

Mak, Chanda (ATG)

From: H. Marie Elings <mcd922@live.com>
Sent: Wednesday, June 17, 2020 3:27 PM
To: ATG WWW E-mail Public Counsel
Cc: H. Marie Elings
Subject: Docket Number UG-200112 (Puget Sound Energy (PSE) Transfer Request with Washington Utilities & Transformation Commission)

To Whom it May Concern:

Puget Sound Energy has written a letter advising me that they are selling the rental contract on my natural gas hot water heater to Grand HVAC Leasing on September 30, 2020.

I have been renting from Puget Sound Energy for over 30 years (since it was first made available on my street) and am very concerned about the transfer of my contract.

My concerns include the quality of service (will it remain the same?), the cost (will it increase), the terms (how will they change?) and the quality of the product (will it decrease)?

I have had my current hot water heater for approximately ten years and it is nearing the end of its life.

I contacted Puget Sound Energy a few months ago regarding my hot water heater as the water temperature is fluctuating greatly from time to time. Puget Sound Energy technicians came out and assured me my tank is in good operating order however, with it nearing the end of its life span and the contract changing hands, what will happen when it stops functioning all together? Will I be forced to purchase a replacement or will it be exchanged for a new one of similar or greater quality?

I'm asking that my contract remain as it has with Puget Sound Energy.

Please feel free to contact me with any questions.

Thank you.

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