BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Investigation of

DOCKET TC-152296 (Consolidated)

SANI MAHAMA MAUROU d/b/a SEATAC AIRPORT 24

ORDER 01

For Compliance with WAC 480-30-221

In the Matter of a Penalty Assessment Against

Docket TC-160187 (Consolidated)

SANI MAHAMA MAUROU d/b/a SEATAC AIRPORT 24 ORDER 01

ORDER OF CONSOLIDATION; INITIAL ORDER CANCELLING CERTIFICATE; ORDER IMPOSING AND SUSPENDING PENALTIES

in the amount of \$29,200

BACKGROUND

- On February 9, 2016, the Washington Utilities and Transportation Commission (Commission) issued a Notice of Intent to Cancel Certificate as an Auto Transportation Carrier and Notice of Brief Adjudicative Proceeding; Setting Time for Oral Statements In the Matter of the Investigation of Sani Mahama Maurou d/b/a SeaTac Airport 24 (SeaTac Airport 24 or Company) For Compliance with WAC 480-30-221 in Docket TC-152296. The Notice set the Brief Adjudicative Proceeding for March 1, 2016, at 9:30 a.m. At the request of Commission staff (Staff), the brief adjudicative proceeding was rescheduled to March 7, 2016, at 9:30 a.m.
- Also on February 9, 2016, the Commission assessed a penalty of \$29,200 (Penalty Assessment) in Docket TC-160187 against SeaTac Airport 24 for 292 violations of Washington Administrative Code (WAC) 480-30-221, which adopts by reference 49 C.F.R. Part 391 related to driver qualifications and 49 C.F.R. Part 396 related to vehicle inspection, repair, and maintenance.

DOCKETS TC-152296 and TC-160187 (Consolidated) ORDER 01

- On February 25, 2016, SeaTac Airport 24 filed a request for hearing, admitting the violations and requesting the opportunity to present evidence at the brief adjudicative proceeding set for March 7, 2016, in Docket TC-152296.
- The Commission conducted a brief adjudicative proceeding on March 7, 2016, before Administrative Law Judge Rayne Pearson. The Commission construed the Company's request to present evidence related to the Penalty Assessment at the brief adjudicative proceeding as a motion for consolidation. Staff supported the Company's request, and Dockets TC-152296 and TC-160187 were consolidated.
- Staff presented testimony from Mathew Perkinson, special investigator, and David Pratt, assistant director, Transportation Safety. Mr. Perkinson provided documentation of the critical safety violations that resulted in Staff's proposed unsatisfactory safety rating for SeaTac Airport 24. Following an investigation conducted in December 2015, Staff documented 247 violations of 49 C.F.R. Part 391.45(b)(1), which requires drivers to be medically examined and certified annually by a qualified health professional. Both of the Company's drivers drove without being medically certified a total of 247 times. Staff also documented two violations of C.F.R. Part 391.51(a), which requires companies to maintain a driver qualification for each driver; two violations of C.F.R. Part 396.3(b), which requires companies to maintain vehicle inspection and maintenance records; and 41 violations of C.F.R. Part 396.11(a), which requires drivers to complete a vehicle inspection report (DVIR) at the end of his or her shift each day a vehicle is used.
- Mr. Pratt presented additional testimony and evidence related to the Commission's enforcement policy and the technical assistance provided to SeaTac Airport 24 since it first obtained its certificate in October 2014. Mr. Pratt also testified that because the Company's proposed safety management plan failed to cure four of the six deficiencies cited in Staff's investigation, Staff maintains its recommendation to cancel the Company's auto transportation and charter and excursion authority.
- The Company presented testimony from Mr. Maurou, who acknowledged the violations but requested the penalty be waived because it would create an insurmountable financial hardship for his Company. Mr. Maurou also claimed that the deficiencies contained in his proposed safety management plan had been corrected, and attempted to introduce additional documentation to corroborate his testimony. Finally, Mr. Maurou argued that he has not received adequate technical assistance from the Commission leading up to Staff's proposed unsatisfactory safety rating.

- Following the parties' presentations, Judge Pearson issued a ruling from the bench and cancelled the Company's auto transportation certificate effective March 8, 2016. Judge Pearson ordered the Company to cease and desist all operations, including offering and advertising its services, unless and until the Company's permit is reinstated or the Company reapplies and obtains a new certificate from the Commission.
- Andrew J. O'Connell, Assistant Attorney General, Olympia, represents Commission Staff (Staff). Sani Maurou, Owner, Seattle, represents SeaTac Airport 24.

DISCUSSION AND DECISION

1. Docket TC-152296 – Auto Transportation Certificate

- Washington law requires auto transportation carriers to comply with federal safety requirements and undergo routine safety inspections. Staff's December 2015 compliance review of SeaTac Airport 24 found 47 violations of "critical" regulations, which resulted in a proposed unsatisfactory safety rating. "Critical" regulations relate to management and/or operational issues, and violations of these regulations typically indicate a breakdowns in a carrier's management controls. Patterns of noncompliance with a critical regulation are quantitatively linked to inadequate safety management controls and usually higher-than-average accident rates.
- SeaTac Airport 24 received notice of its proposed unsatisfactory safety rating on January 22, 2016. Carriers that receive proposed unsatisfactory safety ratings have 45 days to request and receive a change to the proposed rating. SeaTac Airport 24's deadline for requesting and receiving an upgrade to its safety rating was the day of the hearing, March 7, 2016.
- In its February 9, 2016, Notice of Intent to Cancel Certificate, the Commission instructed the Company to submit its proposed safety management plan no later than 5:00 p.m. on Friday, February 26, 2016. On Monday, February 29, 2016, the Company submitted its proposed safety management plan.
- On March 4, 2016, Staff filed its response to the Company's proposed safety management plan, which provided an evaluation of the Company's plan and concluded it was deficient in four of the six areas addressed in Staff's investigation. Staff found that

DOCKETS TC-152296 and TC-160187 (Consolidated) ORDER 01

the Company's proposed safety management plan was not supported by evidence that the Company has taken corrective actions to address the violations, or that the Company's operations currently meet the safety fitness standards set forth in 49 C.F.R Parts 385.5 and 385.7.

Based on the testimony and evidence presented at the hearing, the Commission found that the Company failed to take corrective action to address the violations within the 45-day time period provided by federal law. Accordingly, the Commission found good cause to cancel the Company's auto transportation certificate effective March 8, 2016. The Company was ordered to cease and desist all operations, including advertising and offering its services, unless and until the Company's certificate was reinstated or the Company applied for and obtained a new certificate from the Commission.

2. Docket TC-160187 – Penalty Assessment

- Violations discovered during safety inspections are subject to penalties of \$100 per violation. In some cases, Commission requirements are so fundamental to safe operations that the Commission will issue penalties for first-time violations. Violations defined by federal law as "critical" meet this standard.
- The Commission considers several factors when entertaining a request for mitigation, including whether the company introduces new information that may not have been considered in setting the assessed penalty amount, or explains other circumstances that convince the Commission that a lesser penalty will be equally or more effective in ensuring the company's compliance. The Penalty Assessment cited 292 critical violations in four categories. We address each category in turn.

WAC 480-30-221, 49 C.F.R. Part 396.11(a)

Discussion. WAC 480-30-221, 49 C.F.R. Part 396.11(a) requires drivers to complete a vehicle inspection report (DVIR) at the end of his or her shift each day a vehicle is used.

¹ See RCW 80.04.405.

² Docket A-120061, Enforcement Policy for the Washington Utilities and Transportation Commission ¶ 12 (Jan. 7, 2013) (Enforcement Policy).

³ 49 C.F.R. § 385, Appendix B.

⁴ Enforcement Policy ¶ 19.

The report includes an 11-item checklist that identifies any defects that could affect safe operation of the vehicle. The Penalty Assessment cited 41 violations of WAC 480-30-221 because both drivers failed to prepare DVIRs on the 41 occasions in October 2015 when the Company operated its vehicles. Mr. Maurou testified that he had no idea drivers were expected to complete DVIRs, but that his vehicles are routinely serviced by a mechanic and have never broken down.

- Staff presented evidence and testimony that Mr. Maurou received an onsite technical assistance visit from Staff in October 2014. During that visit, Mr. Maurou was provided with a copy of the Commission's publication, "Achieving a Satisfactory Safety Rating," which explains the DVIR requirement and provides a detailed description of the information the reports must contain. Mr. Maurou testified that he has difficulty comprehending the Commission's publication, "Achieving a Satisfactory Safety Rating," because English is his second language and the publication is not available in French.
- Decision. Here, the Commission assessed a \$4,100 penalty for 41 violations of WAC 480-30-221. Staff recommends a "per violation" penalty because the Company received technical assistance related to DVIRs in October 2014 and was aware that its operations should mirror those outlined in "Achieving a Satisfactory Safety Record." We agree with Staff that the responsibility for complying with Commission rules rests solely with the Company. If Mr. Maurou had difficulty comprehending the Commission's safety guide, he should have contacted Commission Staff with questions or sought other assistance.
- Despite these factors, we decline to adopt Staff's recommendation and instead assess a \$100 penalty for 41 violations of C.F.R. 396.11(a). Recent Commission penalty assessments and subsequent orders on review have found that a \$100 penalty for this category of violations rather than a "per violation" penalty is appropriate for a first-time offense, even when a company has received extensive technical assistance.

 Accordingly, we assess a penalty of \$100 for 41 violations of C.F.R. 396.11(a) consistent with our recent decisions.

