



Qwest Corporation  
1600 7<sup>th</sup> Avenue, Room 3206  
Seattle, Washington 98191  
(206) 345-1568  
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Mark S. Reynolds  
Senior Director – Regulatory  
Policy and Law

May 23, 2011

David Danner, Secretary & Executive Director  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Dr. SW  
Olympia, Washington 98504-7250

Attention: Kristen Russell  
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the April 2011 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

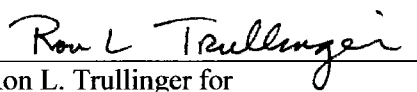
The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By   
Ron L. Trullinger for  
Mark Reynolds

Enclosures

cc: Lisa Anderl

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RECORDS MANAGEMENT  
2011 MAY 24 AM 11:31  
STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

Washington Service Quality Summary Report - APRIL 2011

METRIC DESCRIPTION	JANUARY 2011			FEBRUARY 2011			MARCH 2011		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	6671	7914	84.29%	5329	5532	96.33%	6614	6832	96.81%
OOS Tickets Not Cleared Within 48 Hrs	1243	1	1243	203	1	203	218	1	218
Number of OOS Exemptions	319	1	319	166	1	166	157	1	157
All Other Repairs Cleared LT < 72 Hrs	2392	2465	97.04%	1788	1810	98.78%	2038	2053	99.27%
All Other Troubles Cleared GTR > 72 Hrs	73	1	73	22	1	22	15	1	15
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	7	1	7	3	1	3	1	1	1
Physically Obstructed All Other Troubles Cleared > 72 Hrs	46	1	46	32	1	32	20	1	20
Repair Force Majeure Exclusions	43	1	43	15	1	15	59	1	59
Repair Physically Obstructed Exclusions	71	1	71	38	1	38	56	1	56
Installation Appointments Met	5283	5596	94.41%	5198	5459	95.22%	5625	5914	95.11%
Repair Appointments Met	3618	4349	83.19%	2969	3474	85.46%	3531	4205	83.97%
Provisioning Missed for Company Reasons	170	1	170	149	1	149	138	1	138
Provisioning Missed for Customer Reasons	723	1	723	766	1	766	767	1	767
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - APRIL 2011

