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 BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION

 2 COMMISSION

 WASHINGTON UTILITIES AND )

 3 TRANSPORTATION COMMISSION, )

 Complainant, )

 4 vs. ) DOCKET NO. UE-090704

 ) UG-090705

 5 PUGET SOUND ENERGY, INC., ) Volume: III

 respondent. ) Pages: 50 - 79

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 7 A public hearing in the above matter was held

 on December 10, 2009 at 6:00 p.m. at Lake Washington

 8 Technical College, 11605 132nd Avenue Northeast,

 Kirkland, Washington, before Chairman JEFF GOLTZ,

 9 Commissioners PHILIP B. JONES and PATRICK J. OSHIE, and

 Administrative Law Judge DENNIS MOSS.

10

 The parties were present as follows:

11

 THE WASHINGTON UTILITIES AND COMMISSION STAFF,

12 by MICHAEL FASSIO, Assistant Attorney General, 1400

 South Evergreen Park Drive Southwest, Olympia,

13 Washington 98504.

14 FOR PUBLIC COUNSEL, by SIMON FFITCH, Assistant

 Attorney General, 900 4th Avenue, Suite 2000, Seattle,

15 Washington, 98164

16 PSE, by SHEREE STORM CARSON, Attorney at Law,

 Perkins and Coie, LLP, 10885 Northeast Fourth Street,

17 Suite 700, Bellevue, Washington 98004.

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24 Jennifer Cordner, CCR

25 Court Reporter

0051

 1 P R O C E E D I N G S:

 2 CHAIRMAN GOLTZ: I'm going to call this meeting

 3 to order, my name is Jeff Goltz, Chair of the

 4 Commission. With me to my left is Commissioner Pat

 5 Oshie, and to my immediate right is Commissioner Philip

 6 Jones, and to his immediate right is Judge Dennis Moss,

 7 and Judge Moss will be handling this hearing this

 8 evening.

 9 I just want to say a couple of quick things,

10 one is to welcome you all the to this hearing, and thank

11 you for coming. This is a very important part of the

12 hearing process that we have in rate cases before the

13 Commission.

14 In January there will be about four days of

15 hearings, it may be a little more, it may be a little

16 less, with Puget Sound Energy and all the parties to

17 this rate proceeding, that will be held in Olympia.

18 In tonight's proceeding witnesses will be sworn

19 as they come in, the court reporter taking down

20 testimony, and it will be very much like a trial

21 proceeding where we will get specific evidence from the

22 Company, also from the Counsel, the Commission Staff,

23 and other parties.

24 The purpose of tonight's hearing is to get an

25 important and somewhat unique and different perspective

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 1 and that's the perspective of the rate payers of Puget

 2 Sound energy, and any specific views.

 3 I've only been on the Commission about 11

 4 months, but I've found it very, very useful and very

 5 important, I know my colleagues and my predecessor has

 6 said how important this aspect of the rate process is.

 7 Not only will you get good information, and good

 8 perspective, but also a good sense of how they impact

 9 consumers. But also, at least for me, to get ideas in

10 lines of inquiry to ask the Company's witnesses during

11 the evidentiary part of the hearing which will take

12 place in January.

13 So like I said, during tonight will be run by

14 Judge Moss, and he will explain more about what the

15 process is and some background information for the other

16 people here as well.

17 Judge Moss.

18 JUDGE MOSS: Thank you, I have my welcomes the

19 same as that of Chairman Goltz. Just for the record

20 I'll identify the WUTC tonight, this is the matter

21 styled, WUTC against Puget Sound Energy, Inc., Docket

22 UE-070704 and UG-090705.

23 My role, as Chairman Goltz said is to run our

24 hearing this evening, and I'll have the role in January

25 when we have the evidentiary hearing.

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 1 During those proceedings, I will preside from

 2 the bench with these great Commissioners, and these are

 3 the great Commissioners of the WUTC. We will be sitting

 4 during that hearing as well as here tonight to hear your

 5 comments.

 6 This is a formal proceeding, we will take

 7 evidence up until the end of the hearing in January, we

 8 will continue to take written comments from members of

 9 the public as part of the body of evidence through

10 January 25, 2010. After those hearings, and all those

11 comments are received, the parties will have two

12 opportunities to file written briefs with us, February

13 19th and March 2nd, and the Commissioners will reach a

14 decision in the case, and the Commission will enter an

15 order over their signatures sometime before April 7th,

16 20010, is what we call the suspension date, or the date

17 the statutes provide in this hearing.

