Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 8/1/2023 11:19:00 AM By: SK
         DateSaved: 8/1/2023 11:19:00 AM By: SK
         DateDelivered: 8/1/2023 11:19:00 AM By: SK
         DateArchived: 8/1/2023 2:01:35 PM By: ARCHIVE
       <MessageFront>:
       WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN |
       ----<END OF MESSAGE>----
27516D Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 8/1/2023 9:59:00 PM By: AMH
         DateSaved: 8/1/2023 9:59:00 PM By: AMH
         DateDelivered: 8/2/2023 12:09:00 PM By: KT
         DatePlayed: 8/2/2023 12:09:00 PM By:KT
         DateArchived: 8/2/2023 2:01:37 PM By: ARCHIVE
       <MessageFront>:
       CALLER: Dave SudsonADD: 20810 231ST AVE SEMaple Valley,
       98038TEL: $9207408399RE: Echo glen community has no waterHISTORY: Tue, Aug
       1, 9:59P (AMH) emailinitiated to poppe.john@gmail.com
       ----<END OF MESSAGE>----
27510D
       Archived Message for Account: 4765 Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 8/2/2023 6:26:00 AM By: TNH
         DateSaved: 8/2/2023 6:26:00 AM By: TNH
         DateDelivered: 8/3/2023 8:34:00 AM By: KT
         DatePlayed: 8/3/2023 8:34:00 AM By:KT
         DateArchived: 8/3/2023 2:01:06 PM By: ARCHIVE
       <MessageFront>:
       CALLER: Aren ParisiADD: 23045 Se 206th stMaple Valley,
       98038TEL: $2067956631RE: they have no water and when heturns the handle
       its just hissingHISTORY: Wed, Aug 2, 6:26A (TNH) emailinitiated to
       poppe.john@gmail.comWed, Aug 2, 6:26A (TNH) emailcompleted to
       poppe.john@gmail.comWed, Aug 2, 6:26A (TNH) Taken
       <MessageBack>:
       Wed, Aug 2, 7:24A (TNH) emailinitiated to poppe.john@gmail.com
       ----<END OF MESSAGE>-----
2756D Archived Message for Account: 4765
                                            Billing Number: 4765
       <Client>: WASHINGTON WATER SUPPLY
         DateTaken: 8/2/2023 7:24:00 AM By: TNH
```

DatePlayed: 8/3/2023 8:34:00 AM By:KT DateArchived: 8/3/2023 2:01:06 PM By: ARCHIVE <MessageFront>: CALLER: Aren ParisiADD: 23045 SE 206th STMaple Valley, 98038TEL: \$2067956631RE: called earlier about not havingany water never got a call backHISTORY: Wed, Aug 2, 7:24A (TNH) emailinitiated to poppe.john@gmail.com -----<END OF MESSAGE>-----COPP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/2/2023 7:36:00 AM By: TNH DateSaved: 8/2/2023 7:36:00 AM By: TNH DateDelivered: 8/2/2023 7:36:00 AM By: TNH DateArchived: 8/2/2023 2:01:37 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | MAPLE | ----<END OF MESSAGE>-----275100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/14/2023 12:04:00 AM By: JET DateSaved: 8/14/2023 12:04:00 AM By: JET DateDelivered: 8/15/2023 9:01:00 AM By: KT DatePlayed: 8/15/2023 9:01:00 AM By:KT DateArchived: 8/15/2023 2:01:18 PM By: ARCHIVE <MessageFront>: CALLER: Aaron ParisiADD: 23045 se 206th stMaple Valley, 98038TEL: \$2067956631RE: Caller says that they have nowaterHISTORY: Mon, Aug 14, 12:04A (JET) email initiated topoppe.john@gmail.com ----<END OF MESSAGE>----275100 Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 8/16/2023 12:28:00 PM By: MJG DateSaved: 8/16/2023 12:28:00 PM By: MJG DateDelivered: 8/17/2023 12:11:00 PM By: KT DatePlayed: 8/17/2023 12:11:00 PM By:KT DateArchived: 8/17/2023 2:01:12 PM By: ARCHIVE <MessageFront>: CALLER: Dave SutfinADD: 20810 231st ave seMaple Valley, 98038TEL: \$9207408399RE: has no waterHISTORY: Wed, Aug 16, 12:28P (MJG) email initiated topoppe.john@gmail.com ----<END OF MESSAGE>----

