

Original Sheet No. 1
WN U-3

Cascadia Water, LLC

For Commission's Receipt Stamp

WAC 480-80-102

CASCADIA WATER, LLC

NAMING RATES FOR WATER SERVICE

FOR WATER SYSTEMS

FORMERLY CALLED LEHMAN ENTERPRISES, SEA VIEW, ESTATES, MONTERRA,
DEL BAY, DISCOVERY BAY VILLAGE, PELICAN POINT, NORTHWEST WATER
SERVICES, AQUARIUS UTILITIES, AND PEDERSEN FAMILY

at

Clallam, Grant, Island, Jefferson, Kitsap, Mason, Skagit & Snohomish Counties

And

CONTAINING RULES AND REGULATIONS

GOVERNING SERVICE

Issued Date: February 29, 2024

Effective Date: June 1, 2024

Issued By: Cascadia Water, LLC

By: Culley Lehman

Title: General Manager

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Legend of Symbols

The following symbols are applicable to all tariff schedules and rules of the utility. These symbols will be used in the far right margin on all pages where changes have been made to the current tariff.

- D – discontinued rate, service, regulation, or condition;
- N – new rate service, regulation, condition, or sheet;
- I – a rate increase;
- R – a rate reduction;
- C – changed condition or regulation;
- K – that material has been transferred to another sheet in the tariff. (A footnote is required on the tariff sheet to identify the new sheet number);
- M – that material has been transferred from another sheet in the tariff. (A footnote is required on the tariff sheet to identify the former sheet number);
- T – a change in test for clarification;
- O – no change (This symbol is discretionary unless specifically requested by the commission).

WAC 480-80-102
WAC 480-80-105

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WATER SERVICE
RULES AND REGULATIONS

Rule 1- Adoption of Rules of Regulatory Authorities

The regulation rules pertaining to water service prescribed by the Washington Utilities and Transportation Commission (Commission) described in Revised Code of Washington (RCW) Title 80 and Washington Administrative Code (WAC) Title 480 are thereby adopted and made a part of this tariff.

Rule 2 - Schedules and Conditions

The schedules and conditions specified in this tariff for water service are subject to change according to the public service laws of the State of Washington. The amount of water furnished is subject to the Washington State Department of Health (DOH) required standards of quantity and quality. The water resources and water rights are subject to the Washington State Department of Ecology (DOE) required standards of issued permits for ground water withdrawal. All schedules for water service apply to applicants for or customers receiving water service from the Utility.

Rule 3 - Application and Agreement for Service

Each prospective customer desiring water service will be required to sign the Utility's standard form of application before service is taken.

An application for service is notice that the prospective customer desires water service from the Utility and represents agreement to comply with the Utility's rules and regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application for water service, the delivery of water by the Utility through a standard connection and the taking thereof by the customer will constitute an agreement by and between the Utility and the customer for the delivery and acceptance of service under the applicable rate schedule(s) and these rules and regulations. For new connections, a cross connection survey will be required as part of the application prior to accepting the applicant as a customer.

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WATER SERVICE
RULES AND REGULATIONS

Rule 4 – Definition of Service

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates from the date of increased service or initial use of the service.

Whenever the customer wants to permanently discontinue the use of water, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made.

Rule 5- Disconnection Visit Charge

When a Utility employee is dispatched (single visit) to disconnect service, that employee must accept payment of a delinquent account and service will not be disconnected. If a disconnect visit charge is specified in **Schedule X**, the Utility may accept payment of the disconnection visit charge at the door or charge it on the customer's next bill. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess over the delinquent amount due and owing. Any excess payment will be credited to the customer's account. Disconnection visits will only be made following the required notices to the customer. If delinquent account payment is not received, the customer will be disconnected, and the disconnection visit charge will not be applied to the customer.

Rule 6 – Reconnection Visit Charge

When a Utility employee is dispatched (single visit) to reconnect service to the Utility distribution system, a reconnection visit charge will apply if specified in **Schedule X**. Such charge is to apply only in cases where service (which includes but is not limited to violations of Rule 17 – Disconnection of Service) has been discontinued. The Utility will restore service when the cause of discontinuance has been removed or payments of all proper charges due from customer have been made. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility in making repairs, changes, etc.

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WATER SERVICE
RULES AND REGULATIONS

Rule 7 - Installation of Service Pipes and Meters

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

'Utility Meter Installation' - The Utility may meter any flat rate service at its discretion, provided that metered rates are in effect. The Utility's metered service rates will become effective, after the customer has received thirty (30) days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit cost to the customer.