APRIL 2011			
METRIC DESCRIPTION	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	5354	5502	97.31%
OOS Tickets Not Cleared Within 48 Hrs	148	1	148
Number of OOS Exemptions	115	1	115
All Other Repairs Cleared LT < 72 Hrs	1775	1791	99.11%
All Other Troubles Cleared GTR > 72 Hrs	16	1	16
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	1	1	1
Physically Obstructed All Other Troubles Cleared > 72 Hrs	13	1	13
Repair Force Majeure Exclusions	29	1	29
Repair Physically Obstructed Exclusions	33	1	33
Installation Appointments Met	5102	5343	95.49%
Repair Appointments Met	2701	3148	85.80%
Provisioning Missed for Company Reasons	107	1	107
Provisioning Missed for Customer Reasons	727	1	727
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - APRIL 2011  
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
ABERDEEN-HOQUIAM		90	4	101.75	2	97.78%	0	100.00%	1
AUBURN		196	0		4	97.96%	0	100.00%	
BAINBRIDGE ISLAND		67	1	1.00	0	100.00%	0	100.00%	
BATTLEGROUND		59	0		0	100.00%	0	100.00%	
BELFAIR		57	1	11.00	1	98.25%	0	100.00%	
BELLEVUE		276	3	8.00	3	98.91%	0	100.00%	
BELLEVUE GLENCOURT		104	0		1	99.04%	0	100.00%	
BELLEVUE-SHERWOOD		172	3	8.00	2	98.84%	0	100.00%	
BELLINGHAM		208	1	34.00	0	100.00%	0	100.00%	
BELLINGHAM LUMMI		23	0		0	100.00%	0	100.00%	
BELLINGHAM REGENT		185	1	34.00	0	100.00%	0	100.00%	
BLACK DIAMOND		13	2	135.00	2	84.62%	0	100.00%	1
BREMERTON		167	2	70.50	0	100.00%	0	100.00%	1
BREMERTON CROSBY		19	0		0	100.00%	0	100.00%	
BREMERTON ESSEX		145	1	11.00	0	100.00%	0	100.00%	
BREMERTON SUNNYSLOPE		3	1	130.00	0	100.00%	0	100.00%	1
BUCKLEY		19	0		1	94.74%	0	100.00%	
CASTLE ROCK		22	1	31.00	1	95.45%	0	100.00%	
CENTRALIA		97	1	157.00	2	97.94%	0	100.00%	1
CHEHALIS		88	4	39.00	1	98.86%	0	100.00%	
CHEHALIS		71	2	66.00	1	98.59%	0	100.00%	
CHEHALIS NAPAVINE		17	2	12.00	0	100.00%	0	100.00%	
CLE-ELUM		16	0		1	93.75%	0	100.00%	
COLFAX		10	0		0	100.00%	0	100.00%	
COLVILLE		51	1	150.00	0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		20	0		0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders  
180 day data from OP15A pending orders  
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - APRIL 2011  
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD									
COULEE DAM		19	0		1	94.74%	0	100.00%	
