Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734 **PSE.com** 

October 30, 2009

## VIA ELECTRONIC FILING AND REGULAR MAIL

Mr. David Danner, Executive Director and Secretary Washington Utilities and Transportation Commission P.O. Box 47250 Olympia, WA 98504-7250

Re: PSE Meter and Billing Performance Quarterly Filing Docket Nos. UE-072300 and UG-072301 (consolidated)

Dear Mr. Danner:

Pursuant to the Partial Settlement Stipulation of Service Quality, Meter and Billing Performance, and Low-Income Bill Assistance ("Settlement Stipulation") adopted by the Commission on October 8, 2008, in consolidated Docket Nos. UE-072300 and UG-072301 Order 12 ("Order"); Puget Sound Energy ("PSE") provides herewith an original and twelve copies of PSE's Meter and Billing Performance Quarterly Filing for the period ended September 30, 2009.

This filing addresses requirements and conditions set forth in the Order and in accordance with additional detailed terms prescribed in the Settlement Stipulation. In particular, for this reporting period, this filing includes the Meter and Billing Performance Quarterly Report for the third quarter of 2009.

The Meter and Billing Performance Quarterly Report details, as of September 30, 2009:

- PSE's ability and plan to track and report monthly vintages of potential meter and billing problems (per paragraph 34.i of the Settlement Stipulation)
- PSE's meter and billing performance under the phase-in period standards for meter and billing problems identified in 2008 and under the ongoing standards for problems identified in 2009 and after (per paragraph 36 of the Settlement Stipulation)

Mr. David Danner October 30, 2009 Page 2 of 2

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions, please contact me at (425) 462-3495.

Sincerely,

Tom DeBoer

Tom DiBoy

Director, Federal & State Regulatory Affairs

## Enclosure

cc: Chuck Eberdt - The Energy Project

Simon ffitch - Public Counsel Robert Cedarbaum - WUTC

Steve King – WUTC Thomas Schooley – WUTC