18 There are a number of other people here present

19 tonight who are involved in the case in one way or

20 another, and I want to take the time to introduce those

21 people to you, and you may be interested in talking with

22 some of them. So when you came tonight at the door you

23 probably had the brief encounter, at least, to visit

24 with Mr. Dennis Shuttler, Ms. Gale Walls, and other

25 members, these are members the Commission's Consumers

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 1 Affairs Staff, and they are here tonight to assist us

 2 with this hearing, and also to answer questions that you

 3 may have at the end of the process, and they can also

 4 tell you how you can get more information about the

 5 case, and follow the case, and that sort of thing.

 6 In addition, we have present tonight a

 7 representative of the Company, Mr. Tom Labore, sitting

 8 there at the front, the Company's lawyer, Ms. Sheree

 9 Strom Carson, is here sitting at the far right.

10 Mr. Michael Fassio, is sitting in the middle here.

11 Mr. Fassio represents the Commission's

12 regulatory staff. The Commission is really two entities

13 in one, the Regulatory Staff is a party in this case

14 just like any other party in the case, just as PSE is a

15 party, and just as a group called Industrial Customers

16 of Northwest is a party, and they are separated from the

17 Commissioners by what we call an ex parte law, which

18 means that we don't talk to the Staff, Regulatory Staff,

19 except within the context of a formal hearing.

20 So just like any other party, they will present

21 evidence, and they will present their briefs, and they

22 will take into account the case they put on and public

23 interest along with all of the others.

24 Next to my immediate right is Mr. Simon ffitch,

25 Mr. ffitch is also a member of the Attorney General

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 1 Staff, in that he represents an interest in what's known

 2 as the Public Counsel Section of the Attorney General's

 3 Office. The Public Counsel Section represents consumers

 4 and small business owners, so that's another participant

 5 in the proceeding.

 6 All these individuals will be available to you

 7 this evening at the end of the proceeding, if you have

 8 questions for them, and they can also give you contact

 9 information so you can have additional followups later,

10 if you wish.

11 I want to give you a brief overview of the

12 case. PSE's request in this case currently is for an

13 additional $154 million a year from electric customers

14 or a 7.7 percent increase in electric rates. PSE also

15 requests an additional $30 million annually from natural

16 gas customers, or a 3.5 increase in natural gas rates,

17 as you'll see depicted on your billing slips.

18 On February 17th the Commissioner's regulatory

19 Staff, Public Counsel, and other parties to this case

20 involved in response testimony, these parties represent

21 much smaller increases in PSE's electric and natural gas

22 rates, or in the case of Public Counsel, a decrease in

23 the rates.

24 The PSE will have another opportunity to file

25 evidence on December 17th, we call that testimony -- and

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 1 that is the body of testimony that we will take into the

 2 hearing in January. After the parties file these, as I

 3 mentioned, the Commission will enter its orders.

 4 Let me talk just a minute about how we will

 5 proceed here, and how we'll take the comments. In a

 6 moment I'm going to swear all of you who wish to comment

 7 tonight together, I think there's like seven people who

 8 are signed up to speak, and so I'll ask you all to rise,

 9 and I'll swear you in. I'll call you one at a time, and

10 ask you if you can come to the podium. When you get to

11 the podium, I'm going to ask you a few preliminary

12 questions, so that we can some identification for

13 purposes of our record. I'll just ask you your name,

14 I'll ask you to spell your last name, ask you what

15 community you're living in, and whether you're a

16 customer of the Company, and if you're appearing for

17 yourself, or some group. Once we get that information,

18 I'll ask you to give your comments.

19 Experience of doing these things many, many

20 times over the years has taught us that about three

21 minutes per speaker is adequate, actually three minutes

22 is quite a long time to speak, for those of you who have

23 spoken in public before, you know that, and in part of

24 keeping our proceeding orderly, we will hold you to the

25 three minutes. So I will time you, and if I see you

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 1 running out of time, we'll ask you sum up and we'll move

 2 on to the next speaker.

 3 I'll ask that you not pose questions to me or

 4 to the Commissioners, and that's what these other folks

 5 are here for, to answer questions you may have. The

 6 Commissioners are here to listen to what you have to

 7 say, your comments, and that is their job this evening.