CRYSTAL MTN.		3	0		0	100.00%	0	100.00%	
DAYTON		7	0		0	100.00%	0	100.00%	
DEER PARK		43	0		0	100.00%	0	100.00%	
DES MOINES		219	2	3.50	1	99.54%	0	100.00%	
	DES MOINES	80	0		0	100.00%	0	100.00%	
	DES MOINES FEDERAL WAY	139	2	3.50	1	99.28%	0	100.00%	
EASTON		5	0		0	100.00%	0	100.00%	
ELK		7	0		0	100.00%	0	100.00%	
	ELK								
	ELK - ELK-WA01	7	0		0	100.00%	0	100.00%	
ENUMCLAW		53	0		0	100.00%	0	100.00%	
EPHRATA		23	4	53.50	0	100.00%	0	100.00%	
GRAHAM		82	3	61.67	0	100.00%	0	100.00%	
GREEN BLUFF		12	0		0	100.00%	0	100.00%	
HOODSPORT		13	0		0	100.00%	0	100.00%	
ISSAQUAH		97	0		1	98.97%	0	100.00%	
KENT		331	10	44.80	3	99.09%	0	100.00%	1
	KENT MERIDIAN	80	2	58.50	0	100.00%	0	100.00%	
	KENT O BRIEN	40	0		1	97.50%	0	100.00%	
	KENT ULRICH	211	8	41.38	2	99.05%	0	100.00%	1
LIBERTY LAKE		2	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		233	4	112.00	0	100.00%	0	100.00%	1
LOON LAKE		16	0		0	100.00%	0	100.00%	
MAPLE VALLEY		30	1	29.00	0	100.00%	0	100.00%	
MOSES LAKE		130	7	43.00	3	97.69%	0	100.00%	

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STANDARD									
	MOSES LAKE AFB	26	2	10.50	0	90.00%	0	99.00%	
	MOSES LAKE ALDER	104	5	56.00	3	97.12%	0	100.00%	
NEWMAN LAKE		11	0		0	100.00%	0	100.00%	
NORTHPORT		15	0		0	100.00%	0	100.00%	
OLYMPIA		376	3	77.33	2	99.47%	0	100.00%	1
	OLYMPIA EVERGREEN	27	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	187	2	104.00	2	98.93%	0	100.00%	1
	OLYMPIA WHITEHALL	162	1	24.00	0	100.00%	0	100.00%	
OMAK-OKANOGAN		58	1	1.00	1	98.28%	0	100.00%	
OROVILLE		28	1	17.00	1	96.43%	0	100.00%	
OTHELLO		51	1	111.00	0	100.00%	0	100.00%	
PASCO		218	7	14.14	0	100.00%	0	100.00%	
PATEROS		5	0		0	100.00%	0	100.00%	
POMEROY		9	1	52.00	1	88.89%	0	100.00%	
PT. ANGELES		68	5	83.60	1	98.53%	0	100.00%	2
	PT. ANGELES JOYCE	3	1	74.00	0	100.00%	0	100.00%	
	PT. ANGELES	65	4	86.00	1	98.46%	0	100.00%	2
PT. LUDLOW		8	0		0	100.00%	0	100.00%	
PT. ORCHARD		94	0		1	98.94%	0	100.00%	
	PORT ORCHARD COLBY	33	0		0	100.00%	0	100.00%	
	PT. ORCHARD	61	0		1	98.36%	0	100.00%	
PT. TOWNSEND		97	2	46.50	0	100.00%	0	100.00%	
PUYALLAP		173	0		2	98.84%	0	100.00%	
RENTON		272	4	55.75	4	98.53%	0	100.00%	
RIDGEFIELD		19	0		0	100.00%	0	100.00%	
ROCHESTER		38	2	18.50	1	97.37%	0	100.00%	

