



TILITIES AND TRANSPORTATION  
COMMISSION  
Celebrating 100 Years

*Licensing*  
TV-080862

# Completed Activity Report Motor Carrier Safety

Upload?  Yes  No

1. Investigator(s): Ray Gardner J577

2. Assignment No.: 108207

3. Current Date: 12/18, 2008

4. Date of Activity: 12/17, 2008

5. Carrier Name: Gentle Giant Moving Company West LLC

6. Permit: HG-60620

7. MOTCAR No.: 1D5074

8. DOT No.: 373544

9. MC No. \_\_\_\_\_

10.  Destination Check Only:

- Attach a copy of the Destination Check Safety Plan.
- Number of buses inspected: # of 9-15 passenger \_\_\_\_\_ # of 16+ passenger \_\_\_\_\_
- Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 \_\_\_\_\_
- Describe any special emphasis placed on the destination check and the results:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

- Date of debriefing meeting: \_\_\_\_\_
- What might we do differently to increase our success at the next destination check:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

- Did staff complete all of the elements of the Destination Check Safety Plan?  Yes  No
- If not, explain why:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

11.  Safety Complaint Only:

- Attach a copy of the Individual Safety Complaint Plan.
- What activity did staff complete for this safety complaint:

- Compliance review
- Technical assistance
- Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 \_\_\_\_\_
- Unannounced CR
- Other (please explain): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

- Did staff meet the performance measures for the Individual Safety Plan?  Yes  No
- If not, explain why: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

12.  New Entrant only – *Charter, Auto Transportation*:

- Attach a copy of the New Entrant Carrier Safety Plan.
- Is this carrier referred by FMCSA, operating intra and interstate:  Yes  No
  - ◆ Did staff inspect all vehicles between three and nine months:  Yes  No
  - ◆ Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 \_\_\_\_\_
  - ◆ Did staff conduct a CR/SA between three and nine months:  Yes  No  CR  SA
- Is this carrier based in another state, requesting intrastate authority:  Yes  No
  - ◆ Did staff inspect all vehicles between three and nine months:  Yes  No
  - ◆ Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 \_\_\_\_\_
- Is this carrier based in Washington, requesting intrastate authority:  Yes  No
  - ◆ Did staff inspect all vehicles between three and nine months:  Yes  No
  - ◆ Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 \_\_\_\_\_
  - ◆ Did staff conduct a CR/SA between three and nine months:  Yes  No  CR  SA

13.  New Entrant only – *HHG*:

- Attach a copy of the New Entrant Carrier Safety Plan.
- Is this carrier referred by FMCSA, operating intra and interstate:  Yes  No
  - ◆ Did staff inspect all vehicles between three and eighteen months:  Yes  No
  - ◆ Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 One \_\_\_\_\_
  - ◆ Did staff conduct a CR/SA between three and eighteen months:  Yes  No  CR  SA
- Is this carrier based in another state, requesting intrastate authority:  Yes  No
  - ◆ Did staff inspect all vehicles between three and eighteen months:  Yes  No
  - ◆ Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 \_\_\_\_\_
- Is this carrier based in Washington, requesting intrastate authority:  Yes  No
  - ◆ Did staff inspect all vehicles between three and eighteen months:  Yes  No
  - ◆ Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 \_\_\_\_\_
  - ◆ Did staff conduct a CR/SA between three and eighteen months:  Yes  No  CR  SA
  - ◆ Did staff conduct technical assistance within three months:  Yes  No

14.  Individual Safety Plan Only:

- Attach a copy of the Individual Carrier Safety Plan.
- What activity did staff complete for this safety complaint:
  - Compliance review
  - Technical assistance
  - Number of vehicle inspections: Level 1 \_\_\_\_\_ Level 2 \_\_\_\_\_ Level 5 \_\_\_\_\_
  - Unannounced CR
  - Other (please explain): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
- Did staff meet the performance measures for the Individual Safety Plan?  Yes  No
- If not, explain why: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

15.  All Other Assignments:

▪ Type of Activity:

- Compliance review
- Safety audit
- Technical assistance

vehicle inspections: Level 1

Number of  
Level 2    Level 5

- Unannounced CR
- Complaint (other than safety)
- Other (please explain): \_\_\_\_\_

▪ Describe how the performance measures from the safety plan were or were not met:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

