

Mak, Chanda (ATG)

From: Kevin Johnston <kevjohnston181@gmail.com>
Sent: Friday, June 05, 2020 7:32 AM
To: ATG WWW E-mail Public Counsel; leaseservice@pse.com; comments@utc.wa.gov
Subject: Docket UG-200112 Transfer of PSE Natural Gas Water Heater Rental Service

I have been a participant in PSE's Water Heater Rental Program. I am writing in response to the May 18, 2020 letter I received in regards to the transfer of this program. The letter states that I have the option to continue with the program once the transfer is complete. I also have the option of purchasing this water heater. This raises a question. The average lifespan of a water heater according to several articles I have found on the internet is 8 to 12 years. My heater is older than that. The rental fee I have paid over the past more than 10 years has more than paid for this heater. I believe to sell me this heater or transfer the rental would be greatly unfair. This unit is at the end of its life. How will you handle situations like this? The letter indicates that the unit is owned and MAINTAINED by PSE. PSE has never contacted me during this program to maintain this unit in any way.

Sincerely Yours,

Kevin Johnston
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