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STANDARD									
ROY		18	0		0	99.00%	0	100.00%	
	ROY								
	ROY - ROY-WA01	18	0		0	100.00%	0	100.00%	
SEATTLE		1850	27	46.04	14	99.24%	0	100.00%	1
	SEATTLE ATWATER	111	3	45.67	0	100.00%	0	100.00%	
	SEATTLE CAMPUS	54	0		0	100.00%	0	100.00%	
	SEATTLE CHERRY	282	5	70.60	3	98.94%	0	100.00%	1
	SEATTLE DUWAMISH	93	0		1	98.92%	0	100.00%	
	SEATTLE EAST	228	5	44.80	1	99.56%	0	100.00%	
	SEATTLE ELLIOT	52	2	20.00	0	100.00%	0	100.00%	
	SEATTLE EMERSON	181	1	133.00	1	99.45%	0	100.00%	
	SEATTLE LAKEVIEW	149	0		2	98.66%	0	100.00%	
	SEATTLE MAIN	244	6	39.67	2	99.18%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	45	2	12.50	0	100.00%	0	100.00%	
	SEATTLE PARKWAY	164	2	34.00	2	98.78%	0	100.00%	
	SEATTLE SUNSET	116	0		1	99.14%	0	100.00%	
	SEATTLE WEST	131	1	25.00	1	99.24%	0	100.00%	
SEQUIM		87	2	42.00	2	97.70%	0	100.00%	
SHELTON		111	1	17.00	0	100.00%	0	100.00%	
SILVERDALE		78	0		0	100.00%	0	100.00%	
SPOKANE		948	12	51.75	10	98.95%	0	100.00%	1
	SPOKANE CHESTNUT	21	0		0	100.00%	0	100.00%	
	SPOKANE FAIRFAX	132	1	130.00	2	98.48%	0	100.00%	1
	SPOKANE HUDSON	157	1	1.00	3	98.09%	0	100.00%	
	SPOKANE KEYSTONE	100	1	7.00	0	100.00%	0	100.00%	
	SPOKANE MORAN	57	0		0	100.00%	0	100.00%	

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STANDARD									
	SPOKANE RIVERSIDE	133	4	74.00	2	98.50%	0	100.00%	
	SPOKANE WALNUT	243	3	26.33	0	100.00%	0	100.00%	
	SPOKANE WHITWORTH	105	2	54.00	3	97.14%	0	100.00%	
SPRINGDALE		12	1	75.00	0	100.00%	0	100.00%	
SUMNER (BONNEYLAKE)		77	2	60.50	1	98.70%	0	100.00%	
TACOMA		1145	17	51.94	9	99.21%	0	100.00%	1
	TACOMA FORT LEWIS	29	0		0	100.00%	0	100.00%	
	TACOMA GREENFIELD	185	4	19.75	3	98.38%	0	100.00%	
	TACOMA JUNIPER	187	3	80.67	1	98.47%	0	100.00%	
	TACOMA LENNOX	191	3	34.67	1	98.48%	0	100.00%	
	TACOMA LOGAN	91	1	0.00	2	97.80%	0	100.00%	
	TACOMA MARKET (FAWCETT)	177	3	61.33	0	100.00%	0	100.00%	1
	TACOMA SKYLINE	76	0		2	97.37%	0	100.00%	
	TACOMA WAVERLY-2	40	0		0	100.00%	0	100.00%	
	TACOMA WAVERLY-7	169	3	91.33	0	100.00%	0	100.00%	
VANCOUVER		713	10	20.20	4	99.44%	0	100.00%	
	VANCOUVER ORCHARDS	340	4	27.25	1	99.71%	0	100.00%	
	VANCOUVER OXFORD	263	2	23.00	1	99.62%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	110	4	11.75	2	98.18%	0	100.00%	
WAITSBURG		2	0		0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		92	3	68.67	0	100.00%	0	100.00%	
WARDEN		10	1	21.00	0	100.00%	0	100.00%	
WINLOCK		22	0		0	100.00%	0	100.00%	
YAKIMA		443	5	40.40	4	99.10%	0	100.00%	
	YAKIMA CHESTNUT	358	5	40.40	4	98.88%	0	100.00%	
	YAKIMA WEST	85	0		0	100.00%	0	100.00%	

