

TO:

Dave Pratt, Assistant Director, Transportation Safety

FROM:

Tina Leipsk / Thinsportation Specialist 3

DATE:

February 7, 2012

SUBJECT:

Docket TV-110265; Application for Permanent Authority

On February 8, 2011, Friendly Moving Service LLC, filed Docket TV-110265 requesting permanent household goods authority.

The commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under household goods carrier permit THG-64181, since February 25, 2011.

Under WAC 480-15-330, the commission will grant or deny an application for permanent authority after conducting a complete review of the application filings, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Alan Dickson completed a Safety Compliance Review, a Household Goods Technical Assistance and Records Review Checklist. Investigator Dickson found the company in general compliance and on February 1, 2012, he recommended the applicant be considered for permanent authority.

The current provisional permit THG-64181 is in order as follows:

- o Records Center does not have an annual report on file since the company wasn't issued authority until 2011 and annual reports have not gone out yet.
- o Financial Services reports the company has paid appropriate regulatory fees.
- o The commission does not have any outstanding penalty or other fine against THG-64181.
- o Consumer Affairs does not have a pending consumer complaint.
- o Transportation Safety does not have a pending compliance action.
- o Company rep attended HHG training on April 26, 2011

I recommend the commission grant TV-110265 without hearing and reissue permit HG-64181 to Friendly Moving Service LLC, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.

Approved by

Date