'Customer Request Meter Installation' – A meter will be installed upon any flat rate service at the request of the customer, provided that metered rates are in effect, only if the actual cost of the meter and installation is paid by the customer. The amount paid will be reimbursed to the customer, by bill credit, by at least ten (10) percent of the meter and installation charge each month until fully repaid. All meters will be installed and maintained by the Utility without future charge to the customer. The charge and conditions for this service are specified in **Schedule 5**.

Rule 8 - Distribution Main Extension

'Utility Allowance' - Where elevation and construction conditions allow and one or more bona fide potential customer(s)* request a main extension, the Utility will construct and pay for the same, if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.

'Customer Pro-Rata Share' - The cost of main extension in excess of the estimated customer(s) revenue for three (3) years (Utility allowance) must be paid by the prospective customers in advance.

'Construction Contract' - No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer(s) revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WACs for special contracts for water utilities and distribution extensions.

* As defined in WAC 480-110-245

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WATER SERVICE
RULES AND REGULATIONS

Rule 9 - Responsibility for, and Maintenance of, Services

'Point of Delivery' – The point at which water will be delivered to and received by the customer will be on the property line of the customer's property at a point designated by the Utility.

The Utility will install its meter or other connection device at the Point of Delivery, except, at its option, the Utility may install its meter at some other agreed point on the property of the customer, provided that in such event the property line will nevertheless be deemed the Point of Delivery.

The customer will assume all responsibility after Point of Delivery for water supplied by the Utility. The Utility will be exempt from all liability for loss or damage caused by leakage or escape of water furnished by the Utility, after water has passed the Point of Delivery. If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester specialist.

All service pipes and fixtures on the customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Utility until properly repaired. The Utility may require any service to be equipped with freeze prevention devices to be used during cold weather conditions instead of permitting water to run continuously from faucets.
WAC 480-110-445

Rule 10 - Access to Premises

The Utility's regularly authorized agents or employees will have access to the premises of the customer at reasonable hours for meter reading, inspection, connection, disconnection, repair or removal of the Utility's property. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available. After properly notifying the customer, the water Utility may discontinue service for refusing to allow access per WAC 480-110-305 and WAC 480-110-355.

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WATER SERVICE
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Rule 11 – Service Visit Charge

The customer will pay a Service Visit Charge as specified in **Schedule X** when:

- a. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.
- b. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.
- c. In the event, that any such actions or time required exceed fifteen (15) minutes, the cost to the Company shall be assessed to the Customer. The work performed by the Company shall be billed at the hourly rate as established in **Schedule X** to be charged in 15-minute increments (rounded up) plus any materials. **Charges** shall be billed to the Customer on their next routine bill. Payment shall be due and payable after receipt of invoices.

Rule 12- Interruption to Service

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.

WAC 480-110-365

Rule 13 - Bills

All bills shall be paid **bi-monthly (monthly)** in arrears and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days (18 days if mailed from out of state) after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address.

Where the meter has not been read, an estimated bill will be rendered and adjusted when the next succeeding meter reading is available.

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WATER SERVICE
RULES AND REGULATIONS

Rule 14 – Late Payment Charge

Bills are due and payable upon receipt. Bills are considered late fifteen (15) days (18 days if mailed from out of state) after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of the unpaid balance shall be added to each account for each **bi-monthly (monthly)** period the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than fifteen (15) days after the dispute has been resolved.

Rule 15 – Deposits

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer's service has been disconnected for nonpayment of amounts owed to the Utility or as defined by Commission rules.

The deposit will not be more than an average two-twelfths (2/12) of estimated annual billing (for customers billed monthly) or one-sixth (1/6) of estimated annual billing (for customers billed bi-monthly).

When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury, and published in the Federal Reserve’s Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the customer’s account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the customer.

In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WACs for establishing credit and deposits for water utilities.

Rule 16 - Responsibility for Delinquent Accounts

A water Utility must not refuse or discontinue service to an applicant or customer when there are unpaid bills from a prior customer at the same premises unless the Utility believes, based on objective evidence, that the applicant is acting on behalf of the prior customer with the intent to avoid payment.

A water Utility cannot permanently deny service to an applicant or customer because of a prior obligation to the Utility. A prior obligation is the dollar amount that has been billed to a customer but left unpaid at the time of disconnection of service for nonpayment. WAC 480-110-345

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Rule 17 - Discontinuance of Service

The Utility reserves the right to discontinue service to its customers for:

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in commission Rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
10. Use of equipment that detrimentally affects the Utility's service to its other customers.
11. Service obtained by fraud.
12. Failure to comply with cross connection control requirements, backflow assembly testing and inspection.

