

APPENDIX 3

**Letter to Staff from Kenmore Air
Dated May 4, 2007**



P.O. BOX 82064 • KENMORE, WASHINGTON 98028-0064 • PHONE (425) 486-1257 • FAX (425) 485-4774

May 4, 2007

Ms. Penny Ingram, Regulatory Analyst
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W.
Olympia, WA 98504-7250

Re: Passenger Shuttle Service from Boeing Field to SeaTac Airport

Dear Ms. Ingram,

In reference to the letter dated April 26, 2007, from Executive Secretary, Carole J. Washburn, please find the following responses to the questions regarding our complimentary shuttle service from Boeing Field to Seattle Tacoma International Airport (Sea-Tac).

1. Approximately 95% of our customers use our shuttle service to get from Boeing Field to Seattle-Tacoma Airport.
2. Yes, the shuttle is complementary. All passengers pay the same regardless of whether they go on to SeaTac from Boeing Field or not.
3. Yes, the cost of our shuttle service is assumed in the rate for the flight.
4. If adverse weather conditions limit our ability to fly into Boeing Field or Oak Harbor, we will most often contact the Whidbey Island Shuttle, Shuttle Express, or Bellaire Charters to move our passengers from Oak Harbor to SeaTac or vice versa. In very rare instances when alternate transportation is unavailable and passengers are stranded, we will as a last resort, transport them in our passenger van. In this instance, we would retain a portion of the fare to cover expenses.
5. We use a 14 or 20 passenger van depending on the number of passengers that need to be transported.

Please advise if there are any issues with how we use of shuttles, we would like a determination on this matter. If you have any additional questions, or need clarification on any of the above items, please feel free to contact me at (425) 486-1257, Extension 2222.

Sincerely,
Kenmore Air Harbor, Inc.

Todd Banks
General Manager

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