

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper ) DOCKET TV-161076  
Carrier Classification of, and Complaint )  
for Penalties against: ) DECLARATION OF  
) RACHEL JONES  
ANNA NEMYKINA d/b/a KANGAROO )  
MOVERS LLC )  
)  
)  
)  
\_\_\_\_\_ )

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Kangaroo Movers LLC in August 2016, after taking over the investigation from a former investigator with Utilities and Transportation Commission. After researching on the internet I found an advertisement on [www.yelp.com](http://www.yelp.com) for Kangaroo Movers LLC offering moving services. The website included a telephone number, (206) 535-2424, a link to their website at [www.kangaroomoversseattle.com](http://www.kangaroomoversseattle.com), and reviews on moves they have done in the community.<sup>1</sup>
3. I reviewed Commission records related to Kangaroo Movers LLC to determine whether the company held a household goods permit. According to Commission records, Ms. Nemykina applied for a household goods permit on March 8, 2016. The application was dismissed on June 30, 2016, due to lack of requirements on the application.<sup>2</sup> Commission records show Kangaroo Movers LLC as inactive.<sup>3</sup>
4. On September 1, 2016, I called (206) 535-2424 and requested an estimate for a move with a truck for September 15, 2016. I was quoted, "\$130 per hour for two guys and

<sup>1</sup>See Attachment A for copy of the yelp advertisement, [www.yelp.com](http://www.yelp.com), which I printed on August 23, 2016.

<sup>2</sup> See Attachment B for a copy of Commission records on Kangaroo Movers LLC, which I printed on September 12, 2016.

<sup>3</sup> See Attachment C for a copy of Commission records on inactive status of Kangaroo Movers LLC, which I printed on September 1, 2016.

a truck with a minimum of three hours.” I was asked to text my email address to (206) 535-2424 so more information could be sent to me regarding my move.

5. On September 1, 2016, at 10:27 a.m., I received an email from Kangaroo Movers LLC requesting confirmation on the moving date and giving me information regarding extra services if I needed them.<sup>4</sup>

DATED this 21<sup>th</sup> day of September, 2016, at Olympia, Washington.

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RACHEL JONES


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<sup>4</sup> See Attachment D for copies of email exchange between staff and Kangaroo Movers LLC, which I printed on September 1, 2016.

# ATTACHMENT A

Kangaroo Movers

Rachelle Home Find Friends




**KANGAROO MOVING**

**Kangaroo Movers**  
@KangarooMoversSeattle

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- Photos
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- Likes
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Create a Page



Like Message More


Status Photo / Video


Write something on this Page...

Professional Service · Seattle, Washington

Search for posts on this Page


Invite friends to like this Page

 **Kangaroo Movers** updated their cover photo.  
August 5 at 10:11am



Like Comment Share

**ABOUT**




12316 28th Ave NE  
Seattle, WA 98125


(206) 635-2424

Ask for Kangaroo Movers's hours  
 Ask for Kangaroo Movers's price range

<http://www.kangaroomoversseattle.com/>

**PHOTOS**



 **Kangaroo Movers** updated their profile picture.  
August 5 at 10:06am

**VISITOR POSTS**

Be the first to add a post.

Chat Create Post







## What can we do for you?

If you need household moving assistance, we can provide our own moving trucks, furniture pads, moving equipment, tools, and straps to safely transport your belongings. If you would like to provide the truck, we can just show up and help with loading and unloading. We are very good at packing trucks efficiently and securing the load for transport. In addition, we are very capable of maneuvering heavy items through tight spaces without nicking walls, corners, and banisters, protecting the item as well as the homes.

**CUSTOMER SATISFACTION AND QUALITY WORK ARE OUR TOP PRIORITIES. WE HAVE HELPED THOUSANDS OF SATISFIED CUSTOMERS AROUND THE SEATTLE AREA OVER THE LAST TEN YEARS, AND STRIVE TO MAKE YOUR MOVE WITH US THE ABSOLUTE BEST EXPERIENCE EVER.**

## APPROXIMATE PRICING TABLES.

			
Two movers	Two movers & Truck	Three movers & Truck	Four movers & Truck
<b>\$100.00-\$110.00</b> per hour	<b>\$115.00-\$130.00</b> per hour	<b>\$145.00-\$160.00</b> per hour	<b>\$175.00-\$190.00</b> per hour
Two movers Two Dollies	Two movers Two Dollies Truck (24ft) 50 blankets + everything you need for 1br apartment up to 4br house + storage	Three movers Dollies Truck (24ft) 50 blankets + everything you need for 1br apartment up to 4br house + storage	Three movers Dollies Truck (24ft) 50 blankets + everything you need for 1br apartment up to 4br house + storage

## ESTIMATE COST OF YOUR MOVE.

Please, Fill out the form and we will let you know an exact price for your move.

