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Integra Telecom Launches Hosted Voice Service

Company's Hosted Voice Service Introduces a New Level of Fully Managed Business Communications

PORTLAND, Ore., Oct. 3, 2012 - Integra Telecom Inc., a leading provider of fiber-based, business-grade networking, communications and technology solutions, now offers Hosted Voice Service. This service provides a fully managed and feature-rich integrated voice, data and equipment solution for business customers of all sizes. Hosted Voice Service introduces customers to the benefits of an integrated communications solution from a single service provider, eliminating the cost of deploying or acquiring on-site communications equipment and providing consistent, simplified billing via a fixed monthly fee.

"With Hosted Voice Service, Integra satisfies business customer demand for a reliable, fully managed communications solution. This offering allows businesses to focus on their growth and day-to-day priorities, leaving network support and management in the hands of one trusted provider—Integra," said Joe Harding, senior vice president of marketing at Integra Telecom. "Regardless of business size, Hosted Voice Service provides customers with a scalable product that grows with their rapidly evolving needs, while also offering the superior service that differentiates Integra from the competition."

Built by partnering with leading industry vendor Metaswitch Networks, Integra's Hosted Voice Service offers businesses a flexible and affordable business grade communications solution over a fully managed fiber-based IP network for complete data and voice integration, requiring minimal costs and limited IT support. Further, this complete integrated communications package introduces a powerful solution for businesses with single or multiple service locations. Hosted Voice Service complements and enhances Integra's existing portfolio of managed PBX and premise-based equipment to address the full range of user requirements and purchasing preferences. The features of Hosted Voice Service include:

- Integrated voice/data circuit up to 100 Mb/s;
- Per line feature package bundle and optional a la carte features;
- Fully managed customer premise equipment (CPE); and
- Service management through a simple and secure web portal.

"We are excited for the opportunity to expand our relationship with Integra as their chosen hosted voice service provider," said John Lazar, CEO of Metaswitch. "Integra recognizes the importance of strong partnerships to deliver a cost-efficient, extremely high quality hosted voice solution and to further meet the growing demand for cloud-based services."

Hosted Voice Service is available throughout Integra's major metropolitan markets offering a unified communications experience - one vendor, one bill - with simplified and predictable pricing. This most recent offering joins Cloud Firewall Service, Managed PBX, Online Data Storage and Collaboration & Messaging Services as part of Integra's growing Managed & Cloud Services portfolio.

Frontier Petition for Competitive Classification

For more information about Integra's Hosted Voice Services, visit www.integratelecom.com.

About Integra Telecom

Integra is one of the largest facilities-based providers of communication and networking services in the western United States. We connect businesses of all sizes with advanced networking, communications and technology solutions in 35 metropolitan markets. Integra owns and operates an enterprise-class network consisting of a 5,000-mile long-haul fiber-optic network, 3,000 miles of metropolitan fiber and a nationwide IP/MPLS network. Our fiber network connects directly to more than 2,000 enterprise buildings and data centers. Through our expansive Ethernet footprint, we can deliver high-bandwidth services to more than 400,000 businesses. At Integra, we understand our customers need reliable, secure and flexible solutions delivered with unmatched expertise and quality of service. For more information, visit www.integratelecom.com.

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http://www.integratelecom.com/about/news/Pages/Integra-Telecom-Launches-Hosted-Vo...   12/19/2012
Frontier Petition for Competitive Classification

WCI Local Phone Services

Connect your business with customized, next-generation voice technology.

WCI

WCI offers a range of options for Local Phone service using next-generation network and VoIP technology. Whether your company is in need of a single-site solution or full-scale Local Phone services at multiple locations, WCI provides reliable and cost-effective business-class services designed to fit your needs.

DIGITAL T1 SERVICES

Digital T1 circuits provide your business with full local calling capabilities. A Digital T1 provides up to 24 channels. Digital T1's provide clearer connections, can handle data more efficiently, and are easier to monitor than traditional analog-based networks. Dynamic Line Sharing provides effective routing of incoming calls.

DIGITAL PRI SERVICES

WCI's ISDN Primary Rate Interface (PRI) signaling confines Caller ID data communications to a single channel on the standard 24-digital channel T1 circuit. This allows the remaining 23 channels on your network to deliver incoming calls with greater speed and efficiency.

PRI signaling also allows you to "outpulse" DID numbers to Caller IDs. In other words, when your employees place calls on their individual phone lines, their DID phone numbers will be transmitted to the Caller ID of the person they are calling.

DIRECT INWARD DIALING (DID)

DID's let you assign unique, direct phone numbers to individual employees. (For example, your VP of Sales is assigned the number (206) 555-1520; your VP of Marketing is assigned (206) 555-1521, etc.)

This allows your customers and vendors to place direct calls to executives and account managers at your company with whom they regularly do business. It also cuts down on the number of incoming phone calls to your main business number that your receptionist must answer.

INTEGRATED VOICE AND DATA (IVAD)

WCI's IVAD integrates Local Phone and Internet service over a single T1 connection. This cost-effective solution allows smaller businesses and locations to take advantage of Digital T1 services such as direct phone numbers and Dedicated Internet Access. Your company can simplify business operations using one reliable and scalable dedicated circuit, with all services consolidated on a single bill.

SIP-BASED LOCAL PHONE SERVICE

SIP-based Local Phone Service lets you establish local phone numbers in remote markets, all connected to your central business location(s) through VoIP technology. For example, you can set up local phone numbers in New York and Los Angeles that will connect via the Internet to your home office in Seattle. Customers in these markets can call your home office at less than the cost of regular Long Distance. *(See the "WCI SIP-based Local Phone Services" product brief for more information.)*

BENEFITS

- Local Phone services designed to meet your business needs.

- Choose the most cost-effective Local Phone service for your company

- Full local calling capabilities through next-generation digital T1 connections and VoIP technology

- Digital T1s provide clearer connections over analog circuits

- Scalable options allow you to add more lines as your business grows

- SIP-based Local Phone Service lets you establish local phone numbers in remote markets. You can connect customers in these markets to your home office through VoIP technology.

FEATURES

- 24 digital channels on one T1 network

- Inbound Caller ID through PRI signaling

- Dynamic Line Sharing effectively routes incoming calls

- Direct Inward Dialing lets you assign unique phone numbers to individual employees

- Integrated Voice and Data consolidates Local Phone and Internet on one Digital T1 connection

- 24/7/365 Call Center support from WCI