DateSaved: 8/2/2023 7:24:00 AM By: TNH DateDelivered: 8/3/2023 8:34:00 AM By: KT

## Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 8/22/2023 3:42:00 PM By: AMH
DateSaved: 8/22/2023 3:42:00 PM By: AMH
DateDelivered: 8/23/2023 11:13:00 AM By: KT

DatePlayed: 8/23/2023 11:13:00 AM By:KT

DateArchived: 8/23/2023 2:01:02 PM By: ARCHIVE

### <MessageFront>:

STAMP:8/22/2023 3:42:20 PM\*AMHCALLER: Jennifer W/ Clallam PUDADD:Sequim, 98382TEL:\$3604529771RE: Unable to accept check due tomissing informationHISTORY: Tue, Aug 22, 3:42P (AMH) Dial360-340-8372Tue, Aug 22, 3:42P (AMH) Dispatchadded

### <MessageBack>:

Tue, Aug 22, 3:42P (AMH) Dialed - JohnCell(§360-340-8372), Disposition: LeftWordTue, Aug 22, 3:42P (AMH) TakenTue, Aug 22, 3:42P (AMH) Annotated----- 08/22/2023 03:42P AMH ------Cld John cell n/a and vm full

### <DIALOUT HISTORY>:

8/22/2023 3:42:00 PM AMH Dialout 13603408372\2539224765

----<END OF MESSAGE>----

### Copp Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 8/22/2023 3:48:00 PM By: AMH
DateSaved: 8/22/2023 3:48:00 PM By: AMH
DateDelivered: 8/23/2023 11:13:00 AM By: ISB

DateArchived: 8/23/2023 11:13:00 AM By: 13B

### <MessageFront>:

CALLER: Jennifer W/ Clallam County PUDADD:Sequim, 98382TEL:\$3604529771RE: Unable to accept check due to missing informationHISTORY: Tue, Aug 22, 3:48P (AMH) email initiated topoppe.john@gmail.com

----<END OF MESSAGE>----

## 51156 M Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 9/7/2023 5:55:00 AM By: KT DateSaved: 9/7/2023 5:55:00 AM By: KT DateDelivered: 9/8/2023 8:34:00 AM By: KT

DatePlayed: 9/8/2023 8:34:00 AM By:KT DateArchived: 9/8/2023 2:01:01 PM By: ARCHIVE

### <MessageFront>:

STAMP:9/7/2023 5:54:51 AM\*KTCALLER: Cora SaspitumADD: 302 trout aveForks, 98331TEL:§3606409129RE: no water .Had a planned poweroutage and no one turned the waterback on. This will also be happeningtonight per callerHISTORY: Thu, Sep 7, 5:54A (KT) Dial360-340-8372

Thu, Sep 7, 5:55A (KT) Dispatch addedThu, Sep 7, 5:55A (KT) Dialed - JohnCell(\$360-340-8372), Disposition: NoAnswerThu, Sep 7, 5:55A (KT) TakenThu, Sep 7, 5:55A (KT) AnnotatedThu, Sep 7, 6:10A (TNH) DispatchselectedThu, Sep 7, 6:11A (TNH) Dial360-340-8372Thu, Sep 7, 6:12A (TNH) Dispatchdeleted(Deleted)

#### <DIALOUT HISTORY>:

9/7/2023 5:54:00 AM KT Dialout 13603408372\2539224765 9/7/2023 6:11:00 AM TNH Dialout 13603408372\2539224765 9/7/2023 6:27:00 AM TNH Dialout 13603408372\2539224765 9/7/2023 6:45:00 AM KT Dialout 13606409129\2539224765 9/7/2023 11:25:00 AM AS Dialout 13606409129\2539224765

----<END OF MESSAGE>----

# 51150 M

Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 9/7/2023 7:17:00 AM By: CAB DateSaved: 9/7/2023 7:17:00 AM By: CAB DateDelivered: 9/8/2023 8:34:00 AM By: KT

DatePlayed: 9/8/2023 8:34:00 AM By:KT

DateArchived: 9/8/2023 2:01:01 PM By: ARCHIVE

### <MessageFront>:

STAMP:9/7/2023 7:17:10 AM\*CABCALLER: Tracy HixsonADD: 81 trout aveForks, 98331TEL:§3606402004RE: has no waterHISTORY: Thu, Sep 7, 7:17A (CAB) Dial360-340-8372Thu, Sep 7, 7:17A (CAB) Dispatch addedThu, Sep 7, 7:17A (CAB) Dialed - JohnCell(§360-340-8372), Disposition: No

### <MessageBack>:

AnswerThu, Sep 7, 7:17A (CAB) TakenThu, Sep 7, 7:20A (CAB) AnnotatedThu, Sep 7, 7:33A (KT) AnnotatedThu, Sep 7, 7:37A (MJG) DispatchselectedThu, Sep 7, 7:38A (MJG) Dial360-340-8372Thu, Sep 7, 7:38A (MJG) Dispatchdeleted(Deleted)Thu, Sep 7, 7:38A (MJG) Dispatch addedThu, Sep 7, 7:38A (MJG) Dialed - J ...

