

December 1, 2014

### Dear Valued Customer,

Waste Management is pleased to be your solid waste services collection provider. We are writing to notify you of an upcoming rate adjustment.

Like all of us, the garbage industry is faced with many challenges today. Rising costs for disposal, labor, fuel, maintenance and other operating and office expenses have resulted in increased costs for us to provide collection services. All of the above-mentioned costs have increased since our last general rate increase in March 2013, nearly two years ago. Accordingly, we have applied for an increase in rates, subject to the review and approval of the Washington Utilities and Transportation Commission (UTC). The UTC, upon completing its investigation, has the authority to set final rates that may be either lower or higher from the proposed rates shown on the back of this letter. If approved, the new rates would become effective January 1, 2015.

To comment on this filing, be added to the UTC's mailing list, or ask questions about the ratemaking process; please use the comment information below. You may also comment in person at the UTC's open meeting in Olympia at 9:30 a.m. on December 30, 2014, or by using the "Public Comment" feature at the UTC's web site at <a href="http://www.utc.wa.gov/comments">http://www.utc.wa.gov/comments</a>. The UTC is scheduled to make a decision at its open meeting on December 30, 2014. If you are unable to attend an open meeting in person, the UTC has a bridge line that enables you to participate or listen by telephone. Call (360) 664-1234 for instructions the day before the open meeting.

Washington Utilities and Transportation Commission Post Office Box 47250, Olympia, WA 98504-7250

E-mail: comments@utc.wa.gov

Telephone: 1-888-333-9882 Fax: 1-360-586-1150

Waste Management is committed to finding new and innovative ways to provide high quality solid waste services at cost effective rates. As the industry's leader, we will continue to work diligently to develop and implement the most efficient collection systems available.

For questions about your service, or if you have questions or need additional information about the proposal, please call us at 1-800-592-9995. Thank you for your continued business.

Marco Gonzalez
District Manager, Waste Management of Spokane

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# Proposed Rates Effective January 1, 2015 Rates per pick up (billed monthly) (a)

|                         |                  |   | <b>Current Rates</b> |       |    |        | Proposed Rates |    |        |    |        |          |
|-------------------------|------------------|---|----------------------|-------|----|--------|----------------|----|--------|----|--------|----------|
|                         | Pickup           |   |                      | Per   | M  | onthly | Monthly        |    | Per    | Mo | onthly | Monthly  |
| Commercial Service      | <u>Frequency</u> |   | <u>Pi</u>            | ck Up |    | Rent   | <u>Charge</u>  | P  | ick Up | F  | Rent   | Charge   |
| 32 gal. can             | weekly           |   | \$                   | 3.49  |    |        | \$ 15.12       | \$ | 3.72   |    |        | \$ 16,12 |
| 35 gal, cart            | weekly           |   | \$                   | 3.68  | \$ | 1.00   | \$ 16.95       | \$ | 3.92   | \$ | 1.10   | \$ 18.09 |
| 64 gal. cart            | weekly           |   | \$                   | 6.57  | \$ | 1.25   | \$ 29.72       | \$ | 7.01   | \$ | 1.30   | \$ 31.67 |
| 96 gallon cart          | weekly           |   | \$                   | 9.48  | \$ | 1.50   | \$ 42.58       | \$ | 10.11  | \$ | 1.60   | \$ 45.41 |
| 1 yard container        | weekly           |   | \$                   | 15.25 | \$ | 6.60   | \$ 72.68       | \$ | 16.26  | \$ | 7.00   | \$ 77.45 |
| 1.5 yard container      | weekly           |   | \$                   | 21.87 | \$ | 7.00   | \$101.76       | \$ | 23.32  | \$ | 7.50   | \$108.55 |
| 2 yard container        | weekly           |   | \$                   | 27.33 | \$ | 8.00   | \$126.42       | \$ | 29.14  | \$ | 8.50   | \$134.76 |
| 3 yard container        | weekly           |   | \$                   | 37.79 | \$ | 9.20   | \$172.94       | \$ | 40.30  | \$ | 9.80   | \$184.42 |
| 4 yard container        | weekly           |   | \$                   | 46.05 | \$ | 10.40  | \$209.93       | \$ | 49.11  | \$ | 11.10  | \$223.89 |
| 6 yard container        | weekly           |   | \$                   | 62.63 | \$ | 13.70  | \$285.08       | \$ | 66.79  | \$ | 14.60  | \$304.00 |
| 8 yard container        | weekly           |   | \$                   | 75.44 | \$ | 17.00  | \$343.88       | \$ | 80.45  | \$ | 18.10  | \$366.69 |
| Extra yardage(per yard) | weekly (t        | ) | \$                   | 15.22 |    |        |                | \$ | 16.20  |    |        |          |