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Rule 17 – Discontinuance of Service (cont'd)

Discontinuance of service by a customer - Customer shall be required to give notice to the Utility of their intention to discontinue service.

Discontinuance of service by a Utility - The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule any time will be deemed a waiver of its right to discontinue service.

Heat Advisory –

- a. In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329) the Company will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert for the area in which the residential user’s address is located.
- b. In the event the National Weather Service (NWS) issues or intends to issue a heat-related alert in the customer’s area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting Cascadia Water at (360) 331-7388. Upon receipt of such a request, Cascadia Water will promptly make a reasonable attempt to restore the customer’s water service and water service will remain active for the duration of the heat-related alert.

Utility shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in the rule.

Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1st) notice as described above, provide a second (2nd) notice by one of the two options listed below.

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WATER SERVICE
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Rule 17 – Discontinuance of Service (cont'd)

- a. Delivered notice - The Utility must deliver a second (2nd) notice to the customer and attach it to the customer's primary door. The notice must contain a deadline for compliance that is no less than twenty-four (24) hours after the time of delivery that allows the customer until 5:00 p.m. of the following day to comply, or
- b. Mailed notice - The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.
WAC 480-110-355

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WATER SERVICE
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Rule 18 - Sprinkling and Irrigation

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility, subject to protest by any customer affected and reviewed by the Commission. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption.

No person will use water for sprinkling or irrigation purposes during any fire in the area and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Water use may resume three (3) hours after the fire has been extinguished.

Rule 19 - Rates

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one customer at one premise. Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed unless this tariff proscribes temporary or seasonal rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings, be supplied through a *non-metered service*, consumers using water through a single connection are considered a single customer and will be charged the base charge as provided by the schedule of rates for the non-metered rate.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings, be supplied through *one metered service*, consumers using water through a single connection are considered a single customer and will be charged the base charge as provided by the schedule of rates for the size of meter installed. If the consumption as shown by the meter exceeds the allowance or usage blocks for the size of the meter, the excess consumption charge will be computed at the regular rates for one customer for the size of meter installed.

RCW 80.28.050
RCW 80.28.080
WAC 480-110-431
WAC 480-110-433

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WATER SERVICE
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Rule 20 - Account Set-Up Charge

An account set-up charge as specified in **Schedule X** will be made for each new account, temporary, seasonal reconnection, or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. An account set-up charge does not apply to:

1. Installation of a new meter.
2. Owners or agents assuming temporary responsibility for service to vacant premises.

Rule 21 – Non-Sufficient Funds (NSF) Charge

An NSF check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

Rule 22 - Water Availability Letter Charge

Any prospective customer seeking a water availability letter (water availability certificate or analysis) from the Utility must first pay the appropriate charge as specified in **Schedule X**. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year, or until the expiration of the associated building permit, whichever occurs last.

Rule 23 - Cross Connection Control and Backflow Assembly Testing and Inspection

The customer shall not permit the plumbing on their premises to be connected to any source of water supply other than the Utility's, or to any potential source of contamination, without first obtaining the Utility's written permission and meeting the Utility's cross connection control criteria. The customer shall assure that effective back-flow prevention measures are implemented to ensure continual protection of the water in the public water distribution system. Any back-flow prevention assembly deemed necessary by the Utility to prevent entry of contaminants to the public water system shall be installed at the customer's expense. The cross connection control program is outlined below.

This rule is established pursuant to the requirements adopted by the Washington State Department of Health in WAC 246-290-490, as it now exists or is hereafter amended or replaced. Copies of this regulation are available from the Washington State Department of Health or from the Utility.

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WATER SERVICE
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Rule 23 - Cross Connection Control and Backflow Assembly Testing and Inspection (cont'd)

All customers shall be surveyed as to the existence of cross connections pursuant to the definition of cross connections established by the Washington State Department of Health. A second survey shall be sent to those customers who fail to respond to the initial survey. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer. If the customer fails to respond to the second survey, then the following non-response options may be necessary:

- a. Site Visit letter/appointment for on-site review of cross connection potential, followed by a Site Visit for determination of cross connection potential as defined in WAC 246-290-490. The customer will be assessed the Service Visit Charge in accordance with **Rule 11**.
- b. Installation of Approved Backflow Prevention Assembly at customer's expense.
- c. Notice of disconnection of service per WAC 480-110-355 (3a).

An on-site inspection is required for every customer meeting any criteria of WAC 246-290-490 (4b) Table 9. The customer will be assessed the Premises Inspection Charge set forth in **Schedule X**.