### <DIALOUT HISTORY>:

9/7/2023 7:17:00 AM CAB Dialout 13603408372\2539224765
9/7/2023 7:38:00 AM MJG Dialout 13603408372\2539224765
9/7/2023 7:57:00 AM MJG Dialout 13603408372\2539224765
9/7/2023 8:17:00 AM MJG Dialout 13603408372\2539224765
9/7/2023 8:43:00 AM MJG Dialout 13603408372\2539224765
9/7/2023 9:09:00 AM MJG Dialout 13603408372\2539224765
9/7/2023 9:56:00 AM MJG Dialout 13603408372\2539224765
9/7/2023 10:39:00 AM AS Dialout 13603408372\2539224765
9/7/2023 10:56:00 AM AS Dialout 13603408372\2539224765
9/7/2023 12:21:00 PM KT Dialout 13603408372\2539224765

----<END OF MESSAGE>----

5150M Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 9/8/2023 4:57:00 AM By: TNH

DateSaved: 9/8/2023 4:57:00 AM By: TNH DateDelivered: 9/11/2023 8:54:00 AM By: KT DatePlayed: 9/11/2023 8:54:00 AM By:KT DateArchived: 9/11/2023 2:01:40 PM By: ARCHIVE <MessageFront>: STAMP:9/8/2023 4:57:28 AM\*TNHCALLER: Tracy HixsonADD: 81 trout aveForks, 98331TEL: \$3606402004RE: water is outHISTORY: Fri, Sep 8, 4:57A (TNH) Dial360-340-8372Fri, Sep 8, 4:57A (TNH) Dispatch addedFri, Sep 8, 4:57A (TNH) Dialed - JohnCell(§360-340-8372), Disposition: No <MessageBack>: AnswerFri, Sep 8, 4:57A (TNH) TakenFri, Sep 8, 4:58A (TNH) AnnotatedFri, Sep 8, 5:14A (TNH) DispatchselectedFri, Sep 8, 5:19A (TNH) DispatchselectedFri, Sep 8, 5:20A (TNH) Dial3606402004----- 09/08/2023 04:57A TNH -----no answer vm is full----- 09/08/2023 05:21A TNH <DIALOUT HISTORY>: 9/8/2023 4:57:00 AM TNH Dialout 13603408372\2539224765 9/8/2023 5:20:00 AM TNH Dialout 13606402004\2539224765 ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/8/2023 5:31:00 AM By: KT DateDelivered: 9/8/2023 8:35:00 AM By: KT DateArchived: 9/8/2023 2:01:01 PM By: ARCHIVE <MessageFront>: 9/7\*12midnight-6a\*Forks had ascheduled power shut down. There ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/8/2023 5:32:00 AM By: KT DateDelivered: 9/8/2023 8:35:00 AM By: KT DateArchived: 9/8/2023 2:01:01 PM By: ARCHIVE <MessageFront>: is no water til 6a FYI -----<END OF MESSAGE>-----51150 M Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/8/2023 7:48:00 AM By: KT

DateSaved: 9/8/2023 7:48:00 AM By: KT

DateDelivered: 9/11/2023 8:54:00 AM By: KT DatePlayed: 9/11/2023 8:54:00 AM By:KT

DateArchived: 9/11/2023 2:01:40 PM By: ARCHIVE

Call

```
<MessageFront>:
```

STAMP:9/8/2023 7:48:24 AM\*KTCALLER: Mr. SasticumADD: 02 trout aveForks, 98331TEL:\$3606409219RE: wants you to turn the water backon pleaseHISTORY: Fri, Sep 8, 7:48A (KT) Dial360-340-8372Fri, Sep 8, 7:48A (KT) Dispatch addedFri, Sep 8, 7:48A (KT) Dialed - John

## <MessageBack>:

Cell(\$360-340-8372), Disposition: NoAnswerFri, Sep 8, 7:48A (KT) TakenFri, Sep 8, 7:49A (KT) AnnotatedFri, Sep 8, 8:04A (MRT) DispatchselectedFri, Sep 8, 8:04A (MRT) DispatchselectedFri, Sep 8, 8:04A (MRT) Dial360-340-8372Fri, Sep 8, 8:05A (MRT) Dispatchdeleted(Deleted)

### <DIALOUT HISTORY>:

9/8/2023 7:48:00 AM KT Dialout 13603408372\2539224765
9/8/2023 8:04:00 AM KT Dialout 13603408372\2539224765
9/8/2023 8:24:00 AM KT Dialout 13603408372\2539224765
9/8/2023 8:40:00 AM KT Dialout 13603408372\2539224765
9/8/2023 8:57:00 AM KT Dialout 13603408372\2539224765
9/8/2023 9:14:00 AM KT Dialout 13603408372\2539224765
9/8/2023 9:29:00 AM KT Dialout 13603408372\2539224765
9/8/2023 9:45:00 AM KT Dialout 13606409219\2539224765

----<END OF MESSAGE>----

## 275100 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 9/8/2023 9:51:00 AM By: TNH
DateSaved: 9/8/2023 9:51:00 AM By: TNH
DateDelivered: 9/11/2023 8:54:00 AM By: KT

DatePlayed: 9/11/2023 8:54:00 AM By:KT

DateArchived: 9/11/2023 2:01:40 PM By: ARCHIVE

### <MessageFront>:

CALLER: Lois NangleADD: 2713 229th ave seMaple Valley, 98038TEL:\$2064066306RE: is needing to get a call backregarding her Well has a few questionsHISTORY: Fri, Sep 8, 9:51A (TNH) emailinitiated to poppe.john@gmail.com

----<END OF MESSAGE>----

## Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 9/15/2023 10:36:00 AM By: CDS DateSaved: 9/15/2023 10:36:00 AM By: CDS DateDelivered: 9/18/2023 12:06:00 PM By: KT

DatePlayed: 9/18/2023 12:06:00 PM By:KT

