

Washington State Lifeline Quarterly Customer Report

Company: **Boomerang Wireless, LLC d/b/a enTouch Wireless-3Q18**
 Docket: UT-121610

	Prior Ending Qtr	Jul-18	Aug-18	Sep-18	Total	Notes
1. Total customers at end of period:						Category Line 1, Month 3 Column =Total (End of Qtr) column (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
Plan 1 - 500 Minute Plan	1,270	1,230	1,167	1,077	4,744	
Plan 2 - 500 MB Plan	-	-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan	-	-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan	-	-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan	588	558	524	503	2,173	
Total Washington customers:	1,858	1,788	1,691	1,580	6,917	
2. Total new customers enrolled:						Category Line 2, Sum of Months 1+2+3 = Total (B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups and adjustments
Plan 1 - 500 Minutes Plan	-	-	1	1	1	
Plan 2 - 500 MB Plan	-	-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan	-	-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan	-	-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan	-	-	3	3	3	
3. Total customers de-enrolled due to 60 day inactivity:						Category Line 3, Sum of Months 1+2+3 = Total
Plan 1 - 500 Minutes Plan	-	35	57	52	144	
Plan 2 - 500 MB Plan	-	-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan	-	-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan	-	-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan	22	23	23	23	68	
4. Total customers de-enrolled due to failed annual verification:						Category Line 4, Sum of Months 1+2+3 = Total
Plan 1 - 500 Minutes Plan	-	-	1	42	43	
Plan 2 - 500 MB Plan	-	-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan	-	-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan	-	-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan	-	-	-	3	3	
5. Total customers who de-enrolled voluntarily:						Category Line 5, Sum of Months 1+2+3 = Total
Plan 1 - 500 Minutes Plan	-	34	26	8	68	
Plan 2 - 500 MB Plan	-	-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan	-	-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan	-	-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan	4	9	2	2	15	