If a cross connection is detected or is reported by the customer, then the Utility will determine the appropriate remedy and notify the customer of the remedy, options, and dates for compliance. If an Approved Backflow Prevention Assembly is required, the Utility will determine the type of Approved Backflow Prevention Assembly that must be installed, and must provide the customer with a date by which the device must be installed. Installation will be the customer's responsibility and sole expense. The customer may choose to have the Approved Backflow Prevention Assembly installed through any contractor acceptable to the Utility. If the customer does not install the appropriate Approved Backflow Prevention Assembly within thirty days of notification, the Utility may take appropriate action to correct. This may include the Utility installing an Approved Backflow Prevention Assembly at customer's expense or may result in the Utility providing a notice of disconnection of service by the date specified in the notice. The Approved Backflow Prevention Assembly will be installed on a customer's side of the service connection.

The Utility shall ensure that personnel, including at least one person certified as a cross-connection control specialist, are provided to develop and implement the cross-connection control program.

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WATER SERVICE
RULES AND REGULATIONS

Rule 23 - Cross Connection Control and Backflow Assembly Testing and Inspection (cont'd)

If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC 480-110-355 (3)(a). If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service.

No less often than every three years, the Utility shall re-survey its customers concerning the existence of cross connections. If the customer does not respond to the initial survey, a second survey will be sent. If the customer does not respond to the second survey, then non-response options listed above will apply.

For each customer meeting any criteria of WAC 246-290-490 (4)(b) Table 9, no less than every three years, the Utility shall conduct a site visit and premises inspection and shall assess the Premises Inspection Charge set forth in **Schedule X**.

When necessary, the Utility will provide notices of disconnection as required in WAC 480-110-355 (3)(a).

If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as described in **Rule 6** of this tariff.

The Utility may immediately shut off water service if a public health emergency exists, including when a backflow is occurring, or an unprotected cross-connection with sewage or an unapproved water source exists.

Rule 24 - Seasonal Turn Off/On

The Utility provides a seasonal turn off/on at the customer's request. This seasonal turn off/on charge does not stop monthly billings and charges on the customer's account. This service has an associated charge specified in **Schedule X** per visit. The seasonal turn off/on charge will be added to the customer's next bill.

The company request that the customer be present at the turning on of any service to avoid any water issues. This turn on service is only available for customers that have requested a seasonal turn off. This service will be performed during normal business hours only.

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WATER SERVICE
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Rule 25 - Limitations on Liability

The Utility’s liability, if any, for its gross negligence, willful misconduct or violation of RCW 19.122 is not limited by this tariff. With respect to any other claim or suit, by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility’s liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

There shall be no liability for consequential or incidental damages. The Utility clearly disclaims all warranties, stated or implied, except those specifically set forth in this tariff, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose.

The charges for services rendered under this tariff are expressly based on the limitations on damages and disclaimer of warranties set forth above.

Rule 26 – Unauthorized Use of Service

Where service has been disconnected either through the request of the customer or through action of the Utility, and the service which includes, but is not limited to, the saddle, curb stop, piping, meter setter, angle stop, check valve, meter has been locked, authorized service cannot be restored without the Utility first reinitiating service.

If service is restored by the unauthorized removal of the meter setter lock or tampering, the customer receiving the unauthorized service will be charged the current replacement cost of all damages to the Utility’s property and service, plus a Service Visit Charge for inspection of damages in accordance with **Rule 11** in this tariff.

In addition, the Utility will charge the customer receiving unauthorized service the tariff rate for all service that the Utility estimates was taken plus all of the Utility’s costs resulting from the unauthorized use and all applicable fees pursuant to WACs for discontinuing of service for water utilities.

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RULES AND REGULATIONS

Rule 27 – Damage and Repairs Charge

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if any customer or a customer’s contractor causes damage to meter box, fire hydrant, pipes, mains or other equipment of the Utility’s maintained infrastructure, the customer will be responsible for paying the Damage and Repairs Charge as specified in **Schedule X**.

Rule 28 – Fire Hydrant Meter Rental

Building contractors or others with a need for temporary service from a fire hydrant(s), other than for fire suppression purposes, are required to rent a fire hydrant meter from the Utility and meter their usage. There is no charge for the rental of the fire hydrant meter, if the equipment is not damaged, but there is a security deposit amount identified on **Schedule X**. When the fire hydrant meter is returned, the temporary customer will be charged for the water consumed at the consumption rate identified in **Schedule 2**.

