Docket UE Exhibit T (WGC-T)
BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION
PACIFICORP
Direct Testimony of William G. Clemens
May 2001

- 1 Q. Please state your name and business address.
- 2 A. My name is William G. Clemens and my business address is 650 East Douglas Avenue,
- Walla Walla, Washington.
- 4 Q. What is your current position with PacifiCorp?
- 5 A. I am Regional Community Manager for PacifiCorp.
- 6 Q. Please briefly describe your professional background.
- 7 A. I have worked for PacifiCorp for over nineteen years. I initially worked for the Company
- 8 in Portland, then moved to Roseburg, Oregon and worked as a customer service
- 9 representative. I have since held a variety of positions for the Company including
- 10 Conservation Inspector, Industrial Account Manager, Program Field Manager, Area
- Energy and Community Service Manager and General Business Manager. In addition to
- Portland and Roseburg, Oregon, I have worked for the Company in Bend, Oregon,
- Sunnyside, Washington, and Walla Walla, Washington.
- 14 Q. What is the purpose of your testimony?
- 15 A. My testimony will describe the Company's proposed change to Electric Service Rule 4.
- 16 Q. Please describe the Company's proposed changes to its Rule 4.
- 17 A. The Company is proposing to add tariff provisions enabling the Company to charge a
- customer who requests disconnection of Company facilities in order for the customer to
- switch electric suppliers, to pay for the estimated net removal cost of those facilities.
- The proposed tariff language was included in the Company's initial filing
- 21 Q. Please describe the specific changes you are proposing.
- 22 A. They are described in the following section of my testimony.

Removal of Facilities

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- 2 Q. The Company is proposing to charge customers requesting disconnection for "net
- 3 removal costs." What are "net removal costs"?
- 4 A. We define "net removal costs" as the cost to remove the facilities less salvage value.
- 5 Q. Please describe the types of costs the Company will typically incur?
- 6 A. Costs will likely include the labor associated with pulling the PacifiCorp meter and
- 7 removing poles, conductor and transformers.
- 8 Q. Why is the Company receiving requests for removal of distribution facilities?
- 9 A. All such requests to date have occurred in Eastern Washington. The Columbia Rural
- 10 Electric Association, Inc., ("CREA") is an electric cooperative providing retail service to
- its members in and around Dayton, Washington. CREA is soliciting PacifiCorp's current
- retail customers in an effort to provide retail electric service to these electric end users.
- 13 CREA has constructed a new substation, presumably to increase their system capabilities
- and has been active in seeking franchise rights from local governments. To date,
- 15 PacifiCorp customers switching to CREA are located in Walla Walla County in Eastern
- Washington.
- 17 Q. How many customers have requested the company to remove facilities?
- 18 A. To date, four PacifiCorp residential customers have requested removal of our facilities to
- switch to CREA, and we have three additional residential customer requests pending. In
- addition, four commercial customers have made this supplier switch and we have four
- 21 commercial customer requests pending.
- Q. What is PacifiCorp's estimate of how many customers will leave the company?

- 1 A. PacifiCorp has no experience in Washington upon which to base a prediction of how
- 2 many customers are considering, or how many will choose to switch to another electric
- 3 supplier, but it would appear that competition for customers has become a fact in certain
- 4 areas of Washington, and PacifiCorp assumes that removal requests for the purpose of
- 5 switching suppliers will be an ongoing, recurring circumstance.
- 6 Q. Does the introduction of competition in an area result in duplication of facilities?
- 7 A. Yes. In College Place, adjacent to Walla Walla, Washington, there are now a number of
- 8 streets where PacifiCorp distribution facilities have been present for some time and where
- 9 new, duplicative CREA distribution facilities have recently been installed.
- 10 Q. Why can't PacifiCorp simply leave the distribution facilities in place and thereby avoid
- 11 the removal costs?
- 12 A. For safety and operational reasons, PacifiCorp must pull its meter prior to the new
- supplier interconnecting with the end-use customer.
- Q. Why should the customers that seek disconnection pay the net removal costs?
- 15 A. PacifiCorp believes that customers that cause costs to be incurred should bear
- responsibility for paying those costs. When a customer initiates service with PacifiCorp,
- the Company incurs costs for labor and investments in assets to bring service to the
- customer. These include the costs to install the meter, the service drop, and frequently
- 19 new poles, conductor and a transformer.
- Q. Does PacifiCorp currently charge removal less salvage to any group of customers?
- 21 A. Yes. For years customers requesting a relocation of facilities pay for the removal costs
- less salvage. In addition, the customer pays for any new facilities installed. Rule 14, VI.
- 23 Relocation or Replacement of Facilities. The circumstances behind this filing are very

- similar to a relocation, but involve two utilities, with the new supplier contracting with
- 2 the customer for the new facilities and the old line being removed and salvaged by the
- 3 former supplier.
- 4 Q. If departing customers do not pay the net removal costs, what will PacifiCorp propose to
- 5 do?
- 6 A. PacifiCorp will record the removal costs less salvage value on its books and records.
- 7 Should these entries be within a test year utilized for ratemaking purposes, these costs
- 8 will be properly reflected in future rates of those customers that remain customers of
- 9 PacifiCorp.
- 10 Q. Does that conclude your testimony?
- 11 A. Yes.