⁵ See In the Matter of the Penalty Assessment Against Gus & Jack Moving Company, LLC, Docket TV-143199 (November 14, 2014), where the Commission assessed a \$100 penalty for 16 violations of C.F.R. Part 396.11(a) because they were first time violations. The Company had received prior technical assistance on two occasions. See also In the Matter of the Penalty Assessment Against Adam's Moving and Delivery Service, LLC, Docket TV-143801 (December 18, 2014), where the Commission assessed a \$100 penalty for 53 violations of C.F.R. Part 396.11(a) because they were first time violations. The Company had received prior technical assistance on two occasions and had declined to attend Commission safety training.

WAC 480-30-221, 49 C.F.R. Part 396.3(b)

- Discussion. WAC 480-30-221, 49 C.F.R. Part 396.3(b) requires carriers to keep minimum records of inspection and vehicle maintenance. The Company was unable to provide any records of inspections or maintenance for its two vehicles. Mr. Maurou testified that he was not aware of this requirement, but that his vehicles are routinely checked by a mechanic.
- 22 Staff testified that Mr. Maurou received extensive technical assistance during Staff's October 2014 site visit, which included information about requirements for vehicle inspection and maintenance records.
- Decision. Here, the Commission assessed a \$200 penalty for two violations of C.F.R. Part 396(3)(b). The Company received technical assistance related to vehicle inspection and maintenance records, and failed to introduce any new information at hearing that would support mitigation. Accordingly, we decline to mitigate the penalty.

WAC 480-30-221, C.F.R Part 391.51(a)

- Discussion. WAC 480-30-221, C.F.R. Part 391.51(a) requires companies to maintain a driver qualification file for each driver. The Company failed to maintain driver qualification files for its two drivers, Ndow Yankuba and Mr. Maurou. Mr. Maurou testified that he was not aware of this requirement, and has not received sufficient technical assistance from the Commission on this issue.
- Staff testified that Mr. Maurou received technical assistance related to driver qualification files during Staff's 2014 on-site visit.
- Decision. The Commission assessed a \$200 penalty for two violations of C.F.R. Part 391.51(a). The Company received technical assistance related to vehicle inspection and maintenance records, and failed to introduce any new information at hearing that would support mitigation. Accordingly, we decline to mitigate the penalty.

27 WAC 480-15-570, C.F.R. Part 391.45(b)(1)

- Discussion. WAC 480-30-221, C.F.R. Part 391.45(b)(1) requires drivers to be medically examined and certified annually by a qualified health professional. The Penalty Assessment cited 247 violations of WAC 480-30-221 because Staff found that Mr. Yankuba drove a total of 114 times and Mr. Maurou drove a total of 133 times without a valid medical certificate. In total, the drivers drove 247 times without valid medical certificates during the past 6 months.
- Decision. A company that permits its employees to perform safety-sensitive functions, such as transporting passengers without being medically certified, puts the traveling public at risk. Following the compliance review, Mr. Yankuba obtained a valid medical certificate. Mr. Maurou submitted a medical certificate with his proposed safety management plan, but it was not issued by a qualified medical provider approved by the National Registry of Certified Medical Examiners. As noted above, Mr. Maurou presented a new medical certificate at hearing, but Staff has not yet had the opportunity to confirm its validity.
- While we appreciate the Company's attempt to come into compliance, medical certification is a fundamental requirement that warrants penalties for a first-time offense, and a "per violation" penalty is appropriate because these violations are considered critical to safe operations. The Company did not introduce any new information at hearing related specifically to its failure to meet this requirement, but it did make a compelling case for the financial hardship the \$24,700 penalty associated with these violations would impose. The Company's gross revenue was approximately \$90,000 in 2014. Penalties for these violations represent nearly one-third of the Company's revenues prior to any deductions for operations and expenses, and would likely create an insurmountable financial hurdle for the Company. The Commission considers company size when taking enforcement actions, and does not support imposing penalties disproportionate to a company's revenues.⁶
- Accordingly, we will suspend a \$20,000 portion of the \$24,700 penalty for a period of two years, and then waive it, subject to the following conditions: 1) SeaTac Airport 24 must either maintain a satisfactory safety rating or cease and desist all auto transportation

⁶ Docket A-120061 at ¶ 11.

operations, 2) SeaTac Airport 24 may not incur any repeat violations of WAC 480-30-221, and 3) SeaTac Airport 24 must pay the remaining \$4,700 portion of the penalty, plus the \$500 penalty assessed for the violations addressed above, for a total penalty of \$5,200, within ten days of the effective date of this order. The Company may work with Staff to establish mutually agreeable payment arrangements to pay the \$5,200 portion of the penalty that is not suspended.

FINDINGS AND CONCLUSIONS

- The Washington Utilities and Transportation Commission is an agency of the State of Washington, vested by statute with authority to regulate rates, rules, regulations, and practices of public service companies, including household goods companies, and has jurisdiction over the parties and subject matter of this proceeding.
- 33 (2) SeaTac Airport 24 is an auto transportation company subject to Commission regulation.
- 34 (3) SeaTac Airport 24 failed to cure the deficiencies that led to its unsatisfactory safety rating within 45 days, as required. Accordingly, SeaTac Airport 24's auto transportation certificate should be cancelled.
- SeaTac Airport 24 violated WAC 480-30-221, which adopts by reference 49 C.F.R. Part 396.11(a), by failing to require its driver to complete driver vehicle inspection reports on 41 occasions.
- 36 (5) SeaTac Airport 24 should be penalized \$100 for 41 violations of WAC 480-15-560, which adopts by reference 49 C.F.R. Part 396.11(a).
- SeaTac Airport 24 violated WAC 480-30-221, which adopts by reference 49 C.F.R. 396.3(b), by failing to keep minimum records related to vehicle inspection and maintenance.
- SeaTac Airport 24 should be penalized \$200 for two violations of WAC 480-30-221, which adopts by reference 49 C.F.R. 396.3(b).

- 39 (8) SeaTac Airport 24 violated WAC 480-30-221, which adopts by reference 49 C.F.R. 391.51(a), by failing to maintain a driver qualification file for each driver.
- 40 (9) SeaTac Airport 24 should be penalized \$200 for two violations of WAC 480-30-221, which adopts by reference 49 C.F.R. 391.51(a).
- 41 (10) SeaTac Airport 24 violated WAC 480-30-221, which adopts by reference C.F.R. Part 391.45(a), by failing to ensure its driver was medically examined and certified on 247 occasions.
- 42 (11) SeaTac Airport 24 should be penalized \$24,700 for 247 violations of WAC 480-30-221, which adopts by reference C.F.R. Part 391.45(a). A \$20,000 portion of the penalty should be suspended for a period of two years, and then waived, subject to the following conditions: 1) SeaTac Airport 24 must either maintain a satisfactory safety rating or cease and desist all auto transportation operations, 2) SeaTac Airport 24 may not incur any repeat violations of WAC 480-30-221, and 3) SeaTac Airport 24 must pay the remaining \$5,200 penalty within ten days of the effective date of this order. The Company may work with Staff to establish mutually agreeable payment arrangements to pay the \$5,200 portion of the penalty that is not suspended.

ORDER

THE COMMISSION ORDERS That

- (1) Sani Mahama Maurou d/b/a SeaTac Airport 24's auto transportation certificate C-65615 is cancelled. Sani Mahama Maurou d/b/a SeaTac Airport 24 must cease and desist all operations unless and until its certificate is reinstated or it applies for and obtains a new certificate from the Commission.
- 44 (2) Sani Mahama Maurou d/b/a SeaTac Airport 24 is assessed a penalty of \$25,200. A \$20,000 portion of the penalty is suspended for a period of two years, and then will be waived, subject to the following conditions: 1) Sani Mahama Maurou d/b/a SeaTac Airport 24 must either maintain a satisfactory safety rating or cease and desist all auto transportation operations, 2) Sani Mahama Maurou d/b/a SeaTac Airport 24 may not incur any repeat violations of WAC 480-30-221, and

DOCKETS TC-152296 and TC-160187 (Consolidated) ORDER 01

3) Sani Mahama Maurou d/b/a SeaTac Airport 24 must either pay the \$5,200 portion of the penalty that is not suspended or file jointly with Staff a proposed payment plan no later than March 25, 2016.

DATED at Olympia, Washington, and effective March 15, 2016.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

RAYNE PEARSON Administrative Law Judge

NOTICE TO PARTIES

This is an Initial Order. The action proposed in this Initial Order is not yet effective. If you disagree with this Initial Order and want the Commission to consider your comments, you must take specific action within the time limits outlined below. If you agree with this Initial Order, and you would like the Order to become final before the time limits expire, you may send a letter to the Commission, waiving your right to petition for administrative review.

WAC 480-07-825(2) provides that any party to this proceeding has twenty (20) days after the entry of this Initial Order to file a *Petition for Administrative Review*. What must be included in any Petition and other requirements for a Petition are stated in WAC 480-07-825(3). WAC 480-07-825(4) states that any party may file an *Answer* to a Petition for review within ten (10) days after service of the Petition.

WAC 480-07-830 provides that before entry of a Final Order any party may file a Petition to Reopen a contested proceeding to permit receipt of evidence essential to a decision, but unavailable and not reasonably discoverable at the time of hearing, or for other good and sufficient cause. No Answer to a Petition to Reopen will be accepted for filing absent express notice by the Commission calling for such answer.

RCW 80.01.060(3) provides that an Initial Order will become final without further Commission action if no party seeks administrative review of the Initial Order and if the Commission fails to exercise administrative review on its own motion.