If the fire hydrant meter is returned within three (3) days of the agreed-upon return date, the security deposit will be returned in full. If the equipment is returned more than three (+3) days after the agreed-upon return date, the security deposit will be forfeited by the customer.

The security deposit may be waived if the customer gives a credit card authorization for the full replacement cost of the meter. If the item is returned on time, the credit card draft will not be drawn. If the equipment is returned but more than three (+3) days late, a draft will be drawn on the credit card in the amount of the security deposit identified on **Schedule X**. If the equipment is not returned at all, a draft for the full replacement cost will be drawn.

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By: Culley Lehman

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Cascadia Water, LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 29 – Water Leak Procedures

When the Utility determines that a leak has occurred on the customer’s property, the Utility will adjust the customer’s bill after the customer submits a bill from a plumber, contractor, or other evidence that the leak has been repaired. The Utility must re-calculate the customer’s bill for the ‘*relevant time period*’. The ‘*relevant time period*’ for this adjustment will not exceed two (2) months for any given leak. The customer’s bill will be adjusted by:

1. Estimating the customer’s ‘*projected normal usage*’ charge during the relevant period(s) and calculating this amount according to the usage blocks and usage rate(s) shown on **Schedule 2**.
2. Calculating the ‘*excess usage*’ charge during the relevant period using one-fifth (1/5) the usage blocks and usage rate(s) shown on **Schedule 2**.
3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

‘Projected Normal Usage’ – is an estimate of what the customer’s water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.

‘Excess Usage’ – is the actual metered usage minus the projected normal usage.

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

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CASCADIA SERVICE AREAS

Lehman Water System:

<u>System Name</u>	<u>County</u>	<u>DOH WFI#</u>
Beachcombers H2O Co.	Island	04979V
CAL Waterworks	Island	310406
T.E.L. #1	Island	030995
T.E.L. #3	Island	939458
T.E.L. #4	Island	76976N
T.E.L. #5	Island	15533A
T.E.L. #6	Island	38451X
T.E.L. #10	Island	62060V
T.E.L. #11	Island	00678P
WB Waterworks	Island	466703

Sea View Water System:

<u>System Name</u>	<u>County</u>	<u>DOH WFI #</u>
Sea View Water	Island	77148Y

Estates Water System:

<u>System Name</u>	<u>County</u>	<u>DOH WFI #</u>
Estates Inc.	Clallam	081669

Monterra Water System:

<u>System Name</u>	<u>County</u>	<u>DOH WFI #</u>
Monterra Inc.	Clallam	55990Y

Del Bay Water System:

<u>System Name</u>	<u>County</u>	<u>DOH WFI #</u>
Del Bay	Island	18575K

Discovery Bay Village Water System:

<u>System Name</u>	<u>County</u>	<u>DOH WFI #</u>
Discovery Bay Village	Jefferson	19430W

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CASCADIA SERVICE AREAS

Northwest Water Services:

<u>System Name</u>	<u>County</u>	<u>DOH WFI#</u>
Skagit River Colony	Skagit	592443
Bacus Road #1	Skagit	64327Y
Blanchard Knob	Skagit	AC712E
Rolf Bruun	Skagit	08915H
Lake Alyson	Snohomish	50691R
Tjetland	Snohomish	17475C
Cedarhearth	Island	96889D
Silver Lake Water	Island	79245N

Aquarius Utilities:

<u>System Name</u>	<u>County</u>	<u>DOH WFI#</u>
Diamond Point	Clallam	192104
Island Lake	Kitsap	36150W
Lynch Cove	Mason	49100U
Agate West	Kitsap	00515F

Pedersen Family:

<u>System Name</u>	<u>County</u>	<u>DOH WFI#</u>
Dungeness Bay Plats Water System	Clallam	20300E
Jamestown on Wilcox Lane Water System	Clallam	06344V

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SCHEDULE NO. 1
NON-METERED FLAT RATE SERVICE

Available

This schedule is available in all Water Service Areas served by the Utility and at Utility’s option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applicable to each customer (single connection), where meters have not yet been installed.

Conditions

The flat rate charge for service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. Flat rate charge will be the monthly minimum bill for this class of service and will be in addition to other charges as provided in this tariff. No reduction in rates will be made on any dwelling unit served by a single non-metered connection unless all dwelling units served by a non-metered connection are vacant and the water is shut off at the connection point.

“Dwelling unit” means any building, or portion thereof, which contains one or more units (owned, used, rented, leased, let or hired out to be occupied) that are served through a single non- metered connection.

