

**CENTURYLINK**  
1600 7th Avenue, Room 1506  
Seattle, Washington 98191  
(206) 345-1574  
Facsimile (206) 343-4040



**Lisa A. Anderl**  
Senior Associate General Counsel  
Regulatory Law

August 23, 2013

*Via Email and  
Overnight delivery*

Mr. Steven King, Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

**Re: Docket No. UT-131245 – Notice of Cessation of Service  
Extension of Termination Date for Scan Alert**

Dear Mr. King:

This letter is to update the Commission that on August 15, 2013, CenturyLink sent a notice to customers advising that the termination date for Scan Alert has been extended to December 1, 2013. Enclosed with this letter is a copy of the notice to customers

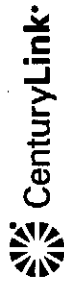
Sincerely,

A handwritten signature in black ink that reads "Lisa A. Anderl".

Lisa A. Anderl

LAA/jga  
Enclosure

cc: Sally Brown  
Lisa Gafken



PO Box 4985a  
Monroe, LA 71211

PRESORTED  
STANDARD  
U.S. POSTAGE  
PAID  
CMS

CBC Project NumAccount NumberPiece Code

Company  
Contact  
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## **IMPORTANT INFORMATION REGARDING YOUR SCAN ALERT SERVICE FROM CENTURYLINK**

Earlier this year, CenturyLink sent you a notice to let you know that, effective August 31, 2013, the Scan Alert product will no longer be available to CenturyLink customers. Because of customer concerns and requests for additional time, CenturyLink has now determined to extend the end date of the Scan Alert product to December 1, 2013. Please take action now to find an alternative service provider as the Scan Alert service will be automatically discontinued after December 1, 2013. No further notifications will be sent.

CenturyLink currently does not offer a comparable product alternative; however, we do encourage you to speak with your current alarm service company for provider recommendations.

As an existing CenturyLink Scan Alert product subscriber, you will receive a prorated one-time credit on your bill for the number of days that were paid but not used. If you have questions or concerns, please call CenturyLink Customer Service at 800-421-0130. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.



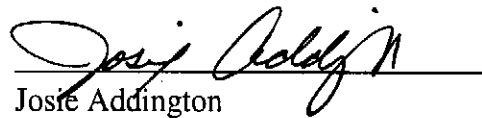
**CERTIFICATE OF SERVICE**  
**Docket No. UT-131245**

**CenturyLink's Notice of Cessation of Telecommunications Service**

I certify that I have caused to be served copies of CenturyLink's Notice to Customers by email and overnight mail on the following parties:

<p>Sally Brown Assistant Attorney General WUTC Attorney General 1400 S Evergreen Park Dr SW P.O. Box 40128 Olympia, WA 98504-0128 Email: <a href="mailto:sbrown@utc.wa.gov">sbrown@utc.wa.gov</a></p>	<p>Simon ffitc Public Counsel Section Office of the Attorney General 800 Fifth Avenue, Suite 2000 Seattle, WA 98104-3188 Tel: (206) 464-7744 Email: <a href="mailto:simonf@atg.wa.gov">simonf@atg.wa.gov</a></p>
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DATED this 23<sup>rd</sup> day of August, 2013.

  
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Josie Addington