



October 19, 2010

Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Attention: Kristen Russell
Robert Williamson


Reference: **SERVICE QUALITY PERFORMANCE REPORT – September - 2010**

Dear Ms. Russell:

Enclosed please find the combined performance results for CenturyLink of Washington for September - 2010. These statistics are based on criteria approved in Docket No UT-921192: General Order No. R-384.

If you have any questions, please feel free to contact Mary Taylor, Government Relations Manager, at 360-943-6996.

Sincerely,


Tim Grigar
VP and General Manager, WA OR
CenturyLink of Washington, Inc

cc Distribution Listed Below:

Terry Beeler
Cal Simshaw
Tom Speake
Mary Taylor
Steve Densley

Mark Johnston
Ted Hankins
John Fryling
Larry VanCamp
Ross Skinner

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STATE OF WA
UTIL. DIVISION
COMM. SECTION



Trouble Ticket Report

CenturyLink™

September 2010

EXCHANGE	Sep 09	Oct 09	Nov 09	Dec09	Jan10	Feb10	Mar10	Apr10	May10	Jun10	Jul10	Aug10	September Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	ALMIRA	0.82%	2.19%	1.65%	1.10%	0.82%	1.39%	0.28%	1.12%	2.79%	2.26%	0.83%	1.67%	4	1.12%
AMES LAKE	0.53%	1.07%	0.89%	0.54%	0.18%	0.54%	0.54%	3.45%	0.56%	0.57%	0.37%	1.49%	5	0.94%	
ARLETTA	0.79%	0.85%	1.02%	0.55%	0.94%	0.45%	0.75%	0.18%	0.54%	0.49%	0.67%	0.63%	14	0.90%	
ASHFORD	0.98%	1.68%	2.27%	0.69%	0.50%	0.61%	1.20%	1.21%	1.72%	1.30%	0.58%	1.18%	17	1.67%	
BASIN CITY	1.00%	0.17%	0.34%	0.68%	0.85%	0.17%	0.68%	0.34%	1.04%	0.70%	0.34%	0.52%	2	0.35%	
BEAVER	0.00%	0.28%	0.83%	0.27%	0.28%	0.55%	0.28%	0.56%	1.13%	0.85%	0.54%	0.54%	3	0.82%	
BLAKELY ISL	0.57%	0.87%	0.59%	1.17%	0.29%	0.00%	0.30%	0.61%	2.34%	0.29%	1.97%	0.56%	7	1.98%	
CARNATION	1.41%	1.24%	0.67%	1.35%	1.42%	1.11%	1.57%	0.47%	0.96%	1.06%	0.57%	0.95%	16	1.53%	
CATHLAMET	1.24%	0.94%	2.11%	1.58%	0.80%	0.96%	1.37%	0.89%	1.48%	1.37%	0.79%	1.03%	20	1.59%	
CHENEY / EWU	0.62%	0.46%	0.56%	0.64%	0.71%	0.41%	0.43%	0.46%	0.46%	0.68%	0.88%	0.64%	22	0.54%	
CHEWELAH / VALLEY	0.54%	0.72%	0.72%	0.65%	1.01%	0.65%	0.63%	0.72%	0.43%	0.96%	0.74%	0.69%	40	1.06%	
CHINOOK	0.76%	1.79%	2.60%	1.03%	1.04%	0.00%	1.09%	1.09%	0.27%	0.27%	1.07%	1.07%	3	0.79%	
CLALLAM BAY	0.33%	0.50%	0.83%	1.33%	0.49%	0.17%	0.33%	0.51%	0.51%	0.17%	0.17%	0.51%	3	0.51%	
CLEARWATER	0.00%	0.70%	0.00%	0.71%	1.43%	0.69%	0.00%	0.00%	2.13%	0.74%	1.40%	0.00%	0	0.00%	
CONNELL	0.49%	0.25%	0.16%	0.25%	0.25%	0.42%	0.33%	0.41%	0.75%	0.92%	0.33%	0.42%	6	0.51%	
COULEE CITY	0.84%	0.71%	1.28%	0.85%	1.41%	0.57%	0.71%	0.42%	1.27%	1.13%	1.11%	1.11%	5	0.71%	
COWICHE	0.12%	0.35%	0.47%	0.83%	0.59%	0.24%	0.72%	0.36%	0.37%	0.62%	0.24%	0.24%	5	0.60%	
CRESTON	0.83%	0.55%	1.68%	0.28%	1.40%	0.00%	1.44%	0.58%	0.58%	0.88%	1.15%	0.58%	2	0.58%	
CURTIS	0.49%	1.77%	3.02%	2.56%	1.79%	2.62%	1.60%	1.32%	0.27%	0.79%	1.79%	0.52%	12	3.08%	
DAVENPORT	0.40%	0.70%	0.86%	0.71%	0.61%	0.41%	0.81%	0.67%	0.41%	0.99%	0.36%	1.30%	25	1.30%	
EASTSOUND	1.00%	1.34%	0.87%	0.79%	1.20%	0.79%	0.87%	1.15%	1.24%	0.97%	1.42%	1.24%	64	1.44%	
EDWALL-TYLER	0.74%	1.99%	1.24%	1.01%	1.52%	0.51%	1.55%	0.81%	1.87%	1.33%	0.78%	3.94%	4	1.05%	