<u>Monthly Charge</u>	<u>Rate</u>
Island/Mainland System:	
Each connection or customer (single connection)	\$89.60
Peninsula System:	
Each connection or customer (single connection)	\$70.40
Pelican Point System:	
Each connection or customer (single connection)	\$81.60

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SCHEDULE NO. 2
METERED RATE SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility’s option and capability to maintain Department of Health’s standards of quantity and quality.

Applicable

Applicable to each customer served by the Utility on a metered basis.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

All metered rate service(s) have zero allowance for water usage in base rate(s), usage rate(s) are based on consumption per one-hundred (100) cubic feet (cu. ft.).

Usage rates for each block are shown per 100 cubic feet (cu. ft.).

Billing for any block shall be calculated on a per cubic foot amount used and based on the usage rate charge of that block.

If the meter is registered in gallons, the usage blocks will be gallons divided by 7.48.

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Island/Mainland System Monthly Rates

Each connection or customer.

Meter Size	Base Rate	1 st Block Size (cu. ft.)	1 st Block Rate	2 nd Block Size (cu. ft.)	2 nd Block Rate	3 rd Block Size (cu. ft.)	3 rd Block Rate
5/8" or 3/4"	\$56.00	500	\$5.52	501-1,000	\$8.72	Over 1,000	\$11.04
1"	\$112.00	1,250	\$5.52	1,251-2,500	\$8.72	Over 2,500	\$11.04
2"	\$448.00	4,000	\$5.52	4,001-8,000	\$8.72	Over 8,000	\$11.04

Peninsula System Monthly Rates

Each connection or customer.

Meter Size	Base Rate	1 st Block Size (cu. ft.)	1 st Block Rate	2 nd Block Size (cu. ft.)	2 nd Block Rate	3 rd Block Size (cu. ft.)	3 rd Block Rate
5/8" or 3/4"	\$44.00	500	\$2.83	501-1,000	\$4.47	Over 1,000	\$5.66
1"	\$88.00	1,250	\$2.83	1,251-2,500	\$4.47	Over 2,500	\$5.66
2"	\$352.00	4,000	\$2.83	4,001-8,000	\$4.47	Over 8,000	\$5.66

Pelican Point System Monthly Rates

Each connection or customer.

Meter Size	Base Rate (mo.)	1 st Block Size (cu. ft.)	1 st Block Rate	2 nd Block Size (cu. ft.)	2 nd Block Rate	3 rd Block Size (cu. ft.)	3 rd Block Rate
5/8" or 3/4"	\$51.00	0-900	\$0.68	901-5,500	\$1.20	Over 5,500	\$2.00
1"	\$51.00	0-900	\$0.68	901-5,500	\$1.20	Over 5,500	\$2.00
2"	\$51.00	0-900	\$0.68	901-5,500	\$1.20	Over 5,500	\$2.00

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SCHEDULE NO. 3
READY TO SERVE SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health's standards of quantity and quality.

Applicable

To any property owner who has completed and signed a Water Service Application, paid all applicable fees required for meter service connection, and had Water Service Application accepted in writing by the Utility, and for whom the Utility has installed the direct connection from the water system to the applicant's property line. Applicable to any customer, where meters have not yet been installed.

This class of service is considered temporary.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be transferred to Schedule 2, Metered Service.

The Ready to Serve charge may be discontinued upon receiving written request from the customer or for non-payment of the Ready to Serve charge. Termination of the charge will allow the Utility to remove the service line and/or connection. This disconnection or removal will allow the Utility to make that available service capacity to supply other connections on the water system. After a service line and/or connection has been removed for discontinued service, future service to the property will require a new application for service, payment of service connection charges and will be subject to the availability of service capacity at such time as the future application for service is made.

Monthly Charge

Rate

Island/Mainland System:

Each connection or customer (single connection) \$56.00

Peninsula System:

Each connection or customer (single connection) \$44.00

Pelican Point System:

\$51.00

Each connection or customer (single connection)

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SCHEDULE NO. 4
WATER SYSTEM FACILITIES CHARGE
RESIDENTIAL EQUIVALENT CUSTOMER

Available

Within the limits of all Water Service Areas and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served, only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity, arrangements satisfactory to the Utility are made for construction of additional facilities for connection to an existing main or for wholesale applicants, when surplus source capacity is available.

Conditions

1. The Utility will own and maintain all materials involved in the construction for water service.
2. The Water System Facilities Charge will be in addition to any line extension, service connection, or any other charges that may be provided elsewhere in this tariff.
3. The Water System Facilities Charge will be made one time only at which time the applicant's property is brought into the Water Service Area. If further subdivision of the property is made at a later date, each newly created lot will be subject to an additional facilities charge upon application for water service. If service is greater than residential equivalent, then multiple equivalents may be charged.
4. Exemptions:
 - (a) Any end use customer covered by an existing written contract, which specifies that, no charge or a lower charge will be paid.