 8 So with that, I'll ask that those of you wish

 9 to make a comment tonight, if you would please stand up,

10 and raise your right hands.

11 Do each of you solemnly swear or affirm under

12 penalty of perjury that the testimony you will give

13 tonight will be the truth, the whole truth, and nothing

14 but the truth? Please say I do.

15 GROUP: I do.

16 JUDGE MOSS: Please be seated.

17 CHAIRMAN GOLTZ: All right, the first person to

18 sign up, and I'll just call you in the order you signed

19 up tonight is Arlette Lamphere. Ms. Lamphere, welcome,

20 and I'll remind you to speak directly into the

21 microphone, I'm told that they don't pick up our voices

22 as well to one side. Let me ask you, please, if you

23 would state your name for the record and spell your last

24 name?

25 MS. LAMPHERE: Yes, Arlette Lamphere,

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 1 L-A-M-P-H-E-R-E.

 2 CHAIRMAN GOLTZ: And you are a member of what

 3 community, Ms. Lamphere?

 4 MS. LAMPHERE: Kirkland, Washington.

 5 CHAIRMAN GOLTZ: You live in Kirkland, and are

 6 you a customer of PSE?

 7 MS. LAMPHERE: Yes.

 8 CHAIRMAN GOLTZ: Electric?

 9 MS. LAMPHERE: Yes.

10 CHAIRMAN GOLTZ: Natural gas?

11 MS. LAMPHERE: No.

12 CHAIRMAN GOLTZ: All right, thank you very

13 much, and are you appearing on your own behalf tonight?

14 MS. LAMPHERE: On behalf of myself and my son

15 who is unable to come.

16 CHAIRMAN GOLTZ: All right very good. Well, go

17 ahead and make your comments, please.

18 MS. LAMPHERE: I am finding it extremely

19 difficult to pay all my bills. I work for a big

20 company, I'm working in admin, but my raise this year

21 was 1.9 percent, my expenses far exceed that. I'm

22 living in a house that's too cool for me because in

23 three years my electric has gone from 89 to 136, the

24 last raise that just went up now is 7.7 percent.

25 I went to bed the last couple nights early

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 1 because the warmest place is my bed, my condo fee is

 2 going up, everything is going up, and I'm just finding

 3 it very difficult. I need to sell my house, I'm 73, I

 4 can't afford to retire, I'm trying to put money away for

 5 retirement, and life happens. And so I'm at the point

 6 where I've got to make some really tough decisions, and

 7 it's been really hard, because I'd like to retire but I

 8 can't. I've got a good job, unfortunately I can't

 9 believe that you guys can ask people for another raise.

10 I've studied your 10K very well, and when I

11 look at your figures and more than that, when I look at

12 what you're planning to do in the future to expand in an

13 economy where there's more people on the street hungry

14 like food banks said yesterday on the radio, they've got

15 families real impoverished out on the street trying to

16 survive, that you go out and build mint farms or all

17 these other things that you're planning to expand when

18 even our company is really cutting down as much as they

19 can, so they don't have to lay off people.

20 My story's tough, but my son's is worse, he's

21 in retail, he was in the dotcom bust, he's only been

22 working in retail, he doesn't have health care, he has a

23 family he wonders about every day, can I pay my

24 mortgage, can I put food on my table, and he went to the

25 Salvation Army two weeks ago to put food on the table.

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 1 And am I going to be able to put gas in my car to get to

 2 work, he's trying so hard but his hours have been cut so

 3 much this week because retail is just really tough this

 4 year. If things don't change, he's going to end up on

 5 the street, another casualty, and I am appealing to you

 6 with all my heart that you consider how we're living out

 7 here.

 8 I'm not supposed to ask you questions, so I

 9 won't, but I want to give you a challenge. A few years

10 ago a mayor in Chicago decided he needed to understand

11 his people that were in his jurisdiction, and he and his

12 family, his wife and two daughters moved into a home in

13 a poor area, had to wear the same clothes, they're

14 getting the same amount of money those people were

15 given, they had to make it one month, and his summary

16 was, he was heartbroken, he had no idea what it's like

17 to live where you don't know if the next day you're

18 going to have food, you don't know if you're still going

19 to be in this poorhouse where it's hard to stand.

