

Reporting Month:	May-21				
Temporary COVID Debt Relief Programs					
	Automatic Grants	Customer Initiated Applications	Total	LIHEAP	Utility's Current Permanent Bill Assistance Program
Total Benefits	\$0.00	\$203,727.81	\$203,727.81	\$447,321.31	N/A
Number of accounts	0	250	250		
Average Benefits	\$0.00	\$814.91	\$814.91		

* Automatic grants issued in April, forgiveness grants are on going. LIHEAP are EAP payments received in reporting month and identified as LIHEAP agency.

WA MAY ARREARS										
	Arrears Days 31 60	Counts Days 31 60	Arrears Days 61 90	Counts Days 61 90	Arrears Days 91 120	Counts Days 91 120	Arrears Days 91+	Counts Days 91+	Arrear Totals	Total Counts
RES	\$2,492,482.59	25,503	\$2,109,735.05	16,189	\$1,354,552.25	9,051	\$5,782,752.76	9,092	\$10,384,970.40	25,564
SMALL COMM	\$251,233.27	1,217	\$145,649.30	683	\$94,862.51	470	\$545,421.94	479	\$942,304.51	1,224
TOTAL	\$2,743,715.86	26,720	\$2,255,384.35	16,872	\$1,449,414.76	9,521	\$6,328,174.70	9,571	\$11,327,274.91	26,788

* only provided RES and small commercial customers in arrears.

WA MAY ARREARS LOW INCOME CUSTOMERS										
	Arrears Days 31 60	Counts Days 31 60	Arrears Days 61 90	Counts Days 61 90	Arrears Days 91 120	Counts Days 91 120	Arrears Days 91+	Counts Days 91+	Arrear Totals	Total Counts
RES	\$145,600.17	1,698	\$121,060.03	1,044	\$35,870.10	193	\$145,757.60	193	\$412,417.80	1,698
SMALL COMM	\$1,425.30	13	\$1,773.11	12	\$1,442.34	10	\$14,656.43	10	\$17,854.84	13
TOTAL	\$147,025.47	1,711	\$122,833.14	1,056	\$37,312.44	203	\$160,414.03	203	\$430,272.64	1,711

*LI defined as any EAP payment receipt form 10/01/2019 - current.