Charge

Rate

Water System Facilities Charge

\$2,200.00

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SCHEDULE NO. 5
SERVICE CONNECTION CHARGE

Available

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health's standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity.

Conditions

1. A charge will be made the first time a customer's service pipe, 3/4 inch or smaller, is connected from the Utility's main to the customer's property line. The charge for a larger connection will be the cost of labor and materials. This charge does not include the cost of a meter, or its installation. A meter will be furnished, installed and maintained by the Utility without direct cost to the customer.
2. The Utility owns and maintains all materials involved in making a service connection.
3. The service connection charge must be paid before the water is turned on.
4. In addition, when it is necessary to cross an existing road (by boring or cutting) the cost of crossing and road permit fee or other charges will be in addition to the Service Connection Charge.
5. Meter will be placed in a suitable meter box located at the customer's property line, except when this is not practicable. The meter will be installed upon the customer's premises in some convenient location approved by the Utility where the meter will at all times be accessible for reading, inspection and testing. (See **Rule 9 & 10** of this tariff).
6. Service Connections will be installed within 7 days from payment, unless prior arrangements in writing are agreed upon by both the customer and the Utility.

Size of Service Connection

Total Service Connection Charge

3/4 inch service or smaller
Larger than 3/4 inch service

\$683.26
Labor and Material Contract

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SCHEDULE NO. 6
FIRE FLOW INSTALLATION

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility’s option and capability to maintain Department of Health standards of quantity and quality.

Applicable

For the customer(s) that desire to install fire suppression systems within their residences that are served by the Utility.

Charges

- Installation of Fire suppression system - Time and Materials (non-recurring)
- Inspection Fee for Fire suppression system - Time and Materials (recurring)

Conditions

1. Customer shall construct, at its own discretion, its own fire suppression system on customer's property. Customer is providing and constructing such system based upon customer's own knowledge and for customer's own purposes. Customer will retain ownership and shall be responsible for the maintenance and operation of the fire suppression system.
2. Utility shall provide to customer the facilities to provide water to the customer’s fire suppression system, consisting of a leak detection device being no larger than a one-inch (1”) meter and connection to Utility’s water main, which will flow through a leak detection device to be installed by the Utility. The connection, leak detection device and assorted appurtenances shall be provided to customer on a time and material basis. Meters larger than one inch (1”) will be considered upsized and will be charged in accordance with **Schedule 2**. Said connection shall be used only for the provision of the fire suppression system and shall not be used for any other purpose, including, but not limited to, domestic water service. Customer must provide, at customer’s sole expense, a backflow prevention device, which complies with Utility’s Cross Connection Control program as defined in **Rule 23** of this tariff.
3. The annual inspection fee set out above shall be to reimburse the Utility for inspecting the point of connection of the one-inch meter.

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SCHEDULE NO. 6
FIRE FLOW INSTALLATION (cont'd)

Conditions (cont'd)

- 4. Customer agrees to pay all charges for the installation of facilities and the annual inspection fee within thirty (30) days of date of invoice for such charges. Failure of customer to pay such charges in a timely manner will result in disconnection of the facilities provided under this agreement.
- 5. Customer covenants and agrees that it shall be responsible for maintaining the backflow prevention device in working order. The backflow prevention device shall be inspected and tested, at the customer's expense, by a certified BAT specialist as required under WAC 246-290-490. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. A copy of satisfactory certification will be provided to Utility prior to the date of providing service under this agreement and on an ongoing basis as testing certifications are required by state law and regulation (currently on an annual basis). The backflow prevention device shall be accessible to the Utility and its employees at all times.
- 6. Customer shall indemnify and hold Utility and Utility's directors, officers, employees and agents harmless from any claim for damage to property or personal injury or death resulting from or in connection with the work done under this agreement or the facilities provided under this agreement, including attorney's fees and court costs, except that which is the result of the gross negligence or intentional misconduct of Utility or a violation of RCW 19.122 by the Utility. This condition 6 is in addition to, and not in lieu of, the Limitations of Liability set out in **Rule 25** of this tariff.
- 7. Customer understands and agrees that Utility is not acting as an insurer of customer or customer's property or property of others on the property. Utility shall not be liable for any loss of life, personal injury, loss, or damage to property of customer, its family members, agents, guests or invitees whether or not caused by failure of the facilities and customer shall hold Utility and Utility's directors, officers, employees and agents harmless from any such claim. Utility makes no warranties or representations as to performance of the facilities. Nor shall Utility be liable under any theory in law or equity to customer or customer's family members, agents, guests or invitees for any consequential, incidental, punitive or other loss or damage beyond direct damages caused by Utility's gross negligence or intentional misconduct or a violation of RCW 19.122 by the Utility, and then only in an amount not to exceed ten-thousand dollars (\$10,000.00).