One copy of any Petition or Answer filed must be served on each party of record with proof of service as required by WAC 480-07-150(8) and (9). An Original and **five (5)** copies of any Petition or Answer must be filed by mail delivery to:

Attn: Steven V. King, Executive Director and Secretary Washington Utilities and Transportation Commission P.O. Box 47250
Olympia, Washington 98504-7250

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Judge Hollis R. Hill Hearing Date: January 9, 2017

Superior Control of the State o

SUPERIOR COURT OF WASHINGTON FOR KING COUNTY

THE STATE OF WASHINGTON AND THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Plaintiffs,

MAUROU, SANI d/b/a SEATAC AIRPORT 24 a/k/a SEATACAIRPORT24.COM a/k/a EXPRESS ONE a/k/a SHUTTLEEXPRESS24.COM a/k/a SANI & PARTNERS, NO. 16-2-27196-1 SEA

ORDER OF DEFAULT JUDGMENT AGAINST DEFENDANT

Defendant.

I. JUDGMENT SUMMARY

1.1 Judgment Creditor:

Washington Utilities and Transportation Commission

DEFAULT JUDGMENT - 1

ATTORNEY GENERAL OF WASHINGTON
Utilities and Transportation Division
1400 S Evergreen Park Drive SW
PO Box 40128 Olympia, WA 98504-0128
(360) 664-1183

*	2007, 0011000, 0	, 20
2	SHUTTLEEXPRESS24 COM a/k/a SANI A	Ł
4 5	1.3 Principal Judgment Amount a. Civil Penalties \$32,000.00 b. Attorney Fees and Costs \$ 499.50	
6	c. Total Judgment \$32,499.50	
7	1.5 Post-judgment Interest Rate: 12.0% per annum	
8	1.6 Attorney for Judgment Creditor: Andrew J. O'Connell Assistant Attorney General	
9	1400 S. Evergreen Park Drive SW Olympia, WA 98504-0128	
10	(360) 664-1192	
11	II. BASIS	
12	This matter came before the Court on plaintiffs', State of Washington and the	
13	Washington Utilities and Transportation Commission's (Commission), motion for default	
14	judgment against defendant Sani Maurou d/b/a SEATAC AIRPORT 24 a/k/a	
15	SEATACAIRPORT24.COM a/k/a EXPRESS ONE a/k/a SHUTTLEEXPRESS24.COM	
16	a/k/a SANI & PARTNERS. The Court has entered an order of default in this action.	
17	III. FINDINGS	
18	The Court considered plaintiffs' motion on this date. Notice of the motion was give	n to
19	the defendant.	
20	Defendant failed to file a notice of appearance with this court, an opposition, or a	
21	response of any kind to plaintiffs' motion for default judgment.	
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The Court considered the pleadings filed in this action, the declaration of plaintiffs' counsel, the affidavit of amounts due, the proof of service on file, and the Order of Default against defendant.

Based on the pleadings and evidence presented, the Court finds:

- 1. This defendant was found to be in default by this Court's Order of Default, issued December 22, 2016.
- 2. Proof of Service of the Summons and Petition for Civil Enforcement on defendant is on file with the Court.
- 3. The demand set out in the Petition for Civil Enforcement is for the Court to:
 - (1) Declare that the defendant violated Commission Order 03's cease and desist order as provided in RCW 81.68.040 and RCW 81.70.220 and also acted unlawfully after the Commission had cancelled its certificate and authority to operate as provided in RCW 81.68.040 and RCW 81.70.260;
 - (2) Direct the defendant to comply with Commission Order 03 by immediately ceasing and desisting from conducting all auto transportation operations, including as an auto transportation company and as a charter party carrier in the state of Washington without first obtaining from the Washington Utilities and Transportation Commission the permit required under RCW 81.68.040 and RCW 81.70.220;
 - (3) Issue a permanent injunction to perpetually restrain the defendant from conducting all auto transportation operations, including operations as an auto transportation company or as a charter party carrier, without first obtaining authority from the Commission as required by RCW 81.68.040 and RCW 81.70.220;
 - (4) Impose civil penalties against the defendant in the amount of \$32,000, as authorized through enforcement of Order 03, RCW 81.04.400, RCW 81.04.380, and RCW 81.70.260(2); and
 - (5) Award costs and fees, including reasonable attorneys' fees, in the total amount of \$499.50.

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(6) Retain jurisdiction to enforce its orders.

4. Plaintiffs are entitled to the relief sought in the Petition for Civil Enforcement.

IV. ORDER

Based on the above findings and conclusions of law, IT IS ORDERED:

- 1. Plaintiffs' Motion for Default Judgment is granted.
- 2. Defendant Sani Maurou d/b/a SEATAC AIRPORT 24 a/k/a SEATACAIRPORT24.COM a/k/a EXPRESS ONE a/k/a SHUTTLEEXPRESS24.COM a/k/a SANI & PARTNERS violated the cease and desist order contained in Commission Order 03, Order of Consolidation; Initial Order Denying Application for Reinstatement; Suspending Penalties effective July 14, 2016, as provided in RCW 81.68.040 and RCW 81.70.220, and, operated unlawfully after the Commission had cancelled the defendant's certificate and authority to operate as an auto transportation company and as a charter party carrier, as provided in RCW 81.68.040 and RCW 81.70.260.
- 3. Defendant is directed to comply with Commission Order 03, Order of Consolidation; Initial Order Denying Application for Reinstatement; Suspending Penalties effective July 14, 2016, issued to defendant in consolidated Commission Dockets TC-152296, TC-160187, and TC-160324, by immediately ceasing and desisting from all auto transportation operations in Washington State, including operations as an auto transportation company and as a charter party carrier, without first obtaining from the Washington Utilities and Transportation Commission the permit required under

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RCW RCW 81.68.040 and RCW 81.70.220.

- Defendant, and all successors, assigns, and transferees are hereby enjoined and permanently restrained from directly or indirectly engaging in any of the following conduct: all auto transportation operations in the state of Washington, including all operations as an auto transportation company and engaging in the business of a charter party carrier, without first obtaining the required authority from the Washington Utilities and Transportation Commission under RCW 81.68 and RCW 81.70.
- Defendant is directed to pay a civil penalty of \$32,000 resulting from:
 enforcement of the suspended penalty amount in Commission Order 03, Order
 of Consolidation; Initial Order Denying Application for Reinstatement;
 Suspending Penalties effective July 14, 2016, which conditioned the suspension
 of the penalty amount on the Company's compliance with the Commission's
 cease and desist order, as authorized by RCW 81.04.400; twice unlawfully
 conducting operations as an auto transportation company after the cancellation
 of its certificate, as authorized by RCW 81.04.380; and, unlawfully engaging in
 the business as a charter party carrier after the cancellation of its certificate, as
 authorized by RCW 81.70.260(2).
- Plaintiffs are awarded costs and fees and other disbursements associated with the filing and maintenance of the petition for enforcement, including reasonable attorneys' fees, in the amount of \$499.50.

Judge Hollis R. Hill Hearing Date: January 9, 2017

The Court retains jurisdiction to enforce this Order. 7. day of January, 2017. 2 3 4 JUDGE HOLLIS R. HILL 5 KING COUNTY SUPERIOR COURT 6 Presented by: 7 ROBERT W. FERGUSON 8 Attorney General 3 9 ANDREW J. O'CONNELL 10 Assistant Attorney General WSBA No. 45887 11 1400 S. Evergreen Park Dr. SW P.O. Box 40128 12 Olympia, WA 98504-0128 (360) 664-1192 13 Attorneys for Plaintiffs State of Washington and the Washington Utilities and 14 Transportation Commission 15 16 17 18 19 20 21 22 23

> ÄTTORNEY GENERAL OF WASHINGTON Utilities and Transportation Division 1400 S Evergreen Park Drive SW PO Box 40128 Olympia, WA 98504-0128 (360) 664-1183



STATE OF WASHINGTON

WASHINGTON STATE PATROL

Motor Carrier Safety Division • PO Box 42614 • Olympia, WA 98504-26014 • (360) 596-3800 • www.wsp.wa.gov

NOTICE OF OUT OF SERVICE ORDER

Sani Mahama Maurou USDOT# 2408309

January 27, 2017

Federal Motor Carrier Safety Administration Attn: Jeffrey James, Division Administrator 2424 Heritage Court SW, Suite #302 Olympia WA 98502-6031

Subject: Out of Service Order

On January 27, 2017, the Washington State Patrol (WSP) Motor Carrier Safety Division (MCSD) issued Out of Service Order against Sani Mahama Maurou, United States Department of Transportation (USDOT) number 2408309.

For questions regarding the Out of Service Order, please contact Commercial Vehicle Enforcement Officer (CVEO) 4 Kevin Valentine at (360) 596-3803.

Sincerely,

Captain Michael Dahl

Motor Carrier Safety Division

MD:lrd

cc: Ms. Sally Martin, Federal Motor Carrier Safety Administration

Mr. David Pratt, Utilities and Transportation Commission

Mr. Donald Ross, Federal Motor Carrier Safety Administration

Ms. Toni Wilson, Department of Licensing

Lieutenant Matthew L. Couchman, Motor Carrier Safety Division

Ms. Louise R. Douglas, Motor Carrier Safety Division

Ms. Alaine M. Johnson, Budget and Fiscal Services

O USDOT Number	O MC/MX Number O Name
Enter Value:	SANI MAHAMA MAUROU
	Search

Company Snapshot

SANI MAHAMA MAUROU USDOT Number: 2408309

ID/Operations | Inspections/Crashes In US | Inspections/Crashes In Canada | Safety Rating

Carriers: If you would like to update the following ID/Operations information, please complete and submit form MCS-150 which can be obtained online or from your State FMCSA office. If you would like to challenge the accuracy of your company's safety data, you can do so using FMCSA's DataQs system.