20 My challenge is tonight, you're going home to

21 wonderful warm homes, and I don't take that away from

22 you, that's okay. But some of us aren't, and we don't

23 have anymore to give, so if you keep taking more and

24 more for electricity, then something else has to give,

25 for our survival, and so that's my story. Thank you for

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 1 listening.

 2 CHAIRMAN GOLTZ: Thank you, Ms. Lamphere, for

 3 your comments. Our next speaker is Jackie Swett.

 4 MS. SWETT: Well, that's close enough.

 5 CHAIRMAN GOLTZ: Okay, well, I'll give your a

 6 chance to pronounce your name. Will you state your name

 7 for the record and spell your last name, please?

 8 MS. SWETT: Yes, Jackie Swett, S-W-E-T-T.

 9 CHAIRMAN GOLTZ: All right, and where do you

10 live, Ms. Swett?

11 MS. SWETT: Bellevue, Washington.

12 CHAIRMAN GOLTZ: And are you a customer of

13 PSE?

14 MS. SWETT: I am.

15 CHAIRMAN GOLTZ: Gas and electric or one or the

16 other?

17 MS. SWETT: Electric and gas, both.

18 CHAIRMAN GOLTZ: And are you appearing on

19 behalf of your self tonight or not?

20 MS. SWETT: Yes.

21 CHAIRMAN GOLTZ: All right, thank you very

22 much. Please proceed with your comments.

23 MS. SWETT: I live on Social Security

24 disability, and as probably most of the people in this

25 room know with Social Security we're not getting a cost

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 1 of living increase this year. I'm fortunate in that I

 2 have a vary smell parttime income from a parttime

 3 position in a non-profit agency. However, in this

 4 economy, I don't even know if I'll have a job tomorrow.

 5 The ex-president of our board who was hired

 6 from the president of our board last year, I found out

 7 lost his job this week, and he has a very high position

 8 in a pharmaceutical company. So I'm feeling very

 9 insecure about my job, and non-profits aren't making it

10 as well as other companies. I haven't had an increase

11 in my income for four years.

12 I know personally I know people are going

13 hungry, and I know that where I'm living I choose to put

14 my heat up -- I'm on a budget plan, but I'm having to go

15 without other things. I'm having to budget my money,

16 but I'm having to go with other expenses, I'm having to

17 choose between paying this or that because my utilities

18 are paying -- for paying huge utilities. So I'm cutting

19 back on my food, and there's things I just can't do

20 because my income is only a fixed income, and I don't

21 have to remind anyone in this room that the temperature

22 this week hasn't gone above freezing all week.

23 And the increase in the utility rates would put

24 a further burden on me as well as people in my position

25 who are on a fixed income and on Social Security

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 1 disability. Those who are willing, seniors disabled and

 2 we have to choose between paying for heat, gas,

 3 medicine, food, et cetera, and I am on housing

 4 supplements, but my housing is only $500, my rent, and

 5 that's on assistance. So I'm just saying in this

 6 economy people are losing their jobs, their homes,

 7 people are going homeless, they're going hungry, costs

 8 are going up, and this economy PSE asking for a rate

 9 increase, I don't know how -- we're not supposed to ask

10 questions.

11 I just don't see how we can afford higher

12 utility costs in the economy that's going south. And

13 like I said, people are losing jobs, we can't afford to

14 pay our bills as it is, and I just -- I don't know how

15 we're going to do it. So from personal experience, I'm

16 just saying my Social Security is not going up, like I

17 said my income hasn't gone up in my job for four years,

18 so my costs are going up by my income is not.

19 CHAIRMAN GOLTZ: Thank you for your time. Next

20 speaker is Terry Wright. Mr. Wright, will you please

21 state your name for the record and spell your last name?

22 MR. WRIGHT: Terry Wright, last name is,

23 W-R-I-G-H-T.

24 CHAIRMAN GOLTZ: And in what community do you

25 live?

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 1 MR. WRIGHT: We live in the Auburn, south end.

 2 CHAIRMAN GOLTZ: Are you a PSE customer?

 3 MR. WRIGHT: Yes, both natural and electric.

 4 CHAIRMAN GOLTZ: Are you here representing

 5 yourself tonight?

 6 MR. WRIGHT: Yes, and my wife.

 7 CHAIRMAN GOLTZ: All right, please go ahead and

 8 comment.