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SCHEDULE NO. 6
FIRE FLOW INSTALLATION (cont'd)

Conditions (cont'd)

- 8. Customer hereby agrees to purchase insurance, in such amount as customer deems adequate, to protect against loss by fire, which insurance customer agrees shall be customer's sole source of recovery for failure of the facilities, except for Utility's gross negligence or intentional misconduct or Utility's violation of RCW 19.122. Said insurance policy shall include a waiver of subrogation as applied to Utility, its directors, officers, employees and agents.
- 9. Only closed loop or single/double head loop fire suppression systems may be connected to the Utility's system.
- 10. Authorized use of water through a fire suppression system meter shall be billed to the customer at the normal water usage rates established by the Utility on **Schedule 2**.
Authorized use of water through a fire suppression system meter is limited to fire suppression system testing, maintenance, or actual fire prevention or control.
- 11. Unauthorized use of water through a fire suppression system meter shall be billed to the customer at a rate of twelve (12) times the water usage rate established by the Utility on **Schedule 2**.
- 12. Except as noted in condition 13 below, should the unauthorized use of water through a fire suppression system meter not be permanently eliminated by the customer within thirty (30) days, the fire suppression system water service shall be deemed a normal domestic service with all related fees and charges due and payable immediately. Alternatively, if payment of fees and charges is not received, the customer shall be provided notice of disconnection of the fire suppression system water service, after which the fire suppression system water service will be disconnected.
- 13. Should the unauthorized use of water through the fire suppression system occur concurrently with the disconnection of domestic water service to the property due to lack of payment for the domestic service, the customer will be provided notice of fire suppression system service disconnection by posting such notice of disconnection on the door of the residence. Copies of such notice shall be provided to the appropriate county official and the local fire district and retained by the Utility and shall include the date, time, and name of the Utility employee posting the notice.

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SCHEDULE NO. 7
FIRE FLOW SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and requires fire flow greater than residential requirements and at Utility’s option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Except where provided by contract, this service is applicable to any property, which requires more than one-hundred (100) cubic feet per minute for forty-five (45) minutes.

Conditions

This charge is in addition to any other costs necessary to provide service to the customer.

The charge for this service is based on any connection to or service by the Utility, which uses fire flow capacity derived from the Utility’s storage and booster station(s).

In addition to the availability and applicable provisions stated above, the rates from this schedule shall apply to a Fire Flow Installation where the meter is larger than one-inch (1”). See **Schedule 6**.

Monthly Charge

Rate

Per 1,000 Square Foot of Building

\$7.00

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SCHEDULE NO. 8
DWSRF LOAN REPAYMENT SURCHARGE

A. Applicable:

Applicable to all retail customers located on water systems formerly served by Aquarius Utilities, LLC.

B. Charge (Each Customer):

<u>Years</u>	<u>Surcharge Amount (per month)</u>
Through December 31, 2028	\$10.10

C. Purpose:

This surcharge is to recover loan repayment costs for four Drinking Water State Revolving Fund (DWSRF) loans for water system improvement projects.

D. Conditions:

This schedule and surcharge for loan repayment will expire upon the Company collecting \$2,056,214.56 in principal sums (excluding interest and taxes) or December 31, 2028, whichever occurs first.

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SCHEDULE X
ANCILLARY CHARGES

Rule 5	Disconnection Visit Charge (each visit)	\$30.00
Rule 6	Reconnection Visit Charge (each visit)	\$50.00
Rule 11	Service Visit Charge (each visit)	\$30.00
Rule 14	Late Payment Charge of unpaid balance at time of billing	2%
Rule 20	Account Set-Up Charge (each account)	\$20.00
Rule 21	NSF Check Charge (each check)	\$15.00
Rule 22	Water Availability Letter Charge (each letter)	\$15.00
Rule 23	Premises Inspection Charge	\$25.00 per hour prorated for time spent.
Rule 27	Damage and Repairs Charge	Labor plus materials
Rule 28	Fire Hydrant Meter Rental (Security Deposit)	\$500.00

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