Other Information for this Carrier

SMS Results
Licensing & Insurance

Carrier and other users: FMCSA provides the Company Safety Profile (CSP) to motor carriers and the general public interested in obtaining greater detail on a particular motor carrier's safety performance then what is captured in the Company Snapshot. To obtain a CSP please visit the CSP order page or call (800)832-5660 or (703)280-4001 (5) (Fee Required).

For help on the explanation of individual data fields, click on any field name or for help of a general nature go to SAFER General Help.

The information below reflects the content of the FMCSA management information systems as of 08/30/2018. Carrier Registration Information Outdated. Carrier VMT Outdated.

For more information about the Out of Service status of this company, click on OOS Details.

Entity Type:	CARRIER				
Operating Status:	OUT-OF-		Out of Ser	vice Date:	01/27/2017
Legal Name:	SANI MAHAMA MAUROU		the second second second		
DBA Name:	SEATAC AIRPORT 24				
Physical Address:	165 17TH AVE APT 102 SEATTLE, WA 98122				
Phone:	(206) 319-7076				
Mailing Address:	165 17TH AVE APT 102 SEATTLE, WA 98122				
USDOT Number:	2408309		State Carrier II	Number:	
MC/MX/FF Number(s):		R HIE	DUNS	S Number:	
Power Units:	1			Drivers:	1
MCS-150 Form Date:	03/19/2014		MCS-150 Milea	ge (Year):	18,000 (2013)
Operation Classification:		AT ENTER			
	x Auth. For Hire x Exempt For Hire Private(Property) x Priv. Pass. (Business)	Priv. Pas business Migrant U.S. Mai Fed. Gov	S) L Ir il	itate Gov' ocal Gov' ndian Nat	t
Carrier Operation:					
	Interstate	Intrastat (HM)		ntrastate Non-HM)	Only
Cargo Carried:					
He M ro M		Liquids/Ga Intermoda X Passenge Oilfield Eq Livestock Grain, Fee	al Cont. ers quipment		dities Dry Bulk ated Food ges

Logs, Poles, Beams,

Lumber

Building Materials

Mobile Homes

Coal/Coke

Meat

US Mail

Garbage/Refuse

Agricultural/Farm

Supplies

Construction Water Well

Machinery, Large

Objects

Fresh Produce

ID/Operations | Inspections/Crashes In US | Inspections/Crashes In Canada | Safety Rating

US Inspection results for 24 months prior to: 08/30/2018

Total Inspections: 0

Total IEP Inspections: 0

Note: Total inspections may be less than the sum of vehicle, driver, and hazmat inspections. Go to Inspections Help for further information.

		Inspections:		
Inspection Type	Vehicle	Driver	Hazmat	IEP
Inspections	0	0	0	0
Out of Service	0	0	0	0
Out of Service %	0%	0%	0%	0%
Nat'l Average % (2009- 2010)	20.72%	5.51%	4.50%	N/A

Crashes reported to FMCSA by states for 24 months prior to: 08/30/2018

Note: Crashes listed represent a motor carrier's involvement in reportable crashes, without any determination as to responsibility.

Fatal	Injury	Tow	Total
0	0	0	0
	0	0 0	0 0 0

ID/Operations | Inspections/Crashes In US | Inspections/Crashes In Canada | Safety Rating

Canadian Inspection results for 24 months prior to: 08/30/2018

Total inspections: 0

Note: Total inspections may be less than the sum of vehicle and driver inspections. Go to Inspections Help for further information.

	Inspections:	
Inspection Type	Vehicle	Driver
Inspections	0	0
Out of Service	0	0
Out of Service %	0%	0%

Crashes results for 24 months prior to: 08/30/2018

Note: Crashes listed represent a motor carrier's involvement in reportable crashes, without any determination as to responsibility.

		Crashes:		
Туре	Fatal	Injury	Tow	Total
Crashes	0	0	0	0

ID/Operations | Inspections/Crashes In US | Inspections/Crashes In Canada | Safety Rating

The Federal safety rating does not necessarily reflect the safety of the carrier when operating in intrastate commerce.



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Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • Field Office Contacts



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY (360) 586-8203

February 8, 2017

Ms. Megan Jackson Licensing Services Manager Vehicle and Vessel Licensing Washington State Department of Licensing 1125 Washington Street SE PO Box 48203 Olympia, WA 98504-8203

Re: Sani Mahama Maurou, d/b/a Seatac Airport 24

Dear Ms. Jackson:

The Utilities and Transportation Commission (Commission) requests the Department of Licensing (DOL) cancel the registration of four vehicles being used by Sani Mahama Maurou, d/b/a Seatac Airport 24 (Seatac 24) to provide auto transportation services in violation of Commission laws, rules and an Order to Cease and Desist.

Commission staff have conducted several investigations of Seatac 24, beginning in May 2015. On July 14, 2016, the Commission issued an Order to Cease and Desist against Seatac 24 in docket TE-152296, which was subsequently upheld by the King County Superior Court on January 12, 2017, in case 16-2-27196-1 SEA. See attachments.

Seatac 24 continues to operate as an auto transportation company, without Commission authority, in violation of RCW 81.68.020.

RCW 46.16A.070 authorizes DOL to cancel a registration certificate when it determines the applicant is not so entitled. The affected vehicle registrations are:

1.	AWE8219	VIN/1FBZX2YM7FKA96667	2015 Ford Transit
2.	B24445Y	VIN/1FBSS3BL9DDA49180	2013 Ford Econoline
3.	B66765Y	VIN/1FBSS3BL8DDA63572	2013 Ford Econoline
4.	C50444E	VIN/1FBAX2XG7FKA50054	2015 Ford Transit

Enclosed is the declaration of Compliance Investigator Michael Turcott, which provides a company profile and summary of the current investigation. If you have any questions or would like additional information, please contact Michael Turcott, Compliance Investigator, at (360) 664-1174.

Thank you for your assistance.

Sincerely,

Steve King

Executive Director and Secretary

cc:

Pat Hazzard, Director, Safety and Consumer Protection David Pratt, Assistant Director, Transportation Safety Michael Turcott, Compliance Investigator Lt. Matthew L. Couchman, Washington State Patrol CVEO4 Kevin Valentine, Washington State Patrol

- 1. I am, and at all times hereinafter mentioned have been, a citizen of the United States, over the age of 18, have personal knowledge regarding the matters stated herein, and am competent to testify as a witness.
- 2. I am employed by the Washington Utilities and Transportation Commission

 ("Commission") where I have worked as an Investigator in the Transportation Division since October 1, 2015. As an Investigator, my responsibilities include conducting investigations of companies that may be operating in violation of Commission rules or State statutes enforced by the Commission. As part of those duties, I investigate companies that appear to be conducting auto transportation operations without the required Commission certificate.
- 3. On October 10, 2014, in Docket TC-140399, the Commission granted the application of Mr. Sani Maurou d/b/a SEATAC AIRPORT 24 aka SEATACAIRPORT24.COM aka EXPRESS ONE aka SHUTTLEEXPRESS24.COM aka SANI & PARTNERS ("Mr. Maurou" or the "Company") to operate as an auto transportation company and a charter party and excursion service carrier with Certificate Number C-65615.
- 4. In Consolidated Dockets TC-152296, TC-160187, and TC-160324, the Commission found that the Company had violated the safety regulations enforced by the Commission, that the Company had failed to remedy the cause of the safety violations, cancelled the Company's authority to operate, ordered the Company to cease and desist all auto transportation operations, and then, ultimately, denied the Company's application for reinstatement of its authority on July 14, 2016, in Order 03 in Consolidated Dockets TC-152296 and TC-160187 and Order 01 in Consolidated Docket

- TC-160324, Order of Consolidation; Initial Order Denying Application for Reinstatement; Suspending Penalties (hereinafter "Order 03").
- 5. I have been involved with the investigation and the matters concerning the Company, on behalf of Commission Staff (hereinafter "Staff"), since January 2016.
- 6. On September 20, 2016, I searched the database of the Washington State Department of Revenue for businesses associated with Mr. Maurou. I discovered six businesses:

 EXPRESS ONE; EXPRESS ONE; EXPRESS ONES; SANI & PARTNERS; SEATAC AIRPORT 24; and, SHUTTLEEXPRESS24.COM. The governing person for these businesses is listed as "MAUROU, SANI." The unique business identifier (hereinafter "UBI") for these businesses was the same: 601938365. A true and correct copy of the Washington State Department of Revenue State Business Record for businesses associated with Mr. Maurou, as of September 20, 2016, is attached to my declaration as Exhibit A. Upon further investigation of the Department of Revenue's records for the "SEATAC AIRPORT 24" business listed in the record, I discovered that Mr. Maurou also uses another registered trade name, which was not listed in the business license lookup: "SEATACAIRPORT24.COM."
- 7. Also on September 20, 2016, I searched the database of the Washington state

 Department of Revenue for the UBI, 601938354. The record I discovered indicated a
 single entity name: "MAUROU SANI." The record also indicated a single business
 name: "SEATAC AIRPORT 24." The record also indicated a single address: "1800 S

 JACKSON ST APT 211, SEATTLE, WA 98144-2181." And the record indicated a
 single entity type "SOLE PROPORIETOR." A true and correct copy of the Washington

- State Department of Revenue State Business Records Database Detail for UBI number 601938365, as of September 20, 2016, is attached to my declaration as Exhibit B.
- I was contacted by the Street Enforcement Team in the City of Seattle's Regulatory
 Compliance and Consumer Protection Division (hereinafter "RCCP") in August
 regarding the operations of the Company. On both August 17, 2016, and August 31,
 2016, RCCP contacted to me to share reports of RCCP's investigators reporting on auto
 transportation operations by the Company. The reports were of trips provided by the
 Company to investigators with RCCP on July 25, 2016, and August 30, 2016,
 respectively.
- One of the reports shared with me by RCCP contained an identifying license plate number of the vehicle in which one of the investigators had been transported by the Company. The identified license plate number was B66765Y. I searched the Washington State Department of Licensing database for the vehicle registration associated with this license plate number on October 17, 2016. According to the record of the Department of Licensing, the vehicle with the license plate number B66765Y is registered as a white 2013 Ford Econo in the "for hire" use class. It is registered to "MAUROU, SANI M" at the address "1800 S JACKSON ST 211, SEATTLE, WA 98144." A true and correct copy of the vehicle registration for vehicle with license plate number B66765Y, as of October 17, 2016, is attached to my declaration as Exhibit C.
- 10. After the issuance of Order 03, I also investigated the Company's advertising of its auto transportation operations, namely, the advertising that constitutes engaging in the business of a charter party and excursion service carrier.

