



Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
pse.com

September 26, 2023

Received
Records Management
Sep 26, 2023

Filed Via Web Portal

Kathy Hunter, Acting Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

**Re: Customer Notice and Fees Rulemaking, Docket U-210800
PSE Comments (09-26-2023)**

Dear Executive Director Hunter:

Puget Sound Energy (“PSE”) hereby submits in Attachment A of this filing the flowcharts depicting PSE’s credit and collection processes as requested by the Washington Utilities and Transportation Commission (“Commission” or “UTC”) in the “Notice of Opportunity to Provide Comments and Workshop Agenda,” issued on August 28, 2023, in Docket U-210800.

Additionally, PSE provided a detailed narrative describing PSE’s credit and collection processes as part of PSE’s comments (in response to question 14) submitted on April 29, 2022, in Docket U-210800.

Questions regarding the flowcharts can be directed to Nicole Eagle, PSE Manager of Credit and Collections and Metering Network Services, at Nicole.Eagle@pse.com. If you have any other questions, or if I can be of any assistance, please contact me at (425) 462-3051.

Sincerely,

/s/ Wendy Gerlitz

Wendy Gerlitz
Manager, Regulatory Policy
Puget Sound Energy
PO Box 97034, BEL10W
Bellevue, WA 98009-9734
425-462-3051
Wendy.Gerlitz@pse.com

Kathy Hunter, Acting Executive Director and Secretary
September 26, 2023
Page 2 of 2

cc: Lisa Gafken, Public Counsel
Sheree Carson, Perkins Coie

Attachment:
Attachment A – PSE Credit and Collection Processes Flowcharts (09-26-2023)