16.  Compliance Review Data:

- Safety Rating:     Satisfactory     Unsatisfactory     Conditional
- Number of vehicles operated: one
- Number of drivers operated: two
- Total miles for prior year: 2100
- Recordable accidents for prior year: 0
- Accident Ratio: \_\_\_\_\_

17.  Part B Violations:

Part	Violations	Part	Violations	Part	Violations
382/40		383		387	
390		391		392	
395		396		397	

18.  Vehicle Inspection Data:

	MC	MB 1-15	MB 16+	SB 1-8	SB 9-15	SB 16+	VAN 1-8	VAN 9-15	TRK	TT	TRA
Inspections									one		
Defective Vehicles									0		
OOS Vehicles									0		
Location											
Level									5		

19.  Vehicle Inspection Violations:

	MC	MB 1-15	MB 16+	SB 1-8	SB 9-15	SB 16+	VAN 1-8	VAN 9-15	TRK	TT	TRA
Brakes											
Steering											
Lights											
Tires, wheels, rims											
Horn											
Windshield and Wipers											
Mirrors											
Emergency Equip, Exits											
Coupling Devices											
Frame											
Suspension											
Exhaust											
Other											

20. Relevant carrier history, if any: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

21. Findings: The company at this time operates one vehicle with a weight rating of 26000, the other vehicle is a pack van and does not meet the definition of a commercial vehicle. They plan on adding more vehicles at a later time.

22. Recommended Action:

- No further action.
- Notify the company in writing of the findings by providing a copy of the CR, vehicle inspection report, safety audit or other similar document.
- Require the company to submit a compliance plan in response to the 15-day letter requirement.
- Send the company a compliance letter. Require a response:  Yes  No
- Issue administrative penalties in the amount of \$ \_\_\_\_\_
- Issue a complaint.
- Stop company operations.

23. Recheck:  Yes (Date: One year )  No

24. Is this carrier considered a high risk carrier as a result of this activity?

- Carrier accident ratio is higher than aggregate ratio.
- Carrier received a conditional rating at the last compliance review.
- Carrier received an unsatisfactory rating at the last compliance review.
- Carrier had an out-of-service ratio 25% or higher at the last vehicle inspection.
- Carrier had a defect ratio 75% or higher at the last vehicle inspection.
- Carrier received more than one conditional or unsatisfactory compliance review rating in more than one of the last four compliance reviews (or less than four if four are not completed).
- Other (please explain): \_\_\_\_\_

25. Additional Comments: This Company has to this point only operated Intra-State. They will be operating Inter-State in the future but at this time that function is being operated by the parent company. This is a terminal operation and operates under the parent companies DOT #. With this being a terminal it does not get a rating in the CR. I would recommend that this carrier be checked again in one year as by that point they will be operating in inter-state operations. *I would recommend that this carrier be issued permanent intra-state authority. Ray G.*

Investigator's signature: Ray Gardner

Initial review by: [Signature] Date: 12.23.08

Reviewer's recommendation: I concur with recommendation -  
Close - file - Update R after Interstate Trip or 1 year  
whichever occur's first. Thanks Ray!

Final review by: DPART Date: 1/6/09

Reviewer's recommendation: Agree with recommendations  
Close & file.  
[Signature]

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Date closed: 1/6/99 By: CAC  
cc: Ray Gardner

**Washington State Utilities and Transportation Commission**

	<b>US DOT #</b> 373544	<b>Legal:</b> GENTLE GIANT MOVING COMPANY WEST LLC <b>Operating (DBA):</b>
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<b>MC/MX #:</b> 218762	<b>State #:</b> HG-60620	<b>Federal Tax ID:</b> 41-1670004 (EIN)
<b>Review Type:</b> Compliance Review (CR) - Receipt		
<b>Scope:</b> Terminal	<b>Location of Review/Audit:</b> Company facility in the U. S.	
<b>Territory:</b>		

<b>Operation Types</b>	<b>Interstate</b>	<b>Intrastate</b>		
<b>Carrier:</b>	N/A	Non-HM	<b>Business:</b> Corporation	
<b>Shipper:</b>	N/A	N/A	<b>Gross Revenue:</b> \$48,000.00	<b>for year ending:</b> 12/31/2007
<b>Cargo Tank:</b>	N/A			