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12.

On August 19, 2016, I visited the Company's website located at
"www.SeatacAirport24.com." It displayed the following advertisement on its webpage:
"Find Transportation To/From Any Airport, for Any Venue, Transfers from point A to
point Betc Let us know." The webpage also indicated that the Company would
provide service between the Seattle-Tacoma International Airport and the Westin in
downtown Seattle, the Snoqualmie Casino, and the Best Western Sky Valley Inn in
Monroe, along with "other Charter services." A true and correct copy of the Company's
website as I viewed it on August 19, 2016, is attached to my declaration as Exhibit D.

On October 17, 2016, I visited the Company's website again. The "shared ride rate"

section of the Company's website located at

"www.seatacairport24.com/shared_ride_rate" advertised prices that it offers for

transportation from particular cities. On this same webpage, the Company also

advertised "Seatac Airport Service" and "Charter Service." A true and correct copy of

the "shared ride rate" section of the Company's website as I viewed it on October 17,

2016, is attached to my declaration as Exhibit E.

DATED this 21 day of October, 2016, at Olympia, Washington.

MICHAEL TURCOTT





arch for business	s license endorsen	nents issued through	n the Washington Stat	e Business Licensing Service.	Clear search Sea
O General	search		search	Governing people search	OTHER RESOURCES
					Professional Licenses
Last name or Business name First name	Maurou Sani	(°)	Street address City	· · · · · · · · · · · · · · · · · · ·	Contractor, Electrician, or Plumber (L&I)
			County		Business Records (DOR)
				5	Corporations Registration Data (SOS)
					Health Care Provider Credential (DOH)
					Worker's Comp Premium Status (L&I)
					Suspect Fraud (DOR)

6 Rows

Business Name

EXPRESS ONE

EXPRESS ONE

EXPRESS ONES

SANI & PARTNERS

SEATAC AIRPORT 24

SHUTTLEEXPRESS24.COM

Search

UBI

601-938-365

601-938-365

601-938-365

601-938-365

601-938-365

601-938-365

Business ID

001

001

001

001

001

001

Location ID

0005

0003

0004

0002

8000

0006

City

SEATTLE

SEATTLE

TUKWILA

SEATTLE

SEATTLE

SEATTLE

State

WA

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WA

*This site is limited to searching for business licenses issued through the Washington State Business Licensing S
Information current as 9/20/2016 8:10:51 AM

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Governing person

MAUROU, SANI

MAUROU, SANI

MAUROU, SANI

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Back to search results

If "Non-revenue" appears after Tax Registration Number, the account is not registered with the Department of Revenue. However, it may be registered with other agencies in the state.

Washington State Department of Revenue State Business Records Database Detail

TAX REGISTRATION NO: 601938365

601938365 MAUROU SANI

SEATAC AIRPORT 24

MAILING ADDRESS: 1800 S JACKSON ST APT 211 **SEATTLE, WA 98144-2181**

UBI:

ENTITY NAME:

BUSINESS NAME:

ENTITY TYPE: SOLE PROPRIETOR

NAICS CODE: 485320

NAICS DEFINITION LIMOUSINE SERVICE

BUSINESS LOCATION: 1800 S JACKSON ST APT 211

ACCOUNT OPENED:3/1/2013 12:00:00 AM

ACCOUNT CLOSED: 12/31/2015 12:00:00 AM

SEATTLE, WA 98144-2181

RESELLER PERMIT NO: N/A PERMIT EFFECTIVE: N/A PERMIT EXPIRES: N/A

FOR NON-COMMERCIAL USE ONLY

9/20/2016 8:33 AM







Español | ??????? | ?? | Tagalog | Tiéng Viét | ??

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Voter registration assistance (SECRETARY OF STATE)

DOL Home Page Help

Driver and Plate Search

- Home
- Driver Search
- Vehicle Search

Back

Selected Vehicle

Plate:	B66765Y	VIN:	1FBSS3BL8DDA63572	
Series body:	ECONO	Specialty plates:	None	
Model year:	2013	Make:	FORD	
Primary color:	WHITE	Secondary color:		
Legal residence county:	King	Special plate code:		
Old plate:		New plate:		
Issue date:	201307	Last update:	06/27/2016	
Expiration date:	06/10/2017	Tab number(s):	0016-0-X163682 0017-0-F492009	
Brand code(s):				
Use class:	F/H - For Hire			
Transaction code:	IR - Internet Re	IR - Internet Renewal		
Previous transaction code:	IR - Internet Re	newal		
VIN flags:	None	None		
Plate flags:	(L)-CENTENN	IAL PLATE ISSUED		
Special flags:	None	361		

Related Vehicles

Plate VIN Model year Make Series body Use class Link type Last update

Vehicle Owner

PlateOwner typePICUBIOwner nameBirth dateLast updateB66765YRegisteredMAUROU,SANI M06/27/2016

Vehicle Address

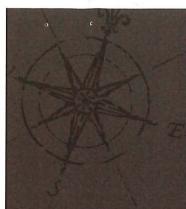
PlateOwner typePIC/UBIStreetCityCountyZip codeStateLast updateB66765YRegistered1800 S JACKSON ST 211SEATTLEKing98144 -2181WA06/27/2016

Vehicle Transaction

PlateTransaction codePrevious transaction codeTransaction dateB66765YIR-Internet RenewalIR06/27/2016

The information contained in this system is confidential. Inappropriate access or use of this information may result in civil and or criminal actions.

DAPS Home | Copyright © 2016 DOL



Seatac Airport 24

Seatac Airport Shuttle,

Any Need In Ground Transportation.

Call 206 356 7664

425 495 0298

360 401 9098

1 888 806 0677

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Find Transportation To/From
Any Airport, for Any Venue,
Transfers from point A to point
B...etc

Let us know.

*Seatac Airport To/From Westin

*Seatac Airport To/From Monroe

*Seatac Airport To/From Snoqualmie Casino

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Where to find us at Seatac Airport?

Call us as soon as you arrive **before getting** your luggage.

After you got you luggage, make another quick call.

Your pick up is at arrival baggage claim 1

(caroussel 1) outside door 00.

We appreciate your business.

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There

✓ No

✓ No

✓ No

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Cost

Obligation

Registration

Other Services that We provide include Charters, Weddings, Graduations, Campings, Tours, Meetings, Conferences, Families Unions, Parties, Shows, Celebrations, Games, Churches, Mosques,...etc Just Contact Us and Let Us Know All your Transportation Needs And We will Accommodate.

See what our valued customers say about us.

SEATAC AIRPORT 24 SHUTTLE SEATTLE, WA 98144 United States ph: 206-356-7664 alt: 1 888 806 0677 ContactUs@seatacairport24.com

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Charter Service

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Seatac Airport 24

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Any Need In Ground Transportation.

Call 206 356 7664 1 888 806 0677

BOOK NOW

Shared Ride Rate

Still have question? contact us.

BOOK NOW

Downtown Seattle	\$25	Enumclaw	\$45
Bellevue	\$40	Everett	\$45
Kirkland	\$40	Fall City	\$40
Mukilteo	\$55	Federal Way	\$30
Redmond	\$55	Fort Lewis	\$35
Adelaide	\$35	Fremont	\$25
Anacortes	\$75	Gig Harbor	\$45
Arlington	\$60	Gold Bar	\$55
Auburn	\$55	Graham	\$45
Aurora Village	\$30	Granite Falls	\$55
Avondale	\$35	High Point	\$30
Ballard	\$40	High Rock	\$40

					Page 2 01 4
	Beaux Arts	\$30	Highlands	\$3540	
	Bellevue	\$40	Hollywood	\$30	
	Bellingham	\$85	Hunts Point	\$35	
	Black Diamond	\$35	Inglewood	\$30	
	Blaine	\$90	Issaquah	\$35	
	Bonney Lake	\$40	Juanita	\$35	
	Bothell	\$45	Kenmore	\$35	
	Brier	\$40	Kent	\$35	
	Canyon Park	\$35	Kirkland	\$35	
	Carnation	\$40	Klahanie	\$40	
П	Cathcart	\$40	Krain	\$35	
	Cedar Falls	\$85.	Lacey	\$45	
	Cedar Valley	\$35	Lake Forest Park	\$35	
	Clearview	\$35	Lake Park	\$30	
	Clyde Hill	\$35	Lakewood	\$40	
	Covington	\$35	Lake Stevens	\$55	
	Discovery Bay	\$75	Leavenworth	\$120	
	Duvall	\$40	Lynnwood	\$40	
	Earlmont	\$35	Magnolia	\$35	
	Edgewood	\$25	Maltby	\$35	
	Edmonds	\$55	Maple Valley	\$35	
	Meadowdale	\$35	Sammamish	\$40	
	Marysville	\$55	Shalee	\$35	
	Medina	\$40	Seattle	\$25	
	Meeker	\$25	Shelton	\$80	
	Mercer Island	\$30	Sheridan Beach	\$35	
	Mill Creek	\$45	Shoreline	\$35	
	Milton	\$45	Silverdale	\$85	
	Mock City	\$50	Snohomish	\$50	
	Monohan	\$30	Snoqualmie	\$50	
	Monroe	\$55	South Bend	\$105	
	Mountlake Terrace	\$35	Spanaway	\$60	
	Mount Vernon	\$70	Spokane	\$240	
	Mukilteo	\$55	Stanwood	\$70	
	Newcastle	\$25	Steilcoom	\$45	

