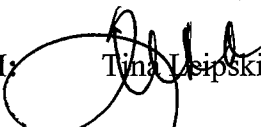


WASHINGTON
UTC
UTILITIES AND TRANSPORTATION
COMMISSION

TO: Dave Pratt, Assistant Director, Transportation Safety
FROM:  Tina Jepski, Transportation Specialist 3
DATE: January 5, 2010
SUBJECT: Docket TV-082244; Application for Permanent Authority

On December 29, 2008, Helping Hands Moving Company filed Docket TV-082244 requesting permanent household goods authority.

The commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. THG-63524, since March 16, 2009.

Under WAC 480-15-330, the commission will grant or deny an application for permanent authority after conducting a complete review of the application filings, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

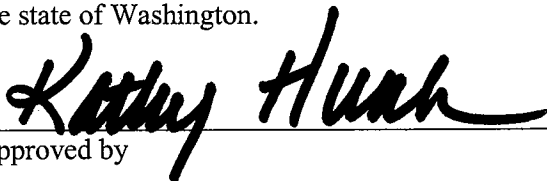
Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator John Foster completed a Safety Compliance Review, a Household Goods Technical Assistance and Records Review Checklist. Investigator Foster found the company in general compliance and on December 24, 2009, it was recommended the applicant be considered for permanent authority.

The current provisional permit THG-63524 is in order as follows:

- Records Center does not have an annual report on file since the company wasn't issued authority until 3/16/09.
- The commission does not have any outstanding penalty or other fine against THG-
- Neither Consumer Affairs nor Business Practices have pending consumer complaints.
- Transportation Safety does not have a pending compliance action.

I recommend the commission grant TV-082244 without hearing and reissue Permit HG-63524 to Helping Hands Moving Company as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.

Approved by



Date

1-7-10