DateArchived: 9/18/2023 2:01:40 PM By: ARCHIVE

### <MessageFront>:

CALLER: MikeADD: 20713 229th ave seMaple Valley, 98038TEL: \$2067195770RE: Caller is wanting to know atimeline of when the well will befixed. Wants to speak to John abouttimeline as they need to sell home.HISTORY: Fri, Sep 15, 10:36A (CDS) email initiated topoppe.john@gmail.com

## 51150M

## Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 9/21/2023 3:30:00 PM By: CAB
DateSaved: 9/21/2023 3:30:00 PM By: CAB
DateDelivered: 9/22/2023 8:48:00 AM By: KT

DatePlayed: 9/22/2023 8:48:00 AM By:KT

DateArchived: 9/22/2023 2:01:10 PM By: ARCHIVE

### <MessageFront>:

STAMP:9/21/2023 3:30:30 PM\*CABCALLER: Raymond SasticumADD: 302 trout aveForks, 98331TEL:\$3606409219RE: has no water and power was out andis now back onHISTORY: Thu, Sep 21, 3:30P (CAB) Dial360-340-8372Thu, Sep 21, 3:30P (CAB) Dispatchadded

### <MessageBack>:

Thu, Sep 21, 3:30P (CAB) Dialed - JohnCell(§360-340-8372), Disposition: NoAnswerThu, Sep 21, 3:30P (CAB) TakenThu, Sep 21, 3:31P (CAB) AnnotatedThu, Sep 21, 3:46P (AS) DispatchselectedThu, Sep 21, 3:47P (AS) Dial360-340-8372Thu, Sep 21, 3:47P (AS) Dispatchdeleted(Deleted)Thu, Sep 21, 3:47P (AS) Dispatch a ...

### <DIALOUT HISTORY>:

9/21/2023 3:30:00 PM CAB Dialout 13603408372\2539224765
9/21/2023 3:47:00 PM AS Dialout 13603408372\2539224765
9/21/2023 4:11:00 PM AMH Dialout 13603408372\2539224765
9/21/2023 5:26:00 PM AMH Dialout 13603408372\2539224765
9/21/2023 6:00:00 PM AMH Dialout 13603408372\2539224765
9/21/2023 6:19:00 PM KDS Dialout 13603408372\2539224765
9/21/2023 6:37:00 PM AMH Dialout 13603408372\2539224765
9/21/2023 6:55:00 PM AMH Dialout 13603408372\2539224765
9/21/2023 7:47:00 PM AMH Dialout 13603408372\2539224765
9/21/2023 8:24:00 PM AMH Dialout 13603408372\2539224765
9/21/2023 8:24:00 PM AMH Dialout 13603408372\2539224765

----<END OF MESSAGE>-----

## 728340 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 9/21/2023 4:37:00 PM By: AS
DateSaved: 9/21/2023 4:37:00 PM By: AS
DateDelivered: 9/22/2023 8:48:00 AM By: KT
DatePlayed: 9/22/2023 8:48:00 AM By: KT

DateArchived: 9/22/2023 2:01:10 PM By: ARCHIVE

### <MessageFront>:

STAMP:9/21/2023 4:36:51 PM\*ASCALLER: Carolyn LynchADD: 40 trout aveForks, 98331TEL:§3607802126RE: customer has no waterHISTORY: Thu, Sep 21, 4:37P (AS) Dial360-340-8372Thu, Sep 21, 4:37P (AS) Dispatch addedThu, Sep 21, 4:37P (AS) Dialed - JohnCell(§360-340-8372), Disposition: Left

WordThu, Sep 21, 4:37P (AS) TakenThu, Sep 21, 4:37P (AS) AnnotatedThu, Sep 21, 5:27P (AMH) DispatchselectedThu, Sep 21, 5:27P (AMH) Dial360-340-8372Thu, Sep 21, 5:28P (AMH) Dispatchdeleted (Deleted) Thu, Sep 21, 5:28P (AMH) DispatchaddedThu, Sep 21, 5:28P (AMH) Dialed - ... <DIALOUT HISTORY>: 9/21/2023 4:37:00 PM AS Dialout 13603408372\2539224765 9/21/2023 5:27:00 PM AMH Dialout 13603408372\2539224765 9/21/2023 6:02:00 PM AMH Dialout 13603408372\2539224765 9/21/2023 6:19:00 PM KDS Dialout 13603408372\2539224765 9/21/2023 6:42:00 PM AMH Dialout 13603408372\2539224765 9/21/2023 7:44:00 PM AMH Dialout 13603408372\2539224765 9/21/2023 8:23:00 PM AMH Dialout 13603408372\2539224765 9/21/2023 8:45:00 PM AMH Dialout 13603408372\2539224765 9/21/2023 9:06:00 PM JET Dialout 13603408372\2539224765 9/21/2023 9:07:00 PM JET Dialout 1R13603408372\2539224765 9/21/2023 9:07:00 PM JET Dialout 2R13603408372\2539224765 9/21/2023 9:07:00 PM JET Dialout 3R13603408372\2539224765 9/21/2023 9:12:00 PM JET Dialout 13607802126\2539224765 9/21/2023 9:13:00 PM JET Dialout 13603408372\2539224765 ----<END OF MESSAGE>----CARP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/21/2023 6:26:00 PM By: AS DateSaved: 9/21/2023 6:26:00 PM By: AS DateDelivered: 9/22/2023 1:09:00 AM By: JET DatePlayed: 9/22/2023 1:09:00 AM By:JET DateArchived: 9/22/2023 2:01:10 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ADDRESS: | 302 TROUT | ZIP: | 98331 | ----<END OF MESSAGE>----5150M Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/21/2023 6:29:00 PM By: AS DateSaved: 9/21/2023 6:29:00 PM By: AS DateDelivered: 9/22/2023 8:48:00 AM By: KT DatePlayed: 9/22/2023 8:48:00 AM By:KT DateArchived: 9/22/2023 2:01:10 PM By: ARCHIVE <MessageFront>: STAMP:9/21/2023 6:29:06 PM\*ASCALLER: Cora SasaticumADD: 302 trut aveForks, 98331TEL:§3606409219RE: customer is has no waterHISTORY: Thu, Sep 21, 6:29P (AS) Dial360-340-8372Thu, Sep 21, 6:29P (AS) Dispatch addedThu, Sep 21, 6:29P (AS) Dialed - JohnCell(\$360-340-8372), Disposition: Left