**Company Physical Address:**

71 South Orcas St  
Seattle, WA 98108

**Contact Name:** Nick Temme  
**Phone numbers:** (1) 206-213-0426 (2) **Fax** 206-764-7834  
**E-Mail Address:** intemme@gentlegiant.com

**Company Mailing Address:**

71 South Orcas St  
Seattle, WA 98108

**Report Summary**

Report	# of Pages
Part A - General	2
Part B - Violations	1
Part B - Recommendations	1
Review/Audit Receipt Page	1
<b>Total Pages</b>	<b>5</b>

**Disclaimer:** By signing below, I acknowledge that I have received a copy of this review/audit and agree with the total number of pages indicated (above) for each document. My signature does not imply agreement with the findings of the review/audit, however they have been discussed in detail with me.

QUESTIONS regarding this report or the Federal Motor Carrier Safety or Hazardous Materials rules may be addressed to the WUTC at:

P.O. Box 47250  
Olympia Wa. 98504

**This TERMINAL REVIEW deals only with safety compliance at this terminal.**

**Person(s) Interviewed**

<b>Name:</b> Nick Temme	<b>Title:</b> Regional Manager
<b>Name:</b>	<b>Title:</b>

**Reported By:** *Russell* **Title:** TRANSPORTATION SPECIALIST IV **Code:** WA0577 **Date:** 12/17/2008

**Received By:** *[Signature]* **Title:** Regional Manager



**Washington State Utilities and Transportation Commission**



**US DOT #**  
373544

**Legal:** GENTLE GIANT MOVING COMPANY WEST LLC  
**Operating (DBA):**

**MC/MX #:** 218762    **State #:** HG-60620    **Federal Tax ID:** 41-1670004 (EIN)

**Review Type:** Compliance Review (CR)

**Scope:** Terminal                      **Location of Review/Audit:** Company facility in the U. S.                      **Territory:**

**Operation Types**    Interstate    Intrastate

**Carrier:** N/A                      Non-HM  
**Shipper:** N/A                      N/A  
**Cargo Tank:**                      N/A

**Business:** Corporation  
**Gross Revenue:** \$48,000.00                      **for year ending:** 12/31/2007

**Company Physical Address:**

71 South Orcas St  
Seattle, WA 98108

**Contact Name:** Nick Temme

**Phone numbers:** (1) 206-213-0426                      (2)

**Fax** 206-764-7834

**E-Mail Address:** intemme@gentlegiant.com

**Company Mailing Address:**

71 South Orcas St  
Seattle, WA 98108

**Carrier Classification**

Authorized for Hire

**Cargo Classification**

General Freight                      Household Goods

**Does carrier transport placardable quantities of HM?** No

**Is an HM Permit required?** N/A

**Driver Information**

	Inter	Intra
< 100 Miles:	0	2
>= 100 Miles:	0	0

**Average trip leased drivers/month:** 0

**Total Drivers:** 2

**CDL Drivers:** 0

**Equipment**

**Owned    Term Leased    Trip Leased**

**Owned    Term Leased    Trip Leased**

Truck                      0                      2                      0

Power units used in the U.S.: 2

Percentage of time used in the U.S.: 100





**GENTLE GIANT MOVING COMPANY WEST LLC - Terminal**  
U.S. DOT #: 373544

State #: HG-60620

Review Date:  
12/17/2008

**Part A**

QUESTIONS regarding this report or the Federal Motor Carrier Safety or Hazardous Materials rules may be addressed to the WUTC at:

P.O. Box 47250  
Olympia Wa. 98504

**This TERMINAL REVIEW deals only with safety compliance at this terminal.**

**Person(s) Interviewed**

**Name:** Nick Temme

**Title:** Regional Manager

**Name:**

**Title:**





GENTLE GIANT MOVING COMPANY WEST LLC - Terminal  
U.S. DOT #: 373544

State #: HG-60620

Review Date:  
12/17/2008

### Part B Violations

**Safety Fitness Rating Information:**

Total Miles Operated	2,100
Recordable Accidents	0

OOS Vehicle (CR):	0
Number of Vehicle Inspected (CR):	1
OOS Vehicle (MCMIS):	0
Number of Vehicles Inspected (MCMIS):	0

Your proposed safety rating is :

**This Review is not Rated.**





**GENTLE GIANT MOVING COMPANY WEST LLC - Terminal**  
U.S. DOT #: 373544

State #: HG-60620

Review Date:  
12/17/2008

### **Part B Requirements and/or Recommendations**

1. If you want some drivers to use the 100 air-mile radius exemption, make sure that the drivers meet all terms of the exemption, including being released from duty no more than 12 hours from when they report for duty. Logs must be prepared if a driver does not meet the 12 hour requirement.
2. Ensure that the persons or entities that perform preventative maintenance inspections on your equipment are abiding by agreed time or mileage intervals. Ensure that records are kept of such periodic preventative maintenance inspections. Take corrective action, if schedules are not being adhered to.





