Sharan L. Nelson, Chairman Richard D. Casad, Commissioner A. J. "Bud" Pardini, Commissioner



## STATE OF WASHINGTON

## WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W. • Olympia, Washington 98504-8002 • (206) 753-6423 • (SCAN) 234-6423

REF: UT-32846 FILE: W192-16244

September 12, 1990

Mr. William Petty Evergreen Land & Water, Inc. Post Office Box 336 Hoodsport, Washington 98548

Dear Mr. Petty:

As you are aware, on September 5 I received a telephone call from Mr. Hart concerning the disconnect notice he received from your company. He informed me that Evergreen Land & Water, Inc. was going to disconnect his residential service.

After reviewing your tariff and applicable sections of the Washington Administrative Codes, I am unable to see the justification for threatening to disconnect residential service.

I have discussed this matter with Mr. Fred Ottavelli and Ms. Ellie Reynolds of the Commission staff. Rule number 14 clearly states that you should provide separate billing for the Hoodsport Market located at North 24230 Highway 101 and the residence at North 24232 Highway 101.

It is also our conclusion that you cannot disconnect the customer's residential account for amounts past due. The customer has paid the amounts due on the residential account. His letters to you clarify that the amounts paid are to be applied to his residential account. The fact that your records indicate one account number for both of these services merely confuse the issue. As far as the Commission is concerned, your company should have always billed separately.

Your last notice to the customer informed him that you would disconnect his service on September 15, 1990. Since this date is a Saturday, the notice is not valid unless your company is able to re-establish service on Sundays. Please read WAC 480-110-071(c) (enclosed).

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The customer informs me the service to the Hoodsport Market has been capped off, and he wishes your company would stop billing for the account. The customer further informs me that he has notified you in writing of his desire to discontinue service to the market. The customer's request complies with rule 1 of your tariff.

The Commission staff recommends that you stop billing the customer for the account at the market. If you have concerns about water usage at this customer's residence, we recommend you install a water meter.

Sincerely,

. R. Parks

Utility Service Examiner

## Enclosure

cc: Mr. Hart

North 24232 Highway 101 Hoodsport, Washington 98548

Fred Ottavelli Ellie Reynolds