WordThu, Sep 21, 6:29P (AS) TakenThu, Sep 21, 6:29P (AS) AnnotatedThu, Sep 21, 6:45P (AS) DispatchselectedThu, Sep 21, 6:47P (AS) Dial360-340-8372Thu, Sep 21, 6:47P (AS) Dispatchdeleted(Deleted)Thu, Sep 21, 6:47P (AS) Dispatch addedThu, Sep 21, 6:48P (AS) Dialed - JohnCell(\$360-340-8372), Disposition: <DIALOUT HISTORY>: 9/21/2023 6:29:00 PM AS Dialout 13603408372\2539224765 9/21/2023 6:47:00 PM AS Dialout 13603408372\2539224765 9/21/2023 7:53:00 PM SB Dialout 13603408372\2539224765 9/21/2023 8:33:00 PM AMH Dialout 13603408372\2539224765 9/21/2023 8:50:00 PM AMH Dialout 13603408372\2539224765 9/21/2023 9:14:00 PM JET Dialout 13606409219\2539224765 ----<END OF MESSAGE>----CORP Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/21/2023 6:44:00 PM By: AS DateSaved: 9/21/2023 6:44:00 PM By: AS DateDelivered: 9/21/2023 6:44:00 PM By: AS DateArchived: 9/22/2023 2:01:10 PM By: ARCHIVE <MessageFront>: WHAT WOULD YOU LIKE TO DO: | CONTACTJOHN | ----<END OF MESSAGE>----Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/22/2023 4:13:00 PM By: MB DateSaved: 9/22/2023 4:13:00 PM By: MB DateDelivered: 9/25/2023 9:07:00 AM By: KT DatePlayed: 9/25/2023 9:07:00 AM By:KT DateArchived: 9/25/2023 2:02:13 PM By: ARCHIVE <MessageFront>: CALLER: AREN PARISIADD: 23045 SE 206TH STREETMaple Valley, 98038TEL: \$2067956631RE: NO WATER PRESSURE AND HARDLY ANYWATER COMING OUTHISTORY: Fri, Sep 22, 4:13P (MB) emailinitiated to poppe.john@gmail.com ----<END OF MESSAGE>----275/0D Archived Message for Account: 4765 Billing Number: 4765 <Client>: WASHINGTON WATER SUPPLY DateTaken: 9/22/2023 6:52:00 PM By: DJC DateSaved: 9/22/2023 6:52:00 PM By: DJC DateDelivered: 9/25/2023 9:07:00 AM By: KT DatePlayed: 9/25/2023 9:07:00 AM By:KT DateArchived: 9/25/2023 2:02:13 PM By: ARCHIVE

275 100

<MessageFront>:

Exh. MY-17X, Page 83 of 89

CALLER: Dave SutsonADD: 20810 231st ave seMaple Valley, 98038TEL:\$9207408399RE: water pressure is basicly gone, dropping quicklyHISTORY: Fri, Sep 22, 6:52P (DJC) email initiated topoppe.john@gmail.com

----<END OF MESSAGE>----

## CAP Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 10/7/2023 3:35:00 PM By: AS DateSaved: 10/7/2023 3:35:00 PM By: AS DateDelivered: 10/9/2023 1:01:00 PM By: KT

DatePlayed: 10/9/2023 1:01:00 PM By:KT

DateArchived: 10/9/2023 2:03:22 PM By: ARCHIVE

### <MessageFront>:

STAMP:10/7/2023 3:34:48 PM\*ASCALLER: Laurie FergussonADD: 13072 phelps rd neBainbridge Island, 98110TEL:\$2066831431RE: no water since 2pmHISTORY: Sat, Oct 7, 3:34P (AS) Dial360-340-8372Sat, Oct 7, 3:35P (AS) Dispatch addedSat, Oct 7, 3:35P (AS) Dialed - JohnCell(\$360-340-8372), Disposition: Left

### <MessageBack>:

WordSat, Oct 7, 3:35P (AS) TakenSat, Oct 7, 3:35P (AS) AnnotatedSat, Oct 7, 3:57P (CSK) DispatchselectedSat, Oct 7, 3:57P (CSK) Dial360-340-8372Sat, Oct 7, 3:58P (CSK) Dispatchdeleted(Deleted)Sat, Oct 7, 3:58P (CSK) Dispatch addedSat, Oct 7, 3:58P (CSK) Dialed - JohnCell(§360-340-8372), Disposition: ...

### <DIALOUT HISTORY>:

10/7/2023 3:34:00 PM AS Dialout 13603408372\2539224765 10/7/2023 3:57:00 PM CSK Dialout 13603408372\2539224765 10/7/2023 4:25:00 PM AS Dialout 13603408372\2539224765 10/7/2023 5:49:00 PM CSK Dialout 13603408372\2539224765 10/7/2023 6:30:00 PM SB Dialout 13603408372\2539224765 10/7/2023 7:59:00 PM CSK Dialout 12066831431\2539224765

----<END OF MESSAGE>----

## 275109 Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 10/16/2023 2:32:00 PM By: KDS
DateSaved: 10/16/2023 2:32:00 PM By: KDS
DateDelivered: 10/18/2023 2:00:00 AM By: MRT

DatePlayed: 10/18/2023 2:00:00 AM By:MRT

DateArchived: 10/18/2023 2:01:47 PM By: ARCHIVE

