WUTC DOCKET: 181051 EXHIBIT: BR-29C (R) ADMIT ☑ W/D ☐ REJECT ☐

BEFORE THE WASHINGTON UTILITIES & TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC,

Respondent.

DOCKET UT-181051

BRIAN ROSEN

ON BEHALF OF THE WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL PUBLIC COUNSEL UNIT

Exhibit BR-29C

Comtech Confidential Response to Public Counsel Data Request No. 9 (Revised September 16, 2021)

December 15, 2021

Shaded Information is Designated Confidential per Protective Order in Docket UT-181051

REDACTED VERSION

CONFIDENTIAL PER PROTECTIVE ORDER IN DOCKET NO. UT-181051

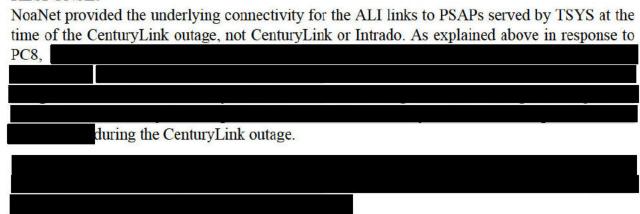
UTC v. CenturyLink, Docket UT-181051

TeleCommunication System, Inc.'s Response to PC Data Request Nos. 1-9 (REVISED)

September 16, 2021

- PC9. Regarding the links between Comtech and Intrado that were used for ALI query and response, both the PSAP to ALI (for all Washington PSAPs) and ALI to MPC/GMLC/VPC:
 - a. Were the links fully operational throughout the incident?

RESPONSE:



b. If any of the links were affected, was that communicated to CenturyLink?

RESPONSE:

Not applicable as the ESInet ALI links to PSAPs were provided by NoaNet, not CenturyLink.

c. Please describe how the outage was communicated to CenturyLink and supply copies of outage trouble reports.

RESPONSE:

TSYS did not have an ALI outage during the CenturyLink outage period.

Respondents for PC9: Susan Ornstein, Senior Director, Legal & Regulatory Affairs
Todd Poremba, Vice President, Product Management
Ruobo Lu, Senior Director, NOC Services