#### Notes:

- (a) Not all collection services provided by the company are listed above. If your particular service is not shown, your proposed increase will be approximately 7% greater than your current rate. Please call the company's phone number listed on the front of this letter for further details.
- (b) The rate shown above are per item(e.g. per yard, per mile, per haul), hence the monthly charge will be the above rate times the number of items charged per month.
- (c) Roll Off rates service rates remain unchanged



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Marco Gonzalez
District Manager, Waste Management of Spokane

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# Proposed Rates Effective January 1, 2015 Monthly Garbage and Recycling Rates (billed quarterly) (a)

| Residential Service   | esidential Service Pickup Frequency |     | <b>Current Rates</b> |       |    | <b>Proposed Rates</b> |  |  |
|---|-------------------------------------|-----|----------------------|-------|----|-----------------------|--|--|
| 1 Can   | monthly                             |     | \$                   | 6.75  | \$ | 7.22                  |  |  |
| Mini-Can (20 gallons)   | weekly                              |     | \$                   | 10.35 | \$ | 11.07                 |  |  |
| 1 Can   | weekly                              |     | \$                   | 13.39 | \$ | 14.32                 |  |  |
| 2 Cans  | weekly                              |     | \$                   | 20.78 | \$ | 22.23                 |  |  |
| 3 Cans  | weekly                              |     | \$                   | 28.16 | \$ | 30.12                 |  |  |
| 4 Cans  | weekly                              |     | \$                   | 35.54 | \$ | 38.01                 |  |  |
| 5 Cans  | weekly                              |     | \$                   | 42.93 | \$ | 45.92                 |  |  |
| 1 20 gal. Cart  | weekly                              |     | \$                   | 11.31 | \$ | 12.10                 |  |  |
| 1 35 gal. Cart  | weekly                              |     | \$                   | 14.45 | \$ | 15.46                 |  |  |
| 1 64 gal. Cart  | weekly                              |     | \$                   | 21.79 | \$ | 23.31                 |  |  |
| 1 96 gal. Cart  | weekly                              |     | \$                   | 29.14 | \$ | 31.17                 |  |  |
| Occasional Extras(each)   | weekly                              | (b) | \$                   | 3.68  | \$ | 3.93                  |  |  |
| Curbside Recycling Every other week (This mandatory charge applies to only those customers residing in the recycling service area as mentioned in Note C below) |                                     | (c) | \$                   | 7.16  | \$ | 8.32                  |  |  |
|   |                                     |     |                      |       |    |                       |  |  |
| Optional Yardwaste Service: 1 96 gal. Cart  | weekly - MarNov.                    | (0) | æ                    | 40.74 | œ. | 40.70                 |  |  |
| i 30 gai. Gait  | monthly - DecFeb.                   | (C) | Ф                    | 10.71 | \$ | 13.72                 |  |  |
| Additional Yard Waste Carts (per cart   | t)                                  | (c) | \$                   | 5,17  | \$ | 8,48                  |  |  |

#### Notes:

- (a) Not all collection services provided by the company are listed above. If your particular service is not shown, your proposed increase will be approximately 7% greater than your current rate. Please call the company's phone number listed on the front of this letter for further details.
- **(b)** Occasional extra rates shown above are per item, hence the monthly charge will be the above rate times the number of services per month.
- (c) This service is only applicable to those customers who live within the collection boundaries pursuant to the Spokane County "Recycling Service Level Ordinance" as adopted and codified as Chapter 8.58 of the Spokane County Code. Please call the phone number listed on the front of this letter for further details on the availability of this service in your area.