Estimated time: Twenty minutes to Three hours

Name

Email address

Phone

Address from:

Address to:

Number of rooms

Choose date of moving



SOCIALIZE

Yelp

Angel's List



CONTACT US

206-535-2424

kangaroomovers@gn



# Kangaroo Movers

★★★★★ 135 reviews [Details](#)

Movers [Edit](#)

Serving Seattle and surrounding area Downtown  
 (206) 535-2424  
[kangaroomoversseattle.com](http://kangaroomoversseattle.com)  
[Request a quote](#)  
 Replies in about 1 hour - 100% response rate



Relocation specialist



[See all 27](#)

**Mention Yelp for 10% OFF!!**



"Aivar and Victor were on time, clean, polite, fast and extremely professional- I would highly recommend their services!" in 10 reviews



"Move Day: Emanuel, Zhenya, and Andre arrived 30 minutes early (but asked if that would work for me first)." in 8 reviews



"Honestly, Ernesto, Clint and Vadim were life savers and we cannot imagine ever using anyone else to help us move." in 9 reviews

## Recommended Reviews

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more](#)

Search within the reviews

Sort by **Yelp Sort** Language **English (135)**



**Rachelle J.**  
Seattle, WA  
0 friends  
0 reviews

[Start your review of Kangaroo Movers.](#)



**Mariana W.**  
Seattle, WA  
23 friends  
1 review

★★★★★ 7/29/2016

Purchased a Yelp Deal

Kangaroo Movers provided a wonderful experience from start to finish! I initiated a move request with multiple moving companies via Yelp's messaging option. Kangaroo was by far the least expensive, even without including the \$20 for \$50 off Yelp Deal.

The person I corresponded with was quick and VERY

## \$20 for \$50 Deal at Kangaroo Movers

- You get a voucher redeemable for \$50 at Kangaroo Movers.
- Print out your voucher, or redeem on your phone with the [Yelp app](#).

[View more](#)

Reg. Price	Discount	Savings
\$50	60%	\$30

## Request a Quote

<b>1 hour</b>	<b>100%</b>
Response Time	Response Rate

Today 8:00 am - 10:00 pm [Open now](#)

## Hours

Mon	8:00 am - 10:00 pm
Tue	8:00 am - 10:00 pm <a href="#">Open now</a>
Wed	8:00 am - 10:00 pm
Thu	8:00 am - 10:00 pm
Fri	8:00 am - 10:00 pm
Sat	8:00 am - 10:00 pm
Sun	8:00 am - 10:00 pm

[Edit business info](#)

## More business info

Accepts Credit Cards **Yes**  
 Accepts Apple Pay **No**  
 Accepts Bitcoin **No**  
 By Appointment Only **Yes**

helpful. I wanted to have a mover set up as soon as possible and her correspondence came in faster than a rabbit on speed.

Our movers, Emanuel and Kyosta, were polite, knowledgeable, and respectful of our furnishings. Not a scratch on anything, even though they moved everything in under 3 hours. Fantastic. Fantastic. Fantastic. Each load of boxes and furniture they delivered was set down carefully and they asked where I'd like it. So nice.

I cannot say enough positive things about this company. Kind, courteous, inexpensive, and responsive. Thanks Kangaroo Movers!

This business is a Yelp advertiser.

 **Hung N.**  
First to review

### From the business

We take pride in our conscientious and careful approach to moving. We understand that your belongings are more than just a box or a piece of furniture, each item is a memory, a part ...