 9 MR. WRIGHT: When Puget Sound Energy's

10 explanation of where the increased revenues are going,

11 they state that a good portion will be going to expand

12 the Wild Horse Wind Generation facility in Kittitas

13 County, I want to ask why PSE needs to expand in the

14 Wild Horse Wind Generation facility in this county, or

15 any county, during a downed economy. The current

16 discussions at the federal level for increased revenue

17 being distributed for alternative energy, I propose that

18 PSE request federal assistance for expanding an

19 exploratory energy production like wind farm power.

20 Here's why wind power generation is

21 exploratory, and this is because wind energy cannot be

22 stored for use when the wind is not blowing. During

23 peak energy use times, my experts have deemed that the

24 most viable reliable source for energy in Washington

25 State is hydroelectric power and non-renewable or

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 1 non-green energy is incorrect and astonishing to me. I

 2 do not think PSE needs to be increasing the capacity of

 3 wind farms where there's no current available way to

 4 store wind energy and therefore, wind energy is still

 5 exploratory.

 6 We already know that hydroelectric power has a

 7 natural, effective, reliable way of storing energy when

 8 water is stored behind a dam. I do believe the

 9 reasonable rate increase during tough economic times can

10 occur, I am in agreement with the UTC Staff proposal of

11 26 percent or a 7.1 million increase for natural gas and

12 a .3 percent for a 5.8 million increase for

13 electricity. I'm also in agreement that the basic

14 electric rate should go up 2 cents to $7.02 per month in

15 natural gas basic rate, and $10.19 for the $10. Let's

16 stay with hydroelectric green power, which is the most

17 cost effective reliable way of producing energy in

18 Washington State.

19 In either case I do not believe it is prudent

20 in our current downed economy to raise rates to the

21 level PSE has requested. I appreciate your time and

22 energy on this.

23 CHAIRMAN GOLTZ: Thank you, Mr. Wright. Our

24 next speaker is David Plummer. Mr. Plummer, would you

25 please state your name for the record and spell your

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 1 last name?

 2 MR. PLUMMER: Yes, I'm David Plummer, I live in

 3 Bellevue, my last name is spelled, P-L-U-M-M-E-R.

 4 CHAIRMAN GOLTZ: And are you a customer of

 5 PSE?

 6 MR. PLUMMER: Yes, I am, electric and gas.

 7 CHAIRMAN GOLTZ: And are you representing

 8 yourself tonight?

 9 MR. PLUMMER: Yes, I am.

10 CHAIRMAN GOLTZ: Thank you, please go ahead

11 with your comments.

12 MR. PLUMMER: I urge the Commission to reject

13 PSE's proposed increases in gas and electric service

14 rates because their proposed rate of return on equity

15 capital is excessive, leading to unjustified increases

16 in their annual revenues from electric and gas service.

17 Contrary to testimonies submitted by a witness on behalf

18 of the Commission, there is considerable research

19 available in the public domain that confirms that long

20 term geometric equity risk premiums are on the order of

21 3.5 to 4 percent.

22 Indeed recent studies by researchers at New

23 York University and Yale School of Management indicate

24 that reasonable estimates at the present time period is

25 approximately 4 percent for equity risk premium. If the

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 1 economy continues to improve, the geometric risk

 2 premiums may again approach 3.5 percent in the near

 3 term. I've listed in my testimony, and I can either

 4 read them, or I can give it to you, a couple of examples

 5 of recent estimates of equity risk premiums.

 6 CHAIRMAN GOLTZ: You're welcome to do that, you

 7 have time to read them in, if you wish, or if you want

 8 to hand them to us?

 9 MR. PLUMMER: Well, there's two, one by a

10 researcher at New York University School of Business

11 entitled Equity Risk Premiums, Determinants,

12 Estimations, and Implications of Post Crisis Update, and

13 it's dated October 2009. Another one from Yale

14 University is titled, History and the Equity Risk

15 Premiums. I urge the Commission to obtain additional

16 testimony and expert testimony on this particular issue,

17 thank you.

18 CHAIRMAN GOLTZ: All right, thank you,

19 Mr. Plummer.

20 MR. PLUMMER: Can you leave this --

21 CHAIRMAN GOLTZ: You can hand that to me and

22 I'll make sure it becomes part of the record. Thank you

23 very much.

24 Well, I just have one question, there's a

25 number of public hearings and we very seldom have

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 1 members of the public give us, the Commission, a list on

 2 equity list premiums. What's your background on this

 3 subject matter.

