

**EXHIBIT NO. ___(SML -5)
DOCKET NO. PG-041624
WITNESS: SUSAN MCLAIN**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

Docket No. PG-041624

**FOURTH EXHIBIT TO THE PREFILED DIRECT TESTIMONY OF
SUSAN MCLAIN (NONCONFIDENTIAL)
ON BEHALF OF PUGET SOUND ENERGY, INC.**

AUGUST 15, 2005



Sept. 2, 2004

Dear Puget Sound Energy Customer,

A resident in your neighborhood was hospitalized with burns this morning after her home in the 16600 block of Southeast 26th Street caught fire. Fire investigators haven't yet determined the fire's cause, but say it could have been a natural-gas explosion. A Puget Sound Energy crew turned off the gas line serving the burned home and is assisting authorities with their investigation of the fire's cause.

PSE wants you to know that there are no natural-gas leaks in your neighborhood. Nevertheless, because of this fire in your neighborhood, we thought you might appreciate having some basic consumer-safety information about natural gas. If you want any further information, please call PSE's Customer Access Center at 1-888-225-5773.