[Learn more about Kangaroo Movers](#)

### People also viewed

 **Seattle Professional Movers**  
 86 reviews  
Tudor, Tony, and Andrew helped my wife and I move to our condo downtown.

 **Adam's Moving & Delivery Service**  
 590 reviews  
This move really was about as painless as a move can be.

 **Super Friends Moving**  
 344 reviews  
Next time I need a move, Super Friends will be the first group I call.

### Browse nearby

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-  Nightlife
-  Shopping
-  Show all


### People viewed this after searching for...

[Storage Pods Seattle](#)

 **Terese L.**  
Redmond, WA  
 1 friend  
 1 review

 7/24/2016  
 Purchased a Yelp Deal

Best. Move. EVER!  
Sam was remarkably organized and really paid attention to detail; greatly enhancing the entire moving process. Sam was so patient with me -when I asked to please re-position the placement of my over-sized King Bed, he graciously accommodated my request.  
Thank you, Sam! Job well done! I will call Kangaroo Movers and ask for you specifically on any of my future residential relocations.

 Comment from Kangaroo M. of Kangaroo Movers  
Business Owner  
7/28/2016 · Thanks for such a good words!  
Satisfied client is our first aim!

 **Renjie Z.**  
Seattle, WA  
 25 friends  
 3 reviews

 7/9/2016  
I just had a very smooth moving day with the help of Aivar and Victor! They are very polite and professional with all the tools needed for the job - wrapping materials, big closet boxes, dollies, what have you. My only concern before the move was a bulky queen-size bed on the 2nd floor, and they handled that with ease. It took only them 2 hours to move everything from Seattle to Kirkland, which leaves us much time to rearrange our new home.

If you are experienced with moving service and have some idea how this thing works - Kangaroo movers will meet all your expectations, likely with cheaper rates and faster moving speed.

If you never hired a moving company before, try them and you'll be amazed.

 **Lola S.**  
San Francisco, CA  
 75 friends  
 61 reviews  
Elite '16

 6/5/2016  
 Purchased a Yelp Deal





This move was the easiest move of my life. Moving help is absolutely worth the most the money. And these guys have the best rates in the area.

The company contacted me a few days before the move to confirm my moving appointment. The two guys called me 30 min before the appointment and told me they were on the way. They showed up on time/a few minutes early. Great!

They introduced themselves Emanuel and zaran promptly started moving our stuff from the second floor down to the truck they had brought with them. These guys are machines. They wrapped all the furniture and loaded a 1-br worth of stuff into the truck in about an hour.

Everything went smoothly on the other side of the move as well. I'm really happy with the service. I'd def use their services again.



**Cait B.**  
Seattle, WA  
👤 0 friends  
📝 7 reviews

★★★★★ 8/21/2016

Aivar, Zafar, and Andrew moved us quickly and efficiently. Great prices and best move I have done so far. They even let us now about the coupon we missed. I would absolutely recommend them. Great job guys!



**Shelena Y.**  
Seattle, WA  
👤 13 friends  
📝 5 reviews

★★★★★ 7/18/2016

🍃 Purchased a Yelp Deal

It was good. It longer than I expected - 5 hours for one bedroom. But we didn't have an opportunity to book an elevator and also there was a pretty long walk from the door to the elevator (5 min approximately in one end). Also I really like that they care about furniture in process and afterwards. The leg of my desk (made from press wood) fell off, and they returned and fixed it. I vote for this approach!



**Mark R.**  
East Lansing, MI  
👤 3 friends  
📝 5 reviews

★★★★★ 8/12/2016

🍃 Purchased a Yelp Deal

As with any moving company it's all about who shows up. We had Hector and Casey who were both excellent: friendly, fast, and observant. They got our cross-town one BR apartment move done in 3 hours (everything was boxed and disassembled) and took good care of our stuff.



**Yang C.**  
Seattle, WA  
👤 4 friends  
📝 1 review

★★★★★ 8/14/2016

It was really good experience. Aivar and Yurii are super nice and friendly, and they did a great job! They completed everything neatly and efficiently, they even helped me assemble a futon for free, which was not in the contract. I would definitely choose them again next time.



**Chelsea E.**  
Seattle, WA  
35 friends  
3 reviews

★★★★★ 8/13/2016

Purchased a Yelp Deal 1 check-in

Emanuel and Michael were incredibly professional and helpful. The move happened much quicker than I had imagined. They took care of everything and I didn't even have to break a sweat!!! They were kind enough to ask me where I wanted each box and piece of furniture placed. I highly recommend Kangaroo Movers!



