



MEMORANDUM

December 1, 2004

TO: Gene Eckhardt, Regulatory Services Assistant Director,  
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst 

SUBJECT: Household Goods Carrier Permit  
Application No. P-79237 Docket No. TV-031979

*12/03/04*  
*J. Allen*  


Janae & Don Eng  
d/b/a Columbia Basin Movers & Storage  
206 S. Alder  
Moses Lake, WA 98837

**Discussion**

On December 1, 2003, Janae & Don Eng, d/b/a Columbia Basin Movers & Storage, filed Application No. P-79237 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61164 since December 17, 2003.

Application No. P-79237 appeared on the Commission's December 22, 2003, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

The applicants state that they have been working with a local moving company owner who has been in the business for over 20 years and is now mentoring

Janae & Donald Eng  
d/b/a Columbia Basin Movers & Storage  
December 1, 2004  
Page 2

them in this new business. Applicants have not been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with Columbia Basin providing technical assistance during its temporary operations. Investigator Sharon Paulsen completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist of the company's operations. Investigator Paulsen found the company in general compliance and October 4, 2004, recommended the applicant be considered for permanent authority.

Janae Eng, d/b/a Columbia Basin Movers & Storage, is registered with the Secretary of State as a sole proprietor and holds a valid UBI number with tax registration, industrial insurance, and unemployment insurance accounts.

The Commission received no customer survey questionnaires and no customer complaints regarding the service provided by the applicant under its temporary authority.

### **Recommendation**

P-79237 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79237 without hearing and reissue Permit No. HG-61164 as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.

### **Notes to Licensing Staff**

Ms. Eng holds a UBI number as a sole proprietor with Department of Revenue, Employment Security, and Labor and Industries accounts. The partnership of Janae & Donald Eng does not. Before issuing permanent authority, Licensing Services staff should confirm the correct business structure (sole proprietor or partnership) and ensure that insurance on file is in the correct name and that proper accounts are in place under the applicant's UBI number.

*Confirmed Sole pro-  
will be in Janae's  
name only  
12/9/04  
[Signature]*