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STANDARD						90.00%		99.00%	
Exchanges in Neighboring States									
CLARKSTON		27	1	41.00	1	96.30%	0	100.00%	
TOTALS		9956	161	49.77	86	99.14%	0	100.00%	12
Black Diamond and Pomeroy percent orders completed winin 5 days missed the standard due to low volumes of orders									
Longview Keiso orders not completed within 180 days was due to a system issue showing the wrong address. Order will be cancelled.									
Spokane Fairfax, Black Diamond, Tacoma Fawcett, Pt. Angeles, Aberdeen Hoquiam, Kent Ulrich, Olympia Lacey, Centralia, Pt. Angeles, Seattle Cherry and Bremerton Sunnyslope orders not completed within 180 days should have been cancelled in the system, but were not.									

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WASHINGTON TROUBLE REPORT RATE - APRIL 2011

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE APR-11	RATE MAR-11	RATE FEB-11	RATE JAN-11	RATE DEC-10	RATE NOV-10	RATE OCT-10	RATE SEP-10	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	537	4	0.74	0.93	0.93	1.30	1.66	1.28	0.18	1.09	0.90	0.54	1.07	0.36
ELK	0	2171	19	0.88	1.14	1.32	1.30	1.43	1.50	1.58	1.04	1.25	3.01	1.52	1.17
ENUNCLAW	0	5169	66	1.28	1.43	1.33	1.76	2.31	1.38	1.67	1.84	0.96	1.71	1.59	1.10
EPHRATA	0	2573	21	0.82	1.04	0.58	0.80	1.07	1.10	0.75	0.85	0.66	0.69	1.36	2.18
GRAHAM	0	9442	79	0.84	0.78	0.81	1.14	1.28	1.26	0.74	1.02	0.92	0.69	0.93	0.82
GREEN BLUFF	0	2231	14	0.63	1.25	0.67	0.97	2.10	1.35	1.17	0.86	1.23	1.48	0.67	0.54
HOODSPORT	0	1777	16	0.90	0.45	0.66	1.10	0.87	0.97	0.58	0.84	0.72	1.03	1.03	1.25
ISSAQUAH	0	13497	86	0.64	0.55	0.73	0.87	0.80	0.87	0.66	0.64	0.60	0.61	0.77	0.53
KENT	0	29990	202	0.67	0.72	0.68	0.80	0.94	0.88	0.84	0.83	0.83	0.92	0.73	0.79
KENT MERIDIAN	0	10190	57	0.56	0.96	0.78	1.17	1.43	1.26	1.29	1.26	1.11	1.31	0.90	0.97
KENT O BRIEN	0	6640	29	0.44	0.24	0.37	0.21	0.25	0.26	0.30	0.24	0.23	0.34	0.32	0.29
KENT ULRICH	0	13160	116	0.88	0.76	0.75	0.82	0.91	0.89	0.75	0.80	0.90	0.90	0.79	0.89
LIBERTY LAKE	0	752	10	1.33	0.40	0.13	0.26	0.77	0.13	1.87	0.73	0.47	0.70	0.46	0.57
LONGVIEW-KELSO	0	18071	237	1.31	1.28	1.15	1.69	1.53	1.39	1.24	1.43	1.05	1.09	1.16	1.00
LOON LAKE	0	1036	7	0.68	0.48	0.57	1.14	1.22	0.84	0.74	0.55	1.06	1.23	1.22	1.14
MAPLE VALLEY	0	6497	32	0.49	0.50	0.60	1.38	1.39	0.81	0.75	0.64	0.77	0.99	0.71	0.64
MOSES LAKE	0	10530	98	0.93	1.01	0.68	0.93	1.34	0.67	0.68	1.05	1.15	0.97	1.21	1.23
MOSES LAKE AFB	0	1725	9	0.52	0.46	0.63	1.15	0.92	1.25	1.07	2.00	0.82	0.76	0.80	1.59
MOSES LAKE ALDER	0	8805	89	1.01	1.12	0.68	0.89	1.42	0.80	0.61	0.86	1.22	1.01	1.29	1.16
NEWMAN LAKE	0	1332	12	0.90	1.11	0.44	0.73	1.16	1.16	0.36	0.64	1.40	0.42	0.74	1.00
NORTHPORT	0	966	7	0.72	3.82	0.82	0.93	0.92	0.82	0.81	0.60	0.89	1.09	1.50	0.80
OLYMPIA	0	46024	286	0.62	0.70	0.67	0.87	1.11	0.92	0.74	0.74	0.76	0.78	0.64	0.48
OLYMPIA EVERGREEN	0	3651	37	1.01	0.86	0.96	1.67	1.79	1.35	1.39	1.33	0.95	1.94	0.96	0.90
OLYMPIA LACEY	0	20255	143	0.71	0.65	0.73	0.71	1.06	0.90	0.71	0.67	0.69	0.52	0.56	0.40
OLYMPIA WHITEHALL	0	22118	106	0.48	0.73	0.56	0.88	1.05	0.86	0.67	0.70	0.80	0.82	0.66	0.49
OMAK-OKANOGAN	0	6367	67	1.05	1.27	0.89	0.88	1.47	1.42	1.15	1.56	2.33	1.73	1.49	1.39
OROVILLE	0	1675	16	0.96	0.84	0.66	0.66	0.96	1.54	1.49	1.60	1.71	1.46	1.58	1.58
OTHELLO	0	3753	33	0.88	1.03	1.59	1.74	2.48	2.07	1.27	2.08	1.53	1.50	1.98	1.96
PASCO	0	13320	120	0.90	0.71	0.65	1.03	1.21	0.84	0.85	1.01	0.92	1.06	0.96	0.92
PATEROS	0	688	10	1.45	1.16	0.58	0.86	0.86	1.85	1.55	1.54	1.52	0.83	1.93	1.24
POMEROY	2	1179	49	4.16	3.22	3.62	3.85	4.07	3.71	1.48	2.21	2.05	2.44	2.60	2.76
PT. ANGELES	0	12949	71	0.55	0.79	0.65	1.00	1.08	0.85	0.95	0.81	0.79	0.65	0.85	0.74
PT ANGELES JOYCE	0	968	8	0.83	1.84	1.41	1.90	3.16	1.88	1.47	1.27	1.92	1.24	0.95	1.32