**Jessi M.**  
Seattle, WA  
18 friends  
50 reviews

★★★★★ 7/3/2016

Purchased a Yelp Deal

I moved yesterday with the help of Simon and Vedem. This was my first time hiring movers, and I can't believe how smoothly it went. We had two stops (first my storage unit, then my previous apartment) before getting to the final destination. They called ahead of time to let me know exactly when in the arrival window they'd get there (saving me from sitting at the storage unit place). They were incredibly communicative-- Simon especially made it clear when my time was starting, ensured that we were on the same page about best locations to park the truck, and quickly confirmed which belongings were mine vs. my roommates (which were not being moved).

Altogether, they were incredibly professional, friendly, and hard-working. The full move, which included the additional loading location and some furniture disassembly and reassembly, took exactly 4 hours. They made sure to wrap all of my furniture in blankets and/or plastic as appropriate. Everything arrived in great condition and I couldn't be more pleased with the experience. Would definitely recommend these guys!



**G H.**  
Seattle, WA  
0 friends  
19 reviews

★★★★★ 6/27/2016

Young Jon and his co-workers from Kangaroo Movers were awesome!

Moving is a pain and they really came through.

Granted we basically only had them move our furniture (we had already moved all our boxes and hand carry items).

At the suggestion of the scheduler, we opted for the 4 mover and their largest truck. They have a 3 hour minimum and we wanted to try to get it done as close to 3 hours if possible. We had a 3 bedroom, 2150 square foot home over 3 floors. We had 2 large couches and coffee tables, queen bed, full bed, dressers and book cases, bbq grill, outdoor furniture, dining table and chairs and misc items. We made sure that anything that needed to be taken apart was done before they arrived promptly at 8:20.

Jon (from Moldova) was the designated talker since his English was the best. He was in charge of wrapping the upholstered furniture, mattresses, dressers, etc.

His young friend (also from Moldova), who we called Tetris Man, stayed with the truck to pack the truck. As his name may infer, he packed the truck like a maniac, but carefully, that it was picture worthy...but I didn't get a chance - sorry!

The other to 2 older guys were the muscles from Ukraine. They were very careful but efficient in getting furniture out to the truck.

Towards the end a random 5th (free) guy showed up...but he actually slowed things down. He argued with Tetris man and the rest of the crew on how the truck should be packed.

That being said, we were done in under 4 hours. Packing up in West Seattle, driving to north Greenlake, and unloaded - all in under 4 hours by 1pm.

If we had gone with 3 men, it definitely would have taken an extra 1 hour at least. We were glad to have taken the suggestion of the scheduler. The cost for having an extra 4th guy was minimal compared to the cost of an extra hour...

I really appreciated their efforts. Made sure that they were hydrated, offered them granola bars for their drive to the new house - somewhat of a "please don't take a detour and get lost...".

I did have to give the 4th guy a ride so that they didn't have to call for a ride from their boss and get on the road to the new house.

If it wasn't for the 5th random guy, it would have been closer to 3 hours for the move!

We came right on budget and was more than happy to tip the crew for their conscientious efforts.

I would definitely use these guys again!!!



**Matt P.**  
Seattle, WA  
27 friends  
1 review

★★★★★ 7/31/2016

Great service and really easy to deal with by email and over the phone. Emmanuel and Costia were amazingly efficient and very helpful. I would wholeheartedly recommend Kangaroo Movers both for the price and for their service. Thanks!



**Bradley Q.**  
Bothell, WA  
66 friends  
3 reviews

★★★★★ 6/28/2016

Purchased a Yelp Deal

I have nothing but amazing things to say about this moving company.

They immediately got back to me with a quote and information through Yelp, and continued to stay in contact answering all of my questions and setting up our appointment.

They quoted us a very reasonable price, and said the guys would be over between 8a-9a to start our move. I got my first call at 740a from Simon saying he would be in the area in about 25 minutes. They got to our place and had the truck parked by 810a. I met them on the street and showed them what we needed moved. After that we agreed on the

start time, and Simon and Vadim got immediately to work.

To say these guys were impressive is an understatement. They had everything wrapped in thick moving blankets, down the stairs, and into the truck before I even realized what was happening. The entire time they were courteous, professional, and very respectful of our belongings. They kept us in the loop about everything, how we wanted things packed, etc. I asked them several times if they wanted water or to use the restroom, and they only replied, "When we are finished".

