



September 30, 2010

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Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
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Subject: WAC 480-120-439 and Docket UT-090842 - August 2010 Service Quality Report

To Whom It May Concern:

Pursuant to WAC 480-120-439 and Order 06 in Docket UT-090842, enclosed is the Frontier Communications Northwest Inc. Service Quality Performance Report for August 2010. The Summary Sheet includes the number of SPG and \$5 OOS credits for July and August as required by paragraph 19(a) and 19(c) of the above-referenced order.

Central office level detail is marked "Confidential per WAC 480-07-160" as it includes access line count and activity information that would have economic value to the Company's current and potential competitors, such as in determining when and where to begin or modify competitive operations. In addition to the information required by WAC 480-120-439, we are also enclosing a twelve month running trouble report document at the request and for the convenience of the Commission Staff.

If you have any questions concerning this report, please call me at 972-456-7551 or email me at kimberly.a.douglass@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass". The signature is written in a cursive style with a long horizontal flourish at the end.

Kim Douglass
Senior Staff Consultant
Compliance – Government and Regulatory Affairs