



January 19, 2004

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TO: Doug Denney

Announcement Date: January 19, 2004
Effective Date: Effective Date Varies
Document Number: PROD.01.19.04.B.000277.Res_Bus_Comp_Inq_Promo
Notification Category: Product Notification
Target Audience: CLEC's, Resellers, ISP-GETAZ, CO, IA, ND, SD, UT, WY, NE, WA
Subject/Product Name: Qwest files for Residence and Business Competitive Inquiry Promc

This is to advise you of changes to a Qwest retail service offering. Please be advised that retail offers that are subject to Commission approval may change. Resellers should monitor filings since Qwest will not provide notification of changes.

Product Name: Residence and Business Competitive Inquiry Promotion

Tariff/catalog/price list reference: Nebraska – Exchange and Network Services Catalog, Section 16, Washington – Exchange and Network Services Price List, Section 16, Washington – WN U-40, Exchange and Network Services, Section 16

State(s): Arizona, Colorado, Iowa, Nebraska, North Dakota, South Dakota, Utah, Washington, and Wyoming

Effective date of offer:

Arizona	February 1, 2004
Colorado	February 1, 2004
Iowa	February 1, 2004
North Dakota	February 1, 2004
South Dakota	February 1, 2004
Utah	February 1, 2004
Wyoming	February 1, 2004
Nebraska	February 15, 2004
Washington	February 15, 2004

Description:

Qwest will be extending its current Residence and Business Competitive Inquiry Promotion in Arizona, Colorado, Iowa, North Dakota, South Dakota, Utah and Wyoming, to be effective February 1, 2004, through April 30, 2004, and in Nebraska and Washington, to be effective from February 15, 2004,

through April 30, 2004. Only the promotion dates are being modified; the promotion offer itself is unchanged. Specifically, during the promotional period, potential new residence and business customers that currently subscribe to service from another telecommunications provider may receive either a waiver of the current nonrecurring charges, up to two months credit of the current monthly rate(s), or both, on selected services, as determined by the Company. Customers will receive the incentives in the form of a credit on their bill. Incentive amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total credit amount will not exceed the total nonrecurring charge(s) plus two months service of the monthly rate(s). A customer can only receive the incentive credit(s) one time through the Competitive Inquiry Program. It is Qwest's intention to file a permanent Competitive Inquiry tariff with a requested effective date of May 1, 2004, to coincide with the conclusion of this promotion extension.

If you have any questions or would like to discuss this notice please contact your Qwest Sales Manager, Tim Bessey on (303) 896-5551. Qwest appreciates your business and we look forward to our continued relationship.

Sincerely,

Qwest

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<http://www.qwest.com/wholesale/notices/cnla/maillist.html>

cc: Tim Bessey
Doug Slominski