### <MessageFront>:

CALLER: Matt Shandrick (son) ADD: 20606 231st ave seMaple Valley, 98038TEL: \$2063483466RE: customer is Linda Shandrick withacct # EG6033-01 pls call re accountHISTORY: Mon, Oct 16, 2:32P (KDS) Dial360-340-8372Mon, Oct 16, 2:32P (KDS) DispatchaddedMon, Oct 16, 2:32P (KDS) Dialed - John

Cell(\$360-340-8372), Disposition: NoAnswerMon, Oct 16, 2:32P (KDS) TakenMon, Oct 16, 2:32P (KDS) EditedMon, Oct 16, 2:32P (KDS) Dispatchdeleted(MessageSaved)Mon, Oct 16, 2:34P (KDS) DispatchdedMon, Oct 16, 2:34P (KDS) AnnotatedMon, Oct 16, 2:45P (KDS) Dispatchdeleted(Deleted)Mon, Oct 16, 2:45P (KDS) Dispatch ...

### <DIALOUT HISTORY>:

10/16/2023 2:32:00 PM KDS Dialout 13603408372\2539224765 10/16/2023 2:56:00 PM SMK Dialout 13603408372\2539224765

----<END OF MESSAGE>----

Cap Archived Message for Account: 4765 Billing Number: 4765

<Client>: WASHINGTON WATER SUPPLY

DateTaken: 11/6/2023 1:01:00 PM By: CSK
DateSaved: 11/6/2023 1:01:00 PM By: CSK
DateDelivered: 11/6/2023 1:01:00 PM By: CSK
DateArchived: 11/6/2023 2:01:59 PM By: ARCHIVE

<MessageFront>:

WHAT WOULD YOU LIKE TO DO: | MAPLE |

----<END OF MESSAGE>----

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Friday, August 16, 2024 9:59:03AM

Print Date:

| Contact Method Log                          | 50                |  |                             |         |  |   |    |
|---|-------------------|--|-----------------------------|---------|--|---|----|
|   | 7)<br>2)          |  |                             |         | Start Date and Time: End Date and Time: Start Client: End Client: Contact Method: Adjusted Time Zones: Show Msg: | 11/1/2023 12:00:00AM<br>8/1/2024 11:59:59PM<br>4765<br>4765<br>ALL<br>False<br>True |    |
|   |                   |  |                             |         | Total Page Count:  | 4   |    |
| Date  | CM Type           | Initials                               | Destination                 | Outcome | Delivered Date   | Message   |    |
| <b>Client: 4765</b><br>3/12/2024 2:59:30PM  | Washingt<br>Email | Washington Water Supply Email SMK popp | Supply poppe.john@gmail.com | Sent    |  | CALLER: Jon Locke 473128  |    |
|   |                   |  |                             |         |  | ADD: 17527 henceville rd<br>Seabeck: 98380  |    |
|   |                   |  |                             |         |  | TEL: 3602716663<br>RF: has a weak in well house / main line very                    |    |
|   |                   |  |                             |         |  | difficult fix   |    |
| 3/15/2024 10:18:53AM                        | Email             | CDS                                    | poppe.john@gmail.com        | Sent    |  | CALLER: Bill Blair W/ Bill Blair Plumbing 473/28                                    | 82 |
|   |                   |  |                             |         |  | ADD: 17533 nw hensville rd  |    |
|   |                   |  |                             |         |  | Seabeck, 98380<br>TEL: 3607310256   |    |
|   |                   |  |                             |         |  | RE: Caller is needing to know what he is  |    |
|   |                   |  |                             |         |  | supposed to be fixing. Was hired by   |    |
| 3/22/2024 11:35:02AM                        | Fmail             | I                                      | moo liemn@uhoi eudou        | too.    |  | Washington Water Supply for a fix.  | 6  |
|   | j                 |  |                             | 5       |  | ADD: 20726 231st ave SE   |    |
| i   |                   |  |                             |         |  | Maple Valley, 98038   |    |
| ≣xŀ   |                   |  |                             |         |  | TEL: 9712212764   |    |
| J. 5000/05/05/05/05/05/05/05/05/05/05/05/05 | :                 | i                                      | : (                         |         |  | ,   | -  |
| 3 <u>8</u> 2/2024 (1:35:56AM)               | Email             | Ĭ                                      | poppe.john@gmail.com        | Sent    | 1  | CALLER: Joe Gstettenbauer   | 1  |
| -1 <sup>-</sup>                             |                   |  |                             |         |  | AUD: 20/26 231st ave SE   |    |