Noble	\$25	Sultan	\$65
North Bend	\$40	Stillwater	\$45
North City	\$30	Sumner	\$40
North Gate	\$30	Tacoma	\$40
Novelty	\$30	Taner	\$40
Olympia	\$75	Tokul	\$45
Orting	\$35	Trude	\$35
Parkland	\$35	Tumwater	\$65
Perringville	\$35	Tulalip	\$65
Pleasant Hill	\$40	Upper Mill	\$45
Portland	\$160	UW District	\$30
Port Orchard	\$55	Vancouver B.C.	\$175
Preston	\$35	Vancouver WA	\$175
Puyallup	\$55	Wenatchee	\$160
Queen Anne	\$35	West Seattle	\$35
Redmond	\$55	Wintermutes	\$35
Renton	\$25	Woodinville	\$55
Richmond Highlands	\$27	Yakima	\$150
Roslyn	\$80	Yarrow Point	\$45

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* If you don't see your city rate, call us.

SEATAC AIRPORT 24 SHUTTLE SEATTLE, WA 98144 United States

ph: 206-356-7664 (S) alt: 1 888 806 0677

ContactUs@seatacairport24.com

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Seatac Airport Service

Charter Service

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Term and condit ions
Admin sign in

From: To: Cc: Subject: Date: Attachme

Brown, Steve Turcott, Mike (UTC) Sualoa, Tolley (Tolley, Sualoa/fisealtie, gov FW: Sani Marou Monday, February 20, 2017 7:27:07 AM

image001.png image002.png

Hi Mike,

I received this over the weekend. I am not sure if he violated any of the orders that you have issued. He seems to be operating out of a Black Toyota Prius now.

Thanks,

Steve Brown

From: Scales, Denise Sent: Sunday, February 19, 2017 1:26 PM To: z-AV-OPS-L-Controllers Subject: Sani Marou

BOLO: BLACK PRIUS LP# ARZ4582

A woman booked a shuttle for SeaTac Airport 24 thru a phone book listing. He arrived in a black Prius to pick up his guest.

Violator First Name Violator Last Name License Plate ARZ4582
For Hire # 17636
Company SEATAC AIRPORT 24

Vehicle # Description

Candi, the coordinator for Speedi Shuttle brought over a women who was looking for her shuttle service. I looked up the number in GK to see what account the number was registered to, it came back to SEA TAC AIRPORT 24. The customer, Carol Turner stated she already paid for the ride and wented to meet the driver over at door 16 and was okey with me walking her over. I weited inside door 16 as she waited outside. I observed her eating him and shortly state a back Pritus purited up. Sani reached from the driver seat and opened the back passenger door. Mis. Turnedaded her own bag. I began to walk towards the vehicle, and he began to yell to her "Get lint" motioning his hands She was a little startled by him, I tapped on his window calling his name to roll down the window. He finally did after I told him I was going to have Port Police meet us. I asked to see his drivers license, he refused. I told him he knows that he is not allowed to operate per the Washington State. Mrs. Turner stated she didn't feel comfortable teking him by the way he was acting. I told her it was her choice and I would help her find alternative transportation to her destination. As we were discussing it Sant told Mrs. Turner to "get your beg I am leaving." He started to push her beg out of the back seat saying the was leaving. I asked for him to stop and he did not compty. Mrs. Turner took. Shuttle Express to her destination near Green lake. She said she would dispute the charges with her credit card company.

02/18/2017 17:09

Citation Date dps706

Issued By Approved By

2017-0101 Tracking # Lower Door 16 Door to Door Location

Operator Type Customer #: Citation Notice Sent Appeal Deadline **Appeal Requested** Appeal Hearing Appeal Results Sent Sent to People Soft

Appeal Hearing No-Show? Citation Amount:

550.00 Accounting Attachment

Infractions

Infraction	Fine Amount	Warning		Status	Voided By		Voided Date	Post-Appeal Status
No For-Hire License	150.00	No	[Convert to Warning]	Active		[Void]		
No WUTC	150.00	No	[Convert to Warning]	Active		[Void]		
Not Obeying Instructions of GT Personnel	150.00	No	[Convert to Warning]	Active		[Void]		
Unauthorized Pickup	100.00	No	[Convert to Warning]	Active		[Vold]		

Notes

Date	Created By	Note
02/18/2017 17:13	SEATTLE dps706	Customer information: Mrs. Carol Turner 206-406-1607.
02/18/2017 17:12	SEATTLE'dps706	He is denied a For Hire license through King County.

Thank you,

Denise P. Scales Ground Transportation Controller Landside Operations Sea-Tac International Airport



From: To: Cc: Subject: Date: Attachme Brown, Steve

Sualoa, Tolley; Turcott, Mike (UTC)
Ausbun, Vicky; z-AV-OPS-I -Controllers; Adams, Su

Subject: RE: Sanl Marou
Date: Friday, March 03, 2017 3:01:05 PM

imageuvz.ong image003.ong Scanned from a Xerox Multifunction Printer.odi

Hi Tolley,

Just a heads up. One of our enforcement agents who was headed home last night, spotted Sani and five passengers walking from the first floor of the parking garage over to the over height parking lot. This occurred at or after 01:00 am. He loaded the passengers into a white van, pic attached. I think this is the van you were telling me about earlier. I ran the plate and it comes back to Marou-Dikeni, Rachidatou. The plate that should be on the vehicle is BDR2920. The address listed is the same one we have for Sani Marou.

From: Sualoa, Tolley [mailto:Tolley.Sualoa@seattle.gov] Sent: Thursday, February 23, 2017 2:19 PM To: Brown, Steve; Turcott, Mike (UTC) Cc: Ausbun, Vicky Subject: RE: Sani Marou

Attached is the notice and order denying his for hire license. Apparently he has or had an active warrant in Oregon and also had some fake DL issues. We called Seatac Airport 24 and tried to book a trip from downtown to the airport and he sent a licensed limousine seemingly unrelated to Seatac Airport 24. He did not come in the Prius. If you would like any further details, let me know.

Thanks.



Street Enforcement Team Lead
206-386-9076
City of Seattle
Regulatory Compliance & Consumer Protection (RCCP)
700 5th Avenue
Seattle, WA 98104
www.seattle.gov/consumeraffairs

From: Brown, Steve [mailto:Brown.St@portseattle.org]
Sent: Wednesday, February 22, 2017 10:14 AM
To: Sualoa, Tolley <<u>Tolley Sualoa@seattle.gov</u>>; Turcott, Mike (UTC) <<u>miturcot@utc.wa.gov</u>>
Cc: Ausbun, Vicky <<u>Ausbun.V@portseattle.org</u>>

Subject: RE: Sani Marou

Thanks Tolley. It looks like his for hire license was denied also.

From: Sualoa, Tolley [mailto:Tolley.Sualoa@seattle.gov]
Sent: Wednesday, February 22, 2017 9:37 AM
To: Turcott, Mike (UTC); Brown, Steve
C:: Ausbun, Vicky
Subject: RE: Sani Marou

If he is operating a Prius now, if we book a trip we can cite him with a civil infraction. If found committed, all subsequent violations would be criminal. I checked yesterday and it appears the vehicle it is unlicensed.



Street Enforcement Team Lead
206-386-9076
City of Seattle
Regulatory Compliance & Consumer Protection (RCCP)
700 5th Avenue
Seattle, WA 98104
www.seattle.gov/consumeraffairs

From: Turcott, Mike (UTC) [mailto:miturcot@utc.wa.gov]
Sent: Wednesday, February 22, 2017 9:34 AM
To: Brown, Steve <<u>Brown.St@portseattle.org</u>>
Cc: Sualoa, Tolley <<u>Tolley.Sualoa@seattle.gov</u>>; Ausbun, Vicky <<u>Ausbun.V@portseattle.org</u>>
Subject: RE: Sani Marou

Thank you Steve. We are evaluating our options. This is highly unusual. Mike.

From: Brown, Steve [mailto:Brown.St@portseattle.org]

Sent: Monday, February 20, 2017 7:27 AM

To: Turcott, Mike (UTC) <miturcot@utc.wa.gov>

Cc: Sualoa, Tolley (Iolley.Sualoa@seattle.gov) <Tolley.Sualoa@seattle.gov>; Ausbun, Vicky <<u>Ausbun,V@portseattle.org></u>

Subject: FW: Sani Marou

Hi Mike,

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Thanks,

Steve Brown

From: Scales, Denise Sent: Sunday, February 19, 2017 1:26 PM To: z-AV-OPS-L-Controllers Subject: Sani Marou

BOLO: BLACK PRIUS LP# ARZ4582

A woman booked a shuttle for SeaTac Airport 24 thru a phone book listing. He arrived in a black Prius to pick up his guest.