It only took them about an hour and a half to get all of our things loaded, and they unloaded them at our new place just as quickly. All in all, it only took them just shy of 3 hours to have all of the big things from our 1 bedroom apartment unwrapped and into our new place where we wanted them (including a 20 minute drive to our new place).

When it came time to pay the bill, Simon even clued me in to a special they were running on Yelp that day. \$20 for \$50 deal, saving me \$30 immediately. They had us check the truck to ensure it was empty, and made sure that we were satisfied with everything. I paid cash and these guys were on their way.

I would HIGHLY recommend these guys for your move, and I will absolutely be using them again when we move in the future. Next time I will let them take all of our boxes and everything else as well. They are just too good to struggle doing it myself!



**Richard R.**  
Seattle, WA  
0 friends  
16 reviews

★★★★★ 8/5/2016

Did a long distance move from Seattle to Bellingham and these guys saved us. Was very impressed with their hard work. They were rock stars for a long day. Thank you very much to Aivar and crew



**Mary M.**  
Seattle, WA  
0 friends  
1 review

★☆☆☆☆ 8/13/2016

I don't know HOW this company has so many good reviews. Normally I am a very positive person so I hate writing a bad review, but I just had to let others know my experience.

I hired 2 movers and a truck for my move from downtown Seattle to Bremerton. The two movers showed up on time, but could hardly speak English which was SO frustrating. They had to use a translator app on their phone to communicate. When I'm paying someone \$115 an hour (almost \$2 a minute), I do NOT have the time to be typing what I'm saying into a translator app.

They finally got to my apartment but got lost and didn't even try to drive around to find it. I had to try to figure out where they were so I could drive them to the apartment. Another 15 minutes (and \$30) wasted.

I originally requested 4 wardrobe boxes for my clothes because I literally counted my hangers in order to provide them with the correct number of boxes I would need. I started unloading the boxes...come to find out that they only used 2 wardrobe boxes for clothes. My clothes were hung on the rod and then shoved in the bottom of the

boxes and are now all wrinkled. The other 2 boxes they used for random things like a fan and a lamp. Really?

When they FINALLY finished, they told me I owed them money for the ferry in order to get back. I said no, I confirmed with a manager that my only additional cost would be a \$100 fuel surcharge and once the move was done I wouldn't be charged anything else. I have emails to prove this, so I fought it and luckily they did not charge me.

I've never used a mover before and I was SO excited that I had found a good deal. Warning: you get what you pay for. In my case, I paid \$700 for a very frustrating and stressful moving experience. I suggest that you look elsewhere for your moving needs.



**Taja E.**  
Seattle, WA  
0 friends  
6 reviews

★★★★★ 7/3/2016

Kanagroo Movers was my third and favorite moving company that I have used while living in Seattle.

Book my move with Kanagroo movers was great. They were responsive and had the date and time I wanted, which surprised me as I booked about 4 weeks in advance. I was originally going to move most of the boxes into my new apartment myself, but due to an unforeseen circumstance (a squatter in my new apartment!) I wasn't able to move anything prior to Move Day. As a result, the job was MUCH bigger than originally anticipated. I spoke to Mike and told him the situation, and he quickly assured me that it will all get done on Move Day and there wasn't anything to worry about. When you're in the trenches of a big move, that assurance was priceless.

Move Day: Emanuel, Zhenya, and Andre arrived 30 minutes early (but asked if that would work for me first). They were WONDERFUL. It was clearly a bigger job than they anticipated, but they told me to relax while they packed everything into the truck. I was even able to have lunch nearby. They wrapped everything beautifully (including two TVs, dressers, shelves, etc). They worked so hard throughout the 6.5 hour move and I'm pretty sure they didn't even take any breaks. None of my items were broken or damaged, and they did a good job of placing boxes and furniture in their designated areas. The next time I move, I will definitely use this moving service again.



**Forrest I.**  
Kirkland, WA  
10 friends  
9 reviews

★★★★☆ 7/30/2016

Purchased a Yelp Deal

Very friendly, on time, efficient and quick. Not all that flexible when it came to lifting a mattress onto a bed frame ("not in the contract"), they don't take checks (an interesting surprise when I tried to pay), and they charge a lot for materials they use, like shrink wrap (40 bucks!). But very friendly and professional otherwise. I would not use them again, because I've had better experience with Adams. But these guys aren't bad.