**GENTLE GIANT MOVING COMPANY WEST LLC - Terminal**  
 U.S. DOT #: 373544

State #: HG-60620

Review Date:  
 12/17/2008

**Part C**

**Reason for Review:** Other compliance review  
**Planned Action:** Compliance Monitoring  
**Safestat Category:**

**Parts Reviewed Certification:**

325	382	383	387	390	391	392	393	395	396	397	398	399	171	172	173	177	178	180
	✓	✓	✓	✓	✓	✓	✓	✓	✓									

Prior Reviews

Prior Prosecutions

Unsat/Unfit Information

Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?

Does carrier transport placardable quantities of hazardous materials?

Unsat/Unfit rule:

Not Applicable

**Corporate Contact:** Nick Temme  
**Corporate Contact Title:** Regional Manager

**Special Study Information:**

**Remarks:**  
 REMARKS:

Nick Temme, Regional Manager, was contacted on 11/24/08 to set up a date for a compliance review. The date for the review was set for 12/17/08 at their location in Seattle.

Nick Temme was called on December 12, 2008 to ensure that the company would be prepared for the compliance review.

A compliance review was completed on this company on December 17, 2008 with the following results. This is a terminal of the Parent company of Gentle Giant located in Massachusetts. The operations are included under the parent companies DOT # 373544, There has been some confusion as to what DOT# they are operating under. This information was confirmed with their corporate office, See Attached email from Lisa Rivard.

The company at this time has only been operating in Intra-State operations. They plan on expanding to include Inter-State operations in the near future.

The companies Drug and Alcohol program as per CFR Title 49 Part 382 was checked and found to be in compliance. The company does not have any CDL drivers at this time but have their drug testing program in place.

The company has two drivers that were checked for compliance of the requirements on CFR Title 49 Part 383. The drivers Licences were checked and found to be in compliance. Two attempts to get unto the CDLIS to check the drivers licences was unsuccessful.

The companies Insurance was checked to ensure compliance with the requirements of CFR Title 49 Part 387 and was found to be in compliance.

The company was checked for compliance of the FMCSR general and it was found that the company was in compliance and had the current CFR Title 49. The company also provides copies of CFR Title 49 to their drivers.

The company offered their driver qualification files as required in CFR Title 49, part 391. The company was found to be in compliance.





**GENTLE GIANT MOVING COMPANY WEST LLC - Terminal**  
U.S. DOT #: 373544

State #: HG-60620

Review Date:  
12/17/2008

### Part C

The company was checked for compliance of CFR Title 49 Part 393. The company operates two vehicles, One was available and offered for inspection. The other vehicle is a pack van and does not meet the definition of a commercial vehicle. A CVSA level 5 inspection was performed and the vehicle passed the inspection and was issued a CVSA inspection decal # 9480987.

The company was checked for compliance of CFR Title 49 Part 395. The drivers hours were checked and found to be in compliance. the company is using time cards at this point but will be changing to using drivers daily logs.

The company was checked for compliance of CFR Title 49 Part 396. The company was found to be in compliance.

The requirements of CFR Title 49 that the company would be under once they start their Inter-State operations and begin to go over the 100 mile radius were gone over with Nick Temme, Regional Manager. The company is putting into place the changes that they will need to have to ensure full compliance at that time.

I feel that the company will make the appropriate changes as needed as their company continues to grow. I would recommend to close and file this assignment.

<b>Upload Authorized:</b>	<b>Yes</b>	<b>No</b>	
<b>Authorized by:</b>			<b>Date:</b>
<b>Uploaded:</b>	<b>Yes</b>	<b>No</b>	<b>Failure Code:</b>
<b>Verified by:</b>			<b>Date:</b>



