WUCC Complaint Form

Requester Information Your Name: Your Company: M&L Construction Inc and Underground Te Scot Wayne Hattenburg Your Phone Number: Your Email: scot@mlnorthwest.com 15099914129 Your Address: Po Box 6311 4103 e dalke ave Your City: Your State: Your Zip: WA 99217 spokane Was a locate requested from the call center? Yes No Ticket Number: Ticket Date: 23340117 **Violation Information** Alleged Violation/Damage: RCW 19.122.030 Must call for marking two (2) full business days prior to digging. Other 19.122.030 Section of Law Violated: Alleged Violation Date: 09/11/2023 failure to mark Address of alleged violation: 8110 N Panorama dr. City of Alleged Violation: State of Alleged Violation: Zip of Alleged Violation: Wa 8110 N Panorama dr Spokane

Basic Description:

Avista is not complying with APWA and CGA standards for locates. When we called them out to clarify, Jay Arragon from Avista could not decipher the 30' apart dots. Jay called ELM Avista's contractor who refuse to mark with clarity. This is a continuing problem that we are unable to resolve in the field. Avista has directed me to leave ongoing problems in field but they are still not being resolved. Avista refuses to defiantly with M&L in our employee or public safety. This could be resolved easily if Avista would admit responsibility and change behavior, instead of "blaming their issues on M&L"

Allleged Violator			
Company Name:			
Avista Corporation			
Company Phone Number:		Company Email:	
5094890500		brian.Schultz@avistacorp.com	
Company Address:			
Company City:	Company State:		Company Zip:
Spokane	WA		99252
Names of Employees on Site:			
scot hattenburg			

Other

Additional Information:

we called Jay Arragon from Avista in the field to help locate, he responded 9/11 and said he was confused as to what was going on. Jay has 30 years experience, and finally figured out that there was a "split" to the adjacent property. He called ELM who refused to complete the locate from the 2 small dots over 35 feet. We can not tell what is going on. From the directional drill foreman Austin "i am tired of having to guess where the gas lines are, " Austin, directional drill foreman" 9/11 5:05 pm.

Seriously one locate looked like a spilled blood dot from cutting yourself.... maybe it was but we dont know.

By submitting this form I acknowledge that the statements that I alleged are true and accurate to the best of my knowledge.