**Frederick W.**  
Las Vegas, NV  
3 friends

★★★★★ 8/4/2016

I was forced into a last minute move and the service I received from the first phone call to make my reservation

15 reviews



through delivery was exceptional. Kangaroo Movers made an awful situation much less painful and, actually, quite easy for me. Customer service was unparalleled, movers were courteous, efficient and effective and the follow-up during the day and the day after was unheard of in a service business. They were the most responsive, respectful and efficient service provider I've used in a long time. All service providers could learn a great lesson from this company. Highly recommend and would use them again in a second.



**Pat S.**  
Seattle, WA  
3 friends  
5 reviews

★★★★★ 5/2/2016

Purchased a Yelp Deal

Kangaroo movers have the best moving rate in town. They are fast, work hard, and do their job well. I was able to book my move with them within 1 week of moving. They were at our place on time. Packed and moved our apartment in 4.5 hours and had us in our new place within 2 hours.

These guys are and will totally hire them again for future moves.



**Andrea S.**  
Seattle, WA  
25 friends  
69 reviews

★★★★★ 5/1/2016

This move was made so easy because of Kangaroo Movers. Ernesto and Yuri are incredibly fast and efficient and very friendly! We moved from Kirkland to Mercer Island in only three hours and we had a ton of stuff and are not on the ground level. They wrapped our furniture and took extra care of pieces that couldn't be wrapped due to weird size and shape. I highly recommend using this company! They don't have ridiculous fees like other moving companies and that is seriously such a stress relief that they don't nickel and dime their customers. For sure using them again if/when we move again!



Neatly stacked. Thank a lot!

**Best of Yelp** Seattle – Movers



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# ATTACHMENT B

SharePoint

Newsfeed OneDrive Sites Jones, Rachel (UTC) ⚙️ ?



Permits and Insurance UTC Home Cases Companies

Search Policy 🔍

## Kangaroo Movers LLC

### Applications

Show 10 entries

Search:

Appld	Application Date	Status	State	Industry	App Company	Origin Company
A160098	3/8/2016	Dismissed	Temporary	Household Goods Carriers	Kangaroo Movers LLC	

Showing 1 to 1 of 1 entries

Previous 1 Next

### Policies

Show 10 entries

Search:

Policy ID	Effective Date	Expire Date	Expire Action
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No data available in table

Showing 0 to 0 of 0 entries

Previous Next

### Permits

Show 10 entries

Search:

Permit ID	Status	Type	Issued Date	Industry
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No data available in table

Showing 0 to 0 of 0 entries

Previous Next

### Logs

Show 10 entries

Search:

Log Date	Type	Text	Document	Logged By
3/8/2016	Other	Application Created		Leipski, Tina (UTC)
3/8/2016	Scanned Initial Application	Generated Application - PDF Initial	Application - PDF Initial.pdf	Leipski, Tina (UTC)
3/11/2016	Cite Letter	Cite letter for application	Cite Letter.docx	Leipski, Tina (UTC)
4/14/2016	Cite Letter	Cite letter for application	Cite Letter.docx	Leipski, Tina (UTC)
5/27/2016	Cite Letter	Cite letter for application	Cite Letter.docx	Dotson, Michael (UTC)
6/30/2016	Application Dismissed	New application dismissed	Dismissal Letter (Lack of Requirements).docx	Dotson, Michael (UTC)
6/30/2016	Application Dismissed	Generated Dismissal Letter (Lack of Requirements) - PDF	Dismissal Letter (Lack of Requirements) - PDF.pdf	Dotson, Michael (UTC)

Showing 1 to 7 of 7 entries

Previous 1 Next







STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Par/1 Dr. S.W., P.O. Box 47250 o Olympia, Washington 98504-7250

(360) 664-1160 o TTY (360) 586-8203

June 30, 2016

Kangaroo Movers LLC  
1231628th Ave NE #119  
Seattle, WA 98125

Re: TV-160287 - Dismissing Application

Dear Kangaroo Movers LLC:

On March 8, 2016, Kangaroo Movers LLC filed with the Washington Utilities and Transportation Commission (Commission) an application requesting authority to operate as a Household Goods Carrier in the state of Washington.