Violator First Name SANI
Violator Last Name MAUROU
License Plate
License Plate
For Hire # 17636
Company
Vehicle # SEATAC AIRPORT 24

Candi, the coordinator for Speedi Shuttle brought over a woman who was looking for her shuttle service. I looked up the number in GK to see what account the number was registered to, it came back to SEA TAC AIRPORT 24. The customer, Carol Turner stated she already poid for the ride end wented to meet the driver over at door 16 and was okay with me walking her over. I walked inside door 16 as she walked outside. I observed her calling him and shortly after a black Priva pulled up. Sani reached from the driver seat and opened the back passenger door. Mrs. Turner loaded her or own bag. I begin to walk towards the vehible, and he began to yell to the "red in!" motioning his hands She was a little started by him, I tapped on his window calling his name to roll down the window. He finally did after I told him I was going to have Port Police meet us. I asked to see his drivers license, he refused, I told him he knows that he is not allowed to operate per the Washington State. Mrs. Turner stated she didn't feel comfortable taking him by the way he was acting. I told her it was her choice and I would help her find alternative bransportation to her destination. As we were discussing it Sani told Mrs. Turner took Shruttle Express to her destination near Green lake. She said she would dispute the charges with her credit card company.

12/18/2017 17:09

Express to her declaration Date

Issued By dps706
Approved By Tracking # 2017-0101
Location Location Lower Door 16
Operator Type Customer #:
Citation Notice Sent
Appeal Deadline
Appeal Requested
Appeal Hearing
Appeal Hearing
Appeal Repester
Sent to PeopleSoft

Appeal Hearing No-Show? Citation Amount: 550.0 Accounting Attachment

Infractions

Infraction	Fine Amount	Warning		Status	Voided By		Voided Date	Post-Appeal Status
No For-Hire License	150.00	No	[Convert to Warning]	Active		[Void]		
No WUTC	150 00	No	[Convert to Warning]	Active		[Void]		
Not Obeying Instructions of GT Personnel	150.00	No	[Convert to Warning]	Active		[Void]		
Unauthorized Pickup	100.00	No	[Convert to Warning]	Active		[Void]		

Notes

Date	Created By	Note
02/18/2017 17:13	SEATTLE\dps706	Customer information: Mrs. Carol Turner 206-406-1607.
02/18/2017 17:12	SEATTLE\dps706	He is denied a For Hire license through King County.

Thank you,

Denise P. Scales Ground Transportation Controller Landside Operations Sea-Tac International Airport Office 206-787-5906



SharePoint

Newsfeed

OneDrive Sites Turcott, Mike (UTC) ▼

Activity Date

1/29/2018 2:00 PM

Title

Phone Interview John Doty

Activity Status

Complete

Activity Due Date

Activity Type

Witness Interview

Activity Mode

Phone Call

Activity Contact Name

Activity Contact Email

johndtv2008@yahoo.com

Activity Contact Phone

(916) 868-2064

Activity Contact Address

Activity Contact Location

Desc

Called made to witness at 1:31PM on January 29, 2018. Witness explained details of January 26, 2018 service

provided by Seatac Airport 24.

Witness reserved and received confirmation from Seatac Airport 24 for a non-stop trip in an ADA van. The witness did not recieve an ADA compliant van, and was told all deposits are non-refundable. Seatac Airport 24 picked up other passengers on the way though the booked trip was nonstop. Other passengers claimed they also booked a non-stop trip and were confused about the extra stops. The witeness provided the email confirmation (receipt) proving that Seatac Airport 24 is still operating with no certificate and

"out-of-service" status in the DOT database.

UTC Staff Members

Raub, Justin (UTC)

InvestigationItemSPID

745

Activity Document Count 3

Is Reportable

No

Investigation ID

Content Type: MotorCarrierInvestigationActivity

Created at 1/29/2018 4:46 PM by Raub, Justin (UTC)

Last modified at 2/6/2018 11:02 AM by Raub, Justin (UTC)

Close

Search for Documents

Delete Selected

Complaint

Documents

✓ Name Modified Modified By InvestigationDocIndustry InvestigationDocumentType

Phone Interview Notes_6787

Modified By InvestigationDocIndustry InvestigationDocumentType

Investigation Notes





Seattle, WA Ph: (206) 356-7664 Web: http://www.seatacairport24.com

Reservation Confirmation #10282

Last Modified On: 01/18/2018 08:17 PM

Pick-up Date:

01/26/2018 - Friday

Pick-up Time:

07:00 AM

ServiceType:

To Airport

Passenger:

JOHN DOTY

Phone Number:

(916) 868-2064

No. of Pass:

3

Vehicle Type:

Shuttle

Primary/Billing Contact:

JOHN DOTY

Payment Method:

Cash

Trip Routing Information:

PU: --: 16930 118th St Arlington, WA 98223 (United States of America)

Notes:FL11AM, WHEELCHAIRS

DO: --: SEA - Seattle-Tacoma International Airport

Charges & Fees

Flat Rate	\$150.00
Fuel Surcharge	\$2.00
Reservation Total:	\$152.00
Payments/Deposits:	\$0.00
Authorizations:	\$0.00
Total Due:	\$152.00

Terms & Conditions/ Reservation Agreement:

Price displayed is for 1 passenger for Shuttle Service. For 2 or more passengers, Call/Text 206-356-7664 or Click QUOTE LINK for exact price. Your Credit Card is for Placeholder, CASH ONLY.

All deposits are NON refundable. Company is not liable in the event of mechanical breakdown while on charter and will only be responsible for making up lost time at a mutually agreed date. The client assumes full financial liability for any damage to the limousine caused during the duration of the rental by them or any members of their party. A fee of 100.00 for each carpet or seat burn. Sanitation fee is 250.00. Alcohol Consumption and drug use is prohibited by law. Any fines will be paid for by the customer. The driver has the right to terminate run without refund (if there is blatant indiscretion on the part of the client(s)). It is Illegal to stand through the sunroof. Smoking is not permitted in some of our limousines and this is left to the discretion of the driver. Overtime pay will apply after the first 15 minutes of prearranged time described on the run sheet. Not responsible for delays or the termination in winter caused by unsafe road conditions (ie. not salted, accidents, etc.). Not responsible for articles left in the limousine. Vehicles cannot be loaded beyond seating capacity.

From:

Carns, Johnny

To:

Brown, Steve Turcott, Mike (UTC)

Cc: Subject:

Re: Cancellation of Vehicle Registrations - Seatac Airport 24

Date:

Wednesday, August 15, 2018 5:16:02 PM

Steve,

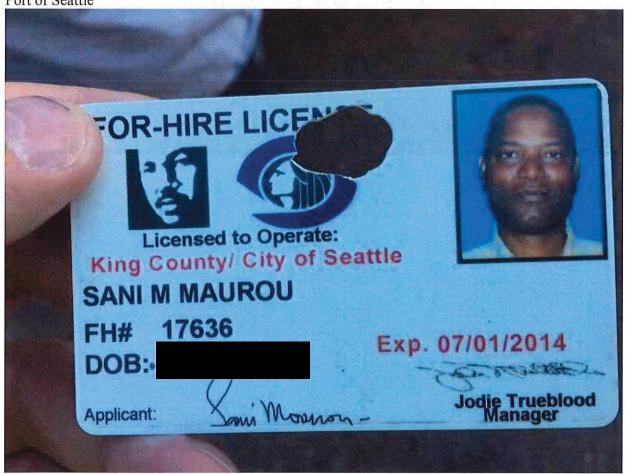
Please see citation 2018-1537. I was lucky enuf to catch him a week after I had seen him in the place as this vehicle was. Also I had talked to a passenger early this year that complained about him stopping at his home in Seattle to retrieve a phone charger, (is what he told the passenger) after he had already picked her up from her residence on the way to the airport. Also attached are some picks from this citation and when he told me that he did not even have a driver license on him and I told him I would be calling over PD he gave me this for hire license that you can see has been expired for a few years. Please update if we are still needed to call PD for this operator as the van in this photo is one of the ones you do have listed from original email.

Thanks

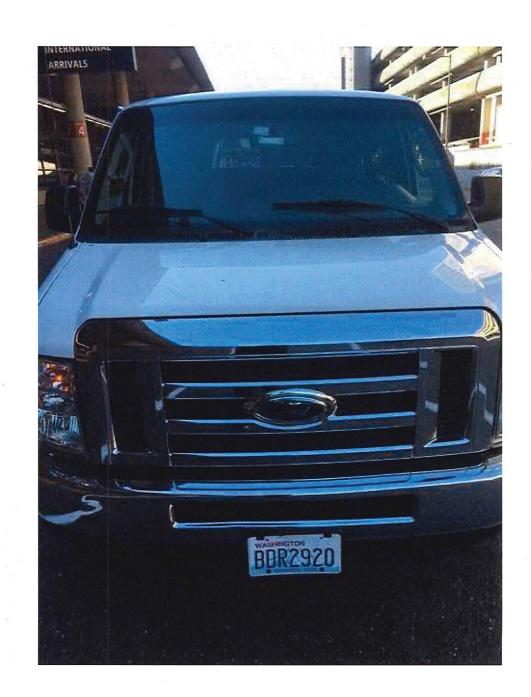
John Carns

Ground Transportation Controller

Port of Seattle









Sent from my iPhone

On Aug 15, 2018, at 7:08 AM, Brown, Steve < Brown.St@portseattle.org > wrote:

Just an FYI,

From: rachida maurou [mailto:rachidamaurou@gmail.com]

Sent: Wednesday, August 15, 2018 6:58 AM

To: Dad

Cc: mike.turcott@utc.wa.gov; mathew.perkinson@utc.wa.gov; suzanne.stillwell@utc.wa.gov;

KStrozyk@dol.wa.gov; JOSISK@dol.wa.gov; justin.raub@utc.wa.gov; CustomerCare@dol.wa.gov; kevin.valentine@wsp.wa.gov; Brown, Steve;

Tolley.Sualoa@seattle.gov; andrew.oconnell@utc.wa.gov; bridgit.feeser@utc.wa.gov

Subject: Re: Cancellation of Vehicle Registrations - Seatac Airport 24

Dear Mr. Turcott,

I do operate a limousine carrier under DOL. I do not have a shuttle service that is under UTC. It's been 3 months that I pay insurance and my vehicles are not moving. I am an independent, responsible woman running my own business. My finances are being hurt right now.