| 7X,   |                   |  |                             |         |  | Maple Valley, 90030   |    |
| Pa  |                   |  |                             |         |  | RE: they have no water wants to know if you   |    |
| ag  |                   |  |                             |         |  | have any idea why   |    |
| 3/27/2024 2:45:15PM                         | Email             | KDS                                    | poppe.john@gmail.com        | Sent    |  | CALLER: Aren Parisi 275 10D   | Ğ  |
| 36  |                   |  |                             |         |  | h st  |    |
| of  |                   |  |                             |         |  | Maple Valley, 98038   |    |
| 89  |                   |  |                             |         |  | TEL: 2067956631   |    |
| )   |                   |  |                             |         |  | RE: is waiting for someone to call about  |    |
|   |                   |  |                             |         |  | someone coming over to pick up the money  |    |
|   |                   |  |                             |         |  | ne owes on his bill pls call  |    |
| 70  |                   |  | . (                         | •       |  |   |    |

| Date                | CM Type | Initials | Destination          | Outcome | Delivered Date | Message   |
|---------------------|---------|----------|----------------------|---------|----------------|---|
| 4/4/2024 3:09:55PM  | Email   | SMK      | poppe.john@gmail.com | Sent    |                | CALLER: Bob Hansen 275 jのひ<br>ADD: 21006 231st ave se<br>Maple Valley, 98038  |
|                     |         |          |                      |         |                | TEL: 2069994490<br>RE: needs to speak to billing re credit that   |
| 5/2/2024 7:27:54PM  | Email   | KDS      | poppe.john@gmail.com | Sent    |                | and it hasnt been applied to his account call EB: Daymond Sactions  |
|                     |         |          |                      |         | Į.             | ADD: 302 trout ave<br>Forks, 98331<br>TEL: 3606409219   |
|                     |         |          |                      |         |                | RE: your water line is broke - has been for about 6 days now - wanting to let you know his is repaired but still sees water gushing from his road |
|                     |         |          |                      |         |                | **we tried to call John for several hours and there was no answer and mailbox on voicemail  |
| 5/6/2024 12:19:48PM | Email   | 포        | poppe.john@gmail.com | Sent    |                | ADD: 4860 nw hosman circle  |
| 5/20/2024 1:53:14PM | Email   | W<br>W   | poppe.john@gmail.com | Sent    | 1377           | TEL: 3606981300  RE: Would like to cancel appointment made  CALLER: RAYMOND SASTICU  ADD: 302 TROUT AVENUE  |
| Exh                 |         |          |                      |         |                | Forks, 98331<br>TEL: 3606409219<br>RE: THE WATER LINE IN THE STREET IS<br>BROKEN AND HAS BEEN FOR SIX WEEKS.<br>NEEDS THIS FIXED ASAP. ALMOST NO  |
| TY 1:03:25AM        | Email   | H        | poppe.john@gmail.com | Sent    |                | WATER PRESSURE NOW.  CALLER: David Suffin  ADD: 20810 231st ave se  Maple Valley, 98038   |
| , Page 87 of 89     |         |          |                      |         |                | RE: calling to report the water outage  |

