

Williams, Kastner & Gibbs PLLC
A NORTHWEST LAW FIRM

Shawn B. Rediger
Attorney at Law
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Via Federal Express

January 30, 2004

89350.0112

Thomas D. Ellis
525 Columbia Street NW, Suite 205
Olympia, Washington 98501

Re: Qwest Communications, Inc. and Qwest Corporation v. TSS Communications Corporation, TSS Systems, LLC, TSS Digital Services, Inc. and Thomas D. Ellis

Dear Mr. Ellis:

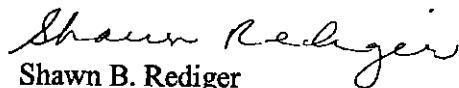
Please be advised that our firm represents Qwest Communications, Inc. f/k/a US West Communications Services, Inc. and Qwest Corporation. Since January 1998, the above named companies have requested certain telecommunications and other services from Qwest pursuant to various contracts and tariffs. Pursuant to the terms of the contracts, my client hereby demands arbitration through the American Arbitration Association. At this time, my client alleges that you have failed to pay outstanding invoices in the principal amount of \$193,756.54.

Please let me know on or before Monday, February 16, 2004 as to whether you agree to voluntarily submit said claim to the American Arbitration Association. In the event I do not hear from you by said date, my client will avail itself of all appropriate legal remedies, including commencing a lawsuit in Thurston County Superior Court.

I await your response.

Sincerely,

WILLIAMS, KASTNER & GIBBS PLLC


Shawn B. Rediger

cc: client

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1502685.1

Thomas D. Ellis
January 30, 2004
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bcc: Matthew D. Green
Douglas A. Hofmann

Via Federal Express

February 9, 2004

89350.0112

Thomas D. Ellis
525 Columbia Street NW, Suite 205
Olympia, Washington 98501

Re: Qwest Communications, Inc. and Qwest Corporation v. TSS Communications Corporation, TSS Systems, LLC, TSS Digital Services, Inc. and Thomas D. Ellis

Dear Mr. Ellis:

Pursuant to your request, enclosed are invoices for the outstanding amount that is owed to Qwest Communications, Inc. f/k/a US West Communications Services, Inc. and Qwest Corporation.

As a follow up to my previous letter to you dated January 30, 2004, please let me know on or before Monday, February 16, 2004 as to whether you agree to voluntarily submit the claim for outstanding amounts owed to the American Arbitration Association. In the event I do not hear from you by said date, my client will avail itself of all appropriate legal remedies, including commencing a lawsuit in Thurston County Superior Court.

I await your response.

Sincerely,

WILLIAMS, KASTNER & GIBBS PLLC

Shawn Rediger

Shawn B. Rediger
Enclosures

cc: client

FILE COPY

Thomas D. Ellis
February 9, 2004
Page 2

bcc: Matthew D. Green
Douglas A. Hofmann