 4 MR. PLUMMER: I'm a retired engineer, I've

 5 testified in rate proceedings before, previous

 6 Commissions before. But I've worked in the area of

 7 utilities and electric generation and worked on PSE --

 8 or formerly Puget Power's rate advisory council, and

 9 things like that sort.

10 CHAIRMAN GOLTZ: Thank you very much.

11 MR. PLUMMER: Sure.

12 CHAIRMAN GOLTZ: Our next speaker is Harvey

13 Gillis. Welcome, Mr. Gillis, will you please state your

14 name for the record and spell your last name?

15 MR. GILLIS: Harvey Gillis, and my last name

16 is, G-I-L-L-I-S.

17 CHAIRMAN GOLTZ: And in what community do you

18 live?

19 MR. GILLIS: Bellevue.

20 CHAIRMAN GOLTZ: And are you a customer of

21 PSE?

22 MR. GILLIS: Yes, both electric and gas.

23 CHAIRMAN GOLTZ: All right, and are you

24 appearing on behalf of yourself tonight or a group?

25 MR. GILLIS: I'm appearing for my wife and

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 1 myself.

 2 CHAIRMAN GOLTZ: All right, great, please go

 3 ahead.

 4 MR. GILLIS: Before I make my comment, can I

 5 say as a retired corporate executive, I am -- I've been

 6 never been in a UTC hearing before, but I've been

 7 involved in a lot of litigation, and things of that

 8 nature. I really commend you on your attendance here

 9 tonight --

10 UNIDENTIFIED SPEAKER: We can't hear you.

11 MR. GILLIS: I just appreciate the fact the

12 Commissioners for attending this, it takes up your

13 dinner hours for something like this, and I appreciate

14 it, it's serious nature.

15 And now I'll make my comments. There are four

16 reasons why I believe that Puget Sound's energy requests

17 are excessive.

18 Number one, I just want to make sure that there

19 isn't a factor in that PSE's owners invested Canadian

20 and Australian dollars in PSE, and assume the foreign

21 exchange risk of U.S. dollars, so that is their problem,

22 any foreign exchange losses for the last few years

23 should not be factor.

24 Number two, a utility company is a quasi-public

25 company, and that's why this is a Utilities Commission.

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 1 And the Commission has two masters, the shareholder and

 2 its regions customers, that's why they are allowed a

 3 virtual monopoly to protect it from the risk of losing

 4 money if they get into irresponsible care. A sure and

 5 acceptable rate of return through rate regulations, they

 6 are essentially a capital incentive distributor with a

 7 monopoly of the capital market.

 8 Number three, capital structure and rates of

 9 return for any company are determined by assets,

10 structure, and reliability of terms of agreement. And

11 the utility companies with long term fixed rate debt are

12 generally assigned to debt payments and are in a lower

13 risk agreed on the capital. Generally we expect return

14 on equities with risky companies but with 10 percent

15 getting the premiums with prior fellow stock analysis.

16 And utilities are generally expected to earn a lower

17 return on equities under 10 percent. I believe that PSE

18 is trying to achieve too high a return in capital on

19 American dollars.

20 Number four, in my opinion Puget Sound

21 customers of PSE and the Commission are being gated.

22 First there was a swinging gate of selling our peak and

23 renewable energy sources to California, after pocketing

24 the profit, PSE owners are now circling back for a rate

25 increase of our peak energy were replaced at more

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 1 expensive market rates. Also there are ample supplies

 2 of natural gas. The prices were lower over the past

 3 years, the recent cold snap, I don't understand why rate

 4 proposals would go up when the cost of natural gas is

 5 down.

 6 Budgets of gas and electric customers

 7 throughout Puget Sound quit making ends meet for the

 8 investors thousands of miles away. One member of the

 9 Commission recommended against regulatory approval, and

10 I believe was correct. The Commission, I believe,

11 should have denied this acquisition in 2007. It is

12 imperative the Commission now deny these rate increases,

13 and establish the profit of return on capital below 10

14 percent for PSE. PSE should have its owners first work

15 on their profit margins, as I did as a corporate

16 executive, to the benefit of their large diversified

17 utility conglomerate, shared efficiency, technology

18 advancements, economic scale, and integration

19 effectiveness rather than at the expense of utility

20 fares, thank you.

21 CHAIRMAN GOLTZ: Thank you, Mr. Gillis, and

22 thank you for your imput this evening. Our next speaker

23 is Trisha Ann Foster.