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													Trouble Tickets		
ELMA	0.89%	1.05%	1.31%	1.69%	1.70%	1.23%	1.26%	0.97%	1.36%	1.26%	0.68%	0.65%	51	1.69%	
ELTOPIA	1.13%	0.00%	0.00%	1.49%	1.87%	0.75%	0.00%	1.13%	0.38%	0.76%	0.38%	2.62%	2	0.76%	
EUREKA	1.48%	2.24%	0.75%	1.49%	0.00%	1.14%	0.74%	0.00%	0.00%	1.19%	3.41%	1.14%	2	0.77%	
FALL CITY	0.77%	1.26%	0.71%	0.85%	1.27%	0.78%	0.37%	0.90%	1.01%	1.21%	0.67%	0.68%	22	1.07%	
FORKS	0.45%	0.18%	0.33%	0.39%	0.30%	0.06%	0.37%	0.21%	0.18%	0.37%	0.37%	0.42%	11	0.33%	
FOX ISLAND	1.02%	0.93%	1.16%	0.65%	1.20%	0.44%	0.68%	0.23%	0.93%	0.95%	0.82%	0.84%	4	0.49%	
FRIDAY HARBOR	0.60%	0.67%	0.90%	1.12%	0.68%	0.47%	0.72%	0.66%	0.69%	0.74%	0.55%	0.61%	42	0.68%	
GIG HARBOR	0.67%	0.57%	0.85%	0.64%	0.96%	0.58%	0.62%	0.58%	0.57%	0.49%	0.54%	0.54%	101	0.72%	
GLENOMA	1.40%	3.69%	0.57%	1.70%	0.57%	0.86%	2.05%	0.58%	1.49%	1.47%	2.88%	2.31%	6	1.72%	
HANSVILLE	0.40%	0.80%	0.61%	0.88%	0.41%	0.55%	0.76%	0.70%	0.28%	0.50%	1.33%	0.85%	11	0.78%	
HARRINGTON	0.51%	0.26%	1.29%	0.77%	1.30%	0.26%	0.79%	1.34%	0.54%	1.95%	1.09%	2.70%	4	1.09%	
HUMPTULIPS	1.69%	0.69%	0.34%	3.41%	1.02%	1.42%	1.40%	0.70%	1.11%	0.75%	1.06%	1.07%	3	1.08%	
INCHELIUM/HUNTERS	0.37%	0.60%	0.53%	0.38%	0.23%	0.23%	0.69%	0.92%	0.77%	1.61%	0.68%	1.07%	10	0.77%	
KAHLOTUS	0.00%	0.61%	0.00%	0.61%	1.20%	0.00%	0.00%	0.00%	1.81%	1.82%	0.60%	0.60%	0	0.00%	
KETTLE FALLS	0.40%	0.40%	0.40%	0.56%	0.56%	0.60%	0.53%	0.78%	0.49%	1.25%	0.45%	0.41%	19	0.78%	
KINGSTON	0.59%	0.89%	0.89%	0.65%	0.65%	0.46%	1.11%	0.64%	0.62%	0.80%	0.44%	0.36%	13	0.36%	
LAKE QUINAULT	1.73%	0.97%	2.33%	1.56%	2.71%	1.18%	0.39%	0.80%	1.03%	1.03%	0.80%	0.81%	2	0.41%	
LAKEBAY	0.58%	1.11%	2.14%	1.04%	1.16%	1.06%	0.71%	0.78%	0.85%	1.14%	0.57%	0.67%	39	0.79%	
LIND	0.69%	0.47%	1.40%	0.70%	0.47%	0.71%	0.72%	0.24%	0.48%	1.19%	0.24%	0.48%	4	0.96%	
LONG BEACH	0.38%	0.65%	1.57%	1.17%	0.90%	0.58%	0.64%	1.03%	0.76%	0.99%	0.97%	0.69%	36	1.01%	
LOPEZ	1.13%	2.23%	1.05%	1.77%	0.63%	1.35%	0.68%	0.94%	1.28%	1.49%	2.68%	0.84%	42	1.76%	
MATHEWS CORNER	0.00%	0.00%	1.69%	0.24%	0.49%	0.74%	1.21%	0.97%	0.50%	0.75%	1.00%	0.50%	4	1.00%	