| Message CALLER: Satomi Miyakawa ADD: 20843 231st Avenue Southeast, Maple Valley, WA 98038-8977, USA | TEL: 2535614144  RE: relay message to Mr poppy, owner of the echoglen water area in maple valley. need to do major water repairs in my house, but need capability to shut off water from the street, possibly need meter and shut off valve. the repairs will take a few days so please call back.  CALLER: Satomi Miyakawa  ADD: 20843 231st Avenue Southeast, Maple Valley, WA 98038-8977, USA | TEL: 2535614144 RE: Needing to speak with Mr Poppy about water work on her house and the valve that is not working right now. She doesn't want to cause flooding issues and is needing the shut off valve working properly.  CALLER: Satomi Miyakawa ADD: 20843 231st Avenue Southeast, Maple Valley, WA 98038-8977, USA | TEL: 2535614144 RE: would like to know when she is getting her water meter installed. CALLER: Satomi Miyakawa ADD: 20843 231st Avenue Southeast, Maple Valley, WA 98038-8977, USA | TEL: 2535614144  RE: Returning missed call. Please leave VM if no answer. CALLER: Jennifer Weston ADD: 4388 Northwest Hosman Circle, Silverdale, WA 98383-8850, USA | TEI 5092808689 RE: Jennifer, Clear Creek Owners Assoc is having work done at her residence, needs someone to come out and locate the water lines. Please call back. |                    |
|---|--|--|---|---|---|--------------------|
| Delivered Date  |  |  |   |   |   |                    |
| Outcome<br>Sent   | Sent   | Sent   | Sent  | Sent  |   | 8                  |
| <b>Destination</b><br>poppe.john@gmail.com  | poppe.john@gmail.com   | poppe.john@gmail.com   | poppe.john@gmail.com  | poppe.john@gmail.com  |   | Contact Method Log |
| Initials<br>SAF   | АМН  | 丑  | JAD   | SAF   |   |                    |
| <b>CM Type</b><br>Email   | Email  | Email  | Email   | Email   |   |                    |
| 4:27:19PM   | 6:58:24PM  | 4:12:16PM  | 2:07:48PM   | W <sub>8</sub> ,2027<br>5:18:18PM<br>1Y-17X,₩   |   |                    |
| <b>Date</b> 6/6/2024  | 6/6/2024   | 6/13/2024  | 6/14/2024<br>Exh. M   | 1Y-17X,∰age 8   | 8 of 89   | V1.8.1             |

| Message<br>CALLER: Maureen Walsh           | Southeas | TEL: 4257373586 RE: Maureen is calling to make sure that the payment mailed in over 10 days ago was received. Her water is off, so she is wondering if the payment was indeed received. the power is off in her area so that might be part of it  CALLER: Dave Sutfin | ADD: 20810 231st Avenue Southeast, Maple Valley, WA 98038-8977, USA  TEL: 9207408399  RE: water pressure is very low, almost out for the last hour and a half  CALLER: DAVE SUTFIN | ADD: 20810 231st Avenue Southeast, Maple<br>Valley, WA 98038-8977, USA<br>TEL: 9207408399<br>RE: echo Genn water outage |              |                    |           | 9                  |       |           |                    |               |
|--|----------|---|--|---|--------------|--------------------|-----------|--------------------|-------|-----------|--------------------|---------------|
| Delivered Date                             |          |   |  |   |              |                    |           |                    |       |           |                    |               |
| Outcome<br>Sent                            |          | Sent  | Sent   |   |              | WCTP               | 0         |                    |       | 0         | 0                  |               |
| _  |          | _   |  |   |              | SNPP               | 0         |                    | SNPP  | 0         | 0                  |               |
| <b>Destination</b><br>poppe.john@gmail.com |          | poppe.john@gmail.com  | poppe.john@gmail.com   |   |              | WSW<br>0           | 0         | 0                  | MSM   | 0         | <b>0</b> c         | •             |
| <u>s</u>                                   |          |   |  |   |              | TAP<br>0           | 0         | 0.00               | TAP   | 0         | 0 0                | •             |
| CM Type Initia                             |          | Email   | Email  |   |              | SWS<br>0           | 0         | 0                  | SMS   | 0         | o o                | ,             |
| <b>Date</b><br>6/24/2024 3:51:46PM         |          | :41:52PM  | 7:02:20PM  |   | records      | Email<br><b>18</b> | 0         | 0.00<br>0.00       | Email | 18        | <b>-</b> 0         |               |
| <b>Date</b><br>6/24/2024                   |          | 7/8/2024 8:41:52PM  | 7/11/2024 7:02:20PM  |   | <b>18</b> re | [Success]          | [Failure] | ⊼<br>Egeby]<br>Exh |       | [Success] | [Faugre]<br>[Rexv] | Page 89 of 89 |