24 MS. FOSTER: Hello.

25 CHAIRMAN GOLTZ: Could you please state your

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 1 name for the record and spell your last name?

 2 MS. FOSTER: Trisha Ann, and Foster,

 3 F-O-S-T-E-R.

 4 CHAIRMAN GOLTZ: And in what community do you

 5 reside?

 6 MS. FOSTER: Gold Bar, Washington.

 7 CHAIRMAN GOLTZ: All right, and are you a

 8 customer of PSE?

 9 MS. FOSTER: I am a customer of PSE.

10 CHAIRMAN GOLTZ: All right, and are you here

11 representing yourself tonight?

12 MS. FOSTER: I am representing myself, and also

13 I am representing some with the Homeowners Association.

14 I did ask a neighbor, and I did get approval from one

15 household saying I could speak for them.

16 CHAIRMAN GOLTZ: All right, very good, please

17 go ahead with your remarks.

18 MS. FOSTER: All right, first of all, I'm

19 really grateful for the electric, and we strive to

20 always pay on time. I brought four years of bills with

21 me that have been paid, and I did add up each year, the

22 highest was 912. So in Summertime, it's not a burden to

23 pay, we only have a burden when it's rates that we

24 currently ask. I understand you need to recover some of

25 the costs in from the storms in 2007, I believe it was

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 1 in 2007, and that was a really rough year on all homes

 2 and businesses.

 3 And at home with my family we're tight, my

 4 husband works fulltime the last week of the month, we

 5 have a mandatory week off, so no income for that week.

 6 I understand our water has gone up twice in a year, the

 7 telephone has gone up, and we're just recovering from

 8 the gas sting maintained with the gas prices going up.

 9 We're striving to get out of debt, and we pay

10 more than minimum payment on our credit cards, our

11 credit card interest rates have gone up, and credit

12 lines have gone down. But I'm only stating the facts we

13 need more time to get out of debt before we raise these

14 rates, and please reconsider the amount that will be

15 raised. My determination is to get out of debt in one

16 year 30 percent -- 30 percent debt, but we're doing it,

17 and we're making our plan work. We're not behind on

18 bills, but I know that there are people that are behind,

19 and I understand Bank of America is negotiating 300

20 applications of people behind in their mortgages.

21 So lastly, please consider raising residential

22 rates add more burden to my bills. Thank you for

23 considering those of us that are trying to stay afloat

24 in this issue.

25 CHAIRMAN GOLTZ: Thank you Ms. Foster, I

0074

 1 appreciate your comments. Next speaker is Richard

 2 Shcultz. And Mr. Schultz, can you state your name and

 3 spell your last name for the record?

 4 MR. SCHULTZ: Richard Schultz, S-C-H-U-L-T-Z.

 5 CHAIRMAN GOLTZ: And where do you reside?

 6 MR. SCHULTZ: Bellevue, Washington.

 7 CHAIRMAN GOLTZ: Are you customer of PSE?

 8 MR. SCHULTZ: Yes, sir, both gas and electric.

 9 A group?

10 CHAIRMAN GOLTZ: And are you here for yourself,

11 a group?

12 MR. SCHULTZ: Just myself. Okay, and I'll

13 start in here in my five minutes, I won't talk that

14 long. One of the points or interest in the rate

15 increase is the increase of the minimum bill. They had

16 some -- they call it a basic charge, the basic charge to

17 my bill is, like many others, is 45 percent of the bill

18 in the Summertime, and in the Wintertime about 20

19 percent, and I don't know what that covers, but it seems

20 like it probably covers their billing me, and that's

21 because they're covering their distribution system, and

22 their other things. I have to look at the bill to

23 see -- it's on the gas side, cost of delivery there, and

24 they wanted money to increase their farms in Eastern

25 Washington on that electric site. I didn't know --

0075

 1 whether how that whole thing played out. It seems like

 2 if they got -- like on the gas side, if they got -- if

 3 they can change the gas into electric power by the power

 4 plant that they're proposing, and then charged for the

 5 electricity, so they get it -- seemed how could you

 6 track the charges very easily with that kind of system.

 7 They had a very good monopoly.

 8 Well, I just didn't think that the charges

 9 should exceed one percent when it sounds like the

10 Commission was asking for three-tenths of a point

11 percent, so it would be more in line with inflation, and

12 it wouldn't seem like they would have to dig for a lot

13 more rates, I doubt if it would be based or so on. I

14 have no idea -- I'd have to look at their books to see

15 if I can figure it out.

