

WA Outage Report

Report Number :	556467
Impacted Company :	ZiPLY Fiber
Date and Time :	05/03/2022 , 02:30
TIMEZONE :	PT
For Questions Contact :	888-488-4427
Reason for Outage Notification :	FCC Reportable
Cause of Outage :	Cable Theft
Location of Outage :	10300 20TH ST SE,LAKE STEVENS
Exchange Name / Wire Center :	LAKE STEVENS
Expected Duration :	N/A
Actual Duration :	90 Hrs 12 mins
Number of Customers/ Cable pair impacted :	287
Services Affected :	TDM
Agencies Notified :	ZIPLY NOC
Significant Update :	Splicers are working on both cable ends of the cable splicing the cable pairs through. ETTR later today.
Resolution :	On site cable was stolen at Lake Stevens location in Washington. Cable needed to be placed by construction and both ends spliced. Once new cable was placed and spliced services were restored.
Restore Date/Time :	5/6/2022 20:42