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													Trouble Tickets		
MCCLEARY	0.76%	0.97%	0.65%	1.74%	1.66%	1.00%	0.80%	0.80%	1.26%	1.61%	0.68%	0.91%	11	1.25%	
MEDICAL LAKE	0.46%	0.39%	0.79%	0.72%	0.61%	0.72%	0.77%	0.74%	1.00%	0.94%	0.70%	0.37%	27	1.00%	
MESA	0.41%	0.82%	0.83%	0.83%	0.42%	0.42%	0.42%	0.43%	0.43%	0.44%	0.43%	0.43%	2	0.88%	
MINERAL	0.59%	4.12%	2.08%	1.47%	2.97%	1.76%	1.17%	1.80%	4.23%	2.71%	1.47%	2.36%	6	1.77%	
MONTESANO	0.29%	0.95%	0.85%	0.93%	0.63%	0.67%	0.57%	0.35%	0.70%	0.56%	0.59%	0.48%	19	0.76%	
MORTON	0.80%	0.87%	0.51%	1.09%	1.01%	0.51%	0.66%	0.51%	0.80%	0.60%	0.66%	0.96%	18	1.32%	
NEAH BAY	0.00%	0.22%	0.55%	0.44%	0.33%	0.11%	0.66%	0.55%	0.33%	0.34%	0.21%	0.00%	5	0.53%	
NESPELEM	2.45%	0.77%	0.76%	0.77%	1.40%	0.93%	1.27%	1.27%	1.30%	1.16%	1.60%	1.14%	24	3.93%	
NORTH BEND 831/888	0.66%	0.59%	0.83%	0.55%	0.80%	0.46%	0.74%	0.68%	0.93%	0.82%	0.63%	0.59%	52	1.07%	
NORTH VASHON	1.19%	1.49%	1.70%	0.60%	1.33%	0.41%	0.62%	0.74%	0.64%	0.54%	1.17%	0.33%	8	0.89%	
OCEAN PARK	0.56%	1.19%	2.81%	1.58%	1.75%	1.44%	1.27%	0.97%	0.65%	1.09%	0.91%	1.08%	39	1.29%	
OCOSTA	0.38%	0.37%	0.76%	1.14%	0.39%	1.18%	0.80%	0.82%	2.52%	1.27%	0.42%	0.42%	3	1.25%	
ODESSA	0.77%	1.42%	0.39%	0.65%	0.52%	0.78%	0.65%	0.66%	0.53%	1.32%	0.52%	1.84%	7	0.92%	
ORTING	0.94%	1.22%	1.10%	1.06%	1.32%	1.08%	0.89%	0.75%	0.81%	0.98%	0.80%	0.62%	48	1.32%	
PACIFIC BEACH	0.41%	1.35%	1.46%	0.73%	1.36%	1.27%	2.25%	1.85%	1.33%	1.11%	0.94%	2.49%	8	0.82%	
PACKWOOD	0.20%	0.82%	0.51%	0.62%	0.41%	0.21%	0.32%	0.11%	0.32%	0.32%	0.85%	0.21%	3	0.33%	
PE ELL	0.67%	1.33%	1.34%	1.21%	1.63%	0.41%	0.82%	1.10%	0.56%	0.71%	1.09%	0.82%	10	1.39%	
PUGET ISLAND	3.20%	3.78%	1.63%	1.37%	0.84%	0.56%	1.13%	1.14%	0.87%	1.75%	0.00%	2.29%	6	1.72%	
RANDLE	1.15%	1.15%	0.63%	1.90%	0.74%	0.64%	0.54%	0.65%	0.99%	0.44%	1.95%	0.33%	14	1.54%	