16 But those are the -- the basic charges are one

17 of the things that I thought was one of the things that

18 hasn't been looked at for a long time. That it

19 originally initiated many years ago when they gave a lot

20 of service, they gave free service to service the

21 furnace, and the stoves and everything else, and then it

22 got so you had to pay for that to get done, and not have

23 serviceman come out and pay 125 an hour to have that guy

24 come out. Just to tune it up and look at the furnace

25 and all whereas it was free quite a few years ago.

0076

 1 So the basic service, it seems like it was a

 2 fair shake. Thank you very much.

 3 CHAIRMAN GOLTZ: Thank you Mr. Schultz. Our

 4 next speaker is Ken Mirly. Thank you, Mr. Mirly, please

 5 state your name and spell you last name for the record.

 6 MR. MIRLY: Yes, it's Ken Mirly, it's,

 7 M-I-R-L-Y.

 8 CHAIRMAN GOLTZ: Where do you, live Mr. Mirly?

 9 MR. MIRLY: I have houses in Issaquah and

10 Ellensburg, and in Issaquah I have gas and electric, and

11 in Ellensburg, it's just electric.

12 CHAIRMAN GOLTZ: All right, thank you, and who

13 are you appearing for tonight?

14 MR. MIRLY: I'm appearing for myself.

15 CHAIRMAN GOLTZ: Please go ahead with your

16 comments.

17 MR. MIRLY: Well, I came tonight to pick up

18 some information and see what was happening. The only

19 information that I have is what I read that came in my

20 bill, I thought to be totally inaccurate to justify any

21 kind of an increase. There have been some good comments

22 preceding my comments about greater return, which is one

23 of the important things, which made one thing bubble up

24 in my mind, what, we're asking for a rate increase is

25 why, and then I'm sure something that's available, but

0077

 1 it's not in the mailing we can get on inside, and I

 2 haven't had the time to sort it.

 3 CHAIRMAN GOLTZ: And I'll remind you that

 4 representative of the Company, and Commission Staff, and

 5 Public Staff are here, and you may have some questions

 6 for them, you can talk to them later.

 7 MR. MIRLY: Thank you very much. But the one

 8 point that I would like to bring up that hasn't been

 9 touched on yet, which might add to our discussion that

10 was covered in documentation here, is the list of the

11 various customers and their sharing of the cost increase

12 that's being asked, requested. And the thing that

13 sounds out to me would be on the natural gas side,

14 they're asking a 2 and a half increase in natural gas

15 revenue, and so they're proposing increases for

16 residential rates by 3.2 percent. So that's a little

17 frustrating taking the burden and then it doesn't seem

18 to be fair. Same thing repeated in a different case

19 when they were looking for a 7.7 increase in revenue, so

20 they're proposing that residential rates will go up

21 9.4.

22 So where's the fairness in that? I mean

23 there's lots of other customers there, and on the

24 surface why not just pay whatever rate they get, why not

25 just spread it evenly among all the customers. Tonight

0078

 1 we have demonstrated residential customers that are

 2 struggling because of the environment that we're living

 3 in today. Why not load up some other customer with the

 4 lion's share of the rate increase, whatever it turns out

 5 to be.

 6 So I guess I would request that the Commission

 7 look at the fairness issue and pull that into their

 8 consideration as well, how the money were to be granted

 9 if it was spread across the State.

10 CHAIRMAN GOLTZ: All right, thank you very

11 much, I appreciate it. That's the Last speaker I have

12 signed up this evening, let me ask if there is anyone

13 else present who wishes to speak tonight? No.

14 I'll ask if there are any closing remarks? I

15 wish to say thank you again for coming out, and thank

16 you, we didn't really miss our dinner hour, we ate

17 before we came. We don't know how long these things

18 usually last, but we do appreciate your thoughtful

19 comments, and coming a long ways away, and also very

20 moving comments which are all very helpful, as well as

21 things we should pursue further as we approach the entry

22 days in the beginning in January, thank you.

23 JUDGE MOSS: Thank you very much, I'll add

24 thanks to that of Chairman Goltz, and with that, our

25 proceedings this evening are closed.

0079

 1 (Hearing concluded at 6:41 p.m.)

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