

MEMORANDUM

August 8, 2006

TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit
Application No. P-79303 - Docket No. TV-041590

Quality Moving, Inc., d/b/a Quality Moving

Physical Address:

Mailing Address:

12704 NE 118th Street #3

9805 NE 116th Street Suite 250

Kirkland, WA 98034

Kirkland, WA 98034

Discussion

On September 2, 2004, Quality Moving, Inc., d/b/a Quality Moving, filed Application No. P-79303 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61574 since November 19, 2004.

Application No. P-79303 appeared on the Commission's December 22, 2003, application docket subject to comment while the company conducted operations under its temporary authority. No comments were received.

Jonathan Vargas is the owner of Quality Moving, Inc. He states that he has been working in the moving industry for ten years and has worked with many companies. Mr. Vargas indicates that he was convicted of a Class A burglary and a Class B robbery when he was 18 years old (1992). He says he has not made a mistake like that again. Mr. Vargas requested a criminal background check from the Washington State Patrol that confirms he has no additional Class A or B felony convictions on his record.

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Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Leon Macomber completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Macomber found the company in general compliance and June 24, 2005, he recommended the applicant be considered for permanent authority.

Quality Moving, Inc. is registered with the Secretary of State and holds a valid UBI number with tax registration, industrial insurance, and unemployment insurance accounts.

Quality Moving, Inc. filed its 2005 annual report and reported \$138,000.00 revenue generated from its household goods moving services. Eleven customers filed surveys with the commission during the company's provisional operations. Each customer said they were satisfied with the service they received, would use the service again, and would recommend the service to others. The Commission received no consumer complaints.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity. While WAC 480-15-330 also says that the commission will consider whether an applicant has been convicted of a Class A or B felony, it does not prohibit that applicant from receiving a permit.

Recommendation

P-79303 is an uncontested application and therefore no hearing is required. The commission granted the company provisional authority to operate as a household goods carrier. The company has satisfied the conditions of that provisional authority and compliance staff recommends the commission grant permanent authority. There are no other outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79303 without hearing and reissue Permit No. HG-61574 to Quality Moving, Inc., as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.