

**WASHINGTON UT-003013
TIME AND MOTION STUDIES**

**MCI WORLDCOM PROPOSAL
PARTICIPATION IN TIME AND MOTION STUDIES**

MCI Worldcom believes that it can effectively monitor the incumbent local exchange carrier (“ILEC”) Time and Motion Study Process if provided the following:

- A. A copy of the Time and Motion Study Workplan constructed by the ILEC that will guide the ILEC’s process for acquiring relevant Time and Motion study data, including:
- A definition of the project “deliverables,”
 - A detailed explanation of the process that will be undertaken specific to accomplishing specific deliverables,
 - The personnel responsible for accomplishing project deliverables and the personnel they believe they will need to interact with in achieving deliverables,
 - Timelines for achieving deliverables
 - Standard forms, processes or instructions meant to ensure conformity to relevant time and motion processes, and consistency throughout the study
 - Rules to be followed by time and motion study developers to protect against bias within the study

MCI Worldcom would strongly prefer to receive a copy of the Time and Motion Study workplan (as described above) *before* the ILEC begins the Time and Motion Study process. Receipt of the Time and Motion Study Workplan in advance would allow MCI Worldcom to identify those steps/exercises that it desires to observe.

- B. After receiving a copy of the Time and Motion Study Workplan, MCI Worldcom could better identify the steps/exercises wherein its observation would be most important in helping it to be comfortable with the process undertaken. However, until the Workplan is received, generally MCI Worldcom believes it could limit its observation to the following:
- Observation of the process whereby ILEC Time and Motion study managers convey to actual observation personnel the process by which the Time and Motion Study will be undertaken (consistent with the Workplan described above),
 - 3-5 individual observation events, including 2-3 MCI Worldcom representatives observing actual measurement activities, and

- Observation of the assimilation and compilation process whereby the raw data from Time and Motion Study observations are compiled into activity time estimates (from multiple activities) for purposes of estimating actual NRC charges.