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	RAYMOND-LEBAM	0.58%	1.36%	1.47%	1.33%	1.46%	1.43%	0.96%	0.72%	0.81%	1.14%	0.72%	0.69%	41	1.68%
REARDAN	0.78%	1.22%	1.05%	2.27%	0.79%	0.53%	0.88%	1.06%	1.52%	2.34%	1.23%	1.32%	12	1.05%	
RIMROCK/WHITEPASS	0.00%	0.91%	0.00%	0.45%	0.00%	1.38%	0.00%	0.00%	0.00%	0.00%	0.46%	0.92%	1	0.47%	
RITZVILLE-BENGE	0.53%	0.80%	0.67%	1.00%	0.20%	0.20%	0.47%	0.47%	0.54%	0.34%	1.30%	0.69%	4	0.28%	
ROYAL CITY	2.09%	1.28%	0.94%	1.59%	1.96%	1.74%	1.57%	1.33%	1.23%	2.08%	1.38%	2.04%	15	0.91%	
SNOQUALMIE RIDGE 396	0.38%	0.54%	0.23%	0.31%	0.24%	0.08%	0.33%	0.33%	0.34%	0.16%	0.33%	0.17%	9	0.76%	
SNOQUALMIE PASS 434	0.24%	0.47%	1.85%	1.15%	1.87%	0.71%	0.00%	0.24%	0.49%	0.24%	0.71%	1.44%	12	2.86%	
SOUTH BEND	0.92%	1.39%	1.09%	1.49%	1.66%	0.48%	1.04%	0.96%	0.73%	0.81%	0.24%	0.81%	16	1.29%	
SOUTH PRAIRIE	1.54%	1.29%	1.87%	1.96%	1.31%	1.25%	0.42%	0.35%	0.99%	1.30%	0.99%	1.01%	12	0.87%	
SPANGLE	1.08%	0.43%	1.07%	0.85%	0.85%	0.85%	0.42%	0.85%	0.43%	1.10%	1.07%	1.06%	1	0.21%	
SPRAGUE	0.23%	1.16%	1.63%	0.70%	1.86%	0.70%	0.23%	1.43%	1.19%	1.70%	1.66%	0.48%	7	1.71%	
STARBUCK	0.00%	0.00%	6.86%	3.92%	0.00%	0.00%	0.96%	1.94%	0.96%	3.03%	3.92%	2.02%	2	2.02%	
TIETON	0.26%	0.92%	0.53%	0.67%	0.40%	0.27%	0.41%	0.42%	0.14%	0.86%	0.55%	0.42%	5	0.70%	
TWISP	0.79%	0.46%	0.68%	0.46%	1.15%	0.23%	0.69%	0.65%	0.95%	0.72%	0.35%	1.00%	12	0.71%	
VADER	0.83%	0.24%	2.73%	3.10%	3.47%	1.71%	1.00%	0.50%	0.51%	0.76%	0.62%	1.00%	6	0.76%	
VASHON	1.00%	0.80%	0.81%	0.63%	0.85%	0.64%	0.62%	0.63%	0.42%	0.64%	0.55%	0.72%	30	0.85%	
WASHTUCNA	0.43%	0.43%	0.43%	0.87%	1.30%	0.44%	0.44%	0.00%	1.36%	0.46%	0.00%	0.00%	1	0.45%	
WILBUR	0.23%	1.40%	1.06%	0.59%	0.71%	0.72%	0.83%	2.26%	1.21%	1.08%	1.18%	0.71%	9	1.07%	
WILSON CREEK	0.66%	0.99%	3.99%	1.68%	1.68%	0.69%	0.69%	0.35%	6.50%	1.06%	0.35%	1.06%	4	1.45%	
WINTHROP	0.48%	0.39%	0.35%	0.44%	0.44%	0.31%	0.13%	0.40%	0.89%	0.62%	0.48%	0.53%	9	0.40%	
YACOLT	2.00%	1.07%	0.44%	0.62%	0.69%	0.63%	1.03%	0.72%	0.46%	0.99%	1.27%	0.64%	12	0.77%	
GRAND TOTAL	0.72%	0.87%	1.04%	0.92%	0.96%	0.68%	0.74%	0.72%	0.79%	0.89%	0.79%	0.76%	1,237	0.96%	