On March 11, April 14, and May 27, 2016, the Commission sent Kangaroo Movers LLC notices describing the application requirements the company had not satisfied. Despite this notice, Kangaroo Movers LLC has not met the following requirements as of the date of this letter: The application submitted was illegible, the company needed to apply for and receive an Employment Security registration number and a Labor and Industries Worker's Compensation Account number, they did not provide the required three support statements, they did not provide a USDOT number, and they did not provide a Uniform Motor Carrier Certificate of Insurance (Form E) or proof of Cargo Insurance (Form H).

Accordingly, the application filed by Kangaroo Movers LLC in TV-160287 for Household Goods Carriers authority is dismissed for failure to meet the application requirements.

If you have questions about this letter, please contact Licensing Services at 360-664-1222. You may also email us at [transportation@utc.wa.gov](mailto:transportation@utc.wa.gov).

Sincerely,

A handwritten signature in blue ink, appearing to read "Suzanne Stillwell".

Suzanne Stillwell  
Licensing Services Manager

NOTICE: The Commission has delegated to the Licensing Services Manager the authority to take the action described in this letter under applicable law. You may seek Commission review of this decision. Your request should be addressed to Steven V. King, Secretary, 1300 S. Evergreen Park Dr. SW, P.O. Box 47250, Olympia, WA 98504-7250. You may also email your request to [records@utc.wa.gov](mailto:records@utc.wa.gov). You must file a request for Commission review no later than 14 days after the date of this letter.

Respect. Professionalism. Integrity. Accountability.

# ATTACHMENT C

SharePoint

Newsfeed OneDrive Sites Jones, Rachel (UTC) ⚙️ ?



Companies Cases

Search Company Name 🔍

History	Contacts	Industries	Cases
Cancel	Permits & Insurance		

View Version History

Company Name\* Kangaroo Movers LLC

DBA Names

Company Legacy ID

Unified Business Identifier 603456777

Regulatory Status Inactive

Contact Name Anna Nemykina

Contact Title Owner

Contact Phone 206-228-4821

Contact E-Mail Address kangaroomovers@gmail.com

Contact Fax

Address Change Date

Physical Address Street

Physical Address City

Physical Address State

Physical Address Zip

Mailing Address Street 12316 28th Ave NE #119

Mailing Address City Seattle

Mailing Address State WA

Mailing Address Zip 98125

Website

Comments

Company ID 17,518

Version: 4.0  
Created at 3/8/2016 2:34 PM by [i] Leipski, Tina (UTC)

Cancel

## ATTACHMENT D

### Additional moving questions

KM Kangaroo Movers  
Today 10:27 AM  
O You

Reply all |

| Wunderlist Evernote

Hi Rachelle,

Thank you for choosing us. We are very glad to help with your move.

There are a few questions we wanted to ask to proceed with your order.

We reserved for you 2 guys/truck on Sept 15th at 8-9 am

Please confirm the addresses of the current and new locations. ( free travelling under 15 miles, between 15-30 miles-\$50, more than 30- \$100 fuel payment). Please write the full address, including zip code.

Please write if you need additional services( it's free, except cost of boxes): Packing your belongings, assembling/disassembling of furniture, large furniture moving (e.g. piano, safe, pool table), covering the floor with blankets, wardrobe boxes ( how many). Please note the costs of packing boxes: Small boxes are \$3, Medium \$4, Large \$5. We need this info to understand what moving supplies are needed for your move.

There is something else you may want to consider when making the decision to work with us.

- Three-hour minimum order policy

For every order with us we require you to purchase at least three hours of our service. After the first three hours, we will charge you based on increments of fifteen (15) minutes.

But please note, we DO NOT CHARGE for traveling time from our office to your place and back, as most of moving companies do!

- Loss and damage protection When moving your belongings, we assume liability of \$ .60 cents per pound for the total shipment. In other words, we will pay \$ .60 cents per pound for each lost or damaged article. Example: if a two-pound vase was broken you would be paid \$1.20.

After receiving info from you, we will send order confirmation to your email. If you have any questions, please do not hesitate to contact us!

Thank you in advance!

We appreciate your business with us!  
206-535-2424  
[kangaroomovers@gmail.com](mailto:kangaroomovers@gmail.com)

**Kangaroo Moving**



<https://outlook.live.com/owa/?viewmode=I=ReadMessageItem&ItemID=AQMkADAwATM...> 9/1/2016