WASHINGTON TROUBLE REPORT RATE - APRIL 2011

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE APR-11	RATE MAY-11	RATE JUN-11	RATE JUL-11	RATE AUG-11	RATE SEP-11	RATE OCT-11	RATE NOV-11	RATE DEC-11	RATE JAN-12	RATE FEB-12	RATE MAR-12	RATE APR-12	RATE MAY-12
STANDARD	0	5690	22	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN	0	12675	88	0.39	0.49	0.65	0.75	1.26	0.97	0.86	0.67	0.67	0.60	0.59	0.83	0.83	0.83
SPOKANE RIVERSIDE	0	24184	173	0.69	0.84	0.98	1.48	1.67	0.92	1.01	1.25	0.77	1.49	1.28	0.76	0.76	0.76
SPOKANE WALNUT	0	13251	76	0.57	0.62	0.85	1.14	1.17	0.82	0.84	0.72	0.99	0.88	0.81	0.85	0.85	0.85
SPOKANE WHITWORTH	2	1596	18	1.13	1.81	1.62	3.79	3.16	2.83	3.75	2.70	4.32	3.66	1.56	5.10	5.10	5.10
SPRINGDALE	0	10201	88	0.86	0.78	0.68	1.04	1.11	0.96	1.02	0.84	0.93	0.75	1.17	0.81	0.81	0.81
SUMNER (BONNEYLAKE)	0	97062	660	0.68	0.87	0.78	1.01	1.14	1.05	0.85	0.79	0.87	0.73	0.84	0.86	0.86	0.86
TACOMA	0	2069	11	0.53	0.57	0.85	0.94	0.82	0.89	0.66	0.60	0.60	0.60	0.45	0.41	0.41	0.41
TACOMA FORT LEWIS	0	13130	106	0.81	1.14	1.00	1.08	1.44	1.23	1.00	0.97	0.73	1.05	0.93	1.24	1.24	1.24
TACOMA GREENFIELD	0	13279	84	0.63	0.91	0.64	1.02	1.24	1.33	0.97	0.81	0.79	0.85	0.82	1.13	1.13	1.13
TACOMA JUNIPER	0	15623	137	0.87	0.95	1.00	1.51	1.23	1.09	0.81	0.91	0.85	0.71	1.16	0.80	0.80	0.80
TACOMA LENNOX	0	9786	64	0.65	0.89	0.71	0.94	1.08	0.81	0.77	0.77	0.55	0.60	0.57	0.52	0.52	0.52
TACOMA LOGAN	0	11702	56	0.46	0.57	0.55	0.58	0.74	0.62	0.75	0.56	0.51	0.59	0.48	0.70	0.70	0.70
TACOMA MARKET (FAWCETT)	0	9806	78	0.80	0.89	0.87	1.00	1.12	1.31	0.86	0.79	0.62	0.67	0.92	1.15	1.15	1.15
TACOMA SKYLINE	0	4170	23	0.55	1.22	0.64	1.18	1.43	1.33	0.68	0.60	0.46	0.38	1.32	0.96	0.96	0.96
TACOMA WAVERLY-2	0	17297	101	0.58	0.69	0.66	0.81	1.05	0.89	0.82	0.73	0.61	0.70	0.74	0.80	0.80	0.80
TACOMA WAVERLY-7	0	54975	416	0.76	0.96	0.87	1.17	1.09	1.10	0.93	0.93	0.66	0.83	0.87	0.81	0.81	0.81
VANCOUVER	0	27666	195	0.70	0.75	0.79	1.11	0.92	1.03	1.00	1.01	0.71	0.75	0.87	0.74	0.74	0.74
VANCOUVER ORCHARDS	0	15993	143	0.89	1.22	0.92	1.19	1.38	1.12	0.90	0.91	0.63	1.02	0.97	1.09	1.09	1.09
VANCOUVER OXFORD	0	11316	78	0.69	1.09	0.99	1.29	1.08	1.23	0.79	0.75	0.56	0.77	0.75	0.57	0.57	0.57
VANCOUVER SALMON CRK(NORTH)	0	472	10	2.12	2.31	1.26	3.51	1.23	1.23	0.82	1.43	1.21	1.39	0.79	0.20	0.20	0.20
WAITSBURG	0	12220	119	0.97	0.52	0.65	0.86	1.32	0.83	0.76	0.69	0.60	0.78	1.24	0.73	0.73	0.73
WALLA WALLA (INCL TOUCHET)	0	1003	9	0.90	1.09	1.39	1.87	1.66	1.16	1.74	1.06	1.04	0.85	1.29	1.56	1.56	1.56
WARDEN	0	1850	25	1.35	1.89	1.45	2.93	1.76	1.84	1.04	1.09	0.88	1.74	1.48	2.03	2.03	2.03
WINLOCK	0	33212	224	0.67	0.70	0.45	0.67	0.98	0.73	0.68	0.78	0.67	0.67	0.70	0.78	0.78	0.78
YAKIMA	0	22057	154	0.70	0.67	0.48	0.68	1.09	0.70	0.65	0.83	0.66	0.67	0.71	0.77	0.77	0.77
YAKIMA CHESTNUT	0	11155	70	0.63	0.76	0.40	0.65	0.78	0.78	0.74	0.67	0.69	0.66	0.66	0.79	0.79	0.79
YAKIMA WEST	0																
Exchanges in Neighboring States																	
CLARKSTON	0	4936	43	0.87	0.92	1.01	1.13	1.48	1.21	1.07	1.10	0.88	1.00	1.53	0.67	0.67	0.67
TOTALS	0	999020	7157	0.72	0.85	0.72	1.01	1.14	0.94	0.82	0.83	0.76	0.78	0.83	0.77	0.77	0.77

WASHINGTON TRUNK BLOCKING SUMMARY - APRIL 2011

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	130	0	0.00%
LOCAL	354	0	0.00%
TOLL	379	0	0.00%

WASHINGTON TRUNK BLOCKING - APRIL 2011

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
		Nothing to report					