

**Mak, Chanda (ATG)**

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**From:** MICHAEELEN BERGER <michaeleen\_berger@comcast.net>  
**Sent:** Thursday, July 02, 2020 4:14 PM  
**To:** ATG WWW E-mail Public Counsel  
**Subject:** Transfer of PSE Natural Gas Water Heater Rental Service

Hi there,  
in the information regarding the sale of gas water heater service by PSE it is stated:

'Customers who choose to pursue ownership of their rented water heater may do so by paying the remaining balance owed on the water heater. Approximately half of the 25,000 customers currently enrolled in the rental program do not owe any balance on their water heaters and will be able to take ownership of their water heaters without further payment'

When and how will we know that?

Thank You for this information

Michaeleen and Phil Berger  
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