I respectfully request, a quick reevaluation of my rights to exercise my own business.

Thank you, Mr. Turcott.

Ms. Maurou.

On Tue, Aug 14, 2018 at 10:09 PM Seatac Airport 24 < sanimaurou@gmail.com > wrote:

Dear Mr. Turcott,

Seatac Airport 24 has been in business for the last 20 years serving people of Washington with dignity and respect.

At some point, it got problem with some basic rule. Although, it came in compliance, UTC judged late.

Seatac Airport 24 did not advertise since 2016 and opted out. It dispatches few legal companies for it survival while working with UTC for its reinstatement...

Seatac Airport 24 does not operate no more a shuttle service which authority was cancelled by UTC.

Ms. Maurou does not operate a shuttle carrier which is part of UTC.

Ms. Maurou does operate a limousine carrier which is not part of UTC and is directly under DOL.

She's been paying insurance for the last 3 months while her vehicles are sitting there.

We respectfully request, a quick common sense be used and her rights to exercise be rendered like everybody.

Sincerely and respectfully, Sani Washington Maurou,

Retired Officer, US Navy.

On Mon, Aug 13, 2018 at 9:20 AM Turcott, Mike (UTC) < mike.turcott@utc.wa.gov > wrote:

Dear Mr. Maurou and Ms. Maurou,

In February 2017, Utilities and Transportation Commission (UTC) staff contacted the Department of Licensing (DOL) requesting cancellation of registrations of four vehicles operated by Seatac Airport 24 in violation of cease and desist orders. This request was made under RCW 46.16A.070. These vehicles are:

- 1. 1FBZX2YM7FKA96667 2015 Ford Transit
- 2. 1FBSS3BL9DDA49180 2013 Ford Econoline
- 3. 1FBSS3BL8DDA63572 2013 Ford Econoline
- 4. 1FBAX2XG7FKA50054 2015 Ford Transit

Nevertheless, Seatac Airport 24 continues to advertise and operate. Staff also believes that Ms. Maurou's new company, Seattle Tacoma Transportation, is simply a reincarnation of Seatac Airport 24, operated by a member of the Maurou household from the same address, using the same vehicles.

You recently contacted UTC staff regarding reinstatement of these vehicle registrations. This is a matter to be decided by DOL, however, UTC staff opposes reinstatement of any of these vehicle registrations for the reasons stated. You may contact DOL at customercare@dol.wa.gov or (360) 902-3770.

Sincerely,

Mike Turcott
Compliance Investigations Supervisor
mike.turcott@utc.wa.gov

Utilities and Transportation Commission Respect. Professionalism. Integrity. Accountability. www.utc.wa.gov

WWW.SEATACAIRPORT24.COM

Thank you, we'll get back to you the soonest possible or you can call us at Toll-free 1-888-806-0677.

Citation Details

PRINT (/Citations/Details/7310?print=True)

Update Appeal Deadline & \	Violation Notice Sent Date
Notice Sent Date:	
08/16/2018 09:59	ä
Appeal Deadline Date:	E 0
Reset Deadline Date	y x

Status

Issued

Violator First Name

SANI

Violator Last Name

MAUROU

License Plate

BDR2920

For Hire #

17636

Company

SEATTLE TACOMA TRANSPORTATION

Vehicle #

1

Description

While working drive enforcement I was standing in front of door 6 when this van pulled in to load a passenger right in front of me, I noticed the van from two weeks ago when I had seen it from the sky bridge and I rushed down to encounter it as it has an expired permit, but just as I arrived it departed. I figured the driver would not stop in front of me as this operator is well aware of our operations, yet he did. It was at 18:46 when I stepped off the curb to take a photo. I waited for the driver to load his passenger and waited for him at the drivers door. When he approached I asked to see his for hire license, he commented that he had left it at home. I then asked to see his drivers license and he told me he did not have his wallet, I then let him know that in this case I was going to have to call an officer over as it was illegal to operate a vehicle with out a drivers license on his person. He then told me he would look for it. After looking through his wallet that he found, he gave me a for hire license that was expired by about four years, I asked if he had a current one and he said no. I asked why he was operating with an expired permit as he knew the operation procedure at the airport, I let him know that I knew he knows proper procedure as I knew of him from

operating SeaTac 24. He said that this was not SeaTac 24, I let him know I knew that but he knows the rules. I told him that he would be receiving a citation for a expired permit, no DOL and an expired for hire license. He told me that he would let the company know and then he departed with his passenger. Citation for other is for OPERATING WHILE SUSPENDED.

Citation Date

07/22/2018 20:11

Issued By

jxc601

Approved By

SEATTLE\khl004

Approved Date

8/5/2018 5:58:26 PM

Tracking #

2018-1537

Location

Lower Door 06

Operator Type

Pre-Arranged Limo

Customer #:

Citation Notice Sent

08/06/2018 13:00

Appeal Deadline

08/21/2018

Appeal Email Sent

Appeal Requested

Appeal Hearing

Appeal Results Sent

Sent to PeopleSoft

Appeal Hearing No-Show?

Citation Amount:

550.00

Citation Payment Total:

n

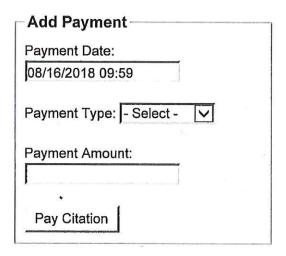
Invoice #:

Accounting Attachment(s)

Infractions

Infraction	Proposed Fine Amount	Actual Fine Amount	Warning	Status	Voided By	Voided Date	Post- Appeal Status
Expired	150.00	150.00	No	Active			
Permit							

No DOL	150.00	150.00	No	Active		
No For-Hire License	150.00	150.00	No	Active	3	
Other	100.00	100.00	No	Active		***************************************



Payments

	y .			
Amount	Payment Type	Date	Taken By	

Notes

Date	Created By	Note		
08/05/2018 17:58	SEATTLE\khl004	Approved.		
		· ·	T.	
lote:				

Attachments

File Name Upload VIPS View Date

Citation Addresses

Gatekeeper Addresses

VIPS

PRIMARY

123 BROADWAY APT 331 1800 S JACKSON ST APT 211

SEATTLE, WA 98122

SEATTLE, WA 98144

From Gatekeeper?: No

Import Address

PRIMARY

1800 S JACKSON STREET APT 211

SEATTLE, WA 98144-2181

Import Address

© 2018 - Port of Seattle



8/6/2018

SEATTLE TACOMA TRANSPORTATION VEHICLE #: 1 123 BROADWAY APT 331 SEATTLE, WA 98122

Dear Driver/Owner,

Your Company has incurred the following infraction(s) at Seattle-Tacoma International Airport:

Date	License Plate	Location	Citation #
7/22/2018 20:11	BDR2920	Lower Door 06	2018-1537
Expired Permit			\$150.00
No DOL			\$150.00
No For-Hire License		o"	\$150.00
Other			\$100.00
Total Amount of Infrac	tion(s):		\$550.00

This is in violation of Port of Seattle operating procedures recorded in the Agreement and Terms & Conditions, as follows:

Company must comply with all applicable federal, state (RCW 46.72.160) and local laws, rules, ordinances, and regulations, including Port of Seattle Airport Rules & Regulations and Operating Procedures, Directives, and any of the above that may hereafter be amended. Failure to comply may result in suspension and/or revocation of all permits issued to Company.

The schedule of monetary fines shall be published in the Port of Seattle Tariff and the Company shall comply with such schedule. Until such Tariff is published, a \$150.00 monetary fine for each violation shall be in force. If fine is not paid within 30 days, vehicle permit or all Company permits will be revoked.

Company has the right to appeal fines assessed by the Ground Transportation office. <u>All appeal requests must be in writing and submitted within ten (10) days from the date of this letter.</u> A hearing will be held before a panel comprising of Landside Operations designees.

Company may present evidence or testimony to counter the facts upon which the fine or suspension is based. Appeals are not accepted by telephone. Request to postpone an appeal hearing due to travel will not be approved. After review of the appeal request, a Ground Transportation office designee will notify Company in writing of the hearing date and time. Each appeal hearing is approximately 15 minutes long. Failure to arrive at your appointment time will result in violation being automatically upheld and invoiced.

If you cannot attend, we require 24-hour notice. Failure to comply within the time periods shall constitute an additional violation and be subject to the provisions herein.

If you do not wish to appeal and want to pay the imposed fine, please send a check or money order made payable to the Port of Seattle. Be sure to list the violation number or copy of the ticket with your payment.

OPTIONS FOR APPEAL HEARINGS:

1) Fax:

(206) 787-7499

2) Email:

gtappeals@portseattle.org

3) Mail:

Port of Seattle

Mail payment to the address listed below:

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Comments





=2018

1806-7007

Frogery of the Port of Seattle



FOR-HIRE LICEN

King County/. City of Seattle Licensed to Operate:

SANI M MAUROU

17636 DOB:

Exp. 07/01/2014

Jodie Trueblood Manager

Applicant:

am Mouner