Quality of Service

September 2010

(3) Missed Appointments / Installation

Total Appointments	Missed Appointments	Excluded Appointments
8,193	32	0

(4) Installation or Activation of Basic Service

Exchange Name	Total Orders for Month	7 Days or Less
Monthly Report:	See Attachment A	
Quarterly Report:	See Attachment B	
Bi-Annual Report		

(5) Major Outages Over 48 Hours

# Over 48 Hours:	None
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(7) Switches - Dial Tone

On Track for Month?	Yes
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(8) Trunk Blocking

On Track for Month?	Yes
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(9) Repair Report / Repair Appointments Met

Total OOS	Total OOS Exempted by Rule	Net Trouble (total exempt)	Total of Net Trouble Cleared in 48 Hrs (Appts Met)	Total Net Not Cleared within 48 Hrs (Appointments Missed)
629	0	629	627	2
Total Other Regulated Tickets	Total Exempted	Net Trouble Tickets (total exempt)	Total of Net Trouble Cleared in 72 Hrs (Appts Met)	Total Net Tickets Cleared in 72 Hours (Appointments Missed)
611	3	608	604	4

(4) Installation or Activation of Basic Service
Attachment A for September 2010

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	# of Orders Not Completed In 7 Days or Less
LONG BEACH	46	0
OCEAN PARK	22	0
CHINOOK	9	0
GIG HARBOR	129	0
FOX ISLAND	9	0
ARLETTA	9	0
MORTON	24	0
MINERAL	8	0
GLENOMA	3	0
RANDLE	8	0
PACKWOOD	6	0
ASHFORD	18	1
YACOLT	15	0
ORTING	55	0
SOUTH PRAIRIE	19	0
CONNELL	14	0
MESA	2	0
BASIN CITY	3	0
ELTOPIA	1	0
MATHEWS CORNER	2	0
KAHLOTUS	5	0
WASHTUCNA	1	0
LIND	3	1
STARBUCK	2	1
EUREKA	4	0
ROYAL CITY	16	0
LOPEZ/SHAW ISLAND	28	0
PUGET ISLAND	2	0
RAYMOND	13	0
RAYMOND/LEBAM	23	0
CATHLAMET	19	0
SOUTH BEND	16	0
OCOSTA	3	0
CURTIS	15	0
PE ELL	5	0
VADER	2	0
LAKEBAY (includes 1302)	63	0
MCCLEARY	12	0
ELMA	29	0
MONTESANO	26	0
KINGSTON	40	0
HANSVILLE	7	0
TWISP	22	0
WINTHROP	17	0
VASHON	28	0
NORTH VASHON	6	0

(4) Installation or Activation of Basic Service
Attachment A for September 2010

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	# of Orders Not Completed In 7 Days or Less
CHENEY	324	0
E.W.U.	0	0
SPANGLE	3	0
MEDICAL LAKE	46	0
REARDAN	18	0
DAVENPORT	25	0
CRESTON	3	0
HUNTERS/INCHELIUM	24	0
VALLEY	19	0
CHEWELAH	46	0
KETTLE FALLS	25	0
WILBUR	9	0
ODESSA	5	0
HARRINGTON	4	0
ALMIRA	0	0
COULEE CITY	4	0
WILSON CREEK	6	0
NESPELEM	16	0
RITZVILLE-BENGE	17	0
SPRAGUE	3	0
EDWALL-TYLER	6	0
NORTHBEND	39	0
SNOQUALMIE PASS	10	0
FALL CITY	18	0
CARNATION	7	1
SNOQUALMIE RIDGE	7	0
AMES LAKE	2	0
FRIDAY HARBOR	76	1
EAST SOUND	64	0
BLAKELY ISLAND/DECATURE	9	0
FORKS	30	0
NEAH BAY	9	0
BEAVER	6	0
CLALLAM BAY	3	0
CLEARWATER	1	0
PACIFIC BEACH	24	0
LAKE QUINAULT	17	0
HUMPTULIPS	1	0
COWICHE	7	0
TIETON	6	0
RIMROCK	0	0

(4) Installation or Activation of Basic Service
Attachment B for 3rd Quarter 2010 (Jul, Aug, Sept)

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (September Snapshot)
LONG BEACH	126	0
OCEAN PARK	67	0
CHINOOK	17	0
GIG HARBOR	359	0
FOX ISLAND	21	0
ARLETTA	26	0
MORTON	63	0
MINERAL	17	0
GLENOMA	12	0
RANDLE	25	0
PACKWOOD	26	0
ASHFORD	42	0
YACOLT	44	0
ORTING	138	0
SOUTH PRAIRIE	47	0
CONNELL	38	0
MESA	7	0
BASIN CITY	9	0
ELTOPIA	8	0
MATHEWS CORNER	7	0
KAHLOTUS	13	0
WASHTUCNA	5	0
LIND	11	0
STARBUCK	4	0
EUREKA	14	0
ROYAL CITY	56	0
LOPEZ/SHAW ISLAND	66	0
PUGET ISLAND	7	0
RAYMOND	30	0
RAYMOND/LEBAM	43	0
CATHLAMET	40	0
SOUTH BEND	46	0
OCOSTA	10	0
CURTIS	19	0
PE ELL	20	0
VADER	16	0
LAKEBAY (includes 1302)	174	0
MCCLEARY	31	0
ELMA	87	0
MONTESANO	57	0
KINGSTON	93	0
HANSVILLE	22	0
TWISP	62	0
WINTHROP	43	0
VASHON	67	0
NORTH VASHON	15	0

(4) Installation or Activation of Basic Service
Attachment B for 3rd Quarter 2010 (Jul, Aug, Sept)

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (September Snapshot)
CHENEY	596	0
E.W.U.	0	0
SPANGLE	15	0
MEDICAL LAKE	117	0
REARDAN	34	0
DAVENPORT	46	0
CRESTON	10	0
HUNTERS/INCHELIUM	57	0
VALLEY	25	0
CHEWELAH	113	0
KETTLE FALLS	84	0
WILBUR	26	0
ODESSA	17	0
HARRINGTON	12	0
ALMIRA	7	0
COULEE CITY	19	0
WILSON CREEK	11	0
NESPELEM	36	0
RITZVILLE-BENGE	46	0
SPRAGUE	7	0
EDWALL-TYLER	12	0
NORTHBEND	125	0
SNOQUALMIE PASS	24	0
FALL CITY	48	0
CARNATION	20	0
SNOQUALMIE RIDGE	18	0
AMES LAKE	8	0
FRIDAY HARBOR	181	0
EAST SOUND	152	0
BLAKELY ISLAND/DECATURE	25	0
FORKS	107	0
NEAH BAY	30	0
BEAVER	18	0
CLALLAM BAY	8	0
CLEARWATER	16	0
PACIFIC BEACH	59	0
LAKE QUINAULT	22	0
HUMPTULIPS	8	0
COWICHE	29	0
TIETON	22	0
RIMROCK	3	0



WASHINGTON STATE SERVICE QUALITY REPORT
EXPLANATION OF EXCEPTIONS
September 2010

EXCHANGE	Month/Year	REASON TROUBLE INDEX IS OVER 4 %
Mineral	October 2009	14 - wet cable feeding DLS. Cable will be replaced
Mineral	May 2010	18 - Mineral Hill AFC had bad CPU that caused system to go down.
Starbuck	November 2009	7 - wet aerial cable. Cable will be replaced
Wilson Creek	May 2010	14 - Local power company had a significant ground fault that melted several peds and damaged buried cable.



CenturyLink™

WASHINGTON STATE
DETAIL OF TICKETS EXCLUDED
FROM TROUBLE INDEX REPORT

September 2010

EXCHANGE	TOTAL EXCLUDED	REASON
		